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**Council of the Inspectors General on Integrity & Efficiency  
As of January 1, 2009**

Member Organizations	Principal Phone Number E-Mail Address	Liaison(s) Phone Number E-Mail Address
Agency for International Development	Donald A. Gambatesa (202) 712-1170 [REDACTED]@usaid.gov	Theresa Lyles [REDACTED]@usaid.gov Dona Dinkler [REDACTED]@usaid.gov
Agriculture, Department of	Phyllis Fong (202) 720-8001 [REDACTED]@oig.usda.gov	Mark Jones [REDACTED]@oig.usda.gov Cheryl Viani [REDACTED]@oig.usda.gov
AMTRAK	Fred E. Weiderhold, Jr. (202) 906-4600 [REDACTED]@amtrak.com	Fred E. Weiderhold, Jr. [REDACTED]@amtrak.com
Appalachian Regional Commission	Clifford H. Jennings (202) 884-7675 [REDACTED]@arc.gov	Clifford H. Jennings [REDACTED]@arc.gov
Architect of the Capitol	Carol Bates (202) 593-0260 [REDACTED]@aoc.gov	Carol Bates [REDACTED]@aoc.gov
Capitol Police, U.S.	Carl W. Hoecker (202) 593-4642 [REDACTED]@cap-police.senate.gov	Carl W. Hoecker [REDACTED]@cap-police.senate.gov
Central Intelligence Agency	John L. Helgerson (703) 874-2555 [REDACTED]@ucia.gov	Matthew Lemery [REDACTED]@ucia.gov Helen Short [REDACTED]@ucia.gov
Commerce, Department of	Todd J. Zinser (202) 482-4661 [REDACTED]@oig.doc.gov	Cecelia Young [REDACTED]@oig.doc.gov
Commodity Futures Trading Commission	A. Roy Lavik (202) 418-5110 [REDACTED]@cftc.gov	A. Roy Lavik (202) 418-5110 [REDACTED]@cftc.gov
Consumer Product Safety Commission	Christopher W. Dentel (301) 504-7644 [REDACTED]@cpsc.gov	Christopher W. Dentel [REDACTED]@cpsc.gov
Corporation for Public Broadcasting	Kenneth Konz (202) 679-9860 [REDACTED]@cpb.org	Kenneth Konz [REDACTED]@cpb.org

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**Council of the Inspectors General on Integrity & Efficiency**  
**As of January 1, 2009**

Member Organizations	Principal Phone Number E-Mail Address	Liaison(s) Phone Number E-Mail Address
Corporation for National and Community Service	Gerald Walpin (202) 606-9390 [REDACTED]@cncsoig.gov	William O. Hillburg [REDACTED] [REDACTED]@cncsoig.gov
Defense, Department of	Gordon S. Heddel, acting (703) 604-8300 [REDACTED]@dodig.mil	John R. Crane [REDACTED] [REDACTED]@dodig.mil
Denali Commission	Mike Marsh (907) 271-1414 or 2372 [REDACTED]@denali.gov	Mike Marsh (907) 271-1414 or 2372 [REDACTED]@denali.gov
Education, Department of	Jerry Bridges (202) 245-8900 [REDACTED]@ed.gov	Catherine Grant [REDACTED] [REDACTED]@ed.gov
Election Assistance Commission	Curtis Crider (202) 566-3125 [REDACTED]@eac.gov	Curtis Crider [REDACTED] [REDACTED]@eac.gov
Energy, Department of	Gregory H. Friedman (202) 586-4393 [REDACTED]@hq.doe.gov	Juston Fontaine [REDACTED] [REDACTED]@hq.doe.gov  Diane Taylor, Administrative Assistant (202) 586-4393 [REDACTED]@hq.doe.gov
Environmental Protection Agency	Bill Roderick, Deputy (202) 566-0847 [REDACTED]@epa.gov	Eileen McMahon [REDACTED] [REDACTED]@epamail.epa.gov  Kim Rawls [REDACTED] [REDACTED]@epamail.epa.gov
Equal Employment Opportunity Commission	Aletha Brown (202) 663-4379 [REDACTED]@eeoc.gov	Larkin Jennings [REDACTED] [REDACTED]@eeoc.gov
Export-Import Bank of the United States	Michael Tankersley (202) 565-3923 [REDACTED]@exim.gov	Michael Tankersley [REDACTED] [REDACTED]@exim.gov
Farm Credit Administration	Carl A. Clinefelter (703) 883-4030 [REDACTED]@fca.gov	Elizabeth M. Dean [REDACTED] [REDACTED]@fca.gov

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**Council of the Inspectors General on Integrity & Efficiency  
As of January 1, 2009**

s.(b)(6)

Member Organizations	Principal Phone Number E-Mail Address	Liaison(s) Phone Number E-Mail Address
Federal Bureau of Investigation	Kenneth W. Kalser Assistant Director for the Criminal Investigative Division [REDACTED]@ic.fbi.gov	Mary K. Conway [REDACTED]@ic.fbi.gov  Scott Cheney [REDACTED]@ic.fbi.gov  Joan Schwartz [REDACTED]@ic.fbi.gov
Federal Communications Commission	Kent R. Nilsson (202) 418-0470 [REDACTED]@fcc.gov	David Hunt (202) 418-0470 [REDACTED]@fcc.gov
Federal Deposit Insurance Corporation	Jon T. Rymer (703) 562-2166 [REDACTED]@fdic.gov	Leslee Bollea [REDACTED]@fdic.gov
Federal Election Commission	Lynne A. McFarland (202) 694-1015 [REDACTED]@fec.gov	Dorothy Maddox-Holland [REDACTED]@fec.gov
Federal Housing Finance Board	Edward Kelloy (202) 408-2544 [REDACTED]@fhfb.gov	Edward Kelloy (202) 408-2544 [REDACTED]@fhfb.gov
Federal Labor Relations Authority	Francine C. Eichler (202) 218-7744 [REDACTED]@flra.gov	Francine C. Eichler (202) 218-7744 [REDACTED]@flra.gov
Federal Maritime Commission	Adam Trzeciak (202) 523-5863 [REDACTED]@fmc.gov	Bridgette Hicks (202) 523-5863 [REDACTED]@fmc.gov
Federal Reserve Board	Beth Coleman (202) 973-5005 [REDACTED]@frb.gov	Laurence Froehlich [REDACTED]@frb.gov
Federal Trade Commission	John M. Seeba (202) 326-2020 [REDACTED]@ftc.gov	Cynthia Hogue [REDACTED]@ftc.gov
Government Accountability Office	Frances Garcia (202) 512-5748 [REDACTED]@gao.gov	Frances Garcia (202) 512-5748 [REDACTED]@gao.gov
General Services Administration	Brian Miller (202) 501-0450 [REDACTED]@gsa.gov	Sarah Breen [REDACTED]@gsa.gov
Government Printing Office	Tony Ogden (202) 512-0039 [REDACTED]@gpo.gov	Alberto Rivera-Fournier (202) 512-0039 [REDACTED]@gpo.gov



**Council of the Inspectors General on Integrity & Efficiency  
As of January 1, 2009**

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Member Organizations	Principal Phone Number E-Mail Address	Liaison(s) Phone Number E-Mail Address
Health and Human Services, Department of	Daniel Levinson (202) 619-3148 [REDACTED]@oig.hhs.gov	Sheri Denkensohn (202) 619-3148 [REDACTED]@oig.hhs.gov
Homeland Security, Department of	Rick Skinner (202) 254-4100 [REDACTED]@dhs.gov	Denise Johnson (202) 254-4100 [REDACTED]@dhs.gov
Housing and Urban Development, Department of	Kenneth M. Donohue (202) 708-0430 [REDACTED]@hudoig.gov	Helen Albert [REDACTED] [REDACTED]@hudoig.gov
Interior, Department of	Earl E. Devaney (202) 208-5745 [REDACTED]@doiig.gov	Deborah Holmes [REDACTED] [REDACTED]@doiig.gov
International Trade Commission, U.S.	Judith Gwynn, Acting (202) 205-3177 [REDACTED]@usitc.gov	Judith Gwynn (202) 205-3177 [REDACTED]@usitc.gov
Justice, Department of	Glenn Fine (202) 514-3435 [REDACTED]@usdoj.gov	Cynthia Schnedar [REDACTED] [REDACTED]@usdoj.gov
Labor, Department of	Daniel Petroic, Deputy (202) 693-5100 [REDACTED]@oig.dol.gov	Jeff Lagda [REDACTED] [REDACTED]@oig.dol.gov
Legal Services Corporation	Jeffrey E. Schanz (202) 295-1660 [REDACTED]@oig.lsc.gov	Thomas Coogan [REDACTED] [REDACTED]@oig.lsc.gov
Library of Congress	Karl W. Schornagel (202) 707-6314 [REDACTED]@loc.gov	Nicholas Christopher 202-707-6314 [REDACTED]@loc.gov
National Aeronautics and Space Administration	Robert W. Cobb (202) 358-1220 [REDACTED]@mail.hq.nasa.gov	Renee Juhans [REDACTED] [REDACTED]@nasa.gov
National Archives and Records Administration	Paul Brachfeld (301) 837-1532 [REDACTED]@nara.gov	John Simms [REDACTED] [REDACTED]@nara.gov
National Credit Union Administration	William A. DeSarno (703) 518-6351 [REDACTED]@ncua.gov	William A. DeSarno (703) 518-6351 [REDACTED]@ncua.gov
National Endowment for the Arts	Tonie Jones, Acting (202) 682-5402 [REDACTED]@arts.endow.gov	Tonie Jones [REDACTED] [REDACTED]@arts.endow.gov

**Council of the Inspectors General on Integrity & Efficiency  
As of January 1, 2009**

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<b>Member Organizations</b>	<b>Principal Phone Number E-Mail Address</b>	<b>Liaison(s) Phone Number E-Mail Address</b>
National Endowment for the Humanities	Sheldon L. Bernstein (202) 608-8350 [REDACTED]@neh.gov	Laura Davis [REDACTED] [REDACTED]@neh.gov
National Labor Relations Board	David Berry, Acting (202) 273-1960 [REDACTED]@nrlb.gov	David Berry [REDACTED]@nrlb.gov  Emil George [REDACTED]@nrlb.gov
National Science Foundation	Christine Boesz (703) 292-7100 [REDACTED]@nsf.gov	Bruce Cappel [REDACTED]@nsf.gov  Maury Pully ([REDACTED]) [REDACTED]@nsf.gov
Nuclear Regulatory Commission	Hubert T. Bell (301) 415-5930 [REDACTED]@nrc.gov	Deborah S. Huber [REDACTED]@nrc.gov
Office of the Director of National Intelligence	Edward Maguire (703) 482-2650	Edward Maguire (703) 482-2650
Office of Government Ethics	Robert I. (Ric) Cusick (202) 482-9300 [REDACTED]@oge.gov	Barbara Mullen-Roth [REDACTED]@oge.gov
Office of Management and Budget; Controller of the Office of Federal Financial Management	Daniel I. Werfel, Deputy Controller (202) 395-3895 [REDACTED]@omb.eop.gov	
Office of Management and Budget, Deputy Director for Management	Clay Johnson (202) 456-7070 [REDACTED]@omb.eop.gov	S Greer [REDACTED]@omb.eop.gov
Office of Personnel Management	Patrick E. McFarland (202) 606-1200 [REDACTED]@opm.gov	Gary R. Acker [REDACTED]@opm.gov
Office of Personnel Management Deputy Director	Howard Weizmann (202) 606-1001 [REDACTED]@opm.gov	Erikka Robinson [REDACTED]@opm.gov  Torlanda Young [REDACTED]@opm.gov
Office of Special Counsel	William Reukauf, Acting (202) 254-3610 [REDACTED]@osc.gov	Jim Mitchell [REDACTED]@osc.gov

**Council of the Inspectors General on Integrity & Efficiency  
As of January 1, 2009**

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Member Organizations	Principal Phone Number E-Mail Address	Liaison(s) Phone Number E-Mail Address
Peace Corps	Kathy A Buller (202) 692-2916 [REDACTED]@peacecorps.gov	Kathy A. Buller (202) 692-2916 [REDACTED]@peacecorps.gov
Pension Benefit Guaranty Corporation	Rebecca Anne Batls (202) 326-4000, x 3437 [REDACTED]@pbgc.gov	Deborah Stover-Springer (202) 326-4030, [REDACTED] [REDACTED]@pbgc.gov
Postal Regulatory Commission	Jack Callender (202) 789-6817 [REDACTED]@prc.gov	Jack Callender (202) 789-6817 [REDACTED]@prc.gov
Postal Service, U.S.	Dave Williams (703) 248-2300 [REDACTED]@uspsolig.gov	Agapi Doulaveris [REDACTED] [REDACTED]@uspsolig.gov
Railroad Retirement Board	Martin J. Dickman (312) 751-4690 [REDACTED]@oig.rrb.gov	Jill Roelling [REDACTED] [REDACTED]@rrb.gov
Securities and Exchange Commission	H. David Kotz (202) 551-6037 [REDACTED]@sec.gov	Marybeth Sullivan [REDACTED] [REDACTED]@sec.gov
Small Business Administration	Peter McClintock, Acting (202) 205-6585 [REDACTED]@sba.gov	Robert Fisher (202) 205-6583 [REDACTED]@sba.gov
Smithsonian Institution	A. Sprightley Ryan (202) 633-7050 [REDACTED]@oig.si.edu	William L. Hoyt (202) 633-7050 [REDACTED]@oig.si.edu
Social Security Administration	Patrick O'Carroll (410) 966-8385 [REDACTED]@ssa.gov	Wade Walters [REDACTED] [REDACTED]@ssa.gov
Special IG for Iraq Reconstruction	Stuart W. Bowen, Jr. (703) 428-1057 [REDACTED]@sigir.mil	Rick Olson (primary) [REDACTED]@sigir.mil Ginger Cruz (alternate) [REDACTED]@sigir.mil
State, Department of	Amb. Harold W. Geisel, Acting (202) 663-0381 [REDACTED]@state.gov	Michael Wolfson [REDACTED] [REDACTED]@state.gov
Tennessee Valley Authority	Richard Moore (865) 632-4120 [REDACTED]@tva.gov	Ronald Wise (865) 632-4120 [REDACTED]@tva.gov
Transportation, Department of	Calvin L. Scovel, III (202) 366-1959 [REDACTED]@oig.dot.gov	Madeline Chulumovich [REDACTED] [REDACTED]@oig.dot.gov

**Council of the Inspectors General on Integrity & Efficiency  
As of January 1, 2009**

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Member Organizations	Principal Phone Number E-Mail Address	Liaison(s) Phone Number E-Mail Address
Treasury, Department of the	Eric M. Thorson (202) 622-1090 [REDACTED]@oig.treas.gov	Debra McGruder [REDACTED] [REDACTED]@oig.treas.gov
Treasury for Tax Administration, Department of the	J. Russell George (202) 622-6500 [REDACTED]@tigta.treas.gov	Larry Koskinen [REDACTED] [REDACTED]@tigta.treas.gov
Veterans Affairs, Department of	George Opfer (202) 461-4720 [REDACTED]@va.gov	Catherine A. Gromek (202) 461-4720 [REDACTED]@va.gov

73 members are included on this list. Changes should be sent to [REDACTED]@ignet@oig.hhs.gov

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# DIRECTORY

## OF MEMBER ORGANIZATIONS



COUNCIL OF INSPECTORS GENERAL  
ON  
INTEGRITY AND EFFICIENCY

As of January 1, 2009

# DIRECTORY OF MEMBER ORGANIZATIONS

s.(b)(6)

## EXECUTIVE CHAIR

Clay Johnson, DDM OMB

(202) 456-7070



## CHAIR

Phyllis Fong, IG USDA



(202) 720-8001

@oig.usda.gov

Mark Jones, Interim Executive Director

  
@oig.usda.gov

Cheryl Viani, USDA Liaison

  
@oig.usda.gov



## VICE CHAIR

Carl Clinefelter, IG FCA

(703) 883-4030

@fca.gov

Elizabeth Dean, FCA Liaison

  
@fca.gov

---

## CIGIE COMMITTEE CHAIRS

### **Audit Committee**

Jon T. Rymer  
Federal Deposit Insurance Corporation  
(202) 562-2166

### **Inspection and Evaluation Committee**

Daniel Levinson  
Department of Health & Human Services  
(202) 619-3148

### **Human Resources Committee**

Earl Devaney  
Department of Interior  
(202) 208-5745

### **Legislation Committee**

Phyllis Fong  
U.S. Department of Agriculture  
(202) 720-8001

### **Investigations Committee**

Patrick O'Carroll  
Social Security Administration  
(410) 966-8385

### **Integrity Committee**

Kenneth W. Kaiser  
Federal Bureau of Investigation  
(202) 324-4260

### **Information Technology**

Gordon S. Hedell, Acting  
Department of Defense  
(703) 604-8300

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**AGENCY FOR INTERNATIONAL DEVELOPMENT  
THE MILLENNIUM CHALLENGE CORPORATION (MCC)  
THE AFRICAN DEVELOPMENT FOUNDATION  
THE INTERAMERICAN FOUNDATION**

s.(b)(6)

**Office of Inspector General  
1300 Pennsylvania Avenue, N.W.  
The Ronald Reagan Building  
Washington, D.C. 20523-6600**

TITLE	NAME	ROOM	PHONE
Inspector General	Donald A. Gambatesa	6.06D	(202) 712-1170
Deputy IG	Michael G. Carroll	6.06D	712-1170
AIG for Audit	Joseph Farinella	8.09-060	
AIG for Investigations	Adrienne R. Rish	8.08-087	
AIG for Management	Paula F. Hayes	8.08-029	
AIG for the MCC	John M. Phee	8.09-060	
Legal Counsel	Lisa Goldfluss	6.06D	
CIGIE Liaison	Thereasa Lyles	6.06D	
FAX Number	Dona Dinkler	6.06D	216-3047
Hotline Number(s)			(202) 712-1023; (800) 230-6539

**INTERNET ADDRESS:**

Donald Gabatosa	@usaid.gov
Michael G. Carroll	aid.gov
Joseph Farinella	said.gov
Adrienne Rish	.gov
Paula Hayes	aid.gov
John Phee	d.gov
Lisa Goldfluss	usaid.gov
Thereasa Lyles	d.gov
Dona Dinkler	said.gov

**AGRICULTURE, DEPARTMENT OF  
Room 117-W, Jamie L. Whitten Building  
1400 Independence Avenue, S.W.  
Washington, D.C. 20250**

TITLE	NAME	ROOM	PHONE
Inspector General	Phyllis K. Fong	117-W	(202) 720-8001
Deputy IG	Kathleen S. Tighe	117-W	
AIG for Audit	Robert W. Young, Jr.	403-E	
AIG for Investigations	Karen L. Ellis	507-A	
AIG for Management	Suzanne M. Murrin	5-E	
AIG for Inspections & Research	Rod DeSmet	42-W	
Counsel to the IG	David R. Gray	441-E	

*continued on next page*

**AGRICULTURE, DEPARTMENT OF -- cont.**

Director, Office of Compliance  
And Integrity

CIGIE Executive Director

CIGIE Liaison

FAX Number

Hotline Number(s)

Kathy C. Horsley

Mark D. Jones, Interim

Cheryl Viani

0116-S

117-W

690-1278

(202) 690-1622

(800) 424-9121

(202) 690-1202

Hearing Impaired

**INTERNET ADDRESS:**

Phyllis K. Fong

Mark D. Jones

Cheryl Viani

ig.usda.gov

oig.usda.gov

ig.usda.gov

**AMTRAK**

Suite 3W-300

10 G Street, N.E.

Washington, D.C. 20002-4285

TITLE	NAME	ROOM	PHONE
Inspector General	Fred E. Weiderhold, Jr.	3rd Floor	(202) 906-4600
Deputy IG for Audit	Gary E. Glowacki	3rd Floor	
Deputy IG for Investigations/ Counsel to the IG	Colin C. Carriere	3rd Floor	
Deputy Counsel to the IG	D. Hamilton Peterson	3rd Floor	
CIGIE Liaison	Fred E. Weiderhold, Jr.	3rd Floor	906-4600
FAX Number			906-4309
FAX Number			906-4564
Hotline Number(s)			1-800-468-5469

**APPALACHIAN REGIONAL COMMISSION**

1666 Connecticut Avenue, N.W., Suite 715

Washington, D.C. 20009-1068

TITLE	NAME	ROOM	PHONE
Inspector General	Clifford H. Jennings	715	(202) 884-7675
Assistant IG for Audit	Douglas A. Kodish	715	
CIGIE Liaison	Clifford H. Jennings	715	884-7675
FAX Number			884-7696
Hotline Number(s)	(202) 884-7667; (800) 532-4611		

**INTERNET ADDRESS:**

Clifford H. Jennings

Douglas A. Kodish

gov

@arc.gov

**ARCHITECT OF THE CAPITOL**  
**499 S. Capitol Street, SW; Suite 518**  
**Washington, D.C. 20003**

TITLE	NAME	ROOM	PHONE
Inspector General	Carol Bates		(202) 593-0260
			Cell: [REDACTED]
CIGIE Liaison	Carol Bates		(202) 593-0260
			Cell: [REDACTED]

**INTERNET ADDRESS:**

Carol Bates  
 General Email

[REDACTED]@aoc.gov  
 [REDACTED]oc.gov

**CAPITOL POLICE, U.S.**  
**499 S. Capitol Street, SW**  
**Washington, D.C. 20003**

TITLE	NAME	ROOM	PHONE
Inspector General	Carl W. Hoecker		(202) 593-4642
Assistant IG for Audit	Fay F. Ropella		[REDACTED]
Assistant IG for Investigations	Michael A. Bolton		[REDACTED]
Executive Officer	Mark P. Bearnese		[REDACTED]
CIGIE Liaison	Carl W. Hoecker		593-4642
FAX Number			593-4643

**INTERNET ADDRESS:**

Carl W. Hoecker  
 Fay Ropella  
 Michael Bolton  
 Mark P. Bearnese

[REDACTED]ap-police.senate.gov  
 [REDACTED]-police.senate.gov  
 [REDACTED]cap-police.senate.gov  
 [REDACTED]cap-police.senate.gov

**CENTRAL INTELLIGENCE AGENCY**  
**Room 2X30 New Headquarters**  
**Washington, D.C. 20505**


TITLE	NAME	ROOM	PHONE
Inspector General	John L. Helgerson	2X30	(703) 874-2555
Deputy IG	Patricia Lewis	2X30	[REDACTED]
Counsel to the IG	Ray Costello	2X30	[REDACTED]
Assistant IG for Audit	John Betar	2X30	[REDACTED]
Assistant IG for Inspections	Dave Jenkins	2X30	[REDACTED]
Assistant IG for Investigations	Peter Usowski	2X30	[REDACTED]
Executive Officer			[REDACTED]
& CIGIE Liaison	Matthew Lemery	2X30	[REDACTED]
FAX Number			734-9649

**INTERNET ADDRESS:**

Matthew Lemery

[REDACTED]@ucia.gov

**COMMERCE, DEPARTMENT OF**  
**14th & Constitution Avenue, N.W.; HCHB 7898-C**  
**Washington, D.C. 20230**

TITLE	NAME	ROOM	PHONE
Inspector General	Todd J. Zinser	7898C	(202) 482-4661
Deputy IG	Edward L. Blansitt	7898C	
AIG for Audit & Evaluation	Judith J. Gordon	7886B	
AIG for Investigations	Vacant	7087	
Legal Counsel	Allison Lerner	7892	
CIGIE Liaison	Cecelia Young		
FAX Number			482-4651
Hotline Number(s)			482-0567
			(202) 482-2495
			(800) 424-5197
			(800) 854-8407

Hearing Impaired

**INTERNET ADDRESS:**

Todd J. Zinser	 oig.doc.gov
Edward Blansitt	 @oig.doc.gov
Judith Gordon	 @oig.doc.gov
Allison Lerner	 @oig.doc.gov
Cecelia Young	 @oig.doc.gov

**COMMODITY FUTURES TRADING COMMISSION**

**Three Lafayette Centre**  
**1155 21st Street, N.W.**  
**Washington, D.C. 20581**

TITLE	NAME	ROOM	PHONE
Inspector General	A. Roy Lavik	520	(202) 418-5110
Deputy IG	Peter W. Currall	520	418-5110
AIG for Auditing	Tony Baptiste	520	418-5110
Legal Counsel	Michael J. Garawski	8124	
CIGIE Liaison	A. Roy Lavik	520	418-5110
FAX Number			418-5522
Hotline Number(s)			(202) 418-5510

**INTERNET ADDRESS:**

A. Roy Lavik	 c.gov
Peter Currall	 c.gov
Tony Baptiste	 cftc.gov
Michael J. Garawski	 @cftc.gov

**CONSUMER PRODUCT SAFETY COMMISSION**

**4330 East West Highway**  
**Bethesda, MD 20814-4408**


TITLE	NAME	ROOM	PHONE
Inspector General	Christopher W. Dentel	701	(301) 504-7644

*continued on next page*


**Consumer Product Safety Commission -- cont.**

Attorney-Advisor	Christopher W. Dentel	701
CIGIE Liaison	Christopher W. Dentel	701
FAX Number		
Hotline Number(s)		

  
 504-7004  
 (301) 504-7906
**INTERNET ADDRESS:**Christopher Dentel @cpsc.gov**CORPORATION FOR NATIONAL AND COMMUNITY SERVICE**
 1201 New York Avenue, N.W., Suite 830  
 Washington, D.C. 20525

TITLE	NAME	ROOM	PHONE
Inspector General	Gerald Walpin	830	(202) 606-9390
Sr. Advisor & Dir. of Communications	William O. Hillburg	830	
AIG for Audit		830	
AIG for Investigation	Robert Walters	830	
Legal Counsel	Vincent Mulloy	830	
Chief Technology Officer	Kenneth C. Bach	830	
CIGIE Liaison	William O. Hillburg	830	
Executive Assistant	Paola Merino	830	
FAX Number			606-9397
Hotline Number(s)			(800) 452-8210


**INTERNET ADDRESS:**
 Gerald Walpin @cncsoig.gov  
 Carol Bates @cncsoig.gov  
 William O. Hillburg @cncsoig.gov  
 Kenneth Bach @cncsoig.gov  
 Paola Merino @cncsoig.gov
**CORPORATION FOR PUBLIC BROADCASTING**
 401 Ninth Street, N.W.  
 Washington, D.C. 20004-2129

TITLE	NAME	ROOM	PHONE
Inspector General	Kenneth Konz	3093	(202) 879-9660
Deputy Inspector General	William Richardson	3087	
IG Counsel & Asst. IG for Investigations	E. Jeremy Hutton	3089	
CIGIE Liaison	Kenneth Konz	3093	879-9660
FAX Number			879-9699
Hotline Number(s)			(800) 599-2170
			(202) 783-5408

**INTERNET ADDRESS:**
 Kenneth Konz @cpb.org  
 E. Jeremy Hutton @cpb.org

**DEFENSE, DEPARTMENT OF**  
**400 Army Navy Drive**  
**Arlington, VA 22202-4704**

s.(b)(6)

TITLE	NAME	ROOM	PHONE	
Inspector General	Gordon S. Heddell, Acting	1000	(703) 604-8300	
Principal Deputy IG	Thomas Gimble	1000	604-8300	
Deputy IG for Auditing	Mary L. Ugone	808		
Deputy IG for Investigations	Charles W. Beardall	901 E		
Deputy IG for Policy & Oversight	Donald M. Horstman	1011		
Deputy IG for Intelligence	Patricia Brannin	703		
AIG Commun. & Cong. Liaison	John R. Crane	1034		
AIG & General Counsel	Henry Shelly, Jr., Acting	1076		
CIGIE DoD Liaison	John R. Crane	1034		
FAX Number	for the Inspector General			604-8310
FAX Number	DoD Liaison			604-8325
Hotline number(s)				(800) 424-9098

**INTERNET ADDRESS:**

Gordon S. Heddell  
John Crane

@dodig.mil  
@dodig.mil

**DENALI COMMISSION**  
**510 L Street, Suite 410**  
**Peterson Tower**  
**Anchorage, Alaska 99501**


TITLE	NAME	ROOM	PHONE
Inspector General	Mike Marsh	410	
FAX Number			271-1415

**INTERNET ADDRESS:**

Mike Marsh

@denali.gov


**EDUCATION, DEPARTMENT OF**  
**400 Maryland Avenue, S.W.**  
**Washington, D.C. 20024**

TITLE	NAME	ROOM	PHONE
Inspector General	Jerry Bridges	8009	(202) 245-6900
Deputy IG	Mary Mitchelson	8093	245-6900
AIG for Audit	Keith West	8125	
AIG for Investigations	William D. Hamel	8092	
AIG for Evaluations & Inspection Services	Wanda Scott	8127	
AIG for Info. Audits & Cyber Crime Investigations	Charles Coe	8129	

*continued on next page*

**EDUCATION, DEPARTMENT OF -- cont.**

Counsel to the IG	Howard Sorensen, Acting	8161
CIGIE Liaison	Catherine Grant	8110
FAX Number	for the IG	
Hotline Number(s)	oighotline@ed.gov	



260-3821  
(800) 647-8733

**INTERNET ADDRESS:**

Jerry Bridges	jbr@ed.gov
Mary Mitchelson	mm@ed.gov
Charles Coe	c@ed.gov
William D. Hamel	w@ed.gov
Wanda Scott	w@ed.gov
Keith West	k@ed.gov
Catherine Grant	c@ed.gov

**ELECTION ASSISTANCE COMMISSION**  
**12225 New York Ave., NW, Suite 1100**  
**Washington, D.C. 20005**

TITLE	NAME	ROOM	PHONE
Inspector General	Curtis Crider	1100	(202) 566-3125
CIGIE Liaison	Curtis Crider	1100	566-3125
FAX Number			566-0957
Hotline Number(s)			(866) 552-0004

**INTERNET ADDRESS:**

Curtis Crider @eac.gov

**ENERGY, DEPARTMENT OF**  
**1000 Independence Avenue, S.W.**  
**Washington, D.C. 20585**

TITLE	NAME	ROOM	PHONE
Inspector General	Gregory H. Friedman	5D-039	(202) 586-4393
Principal Deputy IG	Herbert Richardson	5A-235	
DIG for Audit Services	William S. Maharay	5A-193	
DIG for Insp. & Inv.	Christopher R. Sharpley	5B-250	
AIG for Audit Operations	George W. Collard	5A-193	
AIG for Investigations	John R. Hartman	5A-235	
AIG for Inspections & Special Inquiries	Christopher Sharpley (Acting)	5B-250	
AIG for Resource Mgmt.	Linda Snider	5D-031	
PCIE Liaison	Juston Fontaine		
	Diane Taylor		586-4393
Legal Counsel	Sanford J. Parnes	5D-039	586-4393
FAX Number			586-0948

*continued on next page*



## ENERGY, DEPARTMENT OF -- cont.

Hotline Number(s)                      lghotline@hq.doe.gov                      (202) 586-4073; (800) 541-1625

## INTERNET ADDRESS:

Gregory H. Friedman                      [REDACTED]@hq.doe.gov  
 Herbert Richardson                      [REDACTED]@hq.doe.gov  
 Juston Fontaine                      [REDACTED]q.doe.gov  
 Diano Taylor                      [REDACTED]oe.gov

## ENVIRONMENTAL PROTECTION AGENCY

*Physical Address:* 1301 Constitution Ave, Nw  
 Room 3124 -- EPA/West Building

*Mailing Address:* 1200 Pennsylvania Ave., NW Mail Code: 2410T  
 Washington, D.C. 20460-0001

TITLE	NAME	ROOM	PHONE	
Inspector General	Vacant	3124	(202) 566-0847	
Deputy Inspector General	Bill Roderick	3122	[REDACTED]	
AIG for Audit	Melissa Heist	3113		
AIG for Investigations	Stephen Nesbitt	3428		
AIG for Mission Systems	Patricia Hill	2305		
AIG for Human Capital		2408		
AIG for Planning, Analysis And Results	Eileen McMahon, Acting	2104		
AIG for Program Evaluation	Wade T. Najjium	3215A		
AIG for Congressional & Public Liaison	Eileen McMahon	3112		
Associate Deputy IG & Counsel	Mark Bialek	3216A		
CIGIE Liaison	Eileen McMahon	3112		
	Kim Rawls	3124		
Asst. to the IG	Kim Rawls	3124		
FAX Number				566-0857
FAX Number for liaison				566-2549
Hotline Number(s)				(202) 566-2476; (888) 546-8740

## INTERNET ADDRESS:

Bill Roderick                      [REDACTED]epa.gov  
 Melissa Heist                      [REDACTED]@epa.gov  
 Patricia Hill                      [REDACTED]epa.gov  
 Stephen Nesbitt                      [REDACTED]n@epa.gov  
 Mark Bialek                      [REDACTED]epa.gov  
 Eileen McMahon                      [REDACTED]@epa.gov

s.(b)(6)

**EQUAL EMPLOYMENT OPPORTUNITY COMMISSION**  
**1801 L Street, N.W., Suite 3001**  
**Washington, D.C. 20507**

TITLE	NAME	ROOM	PHONE
Inspector General	Aletha L. Brown	3001	(202) 663-4379
Deputy Inspector General	Milton A. Mayo	3009	
Legal Counsel	Joyce T. Willoughby	3005	
External Audit Liaison	Willie Eggleston	3023	
CIGIE Liaison	Larkin Jennings	3007	
FAX Number			663-7204
Hotline Number(s)			1-800-849-4230

**INTERNET ADDRESS:**

Aletha L. Brown  
Milton Mayo  
Willie Eggleston  
Larkin Jenkins




@eeoc.gov  
@eeoc.gov  
@eeoc.gov  
@eeoc.gov

**EXPORT-IMPORT BANK OF THE UNITED STATES**  
**811 Vermont Avenue, N.W.**  
**Washington, D.C. 20571**

TITLE	NAME	ROOM	PHONE
Inspector General	Michael W. Tankersley	975	(202) 565-3923
AIG for Audit	Jean Smith	977	
AIG for Investigations	Larry Valett	978	
Counsel	Osvaldo L. Gratacos	973	
CIGIE Liaison	Michael W. Tankersley	978	565-3923
FAX Number			565-3988
Hotline Number(s)			(866) 571-1801

**INTERNET ADDRESS:**

Michael W. Tankersley  
Jean Smith  
Larry Valett  
Osvaldo L. Gratacos

@exim.gov  
@exim.gov  
@exim.gov  
@exim.gov

**FARM CREDIT ADMINISTRATION**  
**1501 Farm Credit Drive**  
**McLean, VA 22102**

TITLE	NAME	ROOM	PHONE
Inspector General	Carl A. Clinefelter	3620	(703) 883-4030
Legal Counsel	Elizabeth M. Dean	3621	883-4030
CIGIE Liaison	Elizabeth M. Dean	3621	883-4030
FAX Number			883-4059
Hotline Number(s)			(703) 883-4316; (800) 437-7322

*continued on next page*

**FARM CREDIT ADMINISTRATION -- cont.**

**INTERNET ADDRESS:**

Carl A. Clinefelter  
Elizabeth Dean



@fca.gov  
.gov

s.(b)(6)

**FEDERAL BUREAU OF INVESTIGATION  
935 Pennsylvania Ave., N.W.  
Washington, D.C. 20535-0001**

TITLE	NAME	ROOM	PHONE
Assistant Director, Criminal Investigative Division	Kenneth W. Kaiser	3973	(202) 324-4260
Deputy Assistant Director, Criminal Investigation		3090	324-4260
Office of General Counsel	William Grant	7326	
CIGIE Liaisons	Scott Cheney Mary K. Conway		
FAX Number			324-1255

**INTERNET ADDRESS:**

Kenneth W. Kaiser  
Mary Conway  
Scott Cheney



@ic.fbi.gov  
@ic.fbi.gov  
ic.fbi.gov

**FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street, S.W., Rm. 2-C762  
Washington, D.C. 20554**

TITLE	NAME	ROOM	PHONE
Inspector General	Kent R. Nilsson	2-C762	(202) 418-0470
Deputy Inspector General	Jon R. Stover	2-C762	(202) 418-0470
AIG for Investigations/ Legal Counsel	David L. Hunt	2-C762	418-0470
AIG for Policy & Planning	Thomas Cline		
AIG for Audits	Curtis Hagan	2-C762	
AIG for USF Programs	William Hill	2-C762	
AIG for Management	Harold Shrewsbury	2-C762	
CIGIE Liaison	David Hunt		
FAX Number			418-0470
Hotline Number(s)			(202) 418-0473

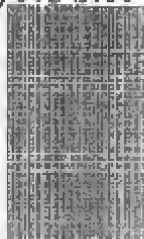
**INTERNET ADDRESS:**

Kent R. Nilsson  
Thomas Cline  
Curtis Hagan  
David Hunt



@fcc.gov  
@fcc.gov  
@fcc.gov  
cc.gov

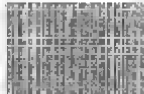
**FEDERAL DEPOSIT INSURANCE CORPORATION**  
**3501 N. Fairfax Drive**  
**Arlington, VA 22226**

TITLE	NAME	ROOM	PHONE	
Inspector General	Jon T. Rymer	E9070	(703) 562-2166	
Deputy IG	Patricia M. Black	E9060		
Counsel to the IG	Fred W. Gibson	E9042		
AIG for Audits	Russell A. Rau	E8074		
AIG for Investigations	Matthew T. Alessandrino	D9080		
AIG for Evaluations & Mgmt	Stephen A. Beard	E9032		
Deputy AIG for Management	Trina J. Petty	E9110		
CIGIE Liaison	Leslee Bollea	E9064		
FAX Number				562-6433
Hotline Number(s)				(800) 964-3342





**INTERNET ADDRESS:**

Jon T. Rymer	 @fdic.gov
Patricia Black	 @fdic.gov
Fred W. Gibson	 @fdic.gov
Russell A. Rau	 @fdic.gov
Matthew T. Alessandrino	 @fdic.gov
Stephen A. Beard	 @fdic.gov
Trina J. Petty	 @fdic.gov
Leslee Bollea	 @fdic.gov
Hotline	 @fdic.gov

**FEDERAL ELECTION COMMISSION**  
**999 E Street, N.W., Room 940**  
**Washington, D.C. 20463**

TITLE	NAME	ROOM	PHONE
Inspector General	Lynne A. McFarland	940	(202) 694-1015
Deputy IG	Jon A. Hatfield	941	
Legal Counsel	Joseph Duncan	940	
CIGIE Liaison	Dorothy Maddox-Holland	940	
FAX Number			
Hotline Number(s)			(202) 694-1015

**INTERNET ADDRESS:**

Lynne A. McFarland	 @fec.gov
Jon A. Hatfield	 @fec.gov
Joseph Duncan	 @fec.gov
Dorothy Maddox-Holland	 @fec.gov

s.(b)(6)

**FEDERAL HOUSING FINANCE BOARD**

1625 Eye Street, NW, Room 3095

Washington, D.C. 20006 - 4001

TITLE	NAME	ROOM	PHONE
Inspector General	Edward Kelley	3095	(202) 408-2544
Legal Counsel	Barbara Key Powell	3095	408-2544
CIGIE Liaison	Edward Kelley	3095	408-2544
FAX Number			408-2972
Hotline Number(s)			(202) 408-2900 (800) 276-8329

**INTERNET ADDRESS:**

Edward Kelley

Barbara Key Powell



@fhfb.gov

@fhfb.gov

**FEDERAL LABOR RELATIONS AUTHORITY**

1400 K Street NW, Room 250

Washington, D.C. 20424

TITLE	NAME	ROOM	PHONE
Inspector General	Francine C. Eichler	240	(202)
FAX Number			482-6573
Hotline Number(s)			(800) 331-3572

**INTERNET ADDRESS:**

Francine Eichler



@flra.gov

**FEDERAL MARITIME COMMISSION**

800 North Capitol Street, N.W., Room 1054

Washington, D.C. 20573

TITLE	NAME	ROOM	PHONE
Inspector General	Adam Trzeciak	1054	(202) 523-5863
Deputy IG	Bridgette S. Hicks		
AIG for Audit	Jerome Johnson	1054	
Legal Counsel	Rachel Dickon-Matney	1046	
CIGIE Liaison	Bridgette S. Hicks	1054	523-5863
FAX Number			566-0043
Hotline Number(s)			(202) 523-5865

**INTERNET ADDRESS:**

Adam Trzeciak

Bridgette Hicks

Jerome Johnson

Rachel Dickon-Matney



@fmc.gov

fmc.gov

fmc.gov

mc.gov

**FEDERAL RESERVE BOARD**  
**20th Street & Constitution Avenue, N.W., Stop 300**  
**Washington, D.C. 20551**

TITLE	NAME	ROOM	PHONE
Inspector General	Elizabeth A. Coleman	N3018	(202) 973-5005
Deputy Inspector General		N3017	
AIG for Legal Services	Laurence A. Froehlich	N3015	
AIG for Audits & Attestations	William L. Mitchell	N3009	
AIG for Investigations	Harvey Witherspoon	N3006	
AIG for Communications & QA		N3012	
AIG for Inspections & Eval.	Anthony Castaldo	N3010	
CIGIE Liaison	Laurence Froehlich	N3015	
FAX Number			973-5044
Hotline Number(s)			(202) 452-6400
			(800) 827-3340

Located at: 1709 New York Avenue, N.W., Washington, D.C.

**INTERNET ADDRESS:**

Elizabeth Coleman	@frb.gov
Laurence Froehlich	@frb.gov
William Mitchell	rb.gov
Harvey Witherspoon	@frb.gov
Anthony Castaldo	@frb.gov

**FEDERAL TRADE COMMISSION**  
**600 Pennsylvania Avenue, N.W.**  
**Washington, D.C. 20580**

TITLE	NAME	ROOM	PHONE
Inspector General	John M. Seeba	1110	(202) 326-2020
Chief Investigator/ Legal Counsel	Cynthia A. Hogue	1110	
Auditor	Mary Harmison	1110	
CIGIE Liaison	Cynthia A. Hogue	1110	
FAX Number			

**INTERNET ADDRESS:**

John M. Seeba	@ftc.gov
Cynthia Hogue	@ftc.gov
Mary Harmison	@ftc.gov

**GENERAL SERVICES ADMINISTRATION**  
**18th & F Streets, N.W., Room 5340**  
**Washington, D.C. 20405**

TITLE	NAME	ROOM	PHONE
Inspector General	Brian D. Miller	5340	(202) 501-0450
Deputy IG	Robert C. Erickson, Jr (Acting)	5340	
AIG for Auditing	Regina M. O'Brien (Acting)	5308	
AIG for Investigations	Gregory G. Rowe (Acting)	5309	
AIG for Administration	Carolyn Presley-Doss (Acting)	5040	
Deputy Legal Counsel	Richard P. Levi (Acting)	5324	
CIGIE Liaison	Sarah Breen	5334	
FAX Number			208-7607
Hotline Number(s)			(202) 501-1780 (800) 424-5210

**INTERNET ADDRESS:**

Brian Miller	bdmiller@gsa.gov
Robert Erickson	rob@gsa.gov
Regina O'Brien	regina@gsa.gov
Gregory Rowe	greg@gsa.gov
Carolyn Presley-Doss	cdoss@gsa.gov
Richard Levi	rlevi@gsa.gov
Sarah Breen	sabreen@gsa.gov

**GOVERNMENT ACCOUNTABILITY OFFICE**  
**441 G Street, N.W., Room 1808**  
**Washington, D.C. 20405**

TITLE	NAME	ROOM	PHONE
Inspector General	Francis Garcia	1808	(202) 512-5748
CIGIE Liaison	Francis Garcia	1808	512-5748
FAX Number			
Hotline Number(s)			

**INTERNET ADDRESS:**

Francis Garcia	fgarcia@gao.gov
----------------	-----------------

**GOVERNMENT PRINTING OFFICE**  
**North Capitol & H Streets, N.W., Stop: IG**  
**Washington, D.C. 20401**

TITLE	NAME	ROOM	PHONE
Inspector General	Tony Ogden	C551	(202) 512-0039
Deputy IG		C551	512-0039
AIG for Audits	Kevin Carson	C551	
AIG for Investigations	Vacant	C551	
CIGIE Liaison	Alberto Rivera-Fournier	C551	512-0039

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## GOVERNMENT PRINTING OFFICE -- cont.

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FAX Number  
Hotline Number(s)

512-1352  
(800) 743-7574

## INTERNET ADDRESS:

Tony Ogden  
Kevin Carson  
Alberto Rivera-Fournier

gpo.gov  
gpo.gov  
gpo.gov

HEALTH AND HUMAN SERVICES, DEPARTMENT OF  
330 Independence Ave., S.W., Room 5250  
Washington, D.C. 20201

TITLE	NAME	ROOM	PHONE
Inspector General	Daniel Levinson	5250	(202) 619-3148
Principal Deputy IG	Larry Goldberg	5250	619-3148
Deputy IG for Audit Services	Joseph Vengrin	5700	
AIG for Financial Mgmt & Regional Operation	Lori Pilcher	5700	
AIG for Centers for Medicare & Medicaid Audits	George Reeb	Baltimore, MD	(410)
AIG for Audit Management & Policy	John Hapchuk	5700	(202)
AIG for Grants & Internal Activities Audits	Joe Green	5700	
Deputy IG for Investigations	Timothy Menke	5033	
AIG for Investigative Operations	Gerry Roy	5029	
AIG for Inv. Policy & Oversight	Vacant	5041	
Deputy IG for Evaluation & Inspections	Stuart Wright		
AIG for Evaluation & Inspections	Brian Ritchie		
Deputy IG for Management & Policy	Sam Shellenberger	5238	
AIG for Mgmt & Policy/CIO	Vacant	5460	
Chief Counsel to the IG	Lewis Morris	5061	
AIG for Legal Affairs	Gregory Demske		
CIGIE Liaison	Sheri Denkensohn		619-3148
FAX Number			619-0521
Hotline Number(s)			(800) 447-8477

## INTERNET ADDRESS:

Daniel Levinson @oig.hhs.gov  
Larry Goldberg @oig.hhs.gov  
Joe Vengrin @oig.hhs.gov  
Lori Pilcher @oig.hhs.gov  
George Reeb @oig.hhs.gov  
John Hapchuk @oig.hhs.gov

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# HEALTH & HUMAN SERVICES, DEPARTMENT OF -- cont.

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Joe Green s.gov  
 Timothy Monko g.hhs.gov  
 Gerry Roy s.gov  
 Stuart Wright hhs.gov  
 Sam Shellenberger @oig.hhs.gov  
 Sheri Denkensohn @oig.hhs.gov  
 Hotline v

## HOMELAND SECURITY, DEPARTMENT OF 245 Murray Drive, Building 410

Attn: Directorate/Section/Name of Employee/Phone #  
 Washington, D.C. 20528

TITLE	NAME	ROOM	PHONE
Inspector General	Rick Skinner	12100	202-254-4100
Deputy IG	James Taylor	12100	254-4100
Chief Counsel	Rick Reback	12100	
DIG for Disaster Asst. Oversight	Matt Jadacki	12100	
AIG for Audit	David Zavada	12100	
AIG for Information Tech.	Frank Deffer	12100	
AIG for Investigations	Elizabeth Redman	12100	
AIG for Inspections	Carl Mann	12100	
AIG for Administration	Ed Cincinnati	12100	
Cong. & Public Affairs	Tamara Faulkner	12100	
CIGIE Liaison	Denise Johnson	12100	254-4100
FAX Number			254-4285
Hotline Number(s)	DHSOIGHOTLINE@DHS.GOV		1-800-323-8603
Hurricane Fraud Hotline	Email: HKFTF@leo.gov		(866) 720-5721
			Fax (225)-334-4707

### INTERNET ADDRESS:

Rick Skinner s.gov  
 James Taylor hhs.gov  
 Richard Reback dhs.gov  
 Matt Jadacki s.gov  
 David Zavada hhs.gov  
 Frank Deffer s.gov  
 Lisa Redman s.gov  
 Carl Mann gov  
 Edward Cincinnati hhs.gov  
 Tamara Faulkner @dhs.gov  
 Denise Johnson @dhs.gov

**HOUSING AND URBAN DEVELOPMENT, DEPARTMENT OF**  
**451 7<sup>th</sup> Street, S.W.**  
**Washington, D.C. 20410**

TITLE	NAME	ROOM	PHONE
Inspector General	Kenneth M. Donohue	8256	(202) 708-0430
Deputy IG	Michael Stephens	8256	708-0430
AIG for Audit	James A. Heist	8286	
AIG for Investigation	R. Joseph Haban	8274	
AIG for Management & Policy	Dennis Raschka	8254	
Legal Counsel	Bryan Saddler	8260	
Exec. Asst. to IG	Kenneth Baker	8286	
CIGIE Liaison	H Albert		
FAX Number			401-2505
FAX Number for Liaison			401-2558
Hotline Number(s)	(202) 708-4200; (800) 347-3735		

**INTERNET ADDRESS:**

James Heist @hudoig.gov  
 Bryan Saddler @hudoig.gov  
 Joseph Haban @hudoig.gov  
 Dennis Raschka @hudoig.gov  
 H. Albert @hudoig.gov

**INTERIOR, DEPARTMENT OF THE**  
**1849 C Street, N.W., Mail Stop 4428**  
**Washington, D.C. 20240**

TITLE	NAME	ROOM	PHONE
Inspector General	Earl E. Devaney		(202) 208-5745
Deputy IG	Mary L. Kendall		208-5745
Chief of Staff	Mike Wood		208-5745
General Counsel	Bruce Delaplaine		
AIG for Audits	Bob Romanyshyn		
AIG for Insp. & Eval.	Kimberly Elmore		208-5745
AIG for Investigation	Stephen Hardgrove		
AIG for Management	Renee Pettis		
AIG for IT	Eddie Salfarinia		
CIGIE Liaison	Deborah Holmes		
FAX Number			219-3856
Hotline Number(s)			(800) 424-5081

**INTERNET ADDRESS:**

Earl E. Devaney @doioig.gov  
 Mary L. Kendall @doioig.gov  
 Michael Wood @doioig.gov  
 Bruce Delaplaine @doioig.gov  
 Bob Romanyshyn @doioig.gov  
 Kimberly Elmore @doioig.gov

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## INTERIOR, DEPARTMENT OF -- cont.

Stephen Hardgrove [REDACTED]@doioig.gov  
 Renee Pettis [REDACTED]ioig.gov  
 Eddie Saffarinia [REDACTED]doioig.gov  
 Deborah Holmes [REDACTED]@doioig.gov

INTERNATIONAL TRADE COMMISSION, U.S.  
 500 E Street, S.W., Room 515  
 Washington, D.C. 20436

TITLE	NAME	ROOM	PHONE
Inspector General	Judith Gwynn, Acting	515	(202) 205-3177
AIG for Audit		515	
Legal Counsel	Jennifer Cron Hepler	515	
Staff Assistant	Karen M. Swindell	515	
CIGIE Liaison	Judith Gwynn	515	
FAX Number			205-1859

## INTERNET ADDRESS:

Judith Gwynn [REDACTED]@usitc.gov  
 Jean Smith [REDACTED]usitc.gov  
 Jennifer Cron Hepler [REDACTED].gov  
 Karen Swindell [REDACTED]itc.gov

JUSTICE, DEPARTMENT OF  
 950 Pennsylvania Ave., N.W., Suite 4706  
 Washington, D.C. 20530

TITLE	NAME	ROOM	PHONE
Inspector General	Glenn A. Fine	4706	(202) 514-3435
Deputy Inspector General	Paul K. Martin	4706	514-3435
Senior Counsel	William M. Blier	4706	514-3435
General Counsel	Gail A. Robinson	4706	
CIGIE Liaison	Cynthia Schnedar	4706	
FAX Number			514-4001

1425 New York Avenue, N.W.  
 Washington, D.C. 20530

AIG for Audit	Raymond J. Beaudet	5001
Deputy AIG for Audit	Caryn A. Marske	5001
AIG for Evaluation & Inspections	Michael Gulledege, Acting	6100
Deputy AIG for Eval. & Inspec.	Michael Gulledege	6100
AIG for Investigations	Thomas F. McLaughlin	7100
Deputy AIG for Investigations	George L. Dorsett	7100
AIG for Management & Planning	Gregory T. Peters	7000

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## JUSTICE, DEPARTMENT OF -- cont.

Deputy AIG for Management  
& Planning

Linda N. Ruder

7000

## AIG for Oversight &amp; Review

Carol F. Ochoa

13100

Deputy AIG for Oversight &  
Review

Catherine Sheehan Bruno

13100

## Hotline Number(s)

(800) 869-4499

## INTERNET ADDRESS:

Glenn A. Fine

usdoj.gov

Paul K. Marlin

usdoj.gov

William M. Blier

usdoj.gov

Gail A. Robinson

@usdoj.gov

Raymond J. Beaudet

@usdoj.gov

Michael Gullede

@usdoj.gov

Thomas F. McLaughlin

@usdoj.gov

Gregory T. Peters

@usdoj.gov

Linda N. Ruder

@usdoj.gov

Carol F. Ochoa

@usdoj.gov

Catherine Sheehan Bruno

@usdoj.gov

Cynthia Schnedar

@usdoj.gov

## LABOR, DEPARTMENT OF

200 Constitution Avenue, N.W., Room S5502

Washington, D.C. 20210

TITLE	NAME	ROOM	PHONE
Inspector General	Gordon S. Heddel	S5502	(202) 693-5100
Deputy IG	Dan Petrole	S5502	693-5100
Assistant IG for Audit	Elliot P. Lewis	S5518	
Deputy Asst. IG for Audit	Michael A. Raponi	S5518	
Asst. IG for Labor Racketeering and Fraud Investigations	Thomas F. Farrell	S5014	
Deputy Asst. IG for Labor Racketeering & Fraud Invest.	Richard Clark	S5014	
Asst. IG for Management & Policy	Nancy F. Ruiz de Gamboa	S5502	
Counsel	Howard L. Shapiro	S5506	
CIGIE Liaison	Jeff Lagda	S5506	
FAX Number	for the Inspector General		693-5114
FAX Number	for Jeff Lagda		693-7020
Hotline Number(s)	(202) 693-6999 (800) 347-3756; hotline@oig.dol.gov		

## INTERNET ADDRESS:

Gordon Heddel

dol.gov

Nancy Ruiz de Gamboa

@oig.dol.gov

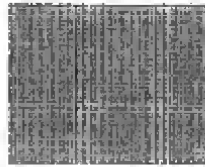
Elliot Lewis

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LABOR, DEPARTMENT OF -- cont.

Robert Curtis  
Thomas Farrell  
Howard Shapiro  
Jeff Lagda



g.dol.gov  
oig.dol.gov  
@oig.dol.gov  
ig.dol.gov

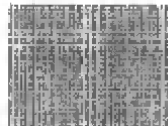
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**LEGAL SERVICES CORPORATION**  
3333 K Street, NW  
Washington, D.C. 2007

TITLE	NAME	ROOM	PHONE
Inspector General	Jeffrey E. Schanz	3500	(202) 295-1660
AIG for Audits	Ronald Merryman, Acting	3320	
Counsel to the OIG	Laurie Tarantowicz	3504	
CIGIE Liaison	Thomas Coogan	3400	
FAX Number			337-6616
Hotline Number(s)			295-1670
Hotline Email			(800) 678-8868; Fax 337-7155 hotline@oig.lsc.gov

**INTERNET ADDRESS:**

Jeffrey Schanz  
Laurie Tarantowicz  
Thomas Coogan



lsc.gov  
@oig.lsc.gov  
ov

**LIBRARY OF CONGRESS**  
101 Independence Ave, SE; LM-630  
Washington, D.C. 20540-1060

TITLE	NAME	ROOM	PHONE
Inspector General	Karl W. Schornagel		(202) 707-2637
AIG for Audits	Nicholas Christopher		
AIG for Investigations	Kenneth R. Keeler		
CIGIE Liaison	Nicholas Christopher		
FAX Number			707-6032

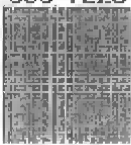

**INTERNET ADDRESS:**

Karl W. Schornagel  
Nicholas Christopher  
Kenneth R. Keeler



@loc.gov  
@loc.gov  
@loc.gov

**NATIONAL AERONAUTICS AND SPACE ADMINISTRATION**  
**300 E Street, S.W., Code W, Room 8V39**  
**Washington, D.C. 20546**

TITLE	NAME	ROOM	PHONE
Inspector General	Robert W. Cobb	8V39	(202) 358-1220
Deputy Inspector General	Thomas Howard	8V39	
Counsel to the IG	Francis P. LaRocca	8V39	
AIG for Auditing	Evelyn Klemstine	8V39	
AIG for Investigations	Kevin Winters	8V39	
AIG for Management & Planning	Alan Lamoreaux	8V39	
CIGIE Liaison	Renee Juhans	8V39	
FAX Number			
Hotline Number(s)			(800) 424-9183

**INTERNET ADDRESS:**


Robert W. Cobb

@hq.nasa.gov

Renee Juhans

@nasa.gov

**NATIONAL ARCHIVES**  
**8601 Adelphi Road**  
**College Park, MD 20740-6001**

TITLE	NAME	ROOM	PHONE
Inspector General	Paul Brachfeld	1300	(301) 837-1532
AIG for Audits	James E. Springs	1300	
AIG for Investigations	Tracy Burnett	1300	
Legal Counsel	John Simms	1300	
CIGIE Liaison	John Simms	1300	
FAX Number			837-3197
Hotline Number(s)			(301) 837-3500
			(800) 786-2551

**INTERNET ADDRESS:**

Paul Brachfeld

@nara.gov

Tracy Burnett

@nara.gov


James E. Springs

@nara.gov

John Simms

@nara.gov

**NATIONAL CREDIT UNION ADMINISTRATION**  
**1775 Duke Street**  
**Alexandria, VA 22314-3428**

TITLE	NAME	ROOM	PHONE
Inspector General	William A. DeSarno	4081	(703) 518-6351
AIG for Audits		4075	
Counsel to the IG	Sharon Separ	4079	

*continued on next page*

s.(b)(6)

**National Credit Union Administration - cont.**


CIGIE Liaison	William A. DeSarno	4081	518-6351
FAX Number			518-6349
Hotline Number(s)			(703) 518-6357
			(800) 778-4806

**INTERNET ADDRESS:**

William DeSarno	 @ncua.gov
Sharon Separ	 cua.gov

**NATIONAL ENDOWMENT FOR THE ARTS**

1100 Pennsylvania Avenue, N.W.  
Washington, D.C. 20506


TITLE	NAME	ROOM	PHONE
Inspector General	Tonie Jones, Acting	601	(202) 682-5402
Deputy IG	Anthony Premici	601	
Legal Counsel	Karen Elias	601	
CIGIE Liaison	Tonie Jones	601	
FAX Number			682-5649
Hotline Number(s)			(202) 682-5402

**INTERNET ADDRESS:**

Karen Elias	 @arts.endow.gov
Tonie Jones	 @arts.endow.gov

**NATIONAL ENDOWMENT FOR THE HUMANITIES**

1100 Pennsylvania Avenue, N.W., Room 419  
Washington, D.C. 20506



TITLE	NAME	ROOM	PHONE
Inspector General	Sheldon L. Bernstein	419	(202) 606-8350
Deputy IG	Charles Garfinkel	419	
Legal Counsel	Heather Gottry	530	
CIGIE Liaison	Laura Davis		
FAX Number			
Hotline Number(s)			(877) 786-7598

**INTERNET ADDRESS:**








Sheldon Bernstein	 @neh.gov
Charles Garfinkel	 @neh.gov
Heather Gottry	 eh.gov
Laura Davis	 h.gov

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**NATIONAL LABOR RELATIONS BOARD**  
**1099 14th Street, N.W., Room 9820**  
**Washington, D.C. 20570**

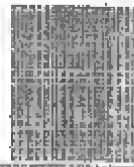
TITLE	NAME	ROOM	PHONE
Inspector General	David Berry	9820	(202) 273-1960
Counsel to the IG	David Berry	9820	
AIG for Audits	Emil T. George	9820	
CIGIE Liaison	David Berry	9820	
	Emil T. George	9820	
FAX Number			273-2344
Hotline Number(s)			(800) 736-2983
INTERNET ADDRESS:			
David Berry	 @nrlb.gov		
Emil T. George	 @nrlb.gov		

**NATIONAL SCIENCE FOUNDATION**  
**4201 Wilson Boulevard, Room 1135**  
**Arlington, VA 22230**

TITLE	NAME	ROOM	PHONE
Inspector General	Thomas (Tim) C. Cross, Acting	1135	(703) 292-7100
Deputy IG	Thomas (Tim) C. Cross	1135	
AIG for Audit	Deborah H. Cureton	1135	
AIG for Investigations	Peggy L. Fischer	1135	
Special-Agent-In-Charge	Jim Evans	1135	
Counsel to IG	Kenneth Chason	1135	
Sr. Policy/Operations Advisor	Bruce Carpel	1135	
CIGIE Liaison	Bruce Carpel	1135	
	Maury Pully	1135	
FAX Number			292-9158
Hotline Number(s)			(800) 428-2189
INTERNET ADDRESS:			
Thomas C. Cross	 @nsf.gov		
Kenneth Chason	 @nsf.gov		
Peggy L. Fischer	 @nsf.gov		
Deborah H. Cureton	 @nsf.gov		
Jim Evans	 @nsf.gov		
Bruce Carpel	 @nsf.gov		
Maury Pully	 @nsf.gov		
FIPS	OIG@NSF.GOV		



**NUCLEAR REGULATORY COMMISSION**  
**11555 Rockville Pike, Mail Stop O-5E13**  
**Rockville, MD 20852**

TITLE	NAME	ROOM	PHONE
Inspector General	Hubert T. Bell	O5 E13	(301) 415-5930
Deputy Inspector General	David C. Lee	O5 E13	415-5930
AIG for Audits	Stephen D. Dingbaum	O5 E13	
AIG for Investigations	Joseph A. McMillan	O5 E13	
Director, Resource Mgmt.			
& Operations Support	Deborah S. Huber	O5 E13	
Legal Counsel	Maryann Grodin	O5 E13	
CIGIE Liaison	Deborah S. Huber	O5 E13	
FAX Number			415-5091
Hotline Number(s)			(800) 233-3497

**INTERNET ADDRESS:**

Hubert Bell  
David Lee  
Stephen Dingbaum  
Joseph A. McMillan  
Maryann Grodin  
Deborah Huber




gov  
gov  
@nrc.gov  
@nrc.gov  
@nrc.gov  
nrc.gov

**OFFICE OF THE DIRECTOR OF NATIONAL INTELLIGENCE**  
**Washington, DC 20511**

TITLE	NAME	ROOM	PHONE
Inspector General	Edward Maguire		(703) 482-2650
CIGIE Liaison	Edward Maguire		(703) 482-2650
FAX Number			
Hotline Number(s)			

**INTERNET ADDRESS:**

**OFFICE OF GOVERNMENT ETHICS**  
**1201 New York Avenue, N.W., Suite 500**  
**Washington, D.C. 20005**

TITLE	NAME	ROOM	PHONE
Director	Robert I. (Ric) Cusick	500	(202) 482-9300
General Counsel	Marilyn Glynn	500	
Deputy General Counsel	Susan Propper	500	

*continued on next page*

**OFFICE OF GOVERNMENT ETHICS - cont.**

Deputy Director Office of  
International Assistance &  
Governance Initiatives

Jane Ley

500

Deputy Director Office of  
Agency Programs

Joseph Gangloff

500

CIGIE Liaison

Barbara Mullen-Roth

500

FAX Number

482-9237

**INTERNET ADDRESS:**

Robert Cusick

@oge.gov

Marilyn Glynn

@oge.gov

Barbara Mullen-Roth

@oge.gov

**OFFICE OF MANAGEMENT AND BUDGET**

Eisenhower Executive Office Building  
17th Street & Pennsylvania Avenue, N.W.  
Washington, D.C. 20503

**TITLE****NAME****ROOM****PHONE**

Deputy Director of Management  
Controller, Office of Federal  
Financial Management

Clay Johnson, III

113

(202)

262

New Executive Office Building  
725 17th Street, N.W.  
Washington, D.C. 20503

Deputy Controller  
Chief, Financial Standards,  
& Grants Branch

Daniel I. Werfel

6025

CIGIE Liaison

vacant

6025

FAX Number

395-3952

**INTERNET ADDRESS:**

Clay Johnson

@omb.eop.gov

Daniel Werfel

@omb.eop.gov

**OFFICE OF PERSONNEL MANAGEMENT**

1900 E Street, N.W., Room 6400  
Washington, D.C. 20415-0001

**TITLE****NAME****ROOM****PHONE**

Inspector General

Patrick E. McFarland

6400

(202) 606-1200

Deputy Inspector General

Norbert E. Vint

6400

606-1200

AIG for Audits

Michael R. Esser

6400

606-1200

AIG for Investigations

Norbert E. Vint

6400

606-1200

AIG for Policy, Resources  
Management & Oversight

Terri Fazio

6400


AIG for Legal Affairs

J. David Cope

6400

*continued on next page*

**OFFICE OF PERSONNEL MANAGEMENT - cont.**

Deputy General Counsel	Susan Propper	500	 418-0630 (202) 606-2423 (202) 418-3300
CIGIE Liaison	Gary R. Acker	6400	
FAX Number			
Hotline Number(s)	Fraud, Waste, & Abuse Health Care Fraud		

**INTERNET ADDRESS:**

Patrick McFarland	 @opm.gov
Norbert E. Vint	 @opm.gov
Michael Esser	 @opm.gov
Terri Fazio	 @opm.gov
J. David Cope	 @opm.gov
Gary Acker	 @opm.gov


**DEPUTY DIRECTOR OF OPM  
OFFICE OF PERSONNEL MANAGEMENT  
1900 E. Street, N.W.  
Washington, D.C. 20415-0001**

TITLE	NAME	ROOM	PHONE
Deputy Director	Howard Weizmann	5518	 606-0080
CIGIE Liaison	Erikka Robinson	5523	
FAX Number			

**INTERNET ADDRESS:**

Howard Weizmann	 @opm.gov
Erikka Robinson	 @opm.gov

**OFFICE OF SPECIAL COUNSEL  
1730 M Street, N.W., Suite 300  
Washington, D.C. 20036-4505**

TITLE	NAME	ROOM	PHONE
Special Counsel	William E. Reukauf, Acting	300	 653-5161
Deputy Special Counsel	Timothy B. Hannapel	300	
Associate Special Counsel for Prosecution	William E. Reukauf	300	
Associate Special Counsel for Investigations	Ruth Robinson Ertel	300	
Associate Special Counsel for Planning & Advice	Erin M. McDonnell	300	
Senior Advisor to the Special Counsel	Cary Sklar	300	
CIGIE Liaison	Jim Mitchell	300	
FAX Number			

*continued on next page*

**OFFICE OF SPECIAL COUNSEL - cont.**

<b>Hotline Number(s)</b>	<b>Disclosure</b>	<b>(800) 872-9855</b>
	<b>Whistleblower Protection</b>	<b>(800) 572-2249</b>
	<b>Hatch Act Information</b>	<b>(800) 854-2824</b>

**INTERNET ADDRESS:**

Timothy Hannapel	@osc.gov
William Reukauf	@osc.gov
Ruth Ertel	@osc.gov
Erin McDonnell	@osc.gov
Cary Sklar	@osc.gov
Jim Mitchell	@osc.gov

**PEACE CORPS**  
**1111 20<sup>th</sup> Street, N.W.**  
**Washington, D.C. 20526**

<b>TITLE</b>	<b>NAME</b>	<b>ROOM</b>	<b>PHONE</b>
Inspector General	Kathy A. Buller	L557	(202) 692-2916
Deputy IG	Vacant	L551	
AIG for Audits	Gerald Montoya	L556	
AIG for Investigations	Geoffrey Johnson	L576	
AIG for Evaluations	Shelley Elbert	L558	
Legal Counsel	Vacant	L550	
CIGIE Liaison	Kathy A. Buller	L557	692-2916
FAX Number			692-2901
Hotline Number(s)			(800) 233-5874

**INTERNET ADDRESS:**

Kathy A. Buller	@peacecorps.gov
Gerald Montoya	@peacecorps.gov
Geoffrey Johnson	@peacecorps.gov
Shelley Elbert	@peacecorps.gov

**PENSION BENEFIT GUARANTY CORPORATION**

**1200 K Street, N.W., Suite 480**  
**Washington, D.C. 20005**

<b>TITLE</b>	<b>NAME</b>	<b>ROOM</b>	<b>PHONE</b>
Inspector General	Rebecca Anne Batts	4823	(202) 326-4000
Deputy IG	Deborah Stover-Springer	4821	
AIG for Audit	Luther Atkins	4819	
AIG for Investigations	Aaron Jordan	4827	
CIGIE Liaison	Deborah Stover-Springer	4821	
FAX Number			326-4033
Hotline Number			800-303-9737

**INTERNET ADDRESS:**

Rebecca Batts	@pbgc.gov
Deborah Stover-Springer	@pbgc.gov
Luther Atkins	@pbgc.gov

s.(b)(6)

# **POSTAL REGULATORY COMMISSION**


901 New York Ave, NW; Suite 230  
Washington, D.C. 20268

TITLE	NAME	ROOM	PHONE
Inspector General	Jack Callender		(202) 789-6817

**INTERNET ADDRESS:**  
Jack Callender

@prc.gov

POSTAL SERVICE, U.S.  
1735 North Lynn Street  
Arlington, VA 22209-2005


TITLE	NAME	ROOM	PHONE
Inspector General	David C. Williams	10000	(703) 248-2300
DIG for Planning	Cecelia Rosser	10000	248-2300
General Counsel	Elizabeth Martin	10000	248-2300
AIG for Investigations	Timothy Barry	10000	248-2300
AIG for Audits	Gordon Milbourn	10000	248-2300
CIGIE Liaison	Agapi Doulaveris	10000	
FAX Number			
Hotline Number(s)			1-888-877-7644

## **INTERNET ADDRESS:**

Dave Williams	 @uspsoig.gov
Cecelia Rosser	 soig.gov
Elizabeth Martin	 soig.gov
Timothy Barry	 oig.gov
Gordon Milbourn	 spsoig.gov
Agapi Doulaveris	 uspsoig.gov

# **RAILROAD RETIREMENT BOARD**

844 North Rush Street, Room 450  
Chicago, Illinois 60611

TITLE	NAME	ROOM	PHONE
Inspector General	Martin J. Dickman	450	(312) 751-4690
Deputy IG	William Tobbe	450	
AIG for Investigations	William Tobbe	450	
AIG for Audit	Letty Benjamin Jay	450	
Legal Counsel	Patricia A. Marshall	450	
CIGIE Liaison	Jill Roellig	450	
FAX Number			 751-4342
Hotline Number(s)			(800) 772-4258

## **INTERNET ADDRESS:**

Martin Dickman @oig.rrb.gov

*continued on next page*

**RAILROAD RETIREMENT BOARD - cont.**

William Tobbe  
 Letty Benjamin Jay  
 Patricia Marshall  
 Jill Roellig



ig.rrb.gov  
 rb.gov  
 @oig.rrb.gov  
 rrb.gov

**SECURITIES AND EXCHANGE COMMISSION**

100 F Street, NE  
 Washington, D.C. 20549-2736

TITLE	NAME	ROOM	PHONE
Inspector General	H. David Kotz		(202) 551-6037
Deputy IG			
AIG for Investigation/			
Legal Counsel	Marybeth Sullivan		
CIGIE Liaison	Marybeth Sullivan		
FAX Number			772-9265
Hotline Number(s)			(202) 551-6060

**INTERNET ADDRESS:**

H. David Kotz  
 Marybeth Sullivan

@sec.gov  
 @sec.gov

**SMALL BUSINESS ADMINISTRATION**

409 3rd Street, S.W., 7th Floor  
 Washington, D.C. 20416

TITLE	NAME	ROOM	PHONE
Inspector General	Peter L. McClintock, Acting	7th Floor	(202) 205-6586
Deputy IG	Peter L. McClintock	7th Floor	205-6586
AIG for Auditing	Debra S. Rill	5th Floor	
AIG for Investigations	Daniel O'Rourke	5th Floor	
AIG for Mgmt. & Policy	Robert F. Fisher	7th Floor	
Legal Counsel	Glenn P. Harris	7th Floor	
CIGIE Liaison	Robert F. Fisher	7th Floor	
FAX Number			205-7382
Hotline Number(s)			(202) 205-7151 (800) 767-0385

**INTERNET ADDRESS:**

Peter McClintock  
 Debra Rill  
 Daniel O'Rourke  
 Robert Fisher  
 Glenn Harris

@sba.gov  
 ov  
 sba.gov  
 a.gov  
 a.gov



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**SMITHSONIAN INSTITUTION**  
**MRC 524; P.O. Box 37012**  
**Washington, D.C. 20013-0712**

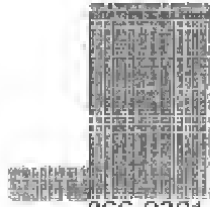
TITLE	NAME	ROOM	PHONE
Inspector General	A. Sprightley Ryan	4200	(202) 633-7050
CIGIE Liaison	William Hoyt	4200	633-7050
FAX Number			633-7079
Hotline Number(s)			(202) 252-0321

**INTERNET ADDRESS:**

A. Sprightley Ryan  
 William Hoyt

@oig.si.edu  
g.si.edu

**SOCIAL SECURITY ADMINISTRATION**  
**Room 300 Altmeyer Building**  
**6401 Security Boulevard**  
**Baltimore, MD 21235**

TITLE	NAME	ROOM	PHONE
Inspector General	Patrick O'Carroll	300	(410) 966-8385
Deputy Inspector General	James A. Kissko	300	966-8385
Chief Counsel to the IG			
AIG for Audit	Steven L. Schaeffer	300	
AIG for Investigations	Richard A. Rohde	300	
AIG for Office of Technology & Resource Management	Vacant	300	
CIGIE Liaison	Wade Walters		
FAX Number			966-9201
Hotline Number(s)			(800) 269-0271


\*500 E Street, SW; Suite 885; Washington, DC 20254

**INTERNET ADDRESS:**

Patrick O'Carroll  
 Jonathan Lasher

@ssa.gov  
@ssa.gov

**SPECIAL INSPECTOR GENERAL FOR IRAQ RECONSTRUCTION**  
**Mailing Address: 400 Army-Navy Drive**  
**Arlington, VA 22202-4704**  
**Office Address: 2011 Crystal Drive Suite 1101**  
**Arlington, VA 22202**

TITLE	NAME	ROOM	PHONE
Inspector General	Stuart W. Bowen, Jr.	1101	(703) 428-1057
Deputy IG	Ginger Cruz	1101	
Sr. Advisor/Chief of Staff	Rick Olson	1101	
General Counsel	John Acken	1101	
AIG for Audit	Dave Warren	1101	

*continued on next page*

**SPECIAL IG FOR IRAQ RECONSTRUCTION - cont.**

AIG for Investigations	Harold Wilson	1101
AIG for Inspections	Brian Flynn	1101
AIG for Information Systems	Scott Michaud	1101
AIG for Congressional Affairs	Hillel Weinberg	1101
Director of Public Affairs	Kris Belisle	1101
CIGIE Liaison	Rick Olson (primary)	1101
	Ginger Cruz (alternate)	1101

Hotline Number(s)

1-866-301-2003

Hotline Fax Number

(703) 602-5993

**INTERNET ADDRESS:**

Stuart Bowen	sigir.mil
Ginger Cruz	sigir.mil
Rick Olson	ir.mil
John Acken	igir.mil
Harold Wilson	@sigir.mil
Brian Flynn	igq.centcom.mil
Scott Michaud	@sigir.mil
Hillel Weinberg	@sigir.mil
Kris Belisle	@sigir.mil

STATE, DEPARTMENT OF  
AND THE  
BROADCASTING BOARD OF GOVERNORS  
2201 C Street, N.W., Suite 8100, SA-3  
Washington, D.C. 20522-0308

TITLE	NAME	ROOM	PHONE
Inspector General	AMB Harold W. Geisel, Acting	8100 (SA-3)	(202) 663-0361
Deputy IG	AMB Harold W. Geisel	8100 (SA-3)	
AIG for Audits	Mark W. Duda	8100 (SA-3)	
AIG for Inspections	Robert B. Peterson	8100 (SA-3)	
AIG for Investigations	James B. Burch	8100 (SA-3)	
Senior Advisor for Security and Intelligence	Vacant	8100 (SA-3)	
AIG for Middle East Region	Richard Arnison	8100 (SA-3)	
AIG for Administration	Cynthia Saboe, Acting	8100 (SA-3)	
Legal Counsel	Erich O. Hart	8100 (SA-3)	
Legislative Advisor	Thomas F. Burgess	8100 (SA-3)	
CIGIE Liaison	Michael Wolfson	730 (SA-39)	
FAX Number	for the Inspector General		(202) 663-0390
FAX Number	for Michael Wolfson		(703) 284-1843
Hotline Number			(800) 409-9926; 202-647-3320

**INTERNET ADDRESS:**

AMB Harold W. Geisel @state.gov

*continued on next page*



## STATE, DEPARTMENT OF - cont.

Mark W. Duda	[REDACTED]	@state.gov
Robert B. Peterson	[REDACTED]	@state.gov
James B. Burch	[REDACTED]	@state.gov
Michael Wolfson	[REDACTED]	@state.gov
Richard Arntson	[REDACTED]	@state.gov
Erich O. Harl	[REDACTED]	@state.gov
Thomas F. Burgess	[REDACTED]	@state.gov

**TENNESSEE VALLEY AUTHORITY**  
**400 West Summit Hill Drive**  
**Knoxville, TN 37902-1499**

TITLE	NAME	ROOM	PHONE
Inspector General	Richard Moore	ET 4C	(865) 632-4120
AIG for Audit	Ben R. Wagner	ET 4C	[REDACTED]
AIG for Investigations	Charles Kandt	ET 4C	[REDACTED]
Legal Counsel		ET 4C	[REDACTED]
CIGIE Liaison	Ronald Wise	ET 4C	632-4120
FAX Number			632-3480
Hotline Number(s)			(877) 866-7840

## INTERNET ADDRESS:

Richard Moore	[REDACTED]	@tva.gov
Ben R. Wagner	[REDACTED]	.gov
Charles Kandt	[REDACTED]	@tva.gov
Ronald Wise	[REDACTED]	

**TRANSPORTATION, DEPARTMENT OF**  
**1200 New Jersey Avenue, SE, 7<sup>th</sup> Floor**  
**Washington, D.C. 20590**

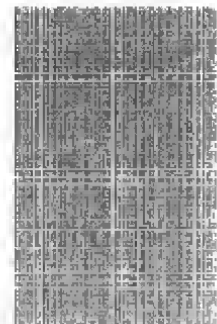
TITLE	NAME	ROOM	PHONE
Inspector General	Calvin L. Scovel, III	9210	(202) 366-1959
Deputy IG	Theodore P. Alves	9210	[REDACTED]
Principal AIG for Auditing & Evaluation	David Dobbs	9210	[REDACTED]
AIG for Investigations	Charles Lee, Jr.	9210	[REDACTED]
Director, Quality Assurance Reviews/Internal Affairs	Leonard Meade		[REDACTED]
AIG for Legal, Legislative & External Affairs	Brian A. Dettelbach	9208	[REDACTED]
Chief Counsel	Thomas Lehrich	9208	[REDACTED]
Legislative Counsel	Nathan Richmond		[REDACTED]
Director of Audit Planning, Mgmt & Tech. Support	Michelle Hill	3104	[REDACTED]
AIG for Aviation & Spec. Program Audits	Lou Dixon	9217	[REDACTED]

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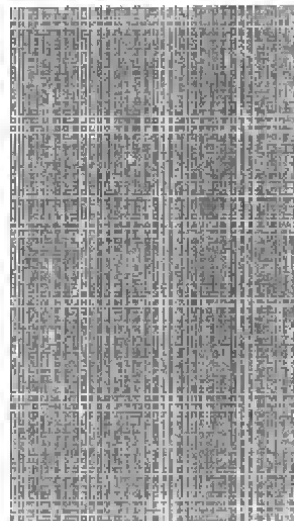
AIG for Financial & Info. Tech. Audits	Rebecca Leng	
AIG for Highway & Transit Audits	Joseph Como	
AIG for Rail & Maritime Program Audits & Economic Analysis	David Tornquist	9201
AIG for Acquisition & Procurement Audits	Mark Zabarksy	9228
CIGIE Liaison	Madeline Chulumovich	9208
FAX Number	For Counsel & Liaison	
FAX Number	For the Inspector General	
Hotline Number(s)	(202) 366-1461; (800)424-9071	



366-1975  
366-3912

**INTERNET ADDRESS:**

Calvin L. Scovel, III	gov
Theodore P. Alves	.dot.gov
David Dobbs	gov
Charles Loo	gov
Leonard Meade	.dot.gov
Brian A. Dettelbach	g.dot.gov
Thomas Lehrich	.dot.gov
Nathan Richmond	.dot.gov
Michelle Hill	ov
Lou Dixon	ov
Rebecca C. Leng	ot.gov
Joseph Como	ot.gov
David Tornquist	ot.gov
Mark Zabarsky	ot.gov
Madeline Chulumovich	@oig.dot.gov



**TREASURY, DEPARTMENT OF THE**  
**1500 Pennsylvania Avenue, N.W.**  
**Room 4436, Main Treasury Building**  
**Washington, D.C. 20220**

TITLE	NAME	ROOM	PHONE
Inspector General	Eric M. Thorson	4436	(202) 622-1090
Deputy IG	Dennis S. Schindel	4436	622-1090
CIGIE Liaison	Debra McGruder	4436	927-6492
FAX Number for Liaison			622-2151
FAX Number			

**740 15<sup>th</sup> Street, N.W.**  
**Washington, D.C. 20220**

AIG for Audit	Marla Freedman	600
Deputy AIG for Audit Program Audits	Robert Taylor	600



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**TREASURY, DEPARTMENT OF - cont.**

Deputy AIG for Financial Audits	William H. Pugh, III	600
AIG for Investigations	Nick Swanstrom	500
Deputy AIG for Investigations		500
AIG for Management	Adam Silverman	510
Legal Counsel	Richard Delmar	110
Hotline Number(s)		

(800) 359-3898

**INTERNET ADDRESS:**

Eric M. Thorson	oig.treas.gov
Robert Taylor	treas.gov
Marla Freedman	oig.treas.gov
Nick Swanstrom	@oig.treas.gov
Debra McGruder	oig.treas.gov
Richard Delmar	g.treas.gov

**TREASURY INSPECTOR GENERAL FOR TAX ADMINISTRATION**  
**DEPARTMENT OF THE TREASURY**  
**IG: IG, 700A**  
**1125 15<sup>th</sup> Street, NW**  
**Washington, D.C. 20005**

TITLE	NAME	ROOM	PHONE
Inspector General	J. Russell George	700A	(202) 622-6500
Deputy IG for Audit	Michael R. Phillips	700A	
Deputy IG for Investigations	Steven Jones	700A	
Asst. IG for Audit (Info. Sys. Program)	Margaret Begg	700A	
Asst. IG for Audit (Wage & Investment Income Program)	Michael McKenney	700A	
Asst. IG for Audit (Small Business & Corporate Program)	Curtis Hagan	700A	
Asst. IG for Audit (Hdqtr Op & Exempt Organizational Programs)	Daniel Devlin	700A	
AIG for Investigations	Michael Delgado	700A	
Deputy Asst. IG for Inv.	Gregory L. Holley	700A	
AIG for Investigations	Timothy Camus	700A	
AIG for Management Services	Vacant	700A	
Asst. IG for Information Technology	Joseph Hungate	700A	
Legal Counsel	Mary Anne Curtin	700A	
CIGIE Liaison	Larry Koskinen	700A	
FAX Number	for Washington, D.C. Office		622-2073

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## TREASURY INSPECTOR GENERAL FOR TAX ADMINISTRATION - cont.

Hotline Number

1-800-366-4484

## INTERNET ADDRESS:

J. Russell George

Michael Phillips

Steven Jones

Margaret Begg

Michael McKenney

Michael Delgado

Gregory Holley

Timothy Camus

Joseph Hungate

Mary Anne Curtin

Larry Koskinen

@tigta.treas.gov

@tigta.treas.gov

@treas.gov

@treas.gov

@tigta.treas.gov

@treas.gov

@treas.gov

@treas.gov

@tigta.treas.gov

@tigta.treas.gov

@treas.gov

VETERANS AFFAIRS, DEPARTMENT OF  
810 Vermont Avenue, N.W.  
Washington, D.C. 20420

TITLE	NAME	ROOM	PHONE
Inspector General	George Opfer	1100TW	(202) 461-4720
Deputy IG		1100TW	461-4720
Executive Assistant	Joanne Moffett	1100TW	461-4720
AIG for Investigations	James J. O'Neill	1068BTW	
Deputy AIG for Investigations	Joseph G. Sullivan, JR	1068BTW	
AIG for Auditing	Belinda Finn	1033TW	
Deputy AIG for Auditing	Linda Halliday	1033TW	
AIG for Management & Administration	Richard Ehrlichman	1146TW	
Deputy AIG for Management & Administration	Joseph M. Vallowe	1147TW	
AIG for Healthcare Inspections	John D. Daigh, MD	1019TW	
Deputy AIG for Healthcare Inspections	Dana L. Moore, Ph.d	1009TW	
Legal Counsel	Maureen T. Rogan	1130TW	
Dir., Hotline Division	Christine Lavine	1151TW	
CIGIE Liaison	Catherine A. Gromek	1100TW	461-4720
FAX Number			565-8667
Hotline Number(s)			(800) 488-8244

## INTERNET ADDRESS:

George Opfer

Catherine Gromek

TIPS

gov


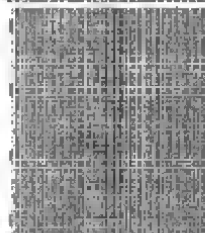
@va.gov

@VA.GOV

## CIGIE RESOURCES SECTION

**FEDERAL LAW ENFORCEMENT TRAINING CENTER (FLETC)**  
**1131 Chapel Crossing Road**  
**Glynco, GA 31524**

**FLETC Washington Office**  
**555 11<sup>th</sup> Street, N.W.; Suite 400**  
**Washington, D.C. 20004**

TITLE	NAME	PHONE
Director	Connie L. Patrick	
Deputy Director	D. Kenneth Keene	
Associate Director for Training	Mark Fallon	
Senior Associate Director for Washington Operations	John C. Doohar	
Deputy Asst. Director, Office of Cheltenham Operations	Ted Sparks	
Deputy Asst. Director, Office of Artesia Operations	Joseph W. Wright	
Deputy Asst. Director, Office of Charleston Operations	L. Wayne Anderson	

**THE INSPECTOR GENERAL CRIMINAL INVESTIGATOR ACADEMY**  
**384 Marana Circle**  
**Glynco, GA 31524**

TITLE	NAME	ROOM	PHONE
Executive Director	Angela Hrdlicka		 (office)
Budget Analyst	Sue Wainright		 (cell)
Program Assistant	Vivian Dahl		
website:	<a href="http://www.ignet.gov/igcia/index.html">www.ignet.gov/igcia/index.html</a>		

### INTERNET ADDRESSES:

Angela Hrdlicka	 @associates.dhs.gov
	 @doioig.gov
Sue Wainright	 @tigta.treas.gov
Vivian Dahl	 @dhs.gov



## HOTLINE NUMBERS

Agency for International Development	(202) 712-1023 (800) 230-6539
Agriculture, Department of	(800) 424-9121 (202) 690-1622 Hearing Impaired: (202) 690-1202
AMTRAK	(800) 468-5469
Appalachian Regional Commission	(800) 532-4611 (202) 884-7667
Architect of the Capitol	None
Capitol Police, U.S.	None
Central Intelligence Agency	None
Commerce, Department of	(800) 424-5197 (202) 482-2495 Hearing Impaired: (800) 854-8407
Commodity Futures Trading Commission	(202) 418-5510
Consumer Product Safety Commission	(301) 504-7906
Corporation for National and Community Service	(800) 452-8210
Corporation for Public Broadcasting	(800) 599-2170 (202) 783-5408
Defense, Department of	(800) 424-9089 (703) 604-8546
Denali Commission	None
Education, Department of	(800) 647-8733 E-Mail: <a href="mailto:oi hotline@ed.gov">oi hotline@ed.gov</a>
Election Assistance Commission	(866) 552-0004
Energy, Department of	(800) 541-1625 (202) 586-4073 <a href="mailto:ighotline@hq.doe.gov">ighotline@hq.doe.gov</a>
Environmental Protection Agency	(888) 546-8740 (202) 566-2476
Equal Employment Opportunity Commission	(202) 663-7020
Export-Import Bank	(866) 571-1801
Farm Credit Administration	(800) 437-7322 (703) 883-4316
Federal Communications Commission	(202) 418-0473



Federal Deposit Insurance Corporation	(800) 964-3342 Email: <a href="mailto:IGHotline@FDIC.gov">IGHotline@FDIC.gov</a>
Federal Election Commission	(202) 694-1015
Federal Housing Finance Board	(202) 408-2900 (800) 276-0329
Federal Labor Relations Authority	(800) 331-3572
Federal Maritime Commission	(202) 523-5865
Federal Reserve Board	(800) 827-3340 (202) 452-6400
Federal Trade Commission	None
General Services Administration	(800) 424-5210 (202) 501-1780
Government Accountability Office	None
Government Printing Office	(800) 743-7574
Health and Human Services, Department of	(800) 447-8477 E-Mail: <a href="mailto:hhs tips@oig.hhs.gov">hhs tips@oig.hhs.gov</a>
Housing and Urban Development, Department of	(800) 347-3735 (202) 708-4200
Interior, Department of the	(800) 424-5081
International Trade Commission, U.S.	Ethics Line: 1-800-500-0333
Justice, Department of	(800) 869-4499
Labor, Department of	(800) 347-3756 (202) 219-5227
Legal Services Corporation	(800) 678-8868 (202) 295-1670 Internet Address: <a href="mailto:hotline@oig.lsc.gov">hotline@oig.lsc.gov</a>
Library of Congress	None
National Aeronautics and Space Administration	(800) 424-9183
National Archives and Records Administration	(800) 786-2551 (301) 713-7305
National Credit Union Administration	(703) 518-6357 (800) 778-4806
National Endowment for the Arts	(202) 682-5402
National Endowment for the Humanities	(877) 786-7598
National Labor Relations Board	(800) 736-2983
National Science Foundation	(800) 428-2189 Internet Address: <a href="mailto:OIG@NSF.GOV">OIG@NSF.GOV</a>





Nuclear Regulatory Commission	(800) 233-3497
Office of the Director of National Intelligence	None
Office of Personnel Management	Fraud, Waste & Abuse (202) 606-2423 Health Care Fraud Hotline (202) 418-3300
Office of Special Counsel	Disclosure Hotline: (800) 872-9855 Whistleblower Protection: (800) 572-2249 Hatch Act Info: (800) 85-HATCH
Peace Corps	(800) 233-5874
Pension Benefit Guaranty Corporation	(800) 303-9737
Postal Regulatory Commission	None
Postal Service, U.S.	1-888-USPS-OIG - (888-877-7644)
Railroad Retirement Board	(800) 772-4258
Securities and Exchange Commission	(202) 551-6060
Small Business Administration	(800) 767-0385 (202) 205-7151
Smithsonian Institution	(202) 252-0321
Social Security Administration	(800) 269-0271
Special IG for Iraq Reconstruction	(866) 301-2003
State, Department of and Broadcasting Board of Governors	Collect Calls Accepted (202) 647-3320; 800-409-9926
Tennessee Valley Authority	(877) 866-7840; <a href="http://www.oigempowerline.com">www.oigempowerline.com</a>
Transportation, Department of	(800) 424-9071 (202) 366-1461
Treasury, Department of the	(800) 359-3898
Treasury for Tax Administration, Department of the	
Veterans Affairs, Department of	(800) 488-8244 Email: <a href="mailto:VAOIGHOTLINE@VA.GOV">VAOIGHOTLINE@VA.GOV</a>

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[REDACTED]

From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Heddell, Gordon S.,  
OIG DoD [REDACTED]@DODIG.MIL]

Sent:

Tuesday, February 03, 2009 9:55 AM

Subject:

Journal of Public Inquiry Extension

To All;

The deadline for submitting articles for the Fall/Winter edition of the Journal of Public Inquiry has been extended to February 9, 2009.

In addition to contributing articles personally, please encourage your team to take advantage of this opportunity to have an article published in a professional publication that reaches out to agencies in the Executive Branch, the Congress, and academic institutions.

We recommend the articles be approximately 2,500 to 4,000 words in length (five to seven single-spaced pages). Please also consider speeches that would be of interest to the IG community.

Draft articles and speeches should be sent to me or Ms. Jennifer Plozai  
[REDACTED]@dodig.mil) by February 9, 2008.

Thank you for your support.

Gordon

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**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of MARK JONES  
[REDACTED]@OIG.USDA.GOV  
**Sent:** Tuesday, March 03, 2009 5:50 AM  
**Subject:** Fwd: Request: Distributing GAO Press Release Re Cost Estimating Guide  
**Attachments:** cost\_guide2009mar02.pdf

The below information is being provided on behalf of Ms. [REDACTED]

[REDACTED] GAO. s.(b)(6)

Last week a meeting was held with various GAO and IG representatives involving the American Recovery and Reinvestment Act of 2009. During the meeting GAO advised that they would be issuing it's first-of-its-kind Cost Estimating Guide. The Guide: "Cost Estimating and Assessment Guide: Best Practices for Developing and Managing Capital Program Costs (GAO-09-3 SP) was issued March 2, 2009. A press release announcing the issuance of this guide is attached. The guide itself can be found on GAO's website at the below address:

<http://www.gao.gov/new.items/d093sp.pdf>

\*\*\*\*\* This message has also been sent to the CIGIE  
liaisons. \*\*\*\*\*

Mark D. Jones  
Acting Executive Assistant to the  
Inspector General  
Office of Inspector General  
U.S. Department of Agriculture  
[REDACTED]



GAO  
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Comptroller General  
of the United States

United States Government Accountability Office  
Washington, DC 20548

## PRESS RELEASE

### **“HOW MUCH WILL THIS PROGRAM REALLY COST?”**

### **GAO Issues First-of-Its-Kind Cost Estimating Guide to Answer Such Questions**

Washington, DC (March 2, 2009) – The U.S. Government Accountability Office (GAO) today issued its first-ever manual to help federal, state, or local government agencies develop more reliable cost estimates for government projects of all sizes.

*Cost Estimating and Assessment Guide: Best Practices for Developing and Managing Capital Program Costs* (GAO-09-3SP), which is available on-line at [www.gao.gov](http://www.gao.gov), applies to civilian and defense projects managed by government entities or private contractors.

“GAO’s new guide is intended to help agencies produce well-documented, comprehensive, accurate, and credible estimates. The federal cost-estimating community has long needed better tools for preparing cost projections. GAO’s new manual, with its formalized approach to cost estimating based on best practices, will go a long way to bridging that gap,” said Gene L. Dodaro, Acting Comptroller General of the United States and head of the GAO. “Government agencies will be better able to avoid common problems, such as cost overruns, missed deadlines, and performance shortfalls,” Dodaro added.

Developed with input from industry experts as well as federal officials, the 436-page *Cost Estimating and Assessment Guide* lays out a multi-step process for developing high-quality, trustworthy cost estimates; explains how to manage program costs once a contract has been awarded; and presents 48 case studies, drawn from GAO published audits, that illustrate typical pitfalls and successes in cost estimating. The guide stresses both sound cost estimating and earned value management (EVM), a project management tool that compares completed work to expected outcomes, in setting realistic program baselines and managing risk. In future audits, GAO plans to use the *Cost Estimating and Assessment Guide* to assess the accuracy of agencies’ cost estimates and determine whether programs are on schedule. The guide can be found here:  
<http://www.gao.gov/products/GAO-09-3SP>.

For more information, contact Chuck Young, Managing Director for Public Affairs, at (202) 512-4800.

#####

GAO, the audit and investigative arm of Congress, helps meet legislators’ need for timely and reliable information on a wide range of government activities. The agency seeks to improve the performance of the federal government and hold it accountable to Congress and, ultimately, the American people. GAO examines the use of public funds; evaluates how well programs and policies are meeting their objectives; and provides analyses, recommendations, and other assistance to help Congress make sound oversight, policy, and funding decisions.

s.(b)(6)

  
**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Award, CIGIE [PCIEECIE.Award@OIG.HHS.GOV]  
**Sent:** Wednesday, April 01, 2009 9:01 AM  
**Subject:** 2009 CIGIE Call for Nominations  
**Attachments:** 2009CIGIEAwardsCallforNominations.PDF  
  
**Importance:** High

Attached is the 2009 CIGIE call for award nominations. Please provide nominations for accomplishments achieved between April 1, 2008 and March 31, 2009. The deadline for all nominations is Monday, June 1, 2009.

If you need assistance, please email [cigie@oig.hhs.gov](mailto:cigie@oig.hhs.gov). Thank you.



PRESIDENT'S COUNCIL on INTEGRITY & EFFICIENCY  
EXECUTIVE COUNCIL on INTEGRITY & EFFICIENCY



APR - 1 2009

MEMORANDUM FOR ALL MEMBERS OF THE COUNCIL OF  
THE INSPECTORS GENERAL ON INTEGRITY AND EFFICIENCY

SUBJECT: CIGIE Awards Program

The Council of the Inspectors General on Integrity and Efficiency (CIGIE) is now accepting nominations for the 2009 CIGIE Awards Program. The Inspectors General of the Department of Health and Human Services and the United States Postal Service are coordinating the awards program. This year's awards ceremony will be held at 10 a.m. on Tuesday, October 20, 2009, at the Andrew W. Mellon Auditorium located at 1301 Constitution Avenue, NW.

The deadline for all nominations is Monday, June 1, 2009. The award criteria and instructions for accessing the database are attached. We would like to remind everyone to please review the award criteria closely before submitting nominations to ensure that all nominations meet the criteria.

If you have other questions about using the database, please e-mail [cigie@oig.hhs.gov](mailto:cigie@oig.hhs.gov).

We look forward to the participation of all Council members.

*Daniel R. Levinson*

Daniel R. Levinson  
Inspector General  
Department of Health and Human Services

*David Williams*

David Williams  
Inspector General  
United States Postal Service

Attachments

'Public Law 110-409 has established CIGIE to unify the former PCIE and ECIE'



Printed with soy ink on recycled paper

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<p><b><u>Alexander Hamilton Award</u></b></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any office, group (including interagency groups), or individual employees from CIGIE member entities.</p>	<p>The individual or group must have demonstrated outstanding achievements in improving the integrity, efficiency, or effectiveness of executive branch agency operations. This is the highest award to be bestowed; the selection is made by the Chair and Vice Chair of CIGIE. All OIG work must be complete or the work product issued when the nomination is submitted.</p>
<p><b><u>Gaston L. Gianni, Jr., Better Government Award</u></b></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any office, group (including interagency groups), or individual employees from within or outside IG community.</p>	<p>The work and behavior of the individual or group must have demonstrated courage, determination, and integrity that contributed to the public's confidence in Government. The recipient's efforts, accomplishments, or actions must have enhanced the public's confidence and exemplified the highest ideals of Government service as envisioned by the tenets of the Inspector General Act and the values of our mission: honor, honesty, and integrity. The Executive Committee makes this selection.</p>
<p><b><u>Sentner Award for Dedication and Courage</u></b></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any office, group (including interagency groups), or individual employees from CIGIE member entities.</p>	<p>The individual or group must have demonstrated uncommon selflessness, dedication to duty, or courage while performing OIG duties. This award is given in memory of William "Buddy" Sentner, an agent with the Department of Justice, OIG, who lost his life while performing his law enforcement duties. The Executive Committee makes this selection.</p>



<p><b><u>Glenn/Roth Award for Exemplary Service</u></b></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any office, group (including interagency groups), or individual employees from the CIGIE member entities.</p>	<p>The work and behavior of the individual or group must have demonstrated value to the Congress. For example, the recipient's efforts could have enhanced the ability of Congress to enact legislation or to perform oversight that improves the effectiveness and efficiency of Government programs. The awardees must be those in the IG community who, in addition to serving their Department or Agency, serve the Congress with distinction. All OIG work must be complete or the work product issued when the nomination is submitted. The Executive Committee makes this selection.</p>
<p><b><u>June Gibbs Brown Career Achievement Award</u></b></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any individual employee from a CIGIE member entity. The nominee must have a career of at least 10 years in the IG community to be eligible. The nominee is eligible on departure from CIGIE.</p>	<p>The individual must have made sustained and significant contributions to the mission of Inspectors General throughout his or her career. The Executive Committee makes this selection.</p>
<p><b><u>Award for Individual Accomplishment</u></b></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any employee of a CIGIE entity.</p>	<p>The individual must have made sustained contributions to the CIGIE over a period of time or demonstrated outstanding leadership of projects or events that contribute to the CIGIE mission. The Executive Committee makes this selection.</p>
<p><b><u>Barry. R. Snyder Joint Award</u></b></p> <p>One awardee selected from all nominations received.</p>	<p>Groups (including interagency groups) which must include members from more than one member entity.</p>	<p>The groups must have made significant contributions through a cooperative effort in support of the mission of the CIGIE. The Executive Committee makes this selection.</p>

<p><b><u>Awards for Excellence</u></b></p> <p><b>Categories:</b>  Administrative Support  Audit  Employee Protections  Evaluations  Government Ethics  Investigation  IT  Law and Legislation  Management  Multiple Disciplines  Special Act</p> <p>Multiple awardees selected from CIGIE member nominations.</p>	<p>Any office, group (including interagency groups), or individual employees from CIGIE member entities.</p> <p>Note: Where teams include multiple backgrounds, the nominating agency must select a category to review the award or indicate that it is in the "Multiple Disciplines" category. Special Act awards are for those nominations that do not easily fit one of the other categories.</p>	<p>The individual or group must have achievements that are so unusual or distinguished as to be at the forefront of the community. The achievements must be significant as to the subject, scope, or outcome. The achievements are instructive and are of general interest beyond one agency. All OIG work must be complete or the work product issued when the nomination is submitted. Selections are made by CIGIE panels.</p>

## INSTRUCTIONS FOR ACCESSING THE CIGIE AWARDS DATABASE

All nominations for 2009 awards must be made electronically using the CIGIE awards database.

In an effort to respond in a timely way to any questions or concerns about the 2009 CIGIE awards program/process, an e-mail account has been set up, which will be monitored at all times. Questions or concerns should be sent to [cigie@oig.hhs.gov](mailto:cigie@oig.hhs.gov).

Each agency will be allotted two user accounts. Once the users have registered, they will have access to the system for submitting award nominations. To register, users must first go to the registration site at <https://www.oigawards.org/register>. The registration site requires a password. The users should enter the word **SECRET** (case sensitive). The users will be asked to provide the required information. When registration is successful, an automatic e-mail confirming access to the system will be generated.

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The system can be accessed only by authorized registered users at the following Web site: <https://www.oigawards.org>.

**PLEASE NOTE:** All users must register again for 2009. A password from a previous year will not allow you to access the database.

s.(b)(6)

From: s.(b)(6) Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of DAVID GRAY  
[REDACTED]@OIG.USDA.GOV  
Sent: Friday, May 01, 2009 12:29 PM  
Subject: Ethics Pledge

The following message is being sent on behalf of Phyllis Fong.  
To All PAS IGs:

Some of the Presidentially-appointed, Senate-confirmed (PAS) IGs have been asked by their host agency's Designated Agency Ethics Official (DAEO) to sign the Ethics Pledge promulgated by Executive Order 13490, dated January 21, 2009, and

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We will share additional information with you, as we are apprised.

Phyllis K. Fong  
Chair of the Council of Inspectors General  
on Integrity and Efficiency

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of [REDACTED]  
[REDACTED]@GSA.GOV  
**Sent:** Monday, June 01, 2009 11:02 AM  
**Subject:** General Services Administration Office of Inspector General Semiannual Report  
(October 1, 2008 - March 31, 2009)  
**Attachments:** GSAOIG\_SAR\_Oct08ToMar09.pdf

Please find attached, for your information, a copy of the latest GSA Office of Inspector General Semiannual Report to the Congress (SAR) for the period October 1, 2008 through March 31, 2009.  
Please feel free to contact [REDACTED]@gsa.gov or [REDACTED] if you have any questions.

Thank you.

s.(b)(6)

[REDACTED]  
Office of Inspector General  
U.S. General Services Administration  
Phone: [REDACTED] Fax: 202.501.3952  
[REDACTED]

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## HOTLINE NUMBERS

Agency for International Development	(202) 712-1023 (800) 230-6539
Agriculture, Department of	(800) 424-9121 (202) 690-1622 Hearing Impaired: (202) 690-1202
AMTRAK	(800) 468-5469
Appalachian Regional Commission	(800) 532-4611 (202) 884-7667
Architect of the Capitol	None
Capitol Police, U.S.	None
Central Intelligence Agency	None
Commerce, Department of	(800) 424-5197 (202) 482-2495 Hearing Impaired: (800) 854-8407
Commodity Futures Trading Commission	(202) 418-5510
Consumer Product Safety Commission	(301) 504-7906
Corporation for National and Community Service	(800) 452-8210
Corporation for Public Broadcasting	(800) 599-2170 (202) 783-5408
Defense, Department of	(800) 424-9089 (703) 604-8546
Denali Commission	None
Education, Department of	(800) 647-8733 E-Mail: <a href="mailto:oighotline@ed.gov">oighotline@ed.gov</a>
Election Assistance Commission	(866) 552-0004
Energy, Department of	(800) 541-1625 (202) 586-4073 <a href="mailto:ighotline@hq.doe.gov">ighotline@hq.doe.gov</a>
Environmental Protection Agency	(888) 546-8740 (202) 566-2476
Equal Employment Opportunity Commission	(202) 663-7020
Export-Import Bank	(866) 571-1801
Farm Credit Administration	(800) 437-7322 (703) 883-4316
Federal Communications Commission	(202) 418-0473



Federal Deposit Insurance Corporation	(800) 964-3342 Email: <a href="mailto:1Ghotline@FDIC.gov">1Ghotline@FDIC.gov</a>
Federal Election Commission	(202) 694-1015
Federal Housing Finance Board	(202) 408-2900 (800) 276-8329
Federal Labor Relations Authority	(800) 331-3572
Federal Maritime Commission	(202) 523-5865
Federal Reserve Board	(800) 827-3340 (202) 452-6400
Federal Trade Commission	None
General Services Administration	(800) 424-5210 (202) 501-1780
Government Accountability Office	None
Government Printing Office	(800) 743-7574
Health and Human Services, Department of	(800) 447-8477 E-Mail: <a href="mailto:hhstips@oig.hhs.gov">hhstips@oig.hhs.gov</a>
Housing and Urban Development, Department of	(800) 347-3735 (202) 708-4200
Interior, Department of the	(800) 424-5081
International Trade Commission, U.S.	Ethics Line: 1-800-500-0333
Justice, Department of	(800) 869-4499
Labor, Department of	(800) 347-3756 (202) 219-5227
Legal Services Corporation	(800) 678-6868 (202) 295-1670 Internet Address: <a href="mailto:hotline@oig.lsc.gov">hotline@oig.lsc.gov</a>
Library of Congress	None
National Aeronautics and Space Administration	(800) 424-9183
National Archives and Records Administration	(800) 786-2551 (301) 713-7305
National Credit Union Administration	(703) 518-6357 (800) 778-4806
National Endowment for the Arts	(202) 682-5402
National Endowment for the Humanities	(877) 786-7598
National Labor Relations Board	(800) 736-2983
National Science Foundation	(800) 428-2189 Internet Address: <a href="mailto:OIG@NSF.GOV">OIG@NSF.GOV</a>





Nuclear Regulatory Commission	(800) 233-3497
Office of the Director of National Intelligence	None
Office of Personnel Management	Fraud, Waste & Abuse (202) 606-2423 Health Care Fraud Hotline (202) 418-3300
Office of Special Counsel	Disclosure Hotline: (800) 872-9855 Whistleblower Protection: (800) 572-2249 Hatch Act Info: (800) 85-HATCH
Peace Corps	(800) 233-5874
Pension Benefit Guaranty Corporation	(800) 303-9737
Postal Regulatory Commission	None
Postal Service, U.S.	1-888-USPS-OIG - (888-877-7644)
Railroad Retirement Board	(800) 772-4258
Securities and Exchange Commission	(202) 551-6060
Small Business Administration	(800) 767-0385 (202) 205-7151
Smithsonian Institution	(202) 252-0321
Social Security Administration	(800) 269-0271
Special IG for Iraq Reconstruction	(866) 301-2003
State, Department of and Broadcasting Board of Governors	Collect Calls Accepted (202) 647-3320; 800-409-9926
Tennessee Valley Authority	(877) 866-7840; <a href="http://www.oigempowerline.com">www.oigempowerline.com</a>
Transportation, Department of	(800) 424-9071 (202) 366-1461
Treasury, Department of the	(800) 359-3898
Treasury for Tax Administration, Department of the	
Veterans Affairs, Department of	(800) 488-8244 Email: <a href="mailto:VAOIGHOTLINE@VA.GOV">VAOIGHOTLINE@VA.GOV</a>

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From: Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Heddell, Gordon S.,  
CIG DoD @DODIG.MIL  
Sent: Tuesday, February 03, 2009 9:55 AM  
Subject: Journal of Public Inquiry Extension

To All;

The deadline for submitting articles for the Fall/Winter edition of the Journal of Public Inquiry has been extended to February 9, 2009.

In addition to contributing articles personally, please encourage your team to take advantage of this opportunity to have an article published in a professional publication that reaches out to agencies in the Executive Branch, the Congress, and academic institutions.

We recommend the articles be approximately 2,500 to 4,000 words in length (five to seven single-spaced pages). Please also consider speeches that would be of interest to the IG community.

Draft articles and speeches should be sent to me or Ms. Jennifer Plozai @dodig.mil) by February 9, 2008.

Thank you for your support.

Gordon

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**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of MARK JONES  
[REDACTED]@OIG.USDA.GOV]  
**Sent:** Tuesday, March 03, 2009 5:50 AM  
**Subject:** Fwd: Request: Distributing GAO Press Release Re Cost Estimating Guide  
**Attachments:** cost\_guide2009mar02.pdf

The below information is being provided on behalf of Ms. [REDACTED]

GAO. s.(b)(6)

Last week a meeting was held with various GAO and IG representatives involving the American Recovery and Reinvestment Act of 2009. During the meeting GAO advised that they would be issuing it's first-of-its-kind Cost Estimating Guide. The Guide: "Cost Estimating and Assessment Guide: Best Practices for Developing and Managing Capital Program Costs (GAO-09-3 SP) was issued March 2, 2009. A press release announcing the issuance of this guide is attached. The guide itself can be found on GAO's website at the below address:

<http://www.gao.gov/new.items/d093sp.pdf>

\*\*\*\*\* This message has also been sent to the CIGIE  
liaisons. \*\*\*\*\*

Mark D. Jones  
Acting Executive Assistant to the  
Inspector General  
Office of Inspector General  
U.S. Department of Agriculture  
[REDACTED]



United States Government Accountability Office  
Washington, DC 20548

Comptroller General  
of the United States

## PRESS RELEASE

### **"HOW MUCH WILL THIS PROGRAM REALLY COST?"**

### **GAO Issues First-of-Its-Kind Cost Estimating Guide to Answer Such Questions**

Washington, DC (March 2, 2009) -- The U.S. Government Accountability Office (GAO) today issued its first-ever manual to help federal, state, or local government agencies develop more reliable cost estimates for government projects of all sizes.

*Cost Estimating and Assessment Guide: Best Practices for Developing and Managing Capital Program Costs* (GAO-09-3SP), which is available on-line at [www.gao.gov](http://www.gao.gov), applies to civilian and defense projects managed by government entities or private contractors.

"GAO's new guide is intended to help agencies produce well-documented, comprehensive, accurate, and credible estimates. The federal cost-estimating community has long needed better tools for preparing cost projections. GAO's new manual, with its formalized approach to cost estimating based on best practices, will go a long way to bridging that gap," said Gene L. Dodaro, Acting Comptroller General of the United States and head of the GAO. "Government agencies will be better able to avoid common problems, such as cost overruns, missed deadlines, and performance shortfalls," Dodaro added.

Developed with input from industry experts as well as federal officials, the 436-page *Cost Estimating and Assessment Guide* lays out a multi-step process for developing high-quality, trustworthy cost estimates; explains how to manage program costs once a contract has been awarded; and presents 48 case studies, drawn from GAO published audits, that illustrate typical pitfalls and successes in cost estimating. The guide stresses both sound cost estimating and earned value management (EVM), a project management tool that compares completed work to expected outcomes, in setting realistic program baselines and managing risk. In future audits, GAO plans to use the *Cost Estimating and Assessment Guide* to assess the accuracy of agencies' cost estimates and determine whether programs are on schedule. The guide can be found here:


<http://www.gao.gov/products/GAO-09-3SP>.

For more information, contact Chuck Young, Managing Director for Public Affairs, at (202) 512-4800.

####

GAO, the audit and investigative arm of Congress, helps meet legislators' need for timely and reliable information on a wide range of government activities. The agency seeks to improve the performance of the federal government and hold it accountable to Congress and, ultimately, the American people. GAO examines the use of public funds; evaluates how well programs and policies are meeting their objectives; and provides analyses, recommendations, and other assistance to help Congress make sound oversight, policy, and funding decisions.

s.(b)(6)

  
**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.MH.GOV] on behalf of Award, CIGIE [PCIEECIE.Award@OIG.HHS.GOV]  
**Sent:** Wednesday, April 01, 2009 9:01 AM  
**Subject:** 2009 CIGIE Call for Nominations  
**Attachments:** 2009CIGIEAwardsCallforNominations.PDF  
**Importance:** High

Attached is the 2009 CIGIE call for award nominations. Please provide nominations for accomplishments achieved between April 1, 2008 and March 31, 2009. The deadline for all nominations is **Monday, June 1, 2009**.

If you need assistance, please email [cigie@oig.hhs.gov](mailto:cigie@oig.hhs.gov). Thank you.



PRESIDENT'S COUNCIL on INTEGRITY & EFFICIENCY  
EXECUTIVE COUNCIL on INTEGRITY & EFFICIENCY



APR - 1 2009

MEMORANDUM FOR ALL MEMBERS OF THE COUNCIL OF  
THE INSPECTORS GENERAL ON INTEGRITY AND EFFICIENCY

SUBJECT: CIGIE Awards Program

The Council of the Inspectors General on Integrity and Efficiency (CIGIE) is now accepting nominations for the 2009 CIGIE Awards Program. The Inspectors General of the Department of Health and Human Services and the United States Postal Service are coordinating the awards program. This year's awards ceremony will be held at 10 a.m. on Tuesday, October 20, 2009, at the Andrew W. Mellon Auditorium located at 1301 Constitution Avenue, NW.

The deadline for all nominations is Monday, June 1, 2009. The award criteria and instructions for accessing the database are attached. We would like to remind everyone to please review the award criteria closely before submitting nominations to ensure that all nominations meet the criteria.

If you have other questions about using the database, please e-mail [cigie@oig.hhs.gov](mailto:cigie@oig.hhs.gov).

We look forward to the participation of all Council members.

*Daniel R. Levinson*

Daniel R. Levinson  
Inspector General  
Department of Health and Human Services

*David Williams*

David Williams  
Inspector General  
United States Postal Service

Attachments

*'Public Law 110-409 has established CIGIE to unify the former PCIE and ECIE'*



Printed with soy ink on recycled paper

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<p><b><u>Alexander Hamilton Award</u></b></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any office, group (including interagency groups), or individual employees from CIGIE member entities.</p>	<p>The individual or group must have demonstrated outstanding achievements in improving the integrity, efficiency, or effectiveness of executive branch agency operations. This is the highest award to be bestowed; the selection is made by the Chair and Vice Chair of CIGIE. All OIG work must be complete or the work product issued when the nomination is submitted.</p>
<p><b><u>Gaston L. Gianni, Jr., Better Government Award</u></b></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any office, group (including interagency groups), or individual employees from within or outside IG community.</p>	<p>The work and behavior of the individual or group must have demonstrated courage, determination, and integrity that contributed to the public's confidence in Government. The recipient's efforts, accomplishments, or actions must have enhanced the public's confidence and exemplified the highest ideals of Government service as envisioned by the tenets of the Inspector General Act and the values of our mission: honor, honesty, and integrity. The Executive Committee makes this selection.</p>
<p><b><u>Sentner Award for Dedication and Courage</u></b></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any office, group (including interagency groups), or individual employees from CIGIE member entities.</p>	<p>The individual or group must have demonstrated uncommon selflessness, dedication to duty, or courage while performing OIG duties. This award is given in memory of William "Buddy" Sentner, an agent with the Department of Justice, OIG, who lost his life while performing his law enforcement duties. The Executive Committee makes this selection.</p>



<u><b>Glenn/Roth Award for Exemplary Service</b></u>	Any office, group (including interagency groups), or individual employees from the CIGIE member entities.	The work and behavior of the individual or group must have demonstrated value to the Congress. For example, the recipient's efforts could have enhanced the ability of Congress to enact legislation or to perform oversight that improves the effectiveness and efficiency of Government programs. The awardees must be those in the IG community who, in addition to serving their Department or Agency, serve the Congress with distinction. All OIG work must be complete or the work product issued when the nomination is submitted. The Executive Committee makes this selection.
<u><b>June Gibbs Brown Career Achievement Award</b></u>	Any individual employee from a CIGIE member entity. The nominee must have a career of at least 10 years in the IG community to be eligible. The nominee is eligible on departure from CIGIE.	The individual must have made sustained and significant contributions to the mission of Inspectors General throughout his or her career. The Executive Committee makes this selection.
<u><b>Award for Individual Accomplishment</b></u>	Any employee of a CIGIE entity.	The individual must have made sustained contributions to the CIGIE over a period of time or demonstrated outstanding leadership of projects or events that contribute to the CIGIE mission. The Executive Committee makes this selection.
<u><b>Barry. R. Snyder Joint Award</b></u>	Groups (including interagency groups) which must include members from more than one member entity.	The groups must have made significant contributions through a cooperative effort in support of the mission of the CIGIE. The Executive Committee makes this selection.
One awardee selected from all nominations received.		

<p><b><u>Awards for Excellence</u></b></p> <p><b><u>Categories:</u></b>  Administrative Support  Audit  Employee Protections  Evaluations  Government Ethics  Investigation  IT  Law and Legislation  Management  Multiple Disciplines  Special Act</p> <p>Multiple awardees selected from CIGIE member nominations.</p>	<p>Any office, group (including interagency groups), or individual employees from CIGIE member entities.</p> <p>Note: Where teams include multiple backgrounds, the nominating agency must select a category to review the award or indicate that it is in the "Multiple Disciplines" category. Special Act awards are for those nominations that do not easily fit one of the other categories.</p>	<p>The individual or group must have achievements that are so unusual or distinguished as to be at the forefront of the community. The achievements must be significant as to the subject, scope, or outcome. The achievements are instructive and are of general interest beyond one agency. All OIG work must be complete or the work product issued when the nomination is submitted. Selections are made by CIGIE panels.</p>

## INSTRUCTIONS FOR ACCESSING THE CIGIE AWARDS DATABASE

All nominations for 2009 awards must be made electronically using the CIGIE awards database.

In an effort to respond in a timely way to any questions or concerns about the 2009 CIGIE awards program/process, an e-mail account has been set up, which will be monitored at all times. Questions or concerns should be sent to [cigie@oig.hhs.gov](mailto:cigie@oig.hhs.gov).

Each agency will be allotted two user accounts. Once the users have registered, they will have access to the system for submitting award nominations. To register, users must first go to the registration site at <https://www.oigawards.org/register>. The registration site requires a password. The users should enter the word **AWARDS** (case sensitive). The users will be asked to provide the required information. When registration is successful, an automatic e-mail confirming access to the system will be generated.

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The system can be accessed only by authorized registered users at the following Web site: <https://www.oigawards.org>.

**PLEASE NOTE:** All users must register again for 2009. A password from a previous year will not allow you to access the database.

s.(b)(6)

From: s.(b)(6) Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of DAVID GRAY  
[REDACTED]@OIG.USDA.GOV  
Sent: Friday, May 01, 2009 12:29 PM  
Subject: Ethics Pledge

The following message is being sent on behalf of Phyllis Fong.  
To All PAS IGs:

Some of the Presidentially-appointed, Senate-confirmed (PAS) IGs have been asked by their host agency's Designated Agency Ethics Official (DAEO) to sign the Ethics Pledge promulgated by Executive Order 13490, dated January 21, 2009, and

s.(b)(5)

We will share additional information with you, as we are apprised.

Phyllis K. Fong  
Chair of the Council of Inspectors General  
on Integrity and Efficiency

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of [REDACTED]  
[REDACTED]@GSA.GOV]  
**Sent:** Monday, June 01, 2009 11:02 AM  
**Subject:** General Services Administration Office of Inspector General Semiannual Report  
(October 1, 2008 - March 31, 2009)  
**Attachments:** GSAOIG\_SAR\_Oct08ToMar09.pdf

Please find attached, for your information, a copy of the latest GSA Office of Inspector General Semiannual Report to the Congress (SAR) for the period October 1, 2008 through March 31, 2009.

Please feel free to contact [REDACTED]@gsa.gov or [REDACTED] if you have any questions.

Thank you.

s.(b)(6)

[REDACTED]  
Office of Inspector General  
U.S. General Services Administration  
Phone: [REDACTED] fax: 202.501.3952

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## HOTLINE NUMBERS

Agency for International Development	(202) 712-1023 (800) 230-6539
Agriculture, Department of	(800) 424-9121 (202) 690-1622 Hearing Impaired: (202) 690-1202
AMTRAK	(800) 468-5469
Appalachian Regional Commission	(800) 532-4611 (202) 884-7667
Architect of the Capitol	None
Capitol Police, U.S.	None
Central Intelligence Agency	None
Commerce, Department of	(800) 424-5197 (202) 482-2495 Hearing Impaired: (800) 854-8407
Commodity Futures Trading Commission	(202) 418-5510
Consumer Product Safety Commission	(301) 504-7906
Corporation for National and Community Service	(800) 452-8210
Corporation for Public Broadcasting	(800) 599-2170 (202) 783-5408
Defense, Department of	(800) 424-9089 (703) 604-8546
Denali Commission	None
Education, Department of	(800) 647-8733 E-Mail: oighotline@ed.gov
Election Assistance Commission	(866) 552-0004
Energy, Department of	(800) 541-1625 (202) 586-4073 ighotline@hq.doe.gov
Environmental Protection Agency	(888) 546-8740 (202) 566-2476
Equal Employment Opportunity Commission	(202) 663-7020
Export-Import Bank	(866) 571-1801
Farm Credit Administration	(800) 437-7322 (703) 883-4316
Federal Communications Commission	(202) 418-0473



Federal Deposit Insurance Corporation	(800) 964-3342 Email: <a href="mailto:IGHotline@FDIC.gov">IGHotline@FDIC.gov</a>
Federal Election Commission	(202) 694-1015
Federal Housing Finance Board	(202) 408-2900 (800) 276-8329
Federal Labor Relations Authority	(800) 331-3572
Federal Maritime Commission	(202) 523-5865
Federal Reserve Board	(800) 827-3340 (202) 452-6400
Federal Trade Commission	None
General Services Administration	(800) 424-5210 (202) 501-1780
Government Accountability Office	None
Government Printing Office	(800) 743-7574
Health and Human Services, Department of	(800) 447-8477 E-Mail: <a href="mailto:hhs tips@oig.hhs.gov">hhs tips@oig.hhs.gov</a>
Housing and Urban Development, Department of	(800) 347-3735 (202) 708-4200
Interior, Department of the	(800) 424-5081
International Trade Commission, U.S.	Ethics Line: 1-800-500-0333
Justice, Department of	(800) 869-4499
Labor, Department of	(800) 347-3756 (202) 219-5227
Legal Services Corporation	(800) 678-8808 (202) 295-1670 Internet Address: <a href="mailto:hotline@oig.lsc.gov">hotline@oig.lsc.gov</a>
Library of Congress	None
National Aeronautics and Space Administration	(800) 424-9183
National Archives and Records Administration	(800) 786-2551 (301) 713-7305
National Credit Union Administration	(703) 518-6357 (800) 778-4806
National Endowment for the Arts	(202) 682-5402
National Endowment for the Humanities	(877) 786-7598
National Labor Relations Board	(800) 736-2983
National Science Foundation	(800) 428-2189 Internet Address: <a href="mailto:OIG@NSF.GOV">OIG@NSF.GOV</a>





Nuclear Regulatory Commission	(800) 233-3497
Office of the Director of National Intelligence	None
Office of Personnel Management	Fraud, Waste & Abuse (202) 606-2423 Health Care Fraud Hotline (202) 418-3300
Office of Special Counsel	Disclosure Hotline: (800) 872-9855 Whistleblower Protection: (800) 572-2249 Hatch Act Info: (800) 85-HATCH
Peace Corps	(800) 233-5874
Pension Benefit Guaranty Corporation	(800) 303-9737
Postal Regulatory Commission	None
Postal Service, U.S.	1-888-USPS-OIG - (888-877-7644)
Railroad Retirement Board	(800) 772-4258
Securities and Exchange Commission	(202) 551-8060
Small Business Administration	(800) 767-0385 (202) 205-7151
Smithsonian Institution	(202) 252-0321
Social Security Administration	(800) 269-0271
Special IG for Iraq Reconstruction	(866) 301-2003
State, Department of and Broadcasting Board of Governors	Collect Calls Accepted (202) 647-3320; 800-409-9926
Tennessee Valley Authority	(877) 866-7840; <a href="http://www.oigempowerline.com">www.oigempowerline.com</a>
Transportation, Department of	(800) 424-9071 (202) 366-1461
Treasury, Department of the	(800) 359-3898
Treasury for Tax Administration, Department of the	
Veterans Affairs, Department of	(800) 488-8244 Email: <a href="mailto:VAOIGHOTLINE@VA.GOV">VAOIGHOTLINE@VA.GOV</a>

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From: Council of IGs Liaisons (CIGIE-LIAISONS@LIST.NIH.GOV) on behalf of Heddell, Gordon S.,  
OIG DoD @DODIG.MIL]  
Sent: Tuesday, February 03, 2009 9:55 AM  
Subject: Journal of Public Inquiry Extension

To All;

The deadline for submitting articles for the Fall/Winter edition of the Journal of Public Inquiry has been extended to February 9, 2009.

In addition to contributing articles personally, please encourage your team to take advantage of this opportunity to have an article published in a professional publication that reaches out to agencies in the Executive Branch, the Congress, and academic institutions.

We recommend the articles be approximately 2,500 to 4,000 words in length (five to seven single-spaced pages). Please also consider speeches that would be of interest to the IG community.

Draft articles and speeches should be sent to me or Ms. Jennifer Plozai @dodig.mil) by February 9, 2008.

Thank you for your support.

Gordon

s.(b)(6)

s.(b)(6)

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of MARK JONES  
[REDACTED]@OIG.USDA.GOV  
**Sent:** Tuesday, March 03, 2009 5:50 AM  
**Subject:** Fwd: Request: Distributing GAO Press Release Re Cost Estimating Guide  
**Attachments:** cost\_guide2009mar02.pdf

The below information is being provided on behalf of Ms. [REDACTED]

[REDACTED] GAO. s.(b)(6)

Last week a meeting was held with various GAO and IG representatives involving the American Recovery and Reinvestment Act of 2009. During the meeting GAO advised that they would be issuing it's first-of-its-kind Cost Estimating Guide. The Guide: "Cost Estimating and Assessment Guide: Best Practices for Developing and Managing Capital Program Costs (GAO-09-3 SP) was issued March 2, 2009. A press release announcing the issuance of this guide is attached. The guide itself can be found on GAO's website at the below address:

<http://www.gao.gov/new.items/d093sp.pdf>

\*\*\*\*\* This message has also been sent to the CIGIE  
liaisons.\*\*\*\*\*

Mark D. Jones  
Acting Executive Assistant to the  
Inspector General  
Office of Inspector General  
U.S. Department of Agriculture  
[REDACTED]



United States Government Accountability Office  
Washington, DC 20548

Comptroller General  
of the United States

## PRESS RELEASE

### **“HOW MUCH WILL THIS PROGRAM REALLY COST?”**

### **GAO Issues First-of-Its-Kind Cost Estimating Guide to Answer Such Questions**

Washington, DC (March 2, 2009) – The U.S. Government Accountability Office (GAO) today issued its first-ever manual to help federal, state, or local government agencies develop more reliable cost estimates for government projects of all sizes.

*Cost Estimating and Assessment Guide: Best Practices for Developing and Managing Capital Program Costs* (GAO-09-3SP), which is available on-line at [www.gao.gov](http://www.gao.gov), applies to civilian and defense projects managed by government entities or private contractors.

“GAO’s new guide is intended to help agencies produce well-documented, comprehensive, accurate, and credible estimates. The federal cost-estimating community has long needed better tools for preparing cost projections. GAO’s new manual, with its formalized approach to cost estimating based on best practices, will go a long way to bridging that gap,” said Gene L. Dodaro, Acting Comptroller General of the United States and head of the GAO. “Government agencies will be better able to avoid common problems, such as cost overruns, missed deadlines, and performance shortfalls,” Dodaro added.

Developed with input from industry experts as well as federal officials, the 436-page *Cost Estimating and Assessment Guide* lays out a multi-step process for developing high-quality, trustworthy cost estimates; explains how to manage program costs once a contract has been awarded; and presents 48 case studies, drawn from GAO published audits, that illustrate typical pitfalls and successes in cost estimating. The guide stresses both sound cost estimating and earned value management (EVM), a project management tool that compares completed work to expected outcomes, in setting realistic program baselines and managing risk. In future audits, GAO plans to use the *Cost Estimating and Assessment Guide* to assess the accuracy of agencies’ cost estimates and determine whether programs are on schedule. The guide can be found here:

<http://www.gao.gov/products/GAO-09-3SP>.

For more information, contact Chuck Young, Managing Director for Public Affairs, at (202) 512-4800.

#####

GAO, the audit and investigative arm of Congress, helps meet legislators’ need for timely and reliable information on a wide range of government activities. The agency seeks to improve the performance of the federal government and hold it accountable to Congress and, ultimately, the American people. GAO examines the use of public funds; evaluates how well programs and policies are meeting their objectives; and provides analyses, recommendations, and other assistance to help Congress make sound oversight, policy, and funding decisions.

s.(b)(6)

  
**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Award, CIGIE [PCIEECIE.Award@OIG.HHS.GOV]  
**Sent:** Wednesday, April 01, 2009 9:01 AM  
**Subject:** 2009 CIGIE Call for Nominations  
**Attachments:** 2009CIGIEAwardsCallforNominations.PDF  
**Importance:** High

Attached is the 2009 CIGIE call for award nominations. Please provide nominations for accomplishments achieved between April 1, 2008 and March 31, 2009. The deadline for all nominations is **Monday, June 1, 2009**.

If you need assistance, please email [cigie@oig.hhs.gov](mailto:cigie@oig.hhs.gov). Thank you.



PRESIDENT'S COUNCIL on INTEGRITY & EFFICIENCY  
EXECUTIVE COUNCIL on INTEGRITY & EFFICIENCY



APR - 1 2009

MEMORANDUM FOR ALL MEMBERS OF THE COUNCIL OF  
THE INSPECTORS GENERAL ON INTEGRITY AND EFFICIENCY

SUBJECT: CIGIE Awards Program

The Council of the Inspectors General on Integrity and Efficiency (CIGIE) is now accepting nominations for the 2009 CIGIE Awards Program. The Inspectors General of the Department of Health and Human Services and the United States Postal Service are coordinating the awards program. This year's awards ceremony will be held at 10 a.m. on Tuesday, October 20, 2009, at the Andrew W. Mellon Auditorium located at 1301 Constitution Avenue, NW.

The deadline for all nominations is Monday, June 1, 2009. The award criteria and instructions for accessing the database are attached. We would like to remind everyone to please review the award criteria closely before submitting nominations to ensure that all nominations meet the criteria.

If you have other questions about using the database, please e-mail [cigie@oig.hhs.gov](mailto:cigie@oig.hhs.gov).

We look forward to the participation of all Council members.

*Daniel R. Levinson*

Daniel R. Levinson  
Inspector General  
Department of Health and Human Services

*David Williams*

David Williams  
Inspector General  
United States Postal Service

Attachments

*'Public Law 110-409 has established CIGIE to unify the former PCIE and ECIE'*



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<p><b><u>Alexander Hamilton Award</u></b></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any office, group (including interagency groups), or individual employees from CIGIE member entities.</p>	<p>The individual or group must have demonstrated outstanding achievements in improving the integrity, efficiency, or effectiveness of executive branch agency operations. This is the highest award to be bestowed; the selection is made by the Chair and Vice Chair of CIGIE. All OIG work must be complete or the work product issued when the nomination is submitted.</p>
<p><b><u>Gaston L. Gianni, Jr., Better Government Award</u></b></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any office, group (including interagency groups), or individual employees from within or outside IG community.</p>	<p>The work and behavior of the individual or group must have demonstrated courage, determination, and integrity that contributed to the public's confidence in Government. The recipient's efforts, accomplishments, or actions must have enhanced the public's confidence and exemplified the highest ideals of Government service as envisioned by the tenets of the Inspector General Act and the values of our mission: honor, honesty, and integrity. The Executive Committee makes this selection.</p>
<p><b><u>Sentner Award for Dedication and Courage</u></b></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any office, group (including interagency groups), or individual employees from CIGIE member entities.</p>	<p>The individual or group must have demonstrated uncommon selflessness, dedication to duty, or courage while performing OIG duties. This award is given in memory of William "Buddy" Sentner, an agent with the Department of Justice, OIG, who lost his life while performing his law enforcement duties. The Executive Committee makes this selection.</p>



<p><b><u>Glenn/Roth Award for Exemplary Service</u></b></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any office, group (including interagency groups), or individual employees from the CIGIE member entities.</p>	<p>The work and behavior of the individual or group must have demonstrated value to the Congress. For example, the recipient's efforts could have enhanced the ability of Congress to enact legislation or to perform oversight that improves the effectiveness and efficiency of Government programs. The awardees must be those in the IG community who, in addition to serving their Department or Agency, serve the Congress with distinction. All OIG work must be complete or the work product issued when the nomination is submitted. The Executive Committee makes this selection.</p>
<p><b><u>June Gibbs Brown Career Achievement Award</u></b></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any individual employee from a CIGIE member entity. The nominee must have a career of at least 10 years in the IG community to be eligible. The nominee is eligible on departure from CIGIE.</p>	<p>The individual must have made sustained and significant contributions to the mission of Inspectors General throughout his or her career. The Executive Committee makes this selection.</p>
<p><b><u>Award for Individual Accomplishment</u></b></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any employee of a CIGIE entity.</p>	<p>The individual must have made sustained contributions to the CIGIE over a period of time or demonstrated outstanding leadership of projects or events that contribute to the CIGIE mission. The Executive Committee makes this selection.</p>
<p><b><u>Barry. R. Snyder Joint Award</u></b></p> <p>One awardee selected from all nominations received.</p>	<p>Groups (including interagency groups) which must include members from more than one member entity.</p>	<p>The groups must have made significant contributions through a cooperative effort in support of the mission of the CIGIE. The Executive Committee makes this selection.</p>

<u><b>Awards for Excellence</b></u>  <u><b>Categories:</b></u> Administrative Support Audit Employee Protections Evaluations Government Ethics Investigation IT Law and Legislation Management Multiple Disciplines Special Act  Multiple awardees selected from CIGIE member nominations.	Any office, group (including interagency groups), or individual employees from CIGIE member entities.  Note: Where teams include multiple backgrounds, the nominating agency <b>must</b> select a category to review the award or indicate that it is in the "Multiple Disciplines" category. Special Act awards are for those nominations that do not easily fit one of the other categories.	The individual or group must have achievements that are so unusual or distinguished as to be at the forefront of the community. The achievements <b>must</b> be significant as to the subject, scope, or outcome. The achievements are instructive and are of general interest beyond one agency. All OIG work <b>must</b> be complete or the work product issued when the nomination is submitted. Selections are made by CIGIE panels.

## INSTRUCTIONS FOR ACCESSING THE CIGIE AWARDS DATABASE

All nominations for 2009 awards must be made electronically using the CIGIE awards database.

In an effort to respond in a timely way to any questions or concerns about the 2009 CIGIE awards program/process, an e-mail account has been set up, which will be monitored at all times. Questions or concerns should be sent to [cigie@oig.hhs.gov](mailto:cigie@oig.hhs.gov).

Each agency will be allotted two user accounts. Once the users have registered, they will have access to the system for submitting award nominations. To register, users must first go to the registration site at <https://www.oigawards.org/register>. The registration site requires a password. The users should enter the word SECRET (case sensitive). The users will be asked to provide the required information. When registration is successful, an automatic e-mail confirming access to the system will be generated.

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The system can be accessed only by authorized registered users at the following Web site: <https://www.oigawards.org>.

**PLEASE NOTE:** All users must register again for 2009. A password from a previous year will not allow you to access the database.

s.(b)(6)

**From:** s.(b)(6) Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of DAVID GRAY  
[REDACTED]@OIG.USDA.GOV  
**Sent:** Friday, May 01, 2009 12:29 PM  
**Subject:** Ethics Pledge

The following message is being sent on behalf of Phyllis Fong.  
To All PAS IGs:

Some of the Presidentially-appointed, Senate-confirmed (PAS) IGs have been asked by their host agency's Designated Agency Ethics Official (DAEO) to sign the Ethics Pledge promulgated by Executive Order 13490, dated January 21, 2009, and

s.(b)(5)

We will share additional information with you, as we are apprised.

Phyllis K. Fong  
Chair of the Council of Inspectors General  
on Integrity and Efficiency

[REDACTED]

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**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of [REDACTED]  
[REDACTED]@GSA.GOV  
**Sent:** Monday, June 01, 2009 11:02 AM  
**Subject:** General Services Administration Office of Inspector General Semiannual Report  
(October 1, 2008 - March 31, 2009)  
**Attachments:** GSAOIG\_SAR\_Oct08ToMar09.pdf

Please find attached, for your information, a copy of the latest GSA Office of Inspector General Semiannual Report to the Congress (SAR) for the period October 1, 2008 through March 31, 2009.  
Please feel free to contact [REDACTED]@gsa.gov or [REDACTED] if you have any questions.

Thank you.

s.(b)(6)

[REDACTED]  
Office of Inspector General  
U.S. General Services Administration  
Phone: [REDACTED] Fax: 202.501.3952  
[REDACTED]

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**Office of Inspector General  
U.S. General Services Administration**

# **Semiannual Report to the Congress**

**October 1, 2008 – March 31, 2009**

# GSA's SIGNIFICANT MANAGEMENT CHALLENGES

The Congress requested the Inspectors General of major Federal agencies to report on the most significant management challenges facing their respective agencies. Our strategic planning process commits us to addressing these critical issues. The following table briefly describes the challenges we have identified for GSA and references related work products issued by the GSA OIG and discussed in this semiannual report.

CHALLENGES	BRIEF DESCRIPTION OF CHALLENGE	PAGE
ACQUISITION PROGRAMS	GSA's procurement organization awards and administers government-wide contracts worth \$100 billion. With growing programs and shrinking numbers of qualified acquisition personnel, attention to important fundamentals such as ensuring competition, meaningful price analysis, and implementation of statutory and regulatory compliance-type requirements has diminished.	2
INFORMATION TECHNOLOGY	Technology applications have increased exponentially as "E-Gov" is used to better manage operations and interface with the public, but complex integration and security issues exist.	4
MANAGEMENT CONTROLS	Management controls have been streamlined, resulting in fewer and broader controls, making it essential that the remaining controls be emphasized and consistently followed. The need for strong internal controls underlies several of the other management challenges.	6
PROTECTION OF FEDERAL FACILITIES AND PERSONNEL	GSA is responsible for protecting the life and safety of employees and public visitors in Federal buildings. The increased risks from terrorism have greatly expanded the range of vulnerabilities. A broadly integrated security program is required.	No Reports This Period
HUMAN CAPITAL	GSA has an aging workforce and is facing significant loss of institutional knowledge due to retirements, including a loss of key management staff over the past year. Better recruitment and training programs are needed to develop the 21st century workforce.	No Reports This Period
FEDERAL BUILDINGS FUND	Faced with an aging, deteriorating inventory, GSA is challenged in making the best use of available funds to deliver high performance workplaces on schedule and within budget.	10



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## Foreword

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*I am pleased to provide this report to the people of the United States and their elected representatives in Congress. The Office of Inspector General (OIG) at GSA has been working successfully to identify waste, fraud, and abuse in the programs and operations of GSA. For the period covered by this semiannual report (SAR), the OIG identified almost \$317 million as funds recommended for better use and questioned costs. The OIG issued 56 audit reports. We also made 141 case referrals for criminal prosecution, civil litigation, and administrative action—activities valuable in their own right, as well as for their deterrent effect. In this reporting period we achieved savings from management decisions on financial recommendations, and from civil settlements and investigative recoveries, totaling over \$661 million.*

*This reporting period, the GSA OIG formed a new Forensic Auditing Unit. Utilizing forensic auditing approaches enables Inspectors General to better focus their work, and provides them with a powerful technique for the identification of fraud, waste, and abuse and the successful prosecution of offenders. The approach is paying off. Forensic auditing is helping to bring together important skills across the OIG in concentrated ways, and is highlighting the value of increased teamwork in pursuit of our mandate to protect taxpayer dollars.*

*We continue to work with the Council of Inspectors General for Integrity and Efficiency, other OIGs, and law enforcement agencies. Throughout this reporting period, I continued to serve as the Vice Chair of the National Procurement Fraud Task Force. Legislative recommendations stemming from the Task Force's White Paper have been the subject of Senate hearings and have formed the basis for new legislation and regulations. A major change in the Federal Acquisition Regulation (FAR) requiring contractor reporting of crimes and overpayments was a result of legislative action based on the Task Force White Paper. GSA OIG was one of the first offices to develop a website for contractor reporting, which has served as a model for other agencies. The GSA OIG is involved heavily, as well, in coordinating its efforts with the new Recovery, Accountability, and Transparency Board, charged with overseeing the implementation and impact of the economic stimulus funding. GSA plays a pivotal role in Recovery Act efforts through both the Public Buildings Service and Federal Acquisition Service.*

*As we carry out all our duties, we endeavor to assist GSA to accomplish its important mission in an efficient manner and to observe all applicable requirements. The steady record of accomplishment of OIG employees continues to be a source of great pride. I commend our employees for their continued professionalism, dedication, and performance in fulfilling their oaths to uphold the law. I also wish to recognize the continued, strong support of the Congress, OMB, and employees throughout GSA for the efforts of the OIG.*



Brian D. Miller  
Inspector General  
March 31, 2009



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## Summary of OIG Performance

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October 1, 2008 – March 31, 2009

<i>OIG Accomplishments</i>	Total financial recommendations	\$316,935,094
	These include:	
	• Recommendations that funds be put to better use	\$299,877,880
	• Questioned costs	\$17,057,214
	Audit reports issued	56
<i>Results Attained</i>	Subjects referred for criminal prosecution, civil litigation, & administrative action	225
	Management decisions agreeing with audit recommendations, civil settlements, and court-ordered and investigative recoveries	\$661,513,864
	Indictments and Informations on criminal referrals	61
	Cases accepted for criminal prosecution	46
	Cases accepted for civil action	14
	Successful criminal prosecutions	55
	Civil settlements	5
	Contractors/individuals suspended and debarred	90
	Employee actions taken on administrative referrals involving GSA employees	19



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## *Executive Summary*

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During this semiannual period, the OIG continued to direct its auditing and investigative resources toward what it has identified as the major management challenges facing GSA. The OIG conducted audit reviews and investigations to ensure the integrity of the Agency's financial statements, programs, and operations, and to ensure that the taxpayers' interests were being protected. The OIG also continued to initiate actions to prevent fraud, waste, and abuse, and to promote economy and efficiency throughout GSA.

The OIG's resources have been directed specifically toward conducting preaward, financial, and programmatic audits; management control assessments; contract reviews; investigations of fraud, abuse, and related actions by GSA employees and government contractors; and litigation support in civil fraud actions, enforcement actions, criminal prosecutions, contract claims, and administrative actions, all in an effort to maintain the integrity of GSA programs.

### *Management Challenges*

The OIG continued to strive to provide the high level of quality in reviews and recommendations for which it is known, and which it believes necessary in order for GSA to continue leading the government in contracting and procurement. During this semiannual period, the focus has been on acquisition programs, information technology, management controls, the federal buildings fund, new initiatives, civil actions, and criminal actions. The following are significant audits and reviews that identify major issues facing GSA.

#### **Acquisition Programs**

**Significant Preaward Reviews and Other Audits.** The OIG's preaward review program provides information to contracting officers (COs) for use in negotiating contracts. This period, the OIG performed preaward reviews of 41 contracts with an estimated value of \$3.7 billion. We recommended that more than \$299 million be put to better use. During this reporting period, management decisions were made on 34 preaward reports, which recommended that over \$603 million be put to better use. Management agreed with 100 percent of the recommended savings (page 2).

**Improvements in Response to Audit Recommendations for Small Business Acquisitions.** While responsibility for implementing appropriate corrective action in response to audit report recommendations resides with Agency management, the OIG performs some reviews of whether appropriate corrective action has been taken. The Office of Audits reviewed management's corrective actions in response to recommendations regarding the Streamlined Technology Acquisition Resources for Services program through the Small Business Governmentwide Acquisition Center. While we noted some areas for improvement that could further strengthen controls already in place, in general, the Center has made significant positive changes to the controls of the program since the original report (page 3).

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## *Executive Summary*

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### **Information Technology (IT)**

**Further Risk Management Needed in USAccess.** GSA established USAccess in 2007 in response to the Homeland Security Presidential Directive 12 requirement of a mandatory, government-wide standard for secure and reliable forms of identification. We have begun reviewing USAccess to determine whether GSA has implemented the necessary security controls to manage the risks inherent in its only "high risk" system, and have issued an initial interim audit report. We found that the Federal Acquisition Service has implemented many of the security controls required by the Federal Information Security Management Act of 2002 and GSA's IT Security Program. Risk management practices could be improved, however, by including control assessments for system web services in ongoing oversight. Further, improvements are needed to ensure that contractor staff is trained in its responsibilities for implementing GSA security policies and protecting sensitive information (page 4).

### **Management Controls**

#### **Financial Statement Audit and Related Reviews**

**Fiscal Year 2007 and 2008 Audits Reveal Accounting, Security Weaknesses.** As in past years, GSA's Financial Statement Audit was performed by an independent public accounting firm, with oversight, support work, and guidance provided by the OIG. The audit indicated that GSA lacks effective controls to ensure that budgetary transactions are properly processed to permit the timely preparation of financial statements in accordance with generally accepted accounting principles. The audit also identified security weaknesses across multiple systems, in the areas of segregation of duties, user and administrator logical access, and activity monitoring, which create significant vulnerabilities in financial data. Further, the audit found reportable instances in which GSA's financial management systems did not substantially comply with the requirements of the Federal Financial Management Improvement Act (page 6).

**GSA Office of the Chief Financial Officer Controls Over Performance Measures.** Internal controls over GSA's performance measure data are operating effectively (page 8).

**Reports Regarding Agreed-Upon Accounting Procedures.** The Office of Audits performed and provided to the independent public accounting firm reviews of GSA's Fiscal Year 2008 environmental liabilities, legal loss contingencies, and internal controls over payroll (page 9).

**Control Weaknesses in Financial Systems.** Each year, we review the Agency's Federal Managers' Financial Integrity Act process to determine whether management adequately disclosed all known control weaknesses and non-conformities in the Agency's programs, operations, and systems. We noted weaknesses in budgetary reporting, systems integration, and accounting for accounts payables and receivables. The independent financial audit also identified budgetary reporting and system security weaknesses (page 9).



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## *Executive Summary*

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### **Federal Buildings Fund**

**Inefficiencies in Davis-Bacon Requirements and Real Property Leasing.** Rep. Eleanor Holmes Norton requested that the OIG examine the effect of the Davis-Bacon Act, which requires that laborers on Federal construction projects receive compensation comparable to that on non-Federal jobs in the same geographical areas; and the efficiency of the GSA National Capital Region's (NCR's) real property leasing process. The Office of Audits found that the vast majority of payroll records conform to Davis-Bacon Act requirements. However, the Act's reporting requirements are burdensome for the contractors. We determined that while NCR's internal quality assurance and compliance process steps are necessary to ensure accurate, legally sufficient, and appropriately funded leases, there were significant delays in verifying the accuracy of occupancy agreements (page 10).

### **New Initiatives**

**New Rule Requiring Contractor Disclosure.** Effective December 12, 2008, the Federal Acquisition Regulation requires Federal contractors to disclose credible evidence of significant overpayments, and certain civil and criminal violations. The Office of Audits, Office of Investigations, and Office of Counsel to the Inspector General will work together on disclosures made to the Office of Inspector General. Each disclosure will be examined and a determination made as to what actions are warranted. During this reporting period we received three disclosures (page 12).

**American Recovery and Reinvestment Act Oversight.** The American Recovery and Reinvestment Act of 2009 (Recovery Act) provides GSA with funding to renovate and repair Federal buildings to improve energy efficiency, construct land ports of entry, and acquire fuel-efficient vehicles. The oversight of GSA's implementation of the Recovery Act will require a full range of oversight activities including contract, financial, and internal audits as well as criminal investigations. Some historic management challenges could impact GSA's implementation of the Recovery Act, including construction program deficiencies relating to cost escalations, claims, and project delays, and difficulties in ensuring that financial statements are complete and accurate (page 13).

### ***Promoting and Protecting Integrity***

GSA is responsible for providing working space for one million Federal employees. The Agency also manages the transfer and disposal of excess and surplus real and personal property, and operates a government-wide service and supply system. To meet the needs of customer agencies, GSA contracts for billions of dollars worth of equipment, supplies, materials, and services each year. When systemic issues are identified during investigations, they are shared with GSA management for appropriate corrective actions. During this period, criminal, civil and other monetary recoveries totaled more than \$54.4 million.

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## *Executive Summary*

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### **Significant Civil Actions and Criminal Investigations**

**Civil Settlements.** Armor Holdings Products, LLC, agreed to pay the Government \$30 million to resolve allegations that it violated the False Claims Act by knowingly manufacturing and selling defective Zylon bullet-proof vests (page 15). AMEC Construction Management, Inc., agreed to pay almost \$12 million and forfeit over \$7 million to settle judgments that it had submitted falsified invoices and false documents, and received kickbacks from its bonding agent's commissions (page 16). Tifco Industries, Inc., paid the United States \$1.6 million, and Inter-Tel, Inc., paid \$1.3 million, each to settle claims that the companies falsely certified that their products were compliant with the Trade Agreements Act (pages 16, 17). American Systems Corporation agreed to pay the Government \$810,000 for inaccurately billing the government for services and products under a GSA contract (page 17).

**Fraud and Theft of Government Property.** A US Army specialist pled guilty to using Army funds to purchase at least \$98,000 in products which he sold for his own benefit (page 18). Two former employees of a government contractor and subcontractor were found guilty of conspiracy to defraud two other companies in securing sales under a GSA contract (page 19). A GSA supervisor pled guilty to theft of government funds and money laundering for submitting fraudulent refund vouchers for payments to a fictitious company (page 19). A Contracting Officer's Technical Representative pled guilty to wire fraud for authorizing payments to contractors for uncompleted work in exchange for subcontracting their work with companies in which he held a financial interest (page 20). A contractor pled guilty to fraudulently billing the Government using Voyager fleet card numbers he had obtained when he previously had performed services on the government vehicles (page 21).

**Other Crimes.** Two federal employees pled guilty to paying and accepting bribes, respectively, in exchange for the award of government contracts to a company one employee owned (page 17). A GSA contractor employee pled guilty to embezzlement of interstate and foreign shipments of heating oil and conspiracy to launder money; several other employees have been charged (page 21). GSA investigators also discovered two previously lost or stolen items of Works Progress Administration art for sale on the eBay auction website and were able to recover them (page 21).

**GSA Voyager Fleet Charge Card Abuse.** During this period, 20 individuals pled guilty, 24 individuals were indicted, and 18 individuals were arrested in connection with cases arising out of fleet charge card investigations. These cases involved thousands of dollars of fraudulent activities associated with this program (page 22).

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## *Executive Summary*

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### **Suspension and Debarment – Highlights**

During this reporting period, the OIG made 153 referrals for consideration of suspension/debarment to the GSA Office of Acquisition Policy. GSA issued 90 suspension and debarment actions based on current and previous OIG referrals (page 22).

### **Integrity Awareness – Highlights**

The OIG presents Integrity Awareness Briefings nationwide to educate GSA employees on their responsibilities for the prevention of fraud and abuse and to reinforce employees' roles in helping to ensure the integrity of Agency operations. This period, we presented 60 briefings attended by 761 regional and Central Office employees (page 23).

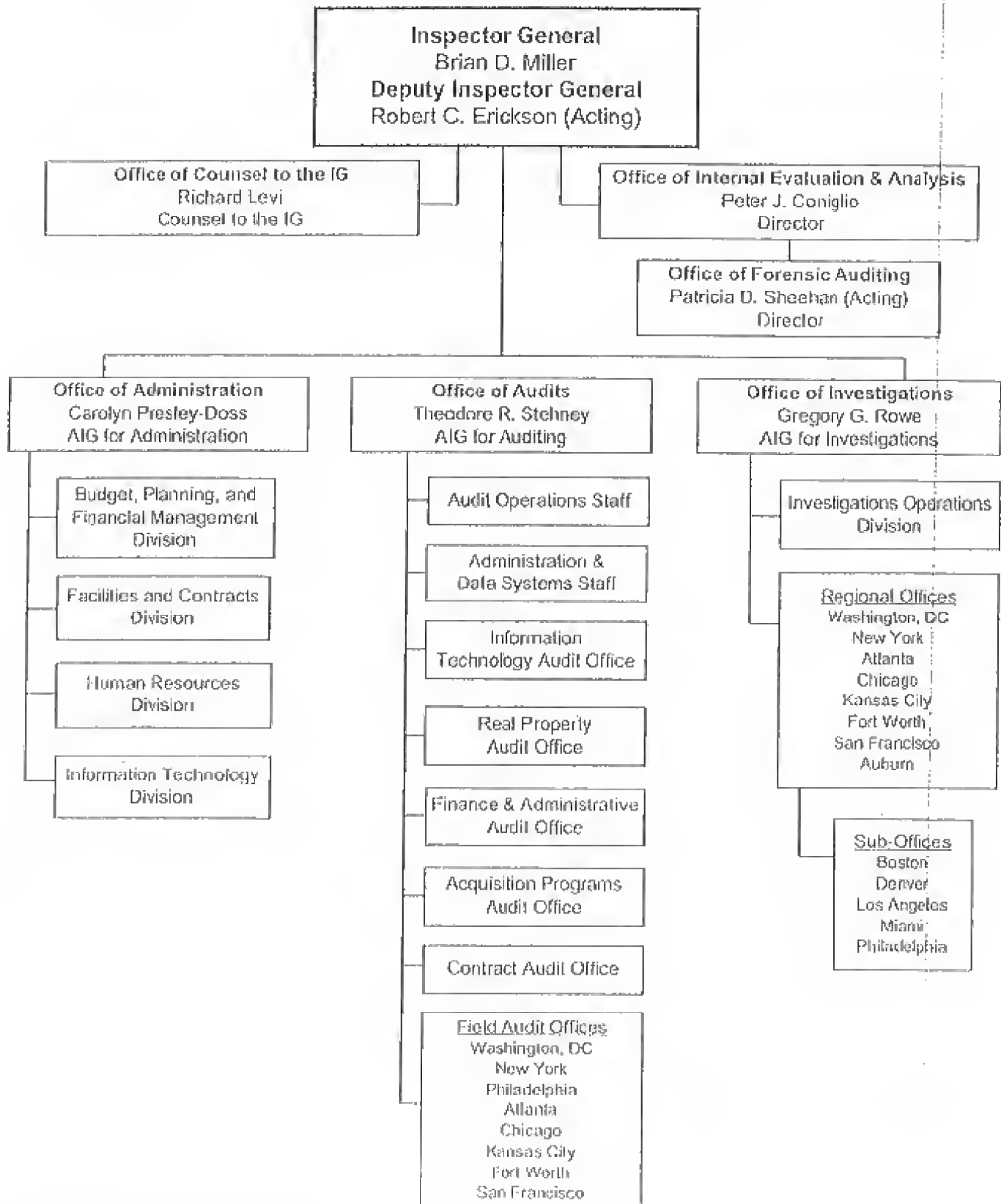
### **OIG Hotline – Highlights**

During this reporting period, we received 1,305 Hotline contacts. Of these contacts, 230 Hotline cases were initiated. In 106 of these cases, referrals were made to GSA program officials for review and action as appropriate; 43 were referred to other Federal agencies for follow up; 55 were referred for OIG criminal/civil investigations or audits; and 26 did not warrant further review (page 23).

### **Summary of Results**

The OIG made over \$299 million in financial recommendations to better use government funds; made 225 referrals for criminal prosecution, civil litigation, and administrative actions; reviewed numerous legislative and regulatory actions; issued 15 subpoenas; and received 1,305 Hotline contacts. This period, we achieved savings from management decisions on financial recommendations, civil settlements, and investigative recoveries totaling over \$661 million.

## OIG Organization Chart



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## OIG Profile

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### Organization

*The GSA OIG was established on October 1, 1978 as one of the original 12 OIGs created by the Inspector General Act of 1978. The OIG's five components work together to perform the missions mandated by Congress.*

The OIG provides nationwide coverage of GSA programs and activities. Our components include:

- The Office of Audits, an evaluative organization staffed with auditors and analysts who provide comprehensive coverage of GSA operations through program performance reviews, assessment of management controls, and financial and compliance audits. The office conducts external reviews in support of GSA contracting officials to ensure fair contract prices and adherence to contract terms and conditions. The office also provides research, benchmarking, and other services to assist Agency managers in evaluating and improving their programs.
- The Office of Investigations, an investigative organization that conducts a nationwide program to prevent, detect, and investigate illegal and/or improper activities involving GSA programs, operations, and personnel.
- The Office of Counsel, an in-house legal staff that provides legal advice and assistance to all OIG components, represents the OIG in litigation arising out of or affecting OIG operations, and manages the OIG legislative and regulatory review.
- The Office of Internal Evaluation and Analysis, a multidisciplinary staff that manages operational reviews of the OIG components, performs special projects for the Inspector General, including research and analysis; provides advice to the Inspector General; and conducts internal affairs reviews and investigations. It houses the Office of Forensic Auditing, an independent team that combines auditing and investigative techniques to utilize innovative detection strategies, assess fraudulent situations, and produce evidence meeting the standards required by criminal courts.
- The Office of Administration, a professional staff that provides information technology, budgetary, administrative, personnel, and communications support and services to all OIG offices.

### Office Locations

The OIG is headquartered in Washington, DC, at GSA's Central Office Building. Field offices are maintained in Atlanta, Boston, Chicago, Denver, Fort Worth, Kansas City, Los Angeles, Miami, New York, Philadelphia, San Francisco, Auburn, WA, and Washington, DC. (A contact list of OIG offices and key officials is provided in Appendix VIII.)

### Staffing and Budget

As of March 31, 2009, our on-board staffing level was 291 employees. The OIG's FY 2009 budget is \$58.1 million, which includes \$3.25 million in reimbursable authority and \$800,000 in funds appropriated under the American Recovery and Reinvestment Act of 2009.

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## Management Challenges

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*Each year since 1998, we have identified and shared with Congress and senior GSA management what we believe to be the major challenges facing the Agency. (The current list is summarized on the front inside cover.) This period we continued our work in addressing these challenges, making recommendations, and working with management to improve Agency operations. The following sections highlight our activities in these areas.*

### **Acquisition Programs**

*GSA provides Federal agencies with products and services valued in the billions of dollars through various types of contracts. We conduct reviews of these activities to ensure that the taxpayers' interests are protected.*

#### **Significant Preaward Reviews and Other Audits**

The OIG's preaward review program provides information to contracting officers (COs) for use in negotiating contracts. The pre-decisional, advisory nature of preaward reviews distinguishes them from other audits. This program provides vital and current information to COs, enabling them to significantly improve the government's negotiating position and to realize millions of dollars in savings on negotiated contracts. This period, the OIG performed preaward reviews of 41 contracts with an estimated value of \$3.7 billion. We recommended that more than \$299 million of funds be put to better use. Four of the more significant Multiple Award Schedule (MAS) contracts we viewed had projected government-wide sales totaling \$1.7 billion. The review findings recommended that \$228 million in funds be put to better use. The reviews disclosed that these vendors offered prices and discounts to GSA that were not as favorable as the prices and discounts other customers received from these vendors. For example, one vendor for products did not disclose all of its customers or its best discounts, and did not provide complete information about rebates and other concessions it offers commercial customers. Another product vendor disclosed incomplete and inaccurate information about discounts, volume pricing, rebates, and prompt payment terms. In another instance, although GSA is the vendor's largest customer, its commercial customers generally receive better pricing. Finally, one vendor for services did not provide current information and granted lower labor rates to healthcare and non-Federal government customers.

There are more than 16,500 contracts with over \$36 billion in business annually under GSA's procurement programs. The Office of Management and Budget (OMB) has long recognized the increasing dollar value of GSA's contract activities and our limited resources in providing commensurate audit coverage. Through the Federal Acquisition Service (FAS) contract program revenue, OMB officials have provided us additional financial support to increase our work in this area. These funds enabled us to hire additional staff to support expanded contract review activities including, primarily, an increase in preaward contract reviews, as well as more contract performance reviews that evaluate contractors' compliance with

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## Management Challenges

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### *Acquisition Programs (continued)*

pricing, billing, contract terms, and periodic program evaluations to assess the efficiency, economy, and effectiveness of contracting activities. We now allocate about 50 percent of our resources to contract reviews. During this reporting period, management decisions were made on 34 preaward reports, which recommended that over \$603 million of funds be put to better use. Management agreed with all of the recommended savings.

Implementation Review of Award for Streamlined Technology Acquisition Resources for Services (STARS) Governmentwide Acquisition Contract (GWAC), Report Number A050213/Q/6/P07001, Dated December 27, 2006

*Report Number A090024, dated March 31, 2009*

While responsibility for implementing appropriate corrective action as the result of audit report recommendations resides with Agency management, the OIG performs some reviews to determine whether appropriate corrective action as stated in the proposed action plan has been taken by management. The scope of the review is limited to an examination of management's actions in response to the recommendations, but includes appropriate testing to ensure that reported conditions have been corrected by the actions taken.

We performed an implementation review of management's corrective actions taken in response to five recommendations included in the audit report of the Federal Acquisition Service's (FAS's) administration of the 8(a)<sup>1</sup> Streamlined Technology Acquisition Resources for Services (STARS) Governmentwide Acquisition Contract (GWAC) through the Small Business Governmentwide Acquisition Center (Center). The original audit report, issued December 27, 2006, presented the results of a review to determine if the Center's existing controls over the administration of the STARS contracts were adequate to provide reasonable assurance that the contracts were properly utilized. Management's action plan addressed the report's recommendations and identified specific steps to be completed with the assistance of the Center to improve the controls and oversight of the 8(a) STARS program. During the review process, management responded that the Center had implemented all audit recommendations.

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<sup>1</sup> Section 8(a) of the Small Business Act (15 U.S.C. 637(a)) established a program that authorizes the Small Business Administration (SBA) to enter into all types of contracts under the Federal Acquisition Regulation Part 19.8 with other agencies and subcontracts for performing those contracts to firms eligible for program participation. The SBA's contractors referred to as "8(a) contractors" are small businesses concerns which are unconditionally owned and controlled by one or more socially and economically disadvantaged individuals.

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## Management Challenges

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### *Acquisition Programs (continued)*

FAS's STARS GWAC is a small, disadvantaged 8(a) business set-aside contract for technology solutions enabling customer agencies to fulfill their information technology (IT) services and services-based solutions requirements, and at the same time receive credit toward socioeconomic goals through utilizing small businesses that are 8(a) certified. In turn, the program encourages small businesses to develop, and strives to provide them an opportunity to become "best in class" technology providers. On behalf of customer agencies, delegated ordering contracting officers can procure a variety of IT services and associated products from 8(a) STARS vendors in eight functional areas.

The audit report's recommendations focused on the Center's need to: (1) clarify the contract language regarding limitations on other direct costs; (2) address out of scope task orders; (3) focus on reviewing the highest risk task orders; (4) develop a standardized statement of work review process; and, (5) develop a standardized procedure for reviews of subcontracting reports.

Based on our review, we determined that the Center has taken appropriate corrective actions as stated in the action plan in response to the original report's recommendations to mitigate risk and enhance the integrity of the 8(a) STARS program. While the Center has implemented management controls to satisfy the objective of this review, we noted areas for improvement that could be utilized to further strengthen controls already in place. Overall, we found that the Center has made significant positive changes to the controls of the program since the original report, and commend its efforts to manage the program risks.

### *Information Technology*

*GSA is in the process of replacing or upgrading a number of its legacy information systems to improve performance and take advantage of technological advances. Since GSA has had difficulty sharing usable data between systems, many of the new IT projects are intended to go beyond automating current business functions and to create real change in the way that GSA does business. However, GSA systems development projects have typically experienced significant schedule delays and cost overruns, the need for frequent redesign, and a prolonged period of time in development.*

FY 2009 Office of Inspector General Information Technology Security Audit of USAccess, GSA's Homeland Security Presidential Directive 12 System  
Report Number A080173/QITIP09001, dated March 26, 2009

To fulfill the Homeland Security Presidential Directive 12 (HSPD-12) requirement for a mandatory, government-wide standard for secure and reliable forms of identification, GSA established USAccess in 2007. USAccess is an operational system maintained for GSA by a Federal contractor and houses biographic and biometric information necessary to verify the identities of Federal



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## Management Challenges

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### *Information Technology (continued)*

employees and contractors. This system enables GSA to produce identification cards for Federal employees and contractors, allowing physical access to Federal buildings and logical access to information systems. This GSA Internal system solution provides enrollment, Personal Identity Verification (PIV) card issuance, card production, public key infrastructure (digital certification), and scheduling services for over 60 Federal agencies. It is the only system managed by the Agency designated as "high risk."

The objective of our audit was to determine if GSA had implemented management, operational, and technical security controls to effectively manage risks inherent in a "high risk" system, in accordance with the Federal Information Security Management Act of 2002 (FISMA) and GSA's IT Security Program. This interim audit report of information security for USAccess was conducted as the first phase under an ongoing, broader-scope audit of the implementation of HSPD-12 in GSA that was initiated in 2008.

The Federal Acquisition Service (FAS) has implemented many security controls for the USAccess system that are required by FISMA and GSA's IT Security Program. Security officials are also taking actions to enhance the security posture of USAccess by performing more detailed technical control tests, consolidating databases, and enhancing system backup procedures. Risk management practices, however, could be improved by including control assessments for system web services in ongoing monitoring and oversight processes. For example, we found that security controls for important Internet-based technologies used by USAccess were not being assessed as part of monitoring activities. Additionally, a third party software application, while not connected to USAccess or processing system data, had been implemented in the USAccess environment without an assessment to determine whether the application met GSA's IT's security policy. Further, improvements are needed in operational controls to ensure that appropriate contractor staffs are trained in their roles and responsibilities for implementing GSA security policies and procedures and for protecting sensitive information. FAS can also better prepare for the system's continuity of operations by performing a comprehensive test of the IT contingency plan that includes the disaster recovery backup facility. Finally, we found a need to strengthen technical controls for USAccess databases, websites, and operating systems to ensure the protection of sensitive data.

We recommended that the Commissioner of the Federal Acquisition Service take actions to:

- Strengthen management controls related to system certification and accreditation and oversight of third party-provided applications by:
  - Ensuring that tests performed as part of continuous monitoring activities include all system web services;

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## Management Challenges

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### *Information Technology (continued)*

- o Including requirements for contractors to provide adequate details related to security assessment methodologies and results in future statements of work and task orders for certification and accreditation; and,
  - o Evaluating the risk associated with using the TimeTrade commercial-off-the-shelf application within the USAccess infrastructure, and ensuring that the application meets GSA's IT security requirements.
- Enhance the operational readiness of USAccess by:
    - o Performing a comprehensive test of the IT contingency plan, to include the disaster recovery site and other organizations with which USAccess has system interconnections; and,
    - o Providing contractors with security responsibilities with annual GSA security awareness and privacy training, and role-based training for IT contingency planning and incident response purposes.
  - Improve technical controls to protect sensitive system information and maintain the security of USAccess by:
    - o Working with vendors to ensure that security patches are tested and implemented in a timely manner;
    - o Performing comprehensive testing of all USAccess web applications to ensure that these applications are securely configured;
    - o Assessing the need to migrate USAccess websites from the current dotcom (.com) domain to a dotgov (.gov) domain; and,
    - o Strengthening change management processes to ensure that system updates do not result in the introduction of security vulnerabilities.

The Federal Acquisition Service Commissioner concurred with our findings and recommendations.

### *Management Controls*

*Multiple management controls and extensive supervisory reviews have been replaced, through streamlining efforts, by fewer and broader controls, making it essential that the remaining control processes be emphasized and consistently followed. Streamlined processes have helped GSA achieve its goal of serving customers more quickly and efficiently; however, the Agency is exposed to the risk of mismanagement and abuse if program officials do not ensure the faithful application of existing safeguards.*

### *Financial Statement Audit and Related Reviews*

Audit of the General Services Administration's Fiscal Year 2008 and 2007 Financial Statements

Report Number A080108/B/FY-09004, dated December 18, 2008

With the passage of the Chief Financial Officer's Act of 1990, Congress and OMB have established a framework for financial audits and reviews designed

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## Management Challenges

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### *Management Controls (continued)*

to enhance the Federal government's financial management and reporting practices. Summarized below are the results of our financial and financial-related reviews.

As in past years, GSA's Financial Statement Audit was performed by an independent public accounting firm (IPA), with oversight, support work, and guidance provided by the OIG. The firm issued an unqualified opinion on the balance sheets of GSA, the Federal Buildings Fund (FBF), and the Acquisition Services Fund (ASF), as of September 30, 2008 and 2007, and the related consolidated and individual statements of net cost, changes in net position, the combined and individual statements of budgetary resources for the years then ended, and the Office of Inspector General's Report on Internal Controls over Performance Measures.

As a result of the audit, the IPA identified a material weakness relating to financial management systems, internal controls, and financial reporting. Since fiscal year 2004, the IPA has reported in its Report on Internal Control significant deficiencies surrounding the GSA's financial management systems and processes, and substantial transaction errors resulting from insufficient controls related to reporting of budgetary accounts and balances. During fiscal year 2008, similar issues persist as GSA continues to lack effective controls over its accounting and business processes to ensure budgetary transactions are properly recorded, processed, and summarized to permit the timely preparation of financial statements in accordance with generally accepted accounting principles. Moreover, while preparing fiscal year 2008 financial statements, GSA recorded more than 344 top-side adjustments, each representing multiple accounting transactions with an aggregate value of more than \$5.5 billion, in order to produce its financial statements.

In addition to the material weakness, the IPA identified one significant deficiency concerning Information Technology controls. Specifically, during FY 2008, the IPA identified individual security weaknesses across multiple systems that, when aggregated, constitute three common cross-cutting themes -- segregation of duties, user and administrator logical access, and activity monitoring. These control deficiencies create significant risks and vulnerabilities to financial data and GSA systems. Furthermore, the IPA found reportable instances of non-compliance in which GSA's financial management systems did not substantially comply with the requirements of the Federal Financial Management Improvement Act.

The material weakness deficiencies emphasize Agency management's need to:

- Implement agency-wide procedures requiring full commitment to a sound budgetary accounting process that is in accordance with Federal accounting standards;

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## Management Challenges

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### *Management Controls (continued)*

- Expand upon the implementation of OMB Circular A-123, Appendix A to address root causes of budgetary reporting control weaknesses;
- Utilize the Office of the Chief Financial Officer (OCFO) to serve as the primary coordinator;
- Continue to implement an integrated financial management system for use by program offices to promote consistency and reliability of financial information;
- Fully utilize the functionalities of Pegasys to perform complete budgetary transaction processing and financial reporting in compliance with Federal financial reporting requirements; and,
- For the financial statement preparation process, (a) minimize the number of top-side adjustments at period end by instituting a process to ensure that regional program offices record valid transactions timely, and (b) enhance the documentation requirement related to top-side adjustments to help facilitate the review and monitoring process.

Further, to address the reportable condition deficiencies, GSA's Office of the Chief Information Officer should revisit the design of existing processes around segregation of duties, account management, and logging and monitoring, and institute agency-wide corrective action, specifically:

- Develop and implement robust segregation of duties policies that can prevent future incompatible duties issues across multiple systems, reducing the risk that persons will be granted roles that allow them to perform multiple critical transactions that could result in erroneous or fraudulent activity;
- Coordinate an implementation plan to strengthen the OCFO Accounts Payable system's general and application security controls;
- Develop and implement an agency-wide policy and procedure that establishes a standard user account request, authorization, creation, and removal process. Additionally, separated, inactive, and shared user accounts should be continually monitored and removed as necessary; and,
- Perform an agency-wide review of GSA monitoring controls over significant financial systems and develop/implement new procedures, or improve upon existing procedures to define events to be monitored, procedures for following up on suspicious events, and documentation of log reviews.

### *Report on Internal Controls Over Performance Measures*

*Report Number A090022/FIF09002, dated November 7, 2008*

The OIG conducted the portion of GSA's FY 2008 Financial Statement Audit related to internal controls over performance measures. The report noted that

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## Management Challenges

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### *Management Controls (continued)*

the internal controls designed by the OCFO over GSA's performance measure data are operating effectively. Specifically, we found that, in accordance with GSA Policy, the OCFO performed and documented the required review of Agency performance measure data, and that the conclusions therein were adequately supported.

### **Reports on Applying Agreed-Upon Procedures**

#### **Re: FY 2008 Environmental Liabilities**

*Report Number A080108/SIFIS09001, dated November 4, 2008*

#### **Re: FY 2008 Loss Contingencies**

*Report Number A080108/SIFIS09002, dated November 14, 2008*

#### **Re: FY 2008 Internal Controls over Payroll**

*Report Number A080093/BI/FIF09001, dated October 14, 2008*

In support of GSA's Financial Statement Audit, we performed agreed-upon procedures reviews over GSA's Fiscal Year 2008 environmental liabilities, legal loss contingencies, and internal controls over payroll.

We reconciled the Office of General Counsel's environmental liability letter and supporting spreadsheets to the Public Buildings Service's summary schedules based on documents prepared by regional offices. In our review of legal loss contingencies, we tested 100 percent of claims for \$10 million or more to determine the Agency's planned response to the litigation and, if a possible loss was perceived, whether Office of General Counsel personnel could provide explanations of the estimates. Additionally, we also verified procedures for payroll functions and tested automated payroll system data files for individual employees to determine whether key internal controls are working as intended.

We provided the relevant information on the procedures we performed to the independent public accounting firm during October and November, 2008.

#### **Limited Audit of the Fiscal Year 2008 Federal Managers' Financial Integrity Act Section 2 and Section 4 Assurance Statements**

*Report Number A080118/AIFIF09003, dated November 14, 2008*

The Federal Managers' Financial Integrity Act (FMFIA), Section 2, requires GSA management to provide assurance to the President and the Congress that Agency resources are protected from fraud, waste, mismanagement, and misappropriation. FMFIA Section 4 relates to the Chief Financial Officer's disclosure of nonconformance with Federal financial management system policies and standards.

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## Management Challenges

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### *Management Controls (continued)*

GSA's Management Control and Oversight Council uses assurance statement questionnaires submitted by Regional Administrators and Heads of Services and Staff Offices as a basis for developing the Administrator's assurance statement.

Each year, we review the Agency's FMFIA process to determine whether management adequately disclosed all known control weaknesses and non-conformances in the Agency's programs, operations, and systems. In reviewing the FMFIA assurance statement questionnaires submitted by management for FY 2008, we noted weaknesses reported in the following areas: budgetary reporting, systems integration, and accounting for payables and receivables. The independent public accounting firm auditing GSA's financial statements also identified budgetary reporting weaknesses regarding unfilled customer orders and undelivered customer orders, as well as system security weaknesses relating to segregation of duties, account management, and activity monitoring.

### *Federal Buildings Fund*

*As the landlord for the civilian Federal government, GSA is being challenged to provide quality space to agencies using an aging, deteriorating inventory of buildings. GSA needs a comprehensive strategy to enable an evaluation of its building projects nationwide to make the best use of available funds to deliver high performance workplaces on schedule and within budget.*

### **Response to Congressional Request**

Eleanor Holmes Norton, Chairwoman for the Subcommittee on Economic Development, Public Buildings and Emergency Management, within the Committee on Transportation and Infrastructure, asked the GSA Office of Inspector General to research two issues pertaining to improving the efficiency of the GSA National Capital Region's (NCR's) construction and lease processes. The issues we examined were the effect of the Davis-Bacon Act on construction projects and identifying violations of the Act and the leasing process, specifically the steps and procedures between the lease contract award and the execution of the lease that may reduce efficiency or add additional time to the process.

The Davis-Bacon Act requires that the laborers and mechanics working on Federal construction projects receive compensation comparable to the prevailing wages for similar jobs in the same geographic areas. The wage determinations are based on periodic surveys of construction project workers conducted by the Department of Labor. Department of Labor regulations require contractors to submit a weekly copy of all payrolls to the Federal agency contracting for or financing the construction project, accompanied by a signed "Statement of Compliance" indicating that the payrolls are correct and complete and that each laborer or mechanic has been paid not less than

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## *Management Challenges*

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### *Federal Buildings Fund (continued)*

the proper Davis-Bacon prevailing wage for the work performed. The Department of Labor estimated that completing a weekly payroll report for each employee requires approximately 56 minutes.

In order to determine the effect the Act has on the performance of construction projects, and to identify violations of the Act, we met with staff from the GSA Public Buildings Service (PBS) that have responsibility for construction projects in NCR, and examined Davis-Bacon reporting for projects that were ongoing during August and September 2008. We reviewed weekly payroll records for all contractors and subcontractors for the eight major construction projects underway during the August/September 2008 time period.

Our review of weekly payroll records found that, in the vast majority of reports received, the reports conform to Department of Labor standards for Davis-Bacon Act reporting, and no violations of the Act were found. However, we did find that the Act's reporting requirements are burdensome for the contractors. The contractors and subcontractors must take significant time to produce and report each week the payroll contingencies for each employee, and the prime contractor has the additional burden of managing, monitoring, and enforcing compliant reporting on the subcontractors that work for it.

We also assessed the efficiency of NCR's leasing process, identifying the steps and procedures that occur between lease award and execution. Specifically, we reviewed applicable regulations, policies, and procedures; examined lease file documentation for a sample of 50 leases; and reviewed corresponding related documentation for the sample leases. We also met with PBS officials and surveyed PBS employees involved in the lease process to obtain insight into the rationale behind each step in the process and to identify possible impediments to timely lease execution. This process allowed us to highlight those steps and procedures that reduce efficiency and/or add unnecessary time to processing timeframes for the leases in our sample.

We determined that while NCR's internal quality assurance and compliance process steps are necessary to ensure accurate, legally sufficient, and appropriately funded leases, there were significant delays in verifying the accuracy of the occupancy agreement to the lease documents. We found, doing a limited scope analysis due to the availability of data, that the average internal process time for the sampled leases was 79 calendar days. Lease execution dates were also impacted by unique issues such as tenant agency delays, legal considerations, and obtaining required supporting lease documents from the lessor. For example, unresolved issues for one lease resulted in a timeframe of 268 days, while a sensitive, high profile project was accomplished in just 3 days. NCR recognizes the inefficiencies in the process and is considering remedial actions.

## Management Challenges

### New Initiatives

*The Government has seen significant changes over the last six months. Specifically, the OIG is directly involved in two initiatives impacting GSA's Federal Acquisition Service and Public Buildings Service. In response to recent legislative actions regarding a new Federal Acquisition Regulation (FAR) rule that requires government contractors to disclose to agencies' OIGs credible evidence of violations of Federal criminal law under U.S.C. Title 18 or the civil False Claims Act, we initiated a website for contractor self-reporting, and internal procedures for evaluating such disclosures. In addition, the American Recovery and Reinvestment Act of 2009 (Recovery Act) will require a full range of OIG oversight activities including contract, financial, and internal audits, as well as criminal investigations, as GSA makes use of its Recovery Act funding to renovate and repair Federal buildings, construct land ports of entry, and acquire fuel-efficient vehicles.*

#### New FAR Rule for Contractor Disclosure

Effective December 12, 2008, the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council (Councils) agreed on a final rule amending the FAR to amplify the requirements for a contractor code of business ethics and conduct, an internal control system, and disclosure to the Government of certain violations of criminal law, violations of the civil False Claims Act, and significant overpayments. The final rule implements the *Close the Contractor Fraud Loophole Act*, Public Law 110-252, Title VI, Chapter 1.

Under the rule, a contractor must timely disclose to the relevant agency's Office of Inspector General, in connection with the award, performance, or closeout of a Government contract performed by the contractor or a subcontract awarded thereunder, credible evidence of a violation of Federal criminal law involving fraud, conflict of interest, bribery, or gratuity violations found in Title 18 of the United States Code, or a violation of the civil False Claims Act. The rule provides for the suspension or debarment of a contractor for knowing failure by a principal to timely disclose, in writing, such violations. The statute defines a covered contract to mean "any contract in an amount greater than \$5,000,000 and more than 120 days in duration." The final rule also provides that the contractor's internal control system shall be established within 90 days after contract award, unless the contracting officer establishes a longer time period (see FAR 52.203-13(c)). The internal control system is not required for small businesses or commercial item contracts. GSA contractors may make the required disclosures through the GSA OIG website.

The revision to the FAR is a reversal of long-standing policies of voluntary disclosure. The Justice Department and the National Procurement Fraud Task Force have said that contractors have largely ignored voluntary disclosure policies for the past decade. It is anticipated that this rule will encourage contractors to institute vigorous processes for identifying and reporting internal criminal allegations and quickly reviewing the merits of those claims.



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## Management Challenges

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### *New Initiatives (continued)*

The GSA Office of Inspector General has developed a website for contractor self-reporting and internal procedures for processing, evaluating, and acting on the disclosures made by contractors. The Office of Audits, Office of Investigations, and Office of Counsel to the Inspector General will work together on disclosures made to the OIG. Each disclosure will be examined and a determination made as to what actions are warranted. During this reporting period we received three disclosures.

In cases involving substantial overpayments, the contractor's disclosure can be made to either the OIG or the GSA contracting officer. The Office of Audits is working with the GSA Federal Acquisition Service to insure disclosures made to GSA contracting officers are forwarded to the OIG. The OIG will work closely with the GSA contracting officers and the Federal Acquisition Service to insure these disclosures are reviewed fully.

### **Oversight of GSA's Implementation of the American Recovery and Reinvestment Act**

The Recovery Act was enacted to create jobs and stimulate the economy through a variety of measures that modernize the Nation's infrastructure and improve energy independence. The Recovery Act provides GSA with funding to renovate and repair Federal buildings to improve energy efficiency, construct land ports of entry (LPOE) and acquire fuel-efficient vehicles. Specifically, the Recovery Act provides \$5.55 billion to the Federal Buildings Fund, of which \$750 million will be used for Federal buildings and Courthouses, \$300 million for LPOEs, and \$4.5 billion for measures necessary to convert Federal buildings to High-Performance Green Buildings. The Recovery Act requires that \$5 billion of these funds be obligated by September 30, 2010, the remainder to be available until September 30, 2011.

Additionally, the Recovery Act provides \$300 million to improve the fuel efficiency of GSA's fleet, which will remain available until September 30, 2011. A spending plan, an inventory of the Federal fleet, and a strategy to substantially increase energy efficiency are required within 90 days of enactment. The language requires quarterly reports on obligations beginning June 30, 2009.

The Recovery Act also provides \$7 million to the GSA OIG for oversight activities, to be available until September 30, 2013.

### **OIG Oversight**

The Recovery Act presents heightened risk for GSA. When organizations face large workload increases combined with short deadlines, the fast pace and pressure can often undermine the organization's management controls and thus create an environment that provides more opportunities for fraud, waste, and abuse to occur.

## Management Challenges

### *New Initiatives (continued)*

The Recovery Act provides GSA with its largest amount of construction funding ever, and the proposed timeframes to award the funding create the need to develop and award contracts quickly. This is a major undertaking, as GSA typically receives approximately \$1.3 billion of construction funds per year and its resources for managing the projects and awarding and administering the contracts is geared toward this lower funding level. In addition, the \$300 million for fuel-efficient vehicles must be incorporated into a business process that is usually driven by fulfilling customer needs as they arise rather than stockpiling vehicles until they are needed.

Historically, GSA has confronted a number of challenges that could impact its implementation of the Recovery Act. Specifically, in the construction program, the OIG has noted deficiencies relating to cost escalations, claims, and project delays, which result in additional costs to the projects as well as lost rental revenue. In the area of financial reporting, we have noted, via the independent public accounting firm's financial statement audit, GSA's challenges in ensuring that the financial statements are complete and accurate. For example, the FY 2007 financial statements failed to report \$276 million of building-related contractual obligations, including one construction contract for \$188 million, as well as \$220 million of contractual obligations for vehicle purchases. Both contracting and performance irregularities have potential to occur in this environment.

The oversight of GSA's implementation of the Recovery Act will require a full range of oversight activities including contract, financial, and internal audits, as well as criminal investigations, over the long term. As part of its core oversight activities, the GSA OIG performs internal audits that evaluate GSA functions and programs for economy, efficiency, and effectiveness; contract audits of proposals as well as high value contract modifications and claims under PBS construction contracts; and investigations of criminal activities that impact GSA programs. In addition, due to the nature of construction, the need for oversight will extend beyond the funding period until the projects are completed and claims have been settled.

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## Promoting and Protecting Integrity

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GSA is responsible for providing working space for one million Federal employees. The Agency also manages the transfer and disposal of excess and surplus real and personal property and operates a government-wide service and supply system. To meet the needs of customer agencies, GSA contracts for billions of dollars worth of equipment, supplies, materials, and services each year. We conduct reviews and investigations in all these areas to ensure the integrity of the Agency's financial statements, programs, and operations, and that the taxpayers' interests are protected. In addition to detecting problems in these GSA programs and operations, the OIG is responsible for initiating actions to prevent fraud, waste, and abuse and to promote economy and efficiency. When systemic issues are identified during investigations, they are shared with GSA management for appropriate corrective actions. During this period, criminal, civil, and other monetary recoveries totaled more than \$54.4 million.

### **Significant Civil Actions and Criminal Investigations**

#### **Armor Holdings Products LLC Agrees to Pay \$30 Million for the Sale of Defective Zylon Bullet-Proof Vests**

On October 6, 2008, Armor Holdings Products LLC agreed to pay the Government \$30 million to resolve allegations that it violated the False Claims Act by knowingly manufacturing and selling defective Zylon bullet-proof vests. The Government alleged that Armor Holdings manufactured and sold Zylon bullet-proof vests despite possessing information showing that the Zylon materials degraded quickly over time and were not suitable for ballistic use. The Armor Holdings vests were purchased by the Federal Government, and by various state, local, and tribal law enforcement agencies that were partially reimbursed by the United States under the Justice Department's Bulletproof Vest Partnership program.

The investigation found that Armor Holdings' Zylon vests contained either woven Zylon or a Zylon laminate insert called Z Shield. The Zylon fiber used in both types of vests was manufactured by Toyobo Co. Ltd. In July 2007, the Government sued Toyobo for its manufacture and sale of Zylon to U.S.-based body armor manufacturers. The Z Shield insert containing Zylon was manufactured by Honeywell Corporation. In June 2008, the Government sued Honeywell for its manufacture and sale of Z Shield to Armor Holdings.

This settlement is part of a larger investigation of the body armor industry's use of Zylon in body armor. As part of the agreement, Armor Holdings has pledged its cooperation in the government's ongoing investigation. The Government previously settled with three other participants in the Zylon body armor industry for more than \$16 million.

This settlement with Armor Holdings is the result of an ongoing investigation by the Justice Department's Civil Division, the U.S. Attorney's Office for the District of Columbia, the GSA OIG, the Department of Homeland Security OIG, the Treasury Inspector General for Tax Administration, the Defense

## ***Promoting and Protecting Integrity***

### ***Significant Civil Actions and Criminal Investigations (continued)***

Criminal Investigative Service, the U.S. Army Criminal Investigation Command, the Air Force Office of Special Investigations, the Department of Energy OIG, the U.S. Agency for International Development OIG, the Federal Bureau of Investigation, and the Defense Contracting Audit Agency.

#### **AMEC Construction Management Inc. Agrees to \$11.7 Million Civil Settlement**

On January 29, 2009, AMEC Construction Management Inc. (AMEC), formerly known as Morse Diesel International, Inc. (MDI), agreed to pay GSA \$11,710,335 and forfeit \$7,329,921, for a total of \$19,040,256. The \$11,710,335 consisted of \$8,010,335 for fraud counterclaims and \$3,700,000 for re-procurement costs.

AMEC/MDI was awarded four GSA Federal construction contracts for construction relative to Federal Courthouses in St. Louis, MO, San Francisco, CA, and Sacramento, CA. A joint audit and investigation of AMEC found that AMEC provided falsified invoices, which allowed AMEC to receive payments for work that had not been accomplished both in Missouri and California. It was found that MDI front-loaded over 2 million dollars in contract value using falsified invoices, false documents and false statements. AMEC pled guilty for presenting a false bond claim in the St. Louis Courthouse construction and was sentenced on December 12, 2000. AMEC later pled guilty on December 4, 2001 for false claims in California and was sentenced on March 19, 2002.

During civil proceedings it was also discovered that AMEC was getting a kickback from its bonding agent's commissions. On July 15, 2005, the Court issued an opinion granting summary judgment on the Government's claim for violation of the Anti-Kickback Act. On January 26, 2007, the Court issued an opinion granting summary judgment on GSA's claim under the Special Plea in Fraud and the False Claims Act for the false bond documents submitted for payment. On October 31, 2007 and November 16, 2007, the Court issued a decision assessing penalties and damages against AMEC for violation of the False Claims and Anti-Kickback Acts. Subsequently, AMEC and the Government entered into negotiations to resolve amicably the claims of both parties relating to these matters.

Pursuant to this settlement agreement, moneys held by GSA in retainage owed to AMEC were forfeited in the amount of \$10,560,140, resulting in a cost recovery. AMEC also forfeited all pending claims against GSA for the above projects, resulting in approximately \$83.5 million dollars in cost avoidance.

#### **Tifco Industries, Inc., Agrees to Pay \$1.6 Million to Resolve Allegations Involving Sales of Prohibited Goods**

On January 27, 2009, Tifco Industries, Inc. (TIFCO), entered into a civil settlement agreement with the Government to resolve allegations of violations

## *Promoting and Protecting Integrity*

### *Significant Civil Actions and Criminal Investigations (continued)*

of the False Claims Act. Specifically, it was alleged that TIFCO sold and delivered products to the Government under a GSA contract that did not comply with Trade Agreements Act (TAA) regulations and/or certifications within the contract, in violation of the False Claims Act. TIFCO agreed to pay the Government \$1,624,385 to resolve these allegations.

This investigation was initiated when it was reported that TIFCO delivered "Modular Emergency Response Kits" (MERKS) that were not officially ordered by Army staff. Pursuant to this contract with GSA, TIFCO sold MERKS to the U.S. Army for delivery at Fort Gordon, Georgia that were from non-designated countries of origin, in violation of the TAA, which bars the procurement of goods from non-designated countries by the U.S. and its agencies. The investigation and subsequent physical inspections determined that the MERKS contained items not included on the TIFCO GSA contract and items that were manufactured in China and Taiwan.

#### *Inter-Tel, Inc. Civil Settlement*

On February 17, 2009, Mitel, Inc. (formerly Inter-Tel, Inc. (INTERTEL)) signed a civil settlement agreement with the U.S. Department of Justice (DOJ), wherein it agreed to pay \$1.3 million to resolve allegations that the company violated the False Claims Act by selling office products manufactured in non-TAA compliant countries to the Government. The investigation revealed that INTERTEL sold products from China under their Multiple Award Schedule with GSA. This constituted a violation of the TAA. During the investigation, a voluntary disclosure of TAA problems uncovered at INTERTEL was made to GSA's Counsel to the Inspector General. This disclosure listed products manufactured in China and sold to the Government.

#### *American Systems Corporation Agrees to Pay \$810,000 to Government*

A civil investigation was initiated when it was alleged that Business Plus Corporation (BPC) and LEAD Industries, Inc. (LEAD), may have submitted false claims to GSA for the installation of computer work stations at the U.S. Army Armament Research, Development & Engineering Center, located at the Picatinny Arsenal in New Jersey. In 2002, American Systems Corporation (ASC) purchased BPC. The investigation disclosed that under the direction of BPC, LEAD had its employees create invoices that claimed that LEAD had installed computer workstations when in reality it had only performed general construction work, rather than any of the IT-related tasks listed under its contract. On March 11, 2009, ASC agreed by civil settlement to pay the Government \$810,000 for inaccurately billing for services and products under a GSA contract.

#### *Government Employee Pleads Guilty to Bribery*

An investigation was initiated when it was discovered that approximately \$84,000 had been charged on a government purchase card of a GSA

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## *Promoting and Protecting Integrity*

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### *Significant Civil Actions and Criminal Investigations (continued)*

employee, who had been absent from work for several months on annual and sick leave. These charges were submitted by the owner of the Money's Refrigeration and Daniel Construction companies. The owner of these companies was a Department of Treasury employee.

A U.S. Tax Court employee, who was in charge of awarding construction contracts at the U.S. Tax Court, Washington, D.C., became a cooperating witness (CW) when he was arrested in connection with this investigation. He agreed to record telephone conversations and meetings with the Treasury employee concerning the award of construction projects at the U.S. Tax Court.

The investigation found that the Treasury employee submitted two inflated proposals on behalf of one of his companies, Daniel Construction, for the renovation of office space at the U.S. Tax Court, and the CW awarded both contracts to him in exchange for \$55,000 in bribe payments. On October 6, 2008, the Treasury employee pled guilty to bribery and on February 5, 2009, he was sentenced to 2 1/2 years of incarceration; 3 years of supervised release; fined \$7,500; and ordered to pay \$2,250 in restitution to the Department of Treasury. He was also ordered to pay asset forfeiture in the amount of \$95,000.

On August 14, 2008, the U.S. Tax Court employee pled guilty to conspiracy, and on March 5, 2009, was sentenced to 1 1/2 years incarceration, 3 years supervised release, and ordered to pay restitution in the amount of \$24,143.

### **Army Specialist Pleads Guilty to Theft of Government Property**

An investigation was initiated when it was reported that unauthorized purchases were made by an Army specialist using the GSA Advantage System. The investigation found that the specialist, while at Fort Campbell, Kentucky, was purchasing numerous government items, to include over 45 laptop computers (worth over \$98,564), from the GSA Advantage System with his unit's Department of Defense Account Activity Code. Once the items were ordered, the employee entered the GSA Advantage System, from his personal Yahoo email account, to divert the shipping address from the Army to various locations, including his home address.

A search of the specialist's residence led to the seizure of numerous Advantage items which had been purchased with Army funds. He admitted he used Army money to purchase products which he sold for his own personal benefit. On September 22, 2008, he signed a plea agreement and was sentenced to four months confinement and a reduction to E-1, and ordered to pay a fine in the amount of \$7,250.

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## ***Promoting and Protecting Integrity***

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### ***Significant Civil Actions and Criminal Investigations (continued)***

#### **GSA Supervisor Pleads Guilty to Theft of Government Funds, Embezzlement, and Money Laundering**

On February 24, 2009, Michael T. Harrington, a GSA Supervisory Accountant, pled guilty to one felony count of theft of government funds/embezzlement and one felony count of money laundering. Harrington declined a formal plea agreement with the stipulation that the government dismiss two additional counts of money laundering.

The GSA OIG's Midwest Regional Investigations Office was contacted by the Internal Revenue Service (IRS) Criminal Investigations Division, which found that Harrington had deposited high dollar U.S. Treasury Checks made payable to "MWR Fund" into a private bank account. The OIG's investigation was later joined by the IRS. A records search uncovered 13 payments from May 2006 through May 2008 totaling \$593,549.44 to the MWR Fund from GSA.

The investigation revealed that in April 2006, Harrington had started a fictitious company called MWR Fund and acquired a post office box for it. Harrington then used his position as a GSA Supervisory Accountant to create, sign, and submit thirteen fraudulent refund vouchers to the Payable Division within GSA Finance, causing U.S. Treasury checks to be dispensed to his fictitious company. During interviews, Harrington admitted to taking the money in order to gamble and to pay off debts and loans incurred as a result of gambling. The Office of Forensic Auditing also performed a complementary review of whether similar schemes had resulted in additional losses.

#### **General Manager and Sales Representative Sentenced for Conspiracy to Defraud**

An investigation was initiated when it was reported that a former sales representative of Raytheon/JPS, of Marlboro, MD, and a former general manager of AK Specialty Vehicles (AKSV), of Sanford, FL, participated in a conspiracy scheme to defraud AKSV, Raytheon/JPS, and Advanced Vehicle Systems LLC, a subcontractor of AKSV.

The investigation disclosed that the former sales representative and the former general manager participated in a conspiracy beginning in September 2003 and continuing through July 2005 to commit wire fraud against Fisher Scientific International LLC (Fisher Scientific) and Advanced Vehicle Systems LLC, and agreed to make or receive approximately \$415,000 in secret kickback payments on the sale of emergency vehicles from Raytheon/JPS to the government of the U.S. Virgin Islands. It was found that they submitted fraudulent invoices and used various bank accounts in Florida, Illinois, and Puerto Rico to conduct the kickback scheme. The kickbacks occurred under Raytheon/JPS's GSA contract. AKSV was a Raytheon/JPS subcontractor.

On October 1, 2008, the former sales representative and a former general manager were each found guilty by a Federal Jury of conspiracy to defraud.

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## *Promoting and Protecting Integrity*

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### *Significant Civil Actions and Criminal Investigations (continued)*

On January 30, 2009, the former sales representative, was sentenced to 1 year and 6 months of incarceration, 3 years of supervised release, and ordered to pay restitution in the amount of \$249,421 (to be paid jointly with the former general manager). The former general manager was sentenced to 1 year and 6 months of home confinement except for employment, 60 days of intermittent confinement on the weekends, 3 years of supervised release, 4 years probation, and 400 hours of community service, and ordered to pay restitution in the amount of \$249,421 (to be paid jointly with the former sales representative).

The investigation also found that a former sales representative with Fisher Scientific conspired to receive kickback payments totaling approximately \$25,000 in exchange for his assistance in facilitating the sale of emergency vehicles to the government of the U.S. Virgin Islands. He agreed to receive these kickback payments after it was determined that Fisher Scientific would not participate in the sale of the emergency vehicles to the government of the U.S. Virgin Islands. The kickbacks occurred under Raytheon/JPS's GSA contract. On February 4, 2009, he was sentenced for conspiracy to commit wire fraud to 1 year of supervised release and 50 hours of community service, and ordered to pay restitution in the amount of \$11,051.

### *Army Employee Pleads Guilty to Making False Statements*

An investigation was initiated when the U.S. Army Criminal Investigation Command reported that the Chief, Quality Assurance, Contracting Officer's Technical Representative (COTR), US Army, Rosslyn, Virginia, was conspiring with others to make false official statements authorizing payments to contractors for uncompleted work. As the COTR, he was responsible for overseeing the performance and completion of Information Technology service contracts provided to the Army through GSA. He directed prime contractors to subcontract their work with two companies in which he held a financial interest. In September 29, 2006, he pled guilty to wire fraud and was sentenced to 2 years of incarceration and 3 years supervised probation, and ordered to pay restitution in the amount of \$150,049.

One of the two companies used by the COTR as a sub-contractor was Network Systems Research and Analysis (NSRA), which was owned by a former employee of the Defense Logistics Agency (DLA). The former DLA employee never disclosed NSRA on her financial disclosure statement and it was found that she formed NSRA so that both she and the COTR would financially benefit when he approved payment on NSRA invoices for contracts on which he served as COTR.

After pleading guilty to making false statements, on November 14, 2008, the former DLA employee was sentenced to 2 years of probation and ordered to pay a fine in the amount of \$10,000.



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## *Promoting and Protecting Integrity*

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### *Significant Civil Actions and Criminal Investigations (continued)*

#### **GSA Contractor Pleads Guilty to Conspiracy to Launder Money**

A joint investigation with the IRS, FBI, and Department of Labor was initiated on oil transport companies in the Long Island and Brooklyn area when it was suspected that fuel oil was being stolen and customers were being charged for fuel not received. Six oil transport company executives were arrested for diverting more than \$75 million in heating oil from customers for over 15 years. Several of the oil companies were GSA contractors who delivered oil to various federal facilities and were involved in this fraudulent scheme.

The owners of T&S Trucking Company were indicted by a Federal Grand Jury for embezzlement of interstate and foreign shipments of heating oil and conspiracy to launder money. The owners were charged with stealing tens of millions of gallons of heating oil from customers in the New York City metropolitan area, reselling the stolen oil, and laundering the proceeds from the sales. On December 5, 2008, an office manager of T&S pled guilty to conspiracy to launder money.

#### **Owner of a Mobile Vehicle Car Wash Sentenced for Theft of Government Property**

An investigation was initiated when a GSA transportation operations officer alleged that Executive Mobile Detailing (EMD) was not performing the services (car washes or oil changes) that were being billed to the Government using Voyager fleet cards. Interviews of the vehicle operators and coordinators regarding the billings from EMD revealed the charges were not valid and they had not seen anyone from EMD in months.

The investigation disclosed that the owner of EMD fraudulently billed the Government using Voyager fleet card numbers he had obtained when he previously had performed services on the government vehicles. On September 10, 2008, the owner of EMD pled guilty to theft of government property and was sentenced to 3 years of probation and ordered to pay restitution in the amount of \$16,448.

#### **Works Progress Administration Artworks Recovered**

GSA is the custodian of the Works Progress Administration (WPA) works of art. The WPA fine arts specialists have coordinated with the Department of Justice and the FBI to develop a list of lost and stolen WPA artwork. Fine arts dealers are required to check this database prior to the sale of any work of art. The OIG continues its proactive investigation by monitoring art sales to identify government-owned art. During this reporting period, 2 items were recovered.

In the first instance, through a search of eBay auctions for art commissioned by the WPA, investigators recognized an auction for a Leonard Jungwirth sculpture. The Fine Arts Program (FAP) Office, Office of the Chief Architect,



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## *Promoting and Protecting Integrity*

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### *Significant Civil Actions and Criminal Investigations (continued)*

GSA/Public Buildings Service believed the sculpture to be an authentic WPA-produced sculpture. The seller was apprised of the WPA recovery efforts, agreed to terminate the auction. The value of the sculpture is estimated at \$5,000. After final cataloging and appraisal, the sculpture was loaned by the FAP to Michigan State University (MSU) for permanent display. Jungwirth was a prominent artist of the WPA era who created MSU's mascot, Sparty the Spartan.

In a second instance, a search of eBay's website disclosed a painting being offered for sale by JOETHEPICKER, NYC, NY, as being a WPA painting. The eBay listing titled the painting "WILLIAM HAZELTON LISTED WPA PAINTING ROCKPORT WPA LABEL." Investigators located documentation relating to the artist and painting through record searches at the National Archives. After reviewing the documentation, the FAP Office determined that the painting was a legitimate WPA painting and on March 6, 2009, the seller of the painting reluctantly surrendered the WPA painting, titled "Flowers" by William Hazelton, to the GSA OIG.

### *GSA Voyager Fleet Charge Card Abuse*

The GSA OIG has an ongoing proactive investigative project to identify and investigate fraud associated with the misuse of GSA-issued Voyager Fleet charge cards. During this period, 20 individuals pled guilty, 24 individuals were indicted, and 18 individuals were arrested in connection with cases arising out of fleet charge card investigations. These cases involved thousands of dollars of fraudulent activities associated with this program.

### *Suspension and Debarment Initiative*

GSA has a responsibility to ascertain whether the people or companies it does business with are eligible to participate in federally-assisted programs and procurements, and that they are not considered "excluded parties." Excluded parties are individuals and companies debarred, suspended, proposed for debarment, or declared ineligible to receive contracts by a Federal agency. The Federal Acquisition Regulation authorizes an agency to suspend or debar individuals or companies for the commission of any offense indicating a lack of business integrity or business honesty that directly affects the present responsibility of a government contractor or subcontractor. The OIG has made it a priority to process and forward referrals to GSA, so GSA can timely ensure that the government does not award contracts to individuals or companies that lack business integrity or honesty.

During this reporting period, the OIG made 153 referrals for consideration of suspension/debarment to the GSA Office of Acquisition Policy. GSA issued 90 suspension and debarment actions based on current and previous OIG referrals.

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## *Promoting and Protecting Integrity*

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### *Integrity Awareness*

The OIG presents Integrity Awareness Briefings nationwide to educate GSA employees on their responsibilities for the prevention of fraud and abuse and to reinforce employees' roles in helping to ensure the integrity of Agency operations. This period, we presented 60 briefings attended by 761 regional and Central Office employees. These briefings explain the statutory mission of the OIG and the methods available for reporting suspected instances of wrongdoing. In addition, through case studies, the briefings make GSA employees aware of actual instances of fraud in GSA and other Federal agencies and thus help to prevent their recurrence. GSA employees are the first line of defense against fraud, abuse, and mismanagement. They are a valuable source of successful investigative information.

### *Hotline*

The OIG Hotline provides an avenue for employees and other concerned citizens to report suspected wrongdoing. Hotline posters located in GSA-controlled buildings encourage employees to use the Hotline. We also use our FraudNet Hotline platform to allow Internet reporting of suspected wrongdoing. During this reporting period, we received 1,305 Hotline contacts. Of these contacts, 230 Hotline cases were initiated. In 106 of these cases, referrals were made to GSA program officials for review and action as appropriate, 43 were referred to other Federal agencies for follow up, 55 were referred for OIG criminal/civil investigations or audits, and 26 did not warrant further review.

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## Governmentwide Policy Activities

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*We regularly provide advice and assistance on governmentwide policy matters to the Agency, as well as to other Federal agencies and to committees of Congress. In addition, as required by the Inspector General Act of 1978, we review existing and proposed legislation and regulations to determine their effect on the economy and efficiency of the Agency's programs and operations and on the prevention and detection of fraud and mismanagement. Because of the central management role of the Agency in shaping governmentwide policies and programs, most of the legislation and regulations reviewed invariably affect governmentwide issues in areas such as procurement, property management, travel, and government management and information technology systems.*

### **Internal Evaluations**

- **Operational Assessments.** The OIG Office of Internal Evaluation and Analysis (JE) conducts Operational Assessments of OIG field offices and other OIG components. These assessments are intended to monitor compliance and uniformity among the various OIG regional audit and investigative offices. The assessments are conducted on a scheduled basis, open to modification.

JE uses an electronic Self-Assessment Questionnaire that requires responses from field office managers and line personnel. The Questionnaire gathers data on wide variety of operational mandates, including: significant audits and closed cases; audit and investigative procedures; audit and case file documentation; auditor and special agent training and professional development; personnel issues; liaison relationships; and, for OIG investigative operations, equipment, firearms, and maintenance of evidence.

JE follows-up the responses to the Questionnaire with an on-site visit to the regional audit and investigative field offices. During the on-site visit, the JE operational assessment team conducts in-person interviews with all OIG regional personnel, plus GSA regional personnel if available. JE also attempts to interview any other regional personnel from other agencies, such as U.S. Attorney Office personnel, who have regular contact with the OIG regional offices.

In addition, JE reviews each office's time and attendance record-keeping, and other related administrative tasks. It also makes an in-person inspection of the Evidence Room and the firearms locker that are maintained by, and under the control of, each OIG investigative field office.

- **Office of Forensic Auditing.** The OIG Office of Forensic Auditing (JEFA) has been established and is housed within JE. It is an independent, multi-disciplinary team devoted to the identification, assessment, and prosecution of crimes against GSA. JEFA concentrates on procurement and contract fraud.

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## Governmentwide Policy Activities

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### *Internal Evaluations (continued)*

JEFA utilizes innovative strategies that enhance the traditional OIG audit and investigative practices and procedures to detect fraudulent activities, assess situations when a fraud has taken place, and produce evidence meeting the standards required by criminal courts.

During the period from October 1, 2008 to March 31, 2009, JEFA concentrated its efforts on securing adequate staffing and resources to support a unit composed of auditors, management and program analysts, and investigators. The unit initiated several investigations of major potential fraudulent activities involving construction and other key procurement areas. It also performed a complementary analysis of the extent of employee embezzlement losses in GSA finance centers, in conjunction with an investigation of embezzlement by a GSA supervisor. It is expected that JEFA will refer potential matters to the Department of Justice for its determination whether any warrant prosecution or other action.

- **Statistical Support for OIG Audits and Investigations.** During the first half of FY 2009, JE continued to provide assistance in scientific sampling and database analysis to the OIG auditors and investigators. JE has applied statistical methods to such varied areas of concern as purchase card usage, fleet vehicle use and charge card use, leased office space for Federal employees, procurement fraud, suspension and debarment databases, and wage rates on construction projects.

Working with the Office of Audits, JE prepared a study of Davis-Bacon Act issues, based upon a large-scale sampling of payroll records and forwarded the study to the Congress at a Member's request.

In addition, JE has undertaken statistical review of contracting bids, such as the wage pricing tool and database. JE also provided assistance to the audit staff in the design of a questionnaire for a sample of vendors participating in the MAS program. Finally, JE prepared an article examining fleet usage and submitted it to the *Journal of Public Inquiry*.

### *Interagency Committees and Working Groups*

We participated in a number of interagency committees and working groups that address cross-cutting and governmentwide issues:

- **Council of the Inspectors General on Integrity and Efficiency (CIGIE).** The IG is a member of several CIGIE committees including the Homeland Security Roundtable, the Human Resources Committee, and the Investigations Committee. The Homeland Security focus of the Roundtable was a springboard for a review of the Federal Government's practices during the Gulf Coast Hurricane Recovery.

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## Governmentwide Policy Activities

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### *Interagency Committees and Working Groups (continued)*

The mission of the Human Resources Committee is to provide educational opportunities for members of the CIGIE communities and to assist in ensuring the development of competent personnel. The purpose of the Investigations Committee is to advise the Inspector General community on issues involving investigative functions, establish investigative guidelines, and promote best practices.

- o **CIGIE Federal Audit Executive Council (FAEC) Information Technology (IT) Committee.** The Committee is responsible for leading discussion and reaching consensus among all of the OIGs regarding a myriad of IT issues. Our Information Technology Audit Office provides both administrative and technical support for the CIGIE and the FAEC, through the IT Committee for FAEC. The IT Committee consists of over 55 members who represent approximately 15 Agencies from across the Federal IG community. The IT Audit Office's leadership role includes planning, hosting, and documenting bimonthly IT Committee meetings as well as spearheading government-wide projects and fast-paced surveys and data analyses on IT audit issues and related matters of interest for the FAEC. Recent IT Committee projects include gathering and consolidating value-added feedback for the U.S. Government Accountability Office throughout its process for revising the Federal Information Systems Control Audit Manual. Also, within the IT Committee, our IT Audit Office played a pivotal role in correspondence and coordination with the Office of Management and Budget to initiate improvements in the annual reporting guidance provided to the Federal IG community under the Federal Information Security Management Act of 2002.
- o **FAEC Contracting Committee.** The Principal Deputy Assistant IG for Auditing and the Deputy Assistant Inspector General, Acquisition Programs Audit Office, participate in the FAEC Contracting Committee, created in December 2007. This Committee provides a forum to share information and coordinate reviews of significant contract and procurement community issues of interest across the IG community and Federal Government. The Committee also proposes the development and recommendation of best practices to be used by IGs to address contracting issues.
- o **Federal Systems Security Governance Board (FSSGB).** The Deputy Assistant Inspector General for Information Technology Audits participates, as a nonvoting member, in monthly meetings of the FSSGB, the oversight body of the Information Systems Security Line of Business initiative, which seeks to provide for common IT security solutions government-wide. Specific FSSGB activities related to IT auditing and other interests of the OIG community include coordination with the new Security and Identity Management Committee, under the Federal Chief Information Council, as the principal interagency forum for identifying and recommending strategic

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## *Governmentwide Policy Activities*

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### *Interagency Committees and Working Groups (continued)*

high priority IT security and identity-management initiatives to the Federal Chief Information Officer Council and the Office of Management and Budget. Also of importance are FSSGB efforts to establish Federal Shared Service Centers to provide government-wide Certification and Accreditation services to address system security controls and risk management requirements for Federal IT systems.

- **TeamMate Technical Support Group.** Our TeamMate Technical Support Group participates in the TeamMate Federal Users Group and the CCH TeamMate Users Group to discuss concerns and new challenges facing TeamMate users. TeamMate is an automated audit paperwork management system that strengthens the audit process and increases efficiency.

### *Legislation, Regulations, and Subpoenas*

During this reporting period the OIG reviewed numerous legislative matters and proposed regulations. The OIG also issued 15 subpoenas.



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## Professional Assistance Services

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*Government Auditing Standards prohibit Federal audit organizations from performing certain types of management consulting projects because they may impair the independence of the auditors when performing subsequent audit work in the same area. To maintain our independence when working closely with GSA management, we carefully assess our services to ensure compliance with the standards. As allowed under the standards, we participate in Agency improvement task forces, committees, and working groups in an observer or advisory capacity.*

**Task Forces, Committees, and Working Groups.** The OIG provides advice and counsel to GSA while monitoring ongoing Agency initiatives. Our representatives advise management at the earliest possible opportunity of potential problems, help ensure that appropriate management controls are provided when installing new or modifying existing Agency systems, and offer possible solutions when addressing complex financial and operational issues.

Our direct participation with the Agency on task forces, committees, and working groups allows us to contribute our expertise and advice, while improving our own familiarity with the Agency's rapidly changing systems. We nevertheless maintain our ability to independently audit and review programs. Our participation on task forces is typically as nonvoting advisory members.

Some areas in which we have been involved this period include:

- **The Multiple Award Schedule (MAS) Working Group.** The Working Group was established as a result of an OIG report released in August 2001 relating to MAS contracting pricing practices. The Working Group is currently comprised of senior level management of the Federal Acquisition Service (FAS) and the OIG. The Working Group has had several areas of focus, including preaward contract reviews and MAS negotiations issues. It developed guidance to MAS contracting officers (COs) regarding the performance and use of preaward MAS contract reviews. Further, the Working Group reinvigorated the process by which FAS and the OIG collaboratively select and commence preaward reviews of vendors, and has built into this process a specific mechanism for COs to request reviews of particular vendors. Recently, the MAS Working Group was restructured to limit participation in order to better communicate broad policy issues at a higher level. Based on these discussions, subgroups were established to discuss discrete issues having to do with particular contracts or reviews. For example, an MAS subgroup was tasked to examine the time frames necessary to ensure audit results are available in sufficient time to minimize the use of temporary contract extensions. Another subgroup provides an avenue to resolve issues relating to audit reviews of MAS contracts. This subgroup also identifies FAS policy issues for referral to the Working Group.
- **GSA IT Governance Groups.** Through collaboration with the GSA Chief Information Officer, our Information Technology Audit Office monitors the

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## *Professional Assistance Services*

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Agency's efforts to establish a streamlined, enterprise-level IT governance structure and process in which the responsibilities of key Services and Staff Offices, and individual positions, are clear. This includes the newly formed IT Executive Council (ITEC) that reviews and makes decisions and recommendations on agency-wide technical issues, strategic IT planning, IT portfolio management, and enterprise architecture guidance, and oversees five standing committees: (1) Enterprise Applications Committee, (2) Enterprise Architecture Committee, (3) Enterprise Infrastructure Committee, (4) Information Assurance Committee, and (5) Portfolio Management Committee.

- **Single Audit Act Activities.** The Single Audit Act established uniform audit requirements for state and local governments receiving Federal awards. The non-Federal entities that receive Federal awards under more than one Federal program are required to undergo a single audit to prevent duplicate audits and inefficiencies. Each Federal agency monitors the non-Federal entity's use of awards provided by the Agency, and assesses the quality of the audits conducted relative to its program. The OIG monitors these activities primarily as they relate to the personal property disposal program.

## Statistical Summary of OIG Accomplishments

### *Audit Reports Issued*

The OIG issued 56 audit reports during this reporting period. The 56 reports contained financial recommendations totaling \$316,935,094, including \$299,877,880 in recommendations that funds be put to better use and \$17,057,214 in questioned costs. Due to GSA's mission of negotiating contracts for government-wide supplies and services, most of the savings from recommendations that funds be put to better use would be applicable to other Federal agencies.

### *Management Decisions on Audit Reports*

Table 1 summarizes the status of the universe of audits requiring management decisions during this period, as well as the status of those audits as of March 31, 2009. There were 4 reports more than six months old awaiting management decision as of March 31, 2009. Table 1 does not include 2 reports issued to another agency this period. Table 1 also does not include 4 reports excluded from the management decision process because they pertain to ongoing investigations. Further, this table does not include \$83.5 million in cost avoidance resulting from a settlement agreement with AMEC.

**Table 1. Management Decisions on OIG Audits**

	Number of Reports	Reports with Financial Recommendations	Total Financial Recommendations
For which no management decision had been made as of 10/01/2008			
Less than six months old	28	11	\$121,596,181
Six or more months old	11	8	\$358,937,571
Reports issued this period	<u>54</u>	<u>39*</u>	<u>\$316,935,094</u>
<b>TOTAL</b>	<b>93</b>	<b>58</b>	<b>\$797,468,846</b>
For which a management decision was made during the reporting period			
Issued prior periods	35	16	\$465,245,908
Issued current period	<u>33</u>	<u>24</u>	<u>\$141,824,176</u>
<b>TOTAL</b>	<b>68</b>	<b>40</b>	<b>\$607,070,084</b>
For which no management decision had been made as of 03/31/2009			
Less than six months old	21	15*	\$175,110,918
Six or more months old	<u>4</u>	<u>3</u>	<u>\$ 15,287,844</u>
<b>TOTAL</b>	<b>25</b>	<b>18</b>	<b>\$190,398,762</b>

\* These totals include one audit report issued with both questioned costs and funds to be put to better use.

## Statistical Summary of OIG Accomplishments

### *Management Decisions on Audit Reports with Financial Recommendations*

Tables 2 and 3 present the audits identified in Table 1 as containing financial recommendations by category (funds to be put to better use or questioned costs).

**Table 2. Management Decisions on OIG Audits  
Recommendations that Funds be Put to Better Use**

	Number of Reports	Financial Recommendations
For which no management decision had been made as of 10/01/2008		
Less than six months old	9	\$118,854,492
Six or more months old	8	\$358,937,571
Reports issued this period	32	\$299,877,880
<b>TOTAL</b>	49	\$777,669,943
For which a management decision was made during the reporting period		
Recommendations agreed to by management	34	\$603,675,145
Recommendations not agreed to by management	0	\$ 0
<b>TOTAL</b>	34	\$603,675,145
For which no management decision had been made as of 03/31/2009		
Less than six months old	12	\$159,706,954
Six or more months old	3	\$ 15,287,844
<b>TOTAL</b>	15	\$173,994,798

## Statistical Summary of OIG Accomplishments

**Table 3. Management Decisions on OIG Audits With Questioned Costs**

	Number of Reports	Questioned Costs
For which no management decision had been made as of 10/01/2008		
Less than six months old	2	\$ 2,741,689
Six or more months old	0	\$ 0
Reports issued this period	<u>0</u>	<u>\$17,057,214</u>
<b>TOTAL</b>	<b>10</b>	<b>\$19,798,903</b>
For which a management decision was made during the reporting period		
Disallowed costs	6	\$3,394,939
Costs not disallowed	<u>0</u>	<u>\$ 0</u>
<b>TOTAL</b>	<b>6</b>	<b>\$3,394,939</b>
For which no management decision had been made as of 03/31/2009		
Less than six months old	4	\$16,403,964
Six or more months old	<u>0</u>	<u>\$ 0</u>
<b>TOTAL</b>	<b>4</b>	<b>\$16,403,964</b>

## *Statistical Summary of OIG Accomplishments*

### *Investigative Workload*

The OIG opened 100 investigative cases and closed 99 cases during this period. In addition, the OIG received and evaluated 36 complaints and allegations from sources other than the Hotline that involved GSA employees and programs. Based upon our analyses of these complaints and allegations, OIG investigations were not warranted.

### *Referrals*

The OIG makes criminal referrals to the Department of Justice or other authorities for prosecutive consideration, and civil referrals to the Civil Division of the Department of Justice or to U.S. Attorneys for litigative consideration. The OIG also makes administrative referrals to GSA officials on certain cases disclosing wrongdoing on the part of GSA employees, contractors, or private individuals doing business with the government.

During this period, the OIG also made 46 referrals to GSA officials for information purposes only.

**Table 4. Summary of OIG Referrals**

Type of Referral	Cases	Subjects
Criminal	55	99
Civil	23	30
Administrative	63	96
<b>TOTAL</b>	<b>141</b>	<b>225</b>

### *Actions on OIG Referrals*

Based on these and prior referrals, 46 cases (68 subjects) were accepted for criminal prosecution and 14 cases (24 subjects) were accepted for civil litigation. Criminal cases originating from OIG referrals resulted in 61 indictments/informations and 55 successful prosecutions. OIG civil referrals resulted in 5 case settlements. Based on OIG administrative referrals, management debarred 27 contractors/individuals, suspended 63 contractors/individuals, and took 19 personnel actions against employees.

## Statistical Summary of OIG Accomplishments

### Monetary Results

Table 5 presents the amounts of fines, penalties, settlements, forfeitures, judgments, and restitutions payable to the U.S. Government as a result of criminal and civil actions arising from OIG referrals.

**Table 5. Criminal and Civil Recoveries**

	Criminal	Civil
Fines and Penalties	\$ 337,187	
Settlements		\$52,774,641
Forfeitures	95,000	
Seizures	824	
Restitutions	976,550	
<b>TOTAL</b>	<b>\$1,409,561</b>	<b>\$52,774,641</b>

Table 6 presents the amount of administrative recoveries and forfeitures as a result of investigative activities.

**Table 6. Other Monetary Results**

Administrative Recoveries	\$259,496
Forfeitures	82
<b>TOTAL</b>	<b>\$259,578</b>

# ***APPENDICES***



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## ***Appendix I—Significant Audits from Prior Reports***

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Under the Agency audit management decision process, the GSA Office of the Chief Financial Officer, Office of the Controller, is responsible for tracking the implementation of audit recommendations after a management decision has been reached. That office furnished the following status information.

Thirteen audits highlighted in prior reports to the Congress have not yet been fully implemented; all are being implemented in accordance with currently established milestones.

### ***Improving the FedRooms Program Based On Benchmarking***

*Period First Reported: April 1, 2008 to September 30, 2008*

The FAS requested a benchmarking study as a follow-up to our review of FedRooms (Report Number A070167/Q/9/P00002, issued on February 4, 2008). The February 2008 review determined that usage of FedRooms was low and recommended that the Commissioner of FAS develop a business plan for FedRooms. The objective for the follow-up review was to determine how FAS can improve FedRooms to gain wider participation by hotels and travelers, based on best practices used by large corporations and states. The report contained five recommendations; three have not been implemented.

The remaining recommendations include improving the usage of the program and thus increasing the Government's leverage by implementing policy language that will strongly influence Government travelers to use the lodging program; determining the most effective method of marketing FedRooms; and enhancing the FedRooms.com on-line booking tool and travel authorization process. They are scheduled for completion between June 15, 2009 and October 15, 2009.

### ***Work Remains in Implementing a Fully Integrated Pegasys Financial Management System***

*Period First Reported: April 1, 2008 to September 30, 2008*

The objective of this audit was to gather information on the status of Pegasys and evaluate risks and potential

improvements in two main areas: development and maintenance of an integrated accounting and financial management system, and system operations and response to management and user needs. The report contained four recommendations; three have not been implemented.

The remaining recommendations involve coordinating with GSA Services, Staff Offices, and Regions to develop a detailed plan for migration and integration of remaining legacy system functionality and other systems with Pegasys; ensuring that system implementation review processes comprehensively consider how Pegasys is meeting Agency and customer needs; and improving security and privacy controls for sensitive Pegasys data. They are scheduled for completion between May 15, 2009 and July 15, 2009.

### ***FY 2008 Office of Inspector General FISMA Review of GSA's Information Technology Security Program***

*Period First Reported: April 1, 2008 to September 30, 2008*

The objectives of this audit were to assess the effectiveness of controls over GSA systems and data and to address specific questions and reporting requirements identified by OMB. We reviewed four systems, including one contractor system, to assess implementation of GSA's IT Security Program. The report contained five recommendations; none have been implemented.

The recommendations involve working with the Office of the Chief Acquisition Officer to develop standard requirements and deliverables for IT service contracts and task orders that promote compliance with GSA IT Security Policy and procedures; working with the Office of the Chief Acquisition Officer and the Office of the Chief Human Capital Officer (OCHCO) to ensure consistent background investigation requirements in policies, procedures, and task orders; expediting actions to implement encryption of mobile devices and two-factor authentication, and working with the OCHCO to promptly fulfill responsibilities for implementing a comprehensive breach notification policy; enhancing monitoring of GSA's public web presence and ensuring that all of GSA's publicly facing web applications (a) encrypt login credentials, (b) support Federal Information Processing Standards (FIPS) Publication 140-2 encryption, and (c)

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## ***Appendix I—Significant Audits from Prior Reports***

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use approved Government domains for GSA web applications; and ensuring that the IT Security Policy thoroughly addresses requirements for securing minor applications. They are scheduled for completion between May 15, 2009 and November 15, 2009.

### ***Audit of Reimbursable Work Authorizations***

*Period First Reported: April 1, 2008 to September 30, 2008*

The primary objectives of our review were to determine if RWAs are properly accounted for and whether controls over RWAs are adequate and effective. The report contained two recommendations; neither has been implemented.

We recommended that management ensure that the controls recommended by the National Team are effectively implemented and adhered to and that the results achieved are monitored; and, that the residual risks associated with the RWA process identified in this report are incorporated into the National Team's reengineered process, and addressed by management where clarifications are needed and/or disseminated to GSA associates as part of their overall training/implementation process. They are scheduled for completion between April 15, 2009 and October 15, 2009.

### ***Audit of PBS's Controls Over Security of Building Information***

*Period First Reported: April 1, 2008 to September 30, 2008*

The focus of our review was to determine whether PBS has adequate controls in place to protect sensitive building information. The report contained five recommendations; three have not been implemented.

The recommendations include incorporating GSA order PBS 3490.1 requirements directly into the boilerplate Solicitation for Offers and contracts for architect and engineering, construction, and lease construction contracts; ensuring that officials are provided training on PBS 3490.1, to include encryption software applications available to PBS project personnel; and implementing a system of controls to ensure that PBS 3490.1 requirements are being followed by PBS project teams.

The recommendations are scheduled for completion between July 15, 2009 and October 15, 2009.

### ***Improvements to the GSA Privacy Act Program Are Needed to Ensure That PII is Adequately Protected***

*First Reported: October 1, 2007 to March 31, 2008*

We found that GSA has taken steps toward improving the protection of Personally Identifiable Information (PII); however, improvements to the GSA Privacy Act Program are needed. The report contained four recommendations; two have not been implemented.

The recommendations include ensuring that the Privacy Act Program is integrated with the agency's security program, and working with the Office of the Chief Acquisition Officer to review contracts in support of major IT systems that collect and store PII to ensure that the appropriate privacy clauses have been included and that contractors supporting privacy act systems of records are aware of and fulfill their roles and responsibilities for protecting GSA's PII. They are scheduled for completion between May 15, 2009 and November 15, 2009.

### ***Use of Inventory Management Software***

*Period First Reported: October 1, 2007 to March 31, 2008*

Our review objectives were to determine whether: (1) FAS was using the Manugistics inventory management software to the fullest extent possible, and if not, what were the reasons for inconsistent usage; and (2) the Manugistics software could be improved to better manage inventory in the depots and stores. The report contained seven recommendations; four have not been implemented.

The remaining recommendations involve the FAS Commissioner removing redundant inventory management functionality from the legacy systems; maintaining up-to-date procurement and inventory costs in the Manugistics software; and conducting two cost/benefit studies—one related to implementing improvements to transportation management information, and one related

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## **Appendix I—Significant Audits from Prior Reports**

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to adding data warehousing to maintain historical data regarding actions taken by inventory managers and store coordinators and routinely reporting this information to their supervisors. They are scheduled for completion between June 15, 2009 and December 15, 2009.

### **MAS Contract Workload Management**

*Period First Reported: April 1, 2007 to September 30, 2007*

The focus of the review was to determine if FAS was effectively managing the workload associated with processing contract actions in the Schedules program. The report contained ten recommendations; four have not been implemented.

The remaining recommendations involve adopting a more structured approach to reduce the number of existing underutilized schedule contracts; establishing specific nationwide guidance related to Price Analysis Documentation Requirements and Negotiation Policies and Techniques for schedule contracts; establishing performance measures that evaluate Contracting Officer/Contracting Specialist (a) verification of vendor disclosures related to Commercial Sales Practice, (b) effectiveness in analyzing prices and conducting negotiations, and (c) consideration of the field pricing assistance; and developing standardized procedures for the initial screening of offers. They are scheduled for completion between May 15, 2009 and January 15, 2010.

### **FAS's Administration of Unused Airline Tickets**

*Period First Reported: April 1, 2007 to September 30, 2007*

We found that the process for refund collections for unused airline tickets needed significant improvements. The report contained six recommendations; two have not been implemented.

The remaining recommendations involve the FAS Commissioner directing the Assistant Commissioner, travel, motor vehicle, and card services to pursue other alternatives such as DFAS deductions (maximum of \$7.7 million) and/or legal action to collect on the outstanding claim of \$8.34 million from the non-bankrupt airline, and developing a feasible plan in conjunction

with the Office of General Counsel that will lead to finalizing settlements of unused airline tickets estimated at \$48 million with the three bankrupt airlines. They are scheduled for completion by May 15, 2009.

### **Security of GSA's Electronic Messaging Services**

*Period First Reported: April 1, 2007 to September 30, 2007*

Our review assessed whether GSA has adequate security controls to manage risks with GEMS and GNNI applications. The report contained seven recommendations; one has not been implemented.

The remaining recommendation involves the GSA-CIO working closely with Services/Staff Offices/Regions to inventory all GSA's Lotus Notes databases and applications and remove those that are outdated, lack necessary controls, or do not adhere to guidelines. It is scheduled for completion by May 15, 2009.

### **Heating Operation and Transmission District's Operations and Finances**

*Period First Reported: April 1, 2007 to September 30, 2007*

The focus of our review was to determine if GSA's Heating Operation and Transmission District (HOTD), a steam and chilled water utility service to government and quasi-government customers in the National Capital Region, operates and uses its assets economically, efficiently, and securely. The report contained thirteen recommendations; five have not been implemented.

The remaining recommendations involve replacing the deficient Induced Draft Fan to permit as-designed system functionality and performance testing, determining the best use of the West Plant Asset, developing a Contingency Plan for utility services, discontinuing the use of Reimbursable Work Authorizations (RWA) for HOTD services in order to correct accounting data, and developing the capability to isolate HOTD financial activities by business line. They are scheduled for completion between May 15, 2009 and January 15, 2010.

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## ***Appendix I—Significant Audits from Prior Reports***

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### ***GSA's Electronic Contract Proposal and Modification System***

*Period First Reported: October 1, 2006 to March 31, 2007*

The review's objective was to determine whether eOffer/eMod are realizing expected benefits and if sufficient security controls have been designed and implemented. The report contained four recommendations; one has not been implemented.

The remaining recommendation involves analyzing usage rates and developing strategies to address the causes of low usage. It is scheduled for completion by July 15, 2009.

### ***Consolidation of Distribution Centers***

*Period First Reported: October 1, 2002 to March 31, 2003*

The review examined the operations of the FSS Stock Program. The report contained two recommendations; one has not been implemented.

The remaining recommendation, which requires developing access to sufficient and reliable data for all delivery methods, is scheduled for completion by July 15, 2009.

## Appendix II—Audit Report Register

Date of Report	Audit Number	Title	Financial Recommendations	
			Funds to Be Put to Better Use	Questioned (Unsupported) Costs
(Note: Because some audits pertain to contract awards or actions that have not yet been completed, the financial recommendations related to these reports are not listed in this Appendix.)				
<b>PBS Contract Audits</b>				
10/17/08	A080163	Review of Claim for Increased Costs: Gilbane Building Company, Contract Number GS-05P-01-GBC-0041		
10/17/08	A080184	Review of Claim for Increased Costs: Anning-Johnson Company, Subcontractor to Gilbane Building Company, Contract Number GS-05P-01-GBC-0041		
11/10/08	A070204	Review of Construction Management Services Contract: Bovis Lend Lease LMB, Inc., Solicitation Number GS-02P-07-DTC-0009(N)		
12/16/08	A080185	Review of a Claim: Pacific Coast Steel, Formerly Bay Area Reinforcing, Inc., Subcontractor to Dick Corporation/Morganti Group, A Joint Venture, Contract Number GS-09P-02-KTC-0002		
12/18/08	A080193	Review of a Claim for Increased Costs: Climatemp, Inc., Subcontractor to Gilbane Building Company, Contract Number GS-05P-01-GBC-0041		
01/09/09	A080220	Review of a Claim: Boyett Door and Hardware, Subcontractor to Dick Corporation/Morganti Group, A Joint Venture, Contract Number GS-09P-02-KTC-0002		
01/12/09	A090044	Preaward Review of Supplemental Architect and Engineering Services Contract: Richard D. Kimball Co., Inc., Solicitation Number GS-01P-08-BW-D-0053		
01/12/09	A090047	Preaward Review of Supplemental Architect and Engineering Services Contract: Pennoni Associates, Inc., Subcontractor to BBIX, I.I.C, Solicitation Number GS-01P-08-BW-D-0054		

## Appendix II–Audit Report Register

Date of Report	Audit Number	Title	Financial Recommendations	
			Funds to Be Put to Better Use	Questioned (Unsupported) Costs
01/23/09	A090043	Preaward Review of Supplemental Architect and Engineering Services Contract: BBIX, LLC, Solicitation Number GS-01P-08-BW-D-0054		
02/19/09	A080200	Preaward Review of a Claim: Wm. T. Spaeder Company, Inc., Subcontractor to Mascaro Construction Company, LP, Contract Number GS-03P-02-CDC-0137		
03/12/09	A090002	Review of Claim for Increased Costs: Gurtz Electric Co., Subcontractor to Gilbane Building Company, Contract Number GS-05P-01-GBC-0041		
03/23/09	A090142	Report on Accounting System Audit of Hensel Phelps Construction Company		
03/26/09	A090058	Review of Claim for Increased Costs: Carlo/LeJeune, Joint Venture, Subcontractor to Gilbane Building Company, Contract Number GS-05P-01-GBC-0041		
<b><i>FAS Internal Audits</i></b>				
03/26/09	A080173	FY 2009 Office of Inspector General Information Technology Security Audit of USAccess, GSA's Homeland Security Presidential Directive 12 System		
<b><i>FAS Contract Audits</i></b>				
10/09/08	A080045	Preaward Review of Multiple Award Schedule Contract Extension: Sybase, Inc., Contract Number GS-35F-5212H		
10/17/08	A070138	Preaward Review of Multiple Award Schedule Contract Extension: BearingPoint, LLC, Contract Number GS-23F-9796H		
10/23/08	A080139	Preaward Review of Multiple Award Schedule, Solicitation Number FCIS-JB-980001-B; SAP Public Services, Inc.		

## Appendix II–Audit Report Register

Date of Report	Audit Number	Title	Financial Recommendations	
			Funds to Be Put to Better Use	Questioned (Unsupported) Costs
10/29/08	A080069	Proaward Review of Multiple Award Schedule Contract Extension: Intirion Corporation, Contract Number GS-21F-0091H		
10/29/08	A080151	Proaward Review of Multiple Award Schedule Contract Extension: SeaArk Marine Inc., Contract Number GS-07F-0012J		
10/29/08	A080122	Preaward Review of Multiple Award Schedule Contract Extension: Eagle Support Services Corporation, Contract Number GS-10F-0464N		
10/30/08	A080001	Review of Multiple Award Schedule Contract Number GS-35F-0545K for the period March 31, 2004 to March 31, 2008: SunGard Availability Services, LP		\$4,601
10/31/08	A080003	Preaward Review of Multiple Award Schedule Contract Extension: Williams, Adley & Company, LLP, Contract Number GS-23F-8184H		
11/20/08	A080156	Preaward Review of Multiple Award Schedule Contract Extension: Rockwell Collins, Inc., Contract Number GS-35F-5926H		
11/20/08	A080189	Preaward Review of Multiple Award Schedule Contract Extension: Willard Marine, Inc., Contract Number GS-07F-0123H		
11/24/08	A080183	Preaward Review of Multiple Award Schedule Contract Extension: Identix Inc., Contract Number GS-07F-0112H		
12/12/08	A080177	Preaward Review of Multiple Award Schedule Contract Extension: Tecotote Research, Inc., Contract Number GS-35F-5115H		
12/18/08	A090084	Report on Audit of Fiscal Year 2006 Incurred Cost Noblis, Inc.		

## Appendix II—Audit Report Register

Date of Report	Audit Number	Title	Financial Recommendations	
			Funds to Be Put to Better Use	Questioned (Unsupported) Costs
12/29/08	A090042	Postaward Audit Report on Direct Costs Incurred on Trilogy Project: Computer Sciences Corporation (Formerly Dyncorp Information Systems), Task Order Number T0001AJM026 under GSA Millennia, Contract Number GS-00T-99-ALD-0204		\$14,951,923
12/31/08	A080191	Preaward Review of Multiple Award Schedule Contract Extension: Corporate Lodging Consultants, Inc., Contract Number GS-33F-0009P		
01/07/09	A080147	Preaward Review of Multiple Award Schedule Contract Extension: Paradigm Solutions Corporation, Contract Number GS-35F-5869H		
01/07/09	A080170	Preaward Review of Multiple Award Schedule Contract Extension: Brunswick Commercial and Government Products, Inc., Contract Number GS-07F-0011J		
01/14/09	A080209	Preaward Review of Multiple Award Schedule Contract Extension: Zodiac of North America, Inc., Contract Number GS-07F-0056J		\$8,872
01/14/09	A080224	Preaward Review of Multiple Award Schedule Contract Extension: Advanced Interactive Systems, Inc., Contract Number GS-02F-0009J		
01/20/09	A080136	Preaward Review of Multiple Award Schedule Contract Extension: Dynamic Decisions, Inc., Contract Number GS-35F-5879H		
01/21/09	A080175	Preaward Review of Multiple Award Schedule Contract Extension: NCI Information Systems, Inc., Contract Number GS-35F-4014G		
01/23/09	A080196	Preaward Review of Multiple Award Schedule Contract Extension: Marzik, Inc., Contract Number GS-35F-5857H		
01/23/09	A080183	Limited Scope Review of Multiple Award Schedule Contract: Identix, Inc., Contract Number GS-07F-0112H		



## Appendix II—Audit Report Register

Date of Report	Audit Number	Title	Financial Recommendations	
			Funds to Be Put to Better Use	Questioned (Unsupported) Costs
01/28/09	A090005	Preaward Review of Multiple Award Schedule Contract Extension: Intratek Computer, Inc., Contract Number GS-35F-0178J		
02/04/09	A080067	Preaward Review of Multiple Award Schedule Contract Extension: Haworth, Inc., Contract Number GS-28F-8014H		
02/05/09	A080169	Preaward Review of Multiple Award Schedule Contract Extension: Tremco Inc., Contract Number GS-07F-8798D		
02/05/09	A080208	Preaward Review of Multiple Award Schedule Contract Extension: System Studies & Simulation, Inc., Contract Number GS-00F-0037P		
02/05/09	A060002	Limited Scope Postaward Review of Schedule Contract: Resource Consultants, Inc., Contract Number GS-10F-0191J		\$630,140
02/05/09	A070221	Postaward Review of Multiple Award Schedule Contract Number GS-24F-1289C for the Period January 1, 1998 to September 30, 2008: Thermo Fisher Scientific (Asheville), LLC		\$1,016,690
02/05/09	A080192	Preaward Review of Multiple Award Schedule Contract Extension: Engineering and Professional Services, Inc., Contract Number GS-10F-0193P		
02/11/09	A080141	Preaward Review of Multiple Award Schedule Contract Extension: KLN Steel Products Company, Contract Number GS-27F-2014B		
02/12/09	A080178	Preaward Review of Multiple Award Schedule Contract Extension: Ocean Systems Engineering Corporation, Contract Number GS-35F-5278H		
03/03/09	A080085	Preaward Review of Multiple Award Schedule Contract Extension: The HON Company, Contract Number GS-28F-8047H		
03/12/09	A070104	Review of Multiple Award Schedule		\$407,922

## Appendix II--Audit Report Register

Date of Report	Audit Number	Title	Financial Recommendations	
			Funds to Be Put to Better Use	Questioned (Unsupported) Costs
		Contract Number GS-24F-1181B for the Period June 1, 2001 to May 31, 2006: Government Scientific Source, Inc.		
03/23/09	A080212	Preaward Review of Multiple Award Contract Extension: Phillips Corporation - Federal Division, Contract Number GS-07F-7729C		
<b>Other Internal Audits</b>				
10/14/08	A080093	Review of Internal Controls Over Payroll - FY 2008		
11/07/08	A090022	Report on Internal Controls Over Performance Measures		
11/14/08	A080118	Limited Audit of the Fiscal Year 2008 Federal Managers' Financial Integrity Act Section 2 and Section 4 Assurance Statements		
12/18/08	A080108	Audit of the General Services Administration's Fiscal Year 2008 and 2007 Financial Statements		
12/18/08	A080108	PricewaterhouseCoopers LLP Fiscal Year 2008 EDP Management Recommendation Letter		
<b>Other Audit Products</b>				
3/31/09	A090024	Implementation Review of Award for Streamlined Technology Acquisition Resources for Services Government-Wide Acquisition Contract, Report Number A050213/Q/6/P07001		
<b>Non-GSA Internal Audits</b>				
11/04/08	A080108	FY 2008 Agreed Upon Procedures Re: Environmental Liabilities		
11/14/08	A080108	Report on Applying Agreed-Upon Procedures Re: FY 2008 Loss Contingencies		

## Appendix III—Audit Reports over 12 Months Old, Final Agency Action Pending

Public Law 104-106 requires the head of a Federal agency to complete final action on each management decision required with regard to a recommendation in an Inspector General's report within 12 months after the date of the report. If the head of the Agency fails to complete final action within the 12-month period, the Inspector General shall identify the matter in the semiannual report until final action is complete.

In GSA, the Office of the Chief Financial Officer (OCFO) is responsible for monitoring and tracking open recommendations. While we continue to assist the Agency in resolving these open items, various litigative proceedings, continuing negotiations of contract proposals, and corrective actions needed to undertake complex and often phased-in implementing actions often delay timely completion of the final action.

The OCFO provided the following list of reports with action items open beyond 12 months:

Date of Report	Audit Number	Title
<b>Contract Audits</b>		
08/05/97	A73617	Refund from the Committee for Purchase from People Who Are Blind or Severely Disabled: Committee for Purchase, Agreement Number GS-02F-61511
06/01/00	A000971	Audit of Claim for Increased Costs: Midwest Curtainwalls, Inc., The Federal Triangle Project
04/30/01	A010127	Audit of Billing under Contract Number GS-06P-99-GZC-0315: DKW Construction, Inc.
10/18/01	A63630	Postaward Audit of Multiple Schedule Contract: The Presidio Corporation, Contract Number GS-00K-95-AGS-6170
03/25/03	A030140	Limited Scope Review of Termination Claim: Science Applications International Corporation, Contract Number GS-35F-4461
01/12/04	A040098	Preaward Audit of Supplemental Architect and Engineering Services Contract: Gonzalez Hashrouck, Inc., Contract Number GS-05P-03-GBD-0072
02/03/04	A040119	Attestation Review of Supplemental Architect and Engineering Proposal: Julie Snow Architects, Inc., Contract Number GS-05P-03-GBD-0072
03/09/04	A030186	Postaward Audit of Multiple Award Schedule Contract: Nova Solutions, Inc., Contract Number GS-29F-0173G
03/09/04	A040162	Price Adjustments on Multiple Award Schedule Contract: Nova Solutions, Inc., Contract Number GS-29F-0173G
06/28/04	A040085	Limited Scope Postaward Audit of Multiple Award Schedule Contract: Onboard Software, Inc., Contract Number GS-35F-0117J
05/10/05	A050112	Preaward Review of Multiple Award Schedule Contract Extension: Entrust, Inc., Contract Number GS-35F-0332K
07/08/05	A050138	Review of Claim for Increased Costs: Nason and Cullen, Inc., Contract Number GS-03B-02301
10/12/05	A050105	Preaward Review of Multiple Award Schedule Contract Extension: BCOP Federal, Contract Number GS-14F-003K

## Appendix III—Audit Reports over 12 Months Old, Final Agency Action Pending

Date of Report	Audit Number	Title
11/30/05	A050147	Limited Scope Review of Task Order F11623-02-F-A425 Multiple Award Schedule Contract: Herman Miller, Inc., Contract Number GS-28F-8049H
01/05/06	A050247	Preaward Review of Price Adjustment Claim: Lockheed Martin Information Technology, Contract Number GS-35F-4039G
03/30/06	A050248	Postaward Review of Lease Costs and Pricing Data: Information Systems Support, Inc., Contract Number GS-09K-99-BHD-0006
04/18/06	A050122	Review of Industrial Funding Fee Remittances: Fastenal Company, Contract Number GS-06F-0039K
08/15/06	A060127	Preaward Review of Multiple Award Schedule Contract Extension: W.B. Brawley Company, Contract Number GS-27F-0018L
09/07/06	A060181	Preaward Review of Multiple Award Schedule Contract Extension: Haverstick Government Solutions, Inc., Contract Number GS-35F-0496L
10/24/06	A060148	Preaward Review of Multiple Award Schedule Contract Extension: Kimball International, Contract Number GS-29F-0177G
10/31/06	A060206	Postaward Review of Lease Costs and Pricing Data: Information Systems Support Inc., Contract Number GS-09K-99-BHD-0006
12/08/06	A060115	Preaward Review of Multiple Award Schedule Contract Extension: WFI Government Services, Inc., Contract Number GS-35F-0553L
04/20/07	A070107	Review of a Claim: Linear Electric Company, Contract Number GS-02B-23182
04/30/07	A060245	Preaward Review of Multiple Award Schedule Contract Extension: Comstor, Division of Westcon Group N.A., Inc., Contract Number GS-35F-4389G
05/03/07	A070036	Preaward Review of Multiple Award Schedule Contract Extension: ASAP Software Express, Inc., Contract Number GS-35F-4027D
05/14/07	A070047	Limited Scope Review of Multiple Award Schedule Contract: Draeger Safety, Inc., Contract Number GS-07F-9510G
07/31/07	A060247	Preaward Review of Multiple Award Schedule Contract Extension: AT&T Government Solutions, Inc., Contract Number GS-35F-4507G
08/16/07	A070092	Preaward Review of Multiple Award Schedule Contract Extension: SimplexGrinnell LP, Contract Number GS-07F-0396M
08/23/07	A070183	Preaward Review of Architect Engineer Proposal: Perkins + Will, Contract Number GS-09P-06-KTC-3043
08/27/07	A070141	Review of Claim for Increased Costs: Logicvision, Inc., Contract Number GS-06P-04-GYC-0005
08/28/07	A060196	Preaward Review of Request for Equitable Adjustment: Tigard Electric, Inc., Contract Number GS-10P-02-1-TC-0025

## Appendix III--Audit Reports over 12 Months Old, Final Agency Action Pending

Date of Report	Audit Number	Title
09/27/07	A060239	Preaward Review of Multiple Award Schedule Contract Extension: Emtec Federal, Inc., Contract Number GS-35F-4584G
10/02/07	A060194	Limited Scope Pricing Review of Multiple Award Schedule Contract Extension: Q-Matic Corporation, Contract Number GS-07F-0017K
10/04/07	A070144	Preaward Review of Multiple Award Schedule Contract Extension: Aquilini, Inc., Contract Number GS-35F-4729G
10/18/07	A070153	Preaward Review of Multiple Awards Schedule Contract Extension: J&L America, Inc., Contract Number GS-06F-0074M
10/31/07	A070120	Preaward Review of Multiple Award Schedule Contract Extension: Merlin International, Inc., Contract Number GS-35F-0783M
11/05/07	A070220	Review of Claim for Increased Costs: Faith Technologies, Inc., Contract Number GS-06P-02-GZC-0546
12/18/07	A070176	Preaward Review of Multiple Award Schedule Contract Extension: T-Mobile USA, Inc., Contract Number GS-35F-0503M
12/19/07	A070133	Preaward Review of Multiple Award Schedule Contract Extension: World Wide Technology, Inc., Contract Number GS-35F-4194D
12/20/07	A070103	Preaward Review of Multiple Award Schedule Contract Extension: Intelligent Decisions, Inc., Contract Number GS-35F-4153
01/07/08	A070233	Review of Claim for Increased Costs: Mainelli Mechanical Contractors, Inc., Contract Number GS-06P-02-GZC-0546
01/23/08	A070179	Preaward Review of MAS Contract Extension: Herman Miller Inc., Contract Number GS-28F-8049H
02/12/08	A070119	Preaward Review of Multiple Award Schedule Contract Extension: BAE Systems Information Technology, Inc., Contract Number GS-35F-4668G
02/21/08	A080039	Limited Review of General Conditions, Overhead and Commission Rates: Gauldwell Wingate Company, LLC, Contract Number GS-02P-05-DTC-0021(N)
03/03/08	A070124	Preaward Review of Multiple Award Schedule Contract Extension: Alion Science and Technology Corporation, Contract Number GS-35F-4721G
03/07/08	A070202	Review of a Claim: Dick Corporation/Matt Construction Company, Contract Number GS-09P-01-KTC-007
03/19/08	A070177	Review of Claim for Increased Costs: Caddell Construction Company, Inc., Contract Number GS-06P-02-GZC-0546
03/31/08	A080059	Preaward Review of Multiple Award Schedule Contract Extension: Belleville Shoe Manufacture Company, Contract Number GS-07F-9990H

## Appendix III--Audit Reports over 12 Months Old, Final Agency Action Pending

Date of Report	Audit Number	Title
03/31/08	A070223	Procurement Review of Multiple Award Schedule Contract Extension: Cotton & Company LLP, Contract Number GS-23F-9807H
03/31/08	A080080	Postaward Audit Report on Examination of Direct Costs: Science Applications International Corporation, Contract Number GS-00T-99-ALD-0210
03/31/08	A070227	Procurement Review of Multiple Award Schedule Contract Extension: Telecommunication Systems, Inc., Contract Number GS-35F-4655H

### Internal Audits

03/06/07	A060149	Review of eOffer/eMod, GSA's Electronic Contract Proposal and Modification System	07/15/2009
09/12/07	A070180	Alert Report on Security of GSA's Electronic Messaging Services and National Notes Infrastructure	05/15/2009
05/17/07	A070067	Review of the Administration of Unused Airline Tickets	05/15/2009
03/18/03	A020161	Audit of the Consolidation of Distribution Center Operations: Impact on Shipment Costs and Delivery Times	07/15/2009
09/13/07	A060170	Review of the Heating Operation and Transmission District's Operations and Finances	01/15/2010
07/31/07	A060190	Review of Multiple Award Schedule Program Contract Workload Management	01/15/2010
03/31/08	A060228	Improvements to the GSA Privacy Act Program are Needed to Ensure that Personally Identifiable Information is Adequately Protected	11/15/2009
03/21/08	A070164	Review of the Use of Inventory Management Software, Federal Acquisition Service	12/15/2009

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## *Appendix IV—Government Contractor Audit Findings*

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The National Defense Authorization Act for Fiscal Year 2008, P.L. 110-181, requires each Inspector General appointed under the Inspector General Act of 1978 to submit an annex on final, completed contract audit reports issued to the contracting activity that contain significant audit findings — unsupported, questioned, or disallowed costs in an amount in excess of \$10 million, or other significant findings — as part of the Semiannual Report to Congress. During this reporting period, the OIG issued one contract audit report under this requirement. At our request, the audit was performed by the Defense Contract Audit Agency (DCAA) on the direct costs incurred and billed by Computer Sciences Corporation (CSC) on a task order under GSA's Millennium contract. DCAA evaluated \$120.8 million incurred and billed by CSC and seven of the largest subcontractors that performed under the task order during the period May 2001 through April 2005, and took exception to \$14.95 million. DCAA also reported \$520,608 in unauthorized cost transfers and unresolved \$3.2 million primarily related to the indirect costs and contract fees billed by a subcontractor.

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## ***Appendix V—Audits Without Management Decision***

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Section 5(a)(10) of the IG Act, as amended, requires a summary of each audit report issued before the commencement of the reporting period for which no management decision has been made by the end of the reporting period. GSA has a system in place to track audit reports and management decisions. Its purpose is to ensure that recommendations and corrective actions indicated by the OIG and agreed to by management are addressed as efficiently and expeditiously as possible. This period there is one OIG audit report that meets this requirement.

### ***Improved Access Controls Could Help Protect Personnel Information within the Comprehensive Human Resources Integrated System (CHRIS), issued September 8, 2008***

This audit built on the results of two prior CHRIS reviews and focused primarily on whether specific management, operational, and technical controls have been implemented to appropriately limit access to sensitive personnel information. The report contained four recommendations: complete a comprehensive assessment to determine if CHRIS has been implemented in accordance with user and management requirements and whether "Least Privilege" controls are in place and operating as intended; ensure that independent reviews of CHRIS auditing and monitoring logs are completed; coordinate with Public Buildings Service (PBS) to establish a Memorandum of Understanding that defines roles and responsibilities for securing CHRIS data for PBS and the Office of the Chief Human Capital Officer (OCHCO) and identifies security controls required to protect personnel data viewed with the Business Objects reporting utility; and address CHRIS technical vulnerabilities and ensure all known vulnerabilities are promptly recorded and mitigated. To reach a management decision, the OCHCO needs to make suggested revisions to the proposed action plan and identify the supporting documentation it will provide to close out each corrective action. Resolution is expected by May 29, 2009.



## Appendix VI—Delinquent Debts

The GSA Office of the Chief Financial Officer provided the following information.

In compliance with the Debt Collection Improvement Act of 1996 (DCIA), each month the General Services Administration (GSA) transmits delinquent accounts receivable and claims from the public which are more than 180 days old to the Department of the Treasury, (Treasury) Debt Management Service. GSA has continued to implement and initiate actions to improve debt collection efforts to reduce the amount of debts written-off as uncollectible.

Delinquent accounts receivable and claims coordination efforts between GSA program offices, the financial services divisions, and Treasury claims cross-servicing personnel continue to strengthen our receivables and claims collection efforts. These efforts include regular teleconferences on delinquent receivables in order to exchange necessary information to further the collection process. Receivables and claims continue to be reduced by increased follow-up of delinquencies.

A claims database was established by GSA to aid in the aging and monitoring of claims activity. Other improvements include increases in telephone follow-up contacts with commercial vendors, field personnel, and GSA managers to identify and resolve collection issues.

GSA has also improved the consistency and timeliness of delinquency notices by letter, and increased efforts to identify invoice offsets on amounts due to commercial vendors on other contracts. GSA's Financial Services Division expects these administrative adjustments to result in faster claim resolution. In addition, more aggressive actions have been taken to resolve past due receivables, including timelier referrals to Treasury and accelerated write-offs of older receivable balances.

GSA converted the Accounts Receivable Collection System from a FoxPro to an Oracle database during the month of May 2008. The Oracle database will allow Claims staff the ability to receive support for ad hoc reports as needed. In addition, research capabilities and the month end reporting process have improved.

Lastly, if more than 3% of a region's outstanding receivables are over 180 days old, the region receives a red status on GSA's Executive Financial Scorecard which serves as a primary internal control developed by GSA staff. In addition to the monthly scorecard, a weekly Accounts Receivable Aging report is sent to GSA's Regional Commissioners.

### Non-Federal Accounts Receivable

	As of September 30, 2008	As of March 31, 2009	Difference
Total Amounts Due GSA	\$168,664,853	\$144,634,557	(\$24,030,296)
Amounts Delinquent	\$14,782,891	\$12,880,763	(\$1,902,128)
Total Amount Written Off as Uncollectable Between 10/01/08 and 03/31/09		\$1,050,271	

From October 1, 2008 to March 31, 2009, the Office of Financial Policy and Operations referred \$1,297,862 in delinquent non-Federal claims to Treasury for cross-servicing collection activities. Collections on non-Federal claims were \$64,551,433. Administrative off-

sets have resulted in additional collections of \$14,750,441. GSA also collected non-Federal claims using Pre-Authorized Debits totaling \$14,274.

## Appendix VII—Reporting Requirements

The table below cross-references the reporting in Senate Report No. 96-829 relative to the 1980 requirements prescribed by the Inspector General Act of Supplemental Appropriations and Rescission Bill and

1978, as amended, to the specific pages where they are the National Defense Authorization Act is also cross-addressed. The information requested by the Congress referenced to the appropriate page of the report.

Requirement	Page
<b>Inspector General Act</b>	
Section 4(a)(2) – Review of Legislation and Regulations. . . . .	27
Section 5(a)(1) – Significant Problems, Abuses, and Deficiencies. . . . .	2–14
Section 5(a)(2) – Recommendations with Respect to Significant Problems, Abuses, and Deficiencies. . . . .	2–14
Section 5(a)(3) – Prior Recommendations Not Yet Implemented . . . . .	37
Section 5(a)(4) – Matters Referred to Prosecutive Authorities. . . . .	33
Sections 5(a)(5) and 6(b)(2) – Summary of Instances Where Information Was Refused. . . . .	none
Section 5(a)(6) – List of Audit Reports. . . . .	41
Section 5(a)(7) – Summary of Each Particularly Significant Report. . . . .	2–14
Section 5(a)(8) – Statistical Tables on Management Decisions on Questioned Costs. . . . .	32
Section 5(a)(9) – Statistical Tables on Management Decisions on Recommendations That Funds Be Put to Better Use . . . . .	31
Section 5(a)(10) – Summary of Audit Reports Issued Before the Commencement of the Reporting Period for Which No Management Decision Has Been Made . . . . .	52
Section 5(a)(11) – Description and Explanation for Any Significant Revised Management Decision . . . . .	none
Section 5(a)(12) – Information on Any Significant Management Decisions with Which the Inspector General Disagrees. . . . .	none
<b>Senate Report No. 96-829</b>	
Resolution of Audits . . . . .	30
Delinquent Debts . . . . .	53
<b>National Defense Authorization Act</b>	
Public Law 104-106, 5 U.S.C. app. 3, § 5 note . . . . .	47
Public Law 110-181 . . . . .	51

## **Appendix VIII—OIG Offices and Key Officials**

### **Office of the Inspector General**

Inspector General, Brian D. Miller (J) .....	(202) 501-0450
Deputy Inspector General (Acting), Robert C. Erickson .....	(202) 501-0450
Executive Assistant for Management, Terrence S. Donahue .....	(202) 219-0363
Special Assistant for Communications and Congressional Affairs, Dave Farley .....	(202) 219-1062

### **Office of Counsel to the Inspector General**

Counsel to the IG, Richard Levi (JC) .....	(202) 501-1932
--------------------------------------------	----------------

### **Office of Internal Evaluation and Analysis**

Director, Peter J. Coniglio (JE) .....	(202) 501-0468
Office of Forensic Auditing, Director (Acting), Patricia D. Sheehan .....	(703) 603-0193

### **Office of Audits**

Assistant IG for Auditing, Theodore R. Stehney (JA) .....	(202) 501-0374
Principal Deputy Assistant IG for Auditing, Regina M. O'Brien (JAD) .....	(202) 501-0374

### **Deputy Assistant Inspectors General for Auditing**

Information Technology Audit Office, Gwendolyn A. McGowan (JA-T) .....	(703) 308-1223
Real Property Audit Office, Rolando N. Goco (JA-R) .....	(202) 501-2322
Finance & Administrative Audit Office, Jeffrey C. Womack (JA-F) .....	(202) 501-0006
Acquisition Programs Audit Office, Kenneth L. Crompton (JA-A) .....	(703) 603-0189
Contract Audit Office, James M. Corcoran (JA-C) .....	(215) 446-4846

### **Regional Inspectors General for Auditing**

National Capital Region Field Office, Paul J. Malatino (JA-W) .....	(202) 708-5340
Northeast and Caribbean Field Office, Howard R. Schenker (JA-2) .....	(212) 264-8620
Mid-Atlantic Field Office, Glenn D. Merski (JA-3) .....	(215) 446-4840
Southeast Sunbelt Field Office, James D. Duerro (JA-4) .....	(404) 331-5125
Great Lakes Field Office, David K. Stone (JA-5) .....	(312) 353-7781
The Heartland Field Office, John F. Walsh (JA-6) .....	(816) 926-7052
Greater Southwest Field Office, Rodney J. Hansen (JA-7) .....	(817) 978-2571
Pacific Rim Field Office, James P. Hayes (JA-9) .....	(415) 522-2744

## Appendix VIII—OIG Offices and Key Officials

### Office of Investigations

Assistant IG for Investigations, Gregory G. Rowe (JI)	(202) 501-1397
Deputy Assistant IG for Investigations, Vacant (JID)	(202) 501-1397
Director, Investigations Operations Division, Randal A. Stewart (JIB)	(202) 501-4583

### Special Agents in Charge (SAC)

Mid-Atlantic Regional Office, SAC Christopher P. Cherry (JI-W)	(202) 252-0008
Philadelphia Resident Office, Assistant SAC James E. Adams (JI-3)	(215) 861-3550
Northeast and Caribbean Regional Office, SAC Daniel J. Walsh (JI-2)	(212) 264-7300
Boston Resident Office, Assistant SAC Luis A. Hernandez (JI-1)	(617) 565-6820
Southeast Regional Office, SAC Lee P. Quinlyne (JI-4)	(404) 331-5126
Miami Resident Office, SA Dietrich Bohmer (JI-4M)	(954) 356-6993
Central Regional Office, SAC Stuart G. Berman (JI-5)	(312) 353-7779
Mid-West Regional Office, SAC John F. Kolze (JI-6)	(816) 926-7214
Denver Resident Office, SA Christopher C. Hamblen (JI-8)	(303) 236-5072
Southwest Regional Office, SAC Paul W. Walton (JI-7)	(817) 978-2589
Western Regional Office, SAC Liza Ivins (JI-9)	(415) 522-2755
Los Angeles Resident Office, SA Tony Wu (JI-9L)	(949) 360-2214
Northwest Regional Office, SAC Terry J. Pfeifer (JI-10)	(253) 931-7654

### Office of Administration

Assistant IG for Administration, Carolyn Presley-Doss (JP)	(202) 501-4638
Budget, Planning, and Financial Management Division, Director Krislin Sneed (JPB)	(202) 208-4198
Facilities and Contracts Division, Director Marla M. Viera (JPFC)	(202) 501-2887
Human Resources Division, Director Cynthia Whatley (JPH)	(202) 501-0360
Information Technology Division, Director Michael McLaughlin (JPM)	(202) 219-2319

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## Notes

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## *Notes*

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**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Heddell, Gordon S.,  
OIG DoD [REDACTED]@DODIG.MIL]  
**Sent:** Wednesday, July 01, 2009 11:02 AM  
**Subject:** Request for Articles for the Journal of Public Inquiry

To All;

We invite each of you to contribute articles for the Spring/Summer 2009 edition of the Journal of Public Inquiry.

Our goal is to ensure that the Journal is representative of the entire IG community. In addition to contributing articles personally, please encourage your team to take advantage of this opportunity to have an article published in a professional publication that reaches out to agencies in the Executive Branch, the Congress, and academic institutions.

As in the past, we recommend the articles should be approximately 2,500 to 4,000 words in length (five to seven single-spaced pages). Draft articles and speeches should be sent to me or Ms. [REDACTED]@dodig.mil) by July 24, 2009.

Thanks for your support.

Gordon

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of [REDACTED]  
 (OIG/OMP) [REDACTED]@OIG.HHS.GOV  
**Sent:** Tuesday, August 04, 2009 2:01 PM  
**Subject:** 2009 CIGIE Awards Results -- ACTION REQUIRED  
**Attachments:** OrderForm 2009.doc; Ordering Instructions 2009.doc  
**Importance:** High

The decisions for the 2009 Council of the Inspectors General on Integrity and Efficiency awards are now final. To view the results for your agency, please log into the CIGIE awards database, select "Reports" and run the "Agency Approval Report." This report will provide a list of the nominations submitted and the status (approved or not approved) of each.

**PLEASE NOTE:** Your agency is responsible for letting individuals know that they are receiving an award, especially those who are part of a group. This applies to individuals from your agency AND individuals from other federal, state, or local agencies.

So we can meet our publication and plaque ordering deadlines, please complete the following steps no later than Friday, August 7, 2009:

1. Carefully review all of the approved nominations in their entirety. It is very important to verify the nominee names, titles, and the citations because that information will be used for the program booklet and the plaques. Since the system is now locked, please contact [cigie@oig.hhs.gov](mailto:cigie@oig.hhs.gov), if you need to make changes, and provide the control number for each award. You will be given access to the system to make the changes. When the changes have been made, please reapprove the nomination.
2. Review the "Agency Plaque Report" (notify us if you have any questions or concerns) then complete the attached plaque order form, and email it to [cigie@oig.hhs.gov](mailto:cigie@oig.hhs.gov). Only one order form per agency, please!
3. Identify one person, for each group and individual award, who will accept the plaque on stage. When you receive the automatically generated "request for acceptor" email, please update the CIGIE awards database acceptance site with the name, phonetic pronunciation, phone number, and email address of the acceptor. Instructions for access to the CIGIE award acceptance site are provided in the email.

The ceremony will be held on Tuesday, October 20, 2009, at 10:00 am, in the Andrew Mellon Auditorium, 13th and Constitution Avenue, NW, Washington, DC.

Only one plaque will be presented at the ceremony for each group award. If you wish to acknowledge individuals who are part of a group, additional plaques can be ordered after the ceremony. (See the attached ordering instructions for more information.)

Thank you and congratulations to all the award recipients!



## **2009 CIGIE AWARD PLAQUE ORDER FORM**

*(Please complete and return to [CIGIE@oig.hhs.gov](mailto:CIGIE@oig.hhs.gov) no later than COR Friday, August 7, 2009)*

### **ORIGINATOR INFORMATION:**

Department/Agency Name:

Date:

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Contact Name:

Contact Telephone:

### **VENDOR INFORMATION:**

B&A Metal Graphics, Inc. Attn:

2325 Distribution Circle

Silver Spring, MD 20910

301-589-9344, Fax: 301-589-9353



### **ORDER INFORMATION:**

Quantity	Type of Plaque	Est. Price
TOTAL		

Credit Card Number:

Expiration Date:

*If you do not want to provide a credit card number, please provide the following:*

Cardholder Name (print):

Cardholder Telephone:

*This form will be sent to the above vendor for the purchase of plaques for the 2009 CIGIE Award Ceremony. Only the vendor has the authority to use the above credit card information.*

**Plaque Ordering Instructions for the  
2009 CIGIE Awards Ceremony**

1. One plaque per award will be ordered for the ceremony. Each agency can order additional plaques directly from the company after the ceremony.
2. We will use Government credit cards to purchase plaques. Please provide the cardholder's name and phone number, the type of credit card, and the credit card number and expiration date on the plaque order form.
3. Plaque costs:           Hamilton, Better Government, and Glenn/Roth Awards: \$95  
                                  Career Achievement: \$75  
                                  Award for Individual Accomplishment: \$75  
                                  Joint Award for Excellence: \$95  
                                  Sentner Award: \$140  
                                  Awards for Excellence: \$57

The inscription plate is limited to 9 lines of engraving. Additional lines will be billed @ \$3.50 per line.

4. For each plaque please review the information on the plaque report and revise or update accordingly. If a group is receiving the award, the team name will be inscribed on the plaque. (Individual plaques can be ordered after the ceremony.) Team member names will be included in the program booklet. Please limit citations to one sentence.
5. All plaque information will be forwarded to the plaque company "as is" so please verify that the information is accurate and that names are spelled correctly.
6. Identify one person to accept the plaque during the ceremony. (Please update the CIGIE awards database with the acceptor's name, phonetic pronunciation, phone number, and email address.)
7. *Those who are accepting the plaque on stage are asked to check in between 9:00 and 9:15 am at the Andrew Mellon Auditorium, 13<sup>th</sup> & Constitution NW, Washington, DC, on the day of the ceremony, Tuesday, October 20, 2009.*
8. After the ceremony, additional plaques can be ordered directly from:

B&A Metal Graphics, 2325 Distribution Circle, Silver Spring, MD 20910  
Contact: Mr. Ben Franklin, Phone: 301-589-9344; Fax: 301-589-9353

9. Email all required information to [CIGIE@oig.hhs.gov](mailto:CIGIE@oig.hhs.gov) no later than Friday, August 7, 2009. Thank you.

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of JONES, MARK  
[REDACTED]@OIG.USDA.GOV]  
**Sent:** Thursday, September 03, 2009 11:13 AM  
**Subject:** CIGIE Monthly Meeting - September 15, 2009, at 10:00 AM  
**Attachments:** Agenda - September 15, 2009.docx

Please find attached the Agenda for the next CIGIE monthly meeting scheduled for September 15, 2009, at 10:00 AM. The meeting will be held at the U.S. Postal Service's Ben Franklin Room, 11<sup>th</sup> Floor, 475 L'Enfant Plaza, SW, Washington, DC. To access this conference room, exit the elevator on the 10<sup>th</sup> floor and then take the stairs to the 11<sup>th</sup> floor. (Please contact me directly for accommodating access needs to this conference room.) As on previous occasions, you will need to arrive a few minutes early to access the building. Additionally, I am requesting that you please provide me the names of those that will be attending the meeting, so that we can provide this to appropriate security personnel. Please provide this information by Thursday, September 10, 2009.

Thanks

Mark

\*\*\*\*\* This has also been sent to the Council liaisons. \*\*\*\*\*

# Council of the Inspectors General on Integrity and Efficiency Meeting

Tuesday, September 15, 2009  
10:00 a.m.

U. S. Postal Service  
Ben Franklin Room  
11<sup>th</sup> Floor  
475 L'Enfant Plaza  
Washington, D.C.

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## *Welcome/Opening*

Phyllis Fong

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## *Cyber Crime*

Shawn Henry  
Assistant Director  
Cyber Criminal Section  
Federal Bureau of Investigation

Mr. Henry will provide information on the state of cyber crime threats that can impact government operations.

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## *Special Inspector General for Iraq Reconstruction*

Stuart Bowen  
Special Inspector General

Mr. Bowen will discuss the role of his office and work that his office is undertaking.

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## *Strategic Business Plan -- Goals Update*

Carl Clinefelter

Goal 1 -- Cross-Cutting Projects  
Goal 2 -- Training  
Goal 3 -- Council Staff Operations

Phyllis Fong  
Mary Kendall  
Administrative Workgroup

# Council of the Inspectors General on Integrity and Efficiency Meeting

Tuesday, September 15, 2009  
10:00 a.m.

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## *Council Updates*

Audit Committee/Annual Report	Jon Rymer
Professional Development Committee	Mary Kendall
Information Technology Committee	Gordon Heddell
CFO Council	
Inspections and Evaluation Committee/Annual Awards	Dan Levinson
Investigations Committee	Richard Moore
Integrity Committee	Kevin Perkins
Legislation Committee	Tony Ogden
Inspector General Candidate	Glenn Fine/Lynne McFarland
Recommendation Panel	
Homeland Security Roundtable	Richard Skinner
Recovery Act Workgroup	Calvin Seovel
CAO Council	Thomas Howard
CIO Council	Michael Tankersley

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## *Administrative Matters*

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**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Juhans, Renee N. (HQ-WAH10) [REDACTED]@NASA.GOV  
**Sent:** Friday, October 02, 2009 3:51 PM  
**Subject:** OMB Requirement to Provide Additional Detailed Charge Card Data for USAspending.gov  
**Attachments:** Presentation on Additional Detailed Charge Card Data for USAspending.gov.ppt

The following email is being sent on behalf of Mr. Thomas J. Howard, NASA Acting Inspector General, in his capacity as Liaison to the Chief Acquisition Officers (CAO) Council.

Mr. David Shea, Director, Office of Charge Card Management, Federal Acquisition Service, GSA provided a briefing and PowerPoint presentation to the Chief Acquisition Officers Council meeting on October 1, 2009. The briefing focused on a recent OMB requirement to provide additional detailed charge card data for USAspending.gov. The current charge card data on USAspending.gov provides a short summary for each agency's fiscal year purchase, travel, and fleet cards. This summary is comprised of information on the total amount spent, the total number of transactions, and the total number of cardholders for each type of card.

OMB's Chief Information Officer (CIO) tasked GSA with accomplishing the requirement for more detailed data on charge card transactions to be posted on USAspending.gov. In order to facilitate this requirement, the GSA Charge Card USAspending.gov Data Working group was formed to develop an implementation plan. They produced a three phase approach to convert the current charge card data on USAspending.gov into a more detailed source of information that meets the OMB requirement. OMB is



A more detailed discussion of the three phase plan and a timeline for implementation can be found in the attached PowerPoint presentation.

Renee N. Juhans  
Executive Officer  
NASA Office of Inspector General

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**Page(s) 000153 to\à 000163**

**REFERRAL DOCUMENTS**

  
**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of JONES, MARK  
@OIG.USDA.GOV  
**Sent:** Monday, November 09, 2009 12:09 PM  
**Subject:** Search for a Large Conference Room for CIGIE Monthly Meeting - Nov 17, 2009

Hi Everyone,

I am hoping that one or more of you might be able to assist me in finding a large conference room that can accommodate the next CIGIE monthly meeting, November 17, 2009, from 10:00 – 11:30. If you know of a location that can accommodate this large group, 75 – 100 participants, please let me know and I will follow up.

Thanks very much.

Mark  


s.(b)(6)



**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Roellig, Jill  
[REDACTED]@RRB.GOV  
**Sent:** Tuesday, December 01, 2009 9:40 AM  
**Subject:** Railroad Retirement Board, Office of Inspector General's Semiannual Report to the Congress

Good Morning –

The Office of Inspector General for the U.S. Railroad Retirement Board has posted their recent Semiannual Report to the Congress. It is located at <http://www.rrb.gov/pd/oig/SEMIRPTS/semi909.pdf>.

Jill Roellig  
CIGIE Liaison  
RRB-OIG

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Earl Baker  
[REDACTED]@NASA.GOV  
**Sent:** Tuesday, January 05, 2010 1:35 PM  
**Subject:** FW: [CAO-COUNCIL] Transportation Vacancy Announcement  
**Attachments:** Transportation Senior Procurement Executive.pdf; Earl Baker.vcf

On behalf of the NASA OIG, in the capacity of Liaison to the Chief Acquisition Officers Council (CAOC), I am forwarding e-mail correspondence that may be of interest to you and/or your IG team.

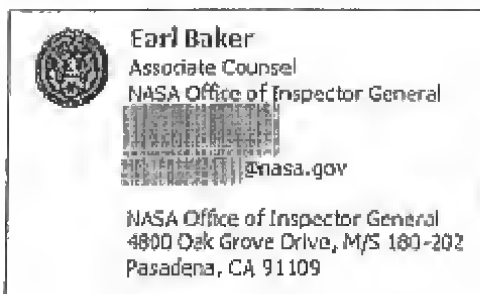
Sincerely,

Earl Baker

Earl E. Baker  
Associate Counsel  
NASA Office of Inspector General  
4800 Oak Grove Drive, M/S 180-202  
Pasadena, CA 91109

s.(b)(6)

**FAX:** 818-393-4882  
**Email:** [REDACTED]@nasa.gov  
**Website:** <http://www.hq.nasa.gov/office/oig/hq/>



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appropriate legal authority and clearance. Accordingly, the use, dissemination, distribution or reproduction of this information to or by unauthorized or unintended recipients, including but not limited to non-NASA recipients, may be unlawful.

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**From:** Chief Acquisition Officers Council [<mailto:cao-council@listserv.gsa.gov>] **On Behalf Of** Council Support  
**Sent:** Monday, January 04, 2010 7:11 AM  
**To:** [CAO-COUNCIL@LISTSERV.GSA.GOV](mailto:CAO-COUNCIL@LISTSERV.GSA.GOV)  
**Subject:** [CAO-COUNCIL] Transportation Vacancy Announcement

The Department of Transportation is seeking candidates for the following position.

//////////

Announcement number: OST-10-001-NG  
Position: Senior Procurement Executive  
Salary: \$117,787 - \$177,000 per year  
Organization: Department Of Transportation  
Duty station: Washington, DC  
Opening Date: December 23, 2009  
Closing Date: March 10, 2010

As Senior Procurement Executive, appointed by the Secretary, responsible for ensuring that acquisition and grant management policies, practices, and systems of the Department are in accordance with applicable laws, regulations and departmental policies. Acquisition management includes acquisition planning, contract compliance, purchasing, small and disadvantaged businesses, and cross servicing. Grant management includes grantee activities such as applications, property management, procurement procedures, indirect costs, audits and financial and progress reporting, as well as procedures used by the operating administrations to manage their grant programs.

The full announcement and application instructions are attached and can be found at <http://jobview.usajobs.gov/GetJob.aspx?JobID=85265324>.

**Department:** Department Of Transportation  
**Agency:** Office of the Secretary of Transportation  
**Sub Agency:** Office of the Assistant Secretary for Administration  
**Job Announcement Number:** OST-10-001-NG  
**Job Title:** Senior Procurement Executive  
**Salary Range:** 117,787.00 - 177,000.00 USD /year  
**Series & Grade:** ES-0340-00/00  
**Open Period:** Wednesday, December 23, 2009 to Monday, March 01, 2010  
**Position Information:** Full-Time Permanent  
**Duty Locations:** 1 vacancy - Washington, DC  
**Who May Be Considered:** Applications will be accepted from all groups of qualified individuals.

**Job Summary:**

Come on board with us and take a journey that will challenge your mind and develop your career. The quality of our lives, the shape of our communities and the productivity of our Nation's economy depend on our transportation systems. We recognize and value the importance of our workforce and the diversity of backgrounds and ideas that each employee brings. The U.S. Department of Transportation: Careers in Motion.

As Senior Procurement Executive, appointed by the Secretary, responsible for ensuring that acquisition and grant management policies, practices, and systems of the Department are in accordance with applicable laws, regulations and departmental policies. Acquisition management includes acquisition planning, contract compliance, purchasing, small and disadvantaged businesses, and cross servicing. Grant management includes grantee activities such as applications, property management, procurement procedures, indirect costs, audits and financial and progress reporting, as well as procedures used by the operating administrations to manage their grant programs.

**Major Duties:**

As Senior Procurement Executive, appointed by the Secretary, responsible for ensuring that acquisition and grant management policies, practices, and systems of the Department are in accordance with applicable laws, regulations and departmental policies. Acquisition management includes acquisition planning, contract compliance, purchasing, small and disadvantaged businesses, and cross servicing. Grant management includes grantee activities such as applications, property management, procurement procedures, indirect costs, audits and financial and progress reporting, as well as procedures used by the operating administrations to manage their grant programs.

**Qualifications:****Technical Qualifications**

1. Demonstrated experience running a procurement operation or other similar functional corporate office.
2. Knowledge of and experience in acquisition and grants techniques such as: strategic sourcing, competitive sourcing, acquisition workforce, e-gov, purchase cards, capital planning, socioeconomic and environmental programs. Experience in developing and implementing acquisition and grants policies and procedures (rule making).
3. Demonstrated ability to use the latest tools and techniques to evaluate organizational performance and internal controls for an acquisition organization. Experience in leading project teams to implement acquisition initiatives across large organizations.

**How You Will Be Evaluated:**

You will be evaluated on the technical qualifications and on the following Executive Core Qualifications:

**ECQ 1 - LEADING CHANGE.** This core qualification involves the ability to bring about strategic change, both within and outside the organization, to meet organizational goals. Inherent to this ECQ is the ability to establish an organizational vision and to implement it in a continuously changing environment.

**Leadership Competencies:**

- 1. Creativity and Innovation**  
Develops new insights into situations; questions conventional approaches; encourages new ideas and innovations; designs and implements new or cutting edge programs/processes.
- 2. External Awareness**  
Understands and keeps up-to-date on local, national, and international policies and trends that affect the organization and shape stakeholders' views; is aware of the organization's impact on the external environment.
- 3. Flexibility**  
Is open to change and new information; rapidly adapts to new information, changing conditions, or unexpected obstacles.
- 4. Resilience**  
Deals effectively with pressure; remains optimistic and persistent, even under adversity. Recovers quickly from setbacks.
- 5. Strategic Thinking**  
Formulates objectives and priorities, and implements plans consistent with the long-term interests of the organization in a global environment. Capitalizes on opportunities and manages risks.
- 6. Vision**  
Takes a long-term view and builds a shared vision with others; acts as a catalyst for organizational change. Influences others to translate vision into action.

**ECQ 2 - LEADING PEOPLE.** This core qualification involves the ability to lead people toward meeting the organization's vision, mission, and goals. Inherent to this ECQ is the ability to provide an inclusive workplace that fosters the development of others, facilitates cooperation and teamwork, and supports constructive resolution of conflicts.

**Leadership Competencies:**

- 1. Conflict Management**  
Encourages creative tension and differences of opinions. Anticipates and takes steps to prevent counter-productive confrontations. Manages and resolves conflicts and disagreements in a constructive manner.
- 2. Leveraging Diversity**  
Fosters an inclusive workplace where diversity and individual differences are valued and leveraged to achieve the vision and mission of the organization.
- 3. Developing Others (Now)**  
Develops the ability of others to perform and contribute to the organization by providing ongoing feedback and by providing opportunities to learn through formal and informal methods.
- 4. Team Building**  
Inspires and fosters team commitment, spirit, pride, and trust. Facilitates cooperation and motivates team members to accomplish group goals.

**ECQ 3 - RESULTS DRIVEN.** This core qualification involves the ability to meet organizational goals and customer expectations.

Inherent to this ECQ is the ability to make decisions that produce high-quality results by applying technical knowledge, analyzing problems, and calculating risks.

**Leadership Competencies:**

- 1. Accountability**  
Holds self and others accountable for measurable high-quality, timely, and cost-effective results. Determines objectives, sets priorities, and delegates work. Accepts responsibility for mistakes. Complies with established control systems and rules.
- 2. Customer Service**  
Anticipates and meets the needs of both internal and external customers. Delivers high-quality products and services; is committed to continuous improvement.
- 3. Decisiveness**  
Makes well-informed, effective, and timely decisions, even when data are limited or solutions produce unpleasant consequences; perceives the impact and implications of decisions.
- 4. Entrepreneurship**  
Positions the organization for future success by identifying new opportunities; builds the organization by developing or improving products or services. Takes calculated risks to accomplish organizational objectives.
- 5. Problem Solving**  
Identifies and analyzes problems; weighs relevance and accuracy of information; generates and evaluates alternative solutions; makes recommendations.
- 6. Technical Credibility**  
Understands and appropriately applies principles, procedures, requirements, regulations, and policies related to specialized expertise.

**ECQ 4 - BUSINESS ACUMEN.** This core qualification involves the ability to manage human, financial, and information resources strategically.

**Leadership Competencies:**

- 1. Financial Management**  
Understands the organization's financial processes. Prepares, justifies, and administers the program budget. Oversees procurement and contracting to achieve desired results. Monitors expenditures and uses cost-benefit thinking to set priorities.
- 2. Human Capital Management**  
Builds and manages workforce based on organizational goals, budget considerations, and staffing needs. Ensures that employees are appropriately recruited, selected, appraised, and rewarded; takes action to address performance problems. Manages a multi-sector workforce and a variety of work situations.
- 3. Technology Management**  
Keeps up-to-date on technological developments. Makes effective use of technology to achieve results. Ensures access to and security of technology systems.

**ECQ 5 - BUILDING COALITIONS.** This core qualification involves the ability to build coalitions internally and with other Federal agencies, State and local governments, nonprofit and private sector organizations, foreign governments, or international organizations to achieve common goals.

**Leadership Competencies:**

1. **Partnering**  
Develops networks and builds alliances; collaborates across boundaries to build strategic relationships and achieve common goals.
2. **Political Savvy**  
Identifies the internal and external politics that impact the work of the organization. Perceives organizational and political reality and acts accordingly.
3. **Influencing/Negotiating**  
Persuades others; builds consensus through give and take; gains cooperation from others to obtain information and accomplish goals.

**Fundamental Competencies** These competencies are the foundation for success in each of the Executive Core Qualifications.

Competencies:

1. **Interpersonal Skills**  
Treats others with courtesy, sensitivity, and respect. Considers and responds appropriately to the needs and feelings of different people in different situations.
2. **Oral Communication**  
Makes clear and convincing oral presentations. Listens effectively; clarifies information as needed.
3. **Integrity/Honesty**  
Behaves in an honest, fair, and ethical manner. Shows consistency in words and actions. Models high standards of ethics.
4. **Written Communication**  
Writes in a clear, concise, organized, and convincing manner for the intended audience.
5. **Continual Learning**  
Assesses and recognizes own strengths and weaknesses; pursues self-development.
6. **Public Service Motivation**  
Shows a commitment to serve the public. Ensures that actions meet public needs; aligns organizational objectives and practices with public interests.

#### Benefits:

You may participate in the Federal Employees Health Benefits program, with costs shared with your employer. More info: <http://www.usajobs.gov/jobextraInfo.asp#FEHB>.

Life insurance coverage is provided. More info: <http://www.usajobs.gov/jobextraInfo.asp#life>

Long-Term Care Insurance is offered and carries into your retirement. More info: <http://www.usajobs.gov/jobextraInfo.asp#lter>

New employees are automatically covered by the Federal Employees Retirement System (FERS). If you are transferring from another agency and covered by CSRS, you may continue in this program. More info: <http://www.usajobs.gov/jobextraInfo.asp#retr>

You will earn annual vacation leave. More info: <http://www.usajobs.gov/jobextraInfo.asp#VACA>

You will earn sick leave. More info: <http://www.usajobs.gov/jobextraInfo.asp#SKLV>

You will be paid for federal holidays that fall within your regularly scheduled tour of duty. More info: <http://www.usajobs.gov/jobextraInfo.asp#HOLI>

Opportunities are available in numerous locations and employees may transfer to new locations to further their career goals.

If you use public transportation, part of your transportation costs may be subsidized. Our human resources office can provide additional information on how this program is run.

You can use Health Care Flexible Spending Accounts for expenses that are tax-deductible, but not reimbursed by any other source, including out-of-pocket expenses and non-covered benefits under their FEHB plans. More info: <http://www.usajobs.gov/jobextraInfo.asp#FSA>

**Other Information:**

You must submit all required information by the closing date. If materials are not received, your application will be evaluated solely on the information available and you may not receive full consideration or may not be considered eligible.

The materials you send with your application will not be returned.

If you fax your application, we will not consider it. If you email your application, we will not consider it.

Send only those materials needed to evaluate your application. Please do not place your application in a notebook or binder.

**How To Apply:**

You must submit 4 copies of your application so that it will be received by the closing date of the announcement.

Applicants must submit 4 copies of each of the following:

- A resume or an Optional Application for Federal Employment (OF 612). Although we do not require a specific format, certain information is required to determine if you are qualified.
- A narrative statement specifically addressing each of the technical qualifications and each of the five executive core qualifications (ECQs).

If you are a current or former federal employee with reinstatement eligibility, you must submit a copy of your last Notification of Personnel Action (SF50) showing your position, title, series, grade and eligibility. You do not need to submit the Executive Core Qualifications (ECQs).

Application mailed using government postage or through an internal federal government mail system will not be considered.

**Contact Information:**

Renee Marbury  
Phone: 2023664088

Or write:  
Department Of Transportation  
US Department of Transportation  
1200 New Jersey Avenue, SE, Room W83-427  
Washington, DC 20590  
US

**What To Expect Next:**

You will receive an email or letter confirming that we have received your application package.

EEO Policy Statement: <http://www.usajobs.gov/eo>

Reasonable Accommodation Policy Statement: <http://www.usajobs.gov/raps>

Veterans Information: <http://www.usajobs.gov/vi>

Legal and Regulatory Guidance: <http://www.usajobs.gov/lrg>

USAJOBS Control Number: 1766944



*This message is being sent on behalf of SSA OIG.*

SSA.gov

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of JONES, MARK  
**Sent:** Monday, March 01, 2010 2:12 PM  
**Subject:** FW: CIGIE - GAO Annual Meeting - March 8, 2010, 9:00 a.m. - 12:00 noon

For those of you that are planning to attend and have not yet responded, please note that RSVPs are to be sent by COB today.

Thanks

Mark

\*\*\*\*\* This message has also been sent to the CIGIE liaisons.\*\*\*\*\*

**From:** Council of IGs Liaisons [mailto:CIGIE-LIAISONS@LIST.NIH.GOV] **On Behalf Of** JONES, MARK  
**Sent:** Wednesday, February 17, 2010 8:50 AM  
**To:** CIGIE-LIAISONS@LIST.NIH.GOV  
**Subject:** CIGIE - GAO Annual Meeting - March 8, 2010, 9:00 a.m. - 12:00 noon

The next annual CIGIE – GAO meeting is scheduled for March 8, 2010, from 9:00 a.m. to 12:00 noon. Below is information relating to the meeting. If you have issues of interest that you would like considered for discussion, please provide me that information by March 1, 2010.

DATE: Monday, March 8, 2010

TIME: 9:00 am to 12 noon (refreshments will be available at 8:30 am)

LOCATION: U.S. GAO, 441 G Street, N.W., Washington, D.C. 20548

ROOM: Staats Briefing Room, 7th Floor, Room 7C13

ATTENDEES: All IGs are invited to attend, or a designated representative of the IG if they are unavailable. GAO's Executive Committee and Team Managing Directors will participate.

RSVP BY March 1st: Please reply to Mark Jones at [redacted]@oig.usda.gov (telephone # 202/720-3389) and copy GAO's [redacted] at [redacted]@gao.gov (telephone # [redacted]) or [redacted] at [redacted]@gao.gov (telephone # [redacted]).

PARKING: Please Contact [redacted] of GAO if you require parking in the GAO Building at [redacted]@gao.gov (telephone # [redacted]).

Thanks

Mark D. Jones  
 Acting Executive Director  
 Council of the Inspectors General

on Integrity and Efficiency

\*\*\*\*\* This message has also been sent to the CIGIE liaisons, \*\*\*\*\*

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Doulaveris, Agapi  
[REDACTED]@USPSOIG.GOV  
**Sent:** Monday, May 03, 2010 1:38 PM  
**Subject:** Congressional Testimony -- USPS IG Testifies before the Senate--  
Sharing \*\*\*\*  
**Attachments:** USPS OIG Testimony 4-22-10.pdf

\*\*\*Informational

Hello Everyone,

\*\*\*Informational Sharing \*\*\*\*

On Thursday, April 22, Inspector General David C. Williams provided testimony for a hearing titled: "The Future of the Postal Service". The hearing was held by the Senate Subcommittee on Federal Financial Management, Government Information, Federal Services, and International Security. Testimony was also provided by Postmaster General John E. Potter; Phillip Herr, Director, Physical Infrastructure Issues, Government Accountability Office; and Ruth Y. Goldway, Chairman, Postal Regulatory Commission.

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**Hearing before the Subcommittee on Federal Financial Management,  
Government Information, Federal Services, and International Security  
Committee on Homeland Security and Governmental Affairs  
United States Senate**



**Oral Statement  
On  
"The Future of the U.S. Postal Service"**

**April 22, 2010**

**David C. Williams  
Inspector General  
United States Postal Service**

Mr. Chairman and members of the Subcommittee, I appreciate the opportunity to appear today to discuss the financial situation facing the Postal Service. The fiscal condition is serious and the Postal Service has an ongoing aggressive plan to address it. A concern of my office is that the plan calls for huge simultaneous actions across a very broad and fast moving front. These will produce significant project management challenges, as well as, unintended consequences among the initiatives that now include:

- Flats Sequencing System
- Intelligent Mail Barcode
- Plant network and post office optimization
- 6 to 5 day mail delivery
- And a major transformation of its sales and marketing effort.

A second concern is that a large portion of the Postal Service financial loss is not a result of the Postal Service business model or the Postal Accountability and Enhancement Act of 2006 (PAEA). We believe that \$7 billion of the expected \$11 billion loss this year is a mischarge by the federal government against the Postal Service. In earlier years, the mischarge accounted for all of the losses and the absence of profitability anticipated in PAEA. Until the Postal Service is no longer bled white by the federal government before it opens its doors for business, identifying challenges and constructing solutions are highly prone to error. We may be fixing the wrong things and learning the wrong lessons. For instance:

- Is the Postal Service facing a \$4 billion or an \$11 billion loss this year?
- Does the Postal Service have a debt to the treasury or owe nothing?

These issues are not difficult to grasp or to correct. While the solutions are being found, I do not believe contributing to benefit plans that appear to be overfunded is prudent during this financial crisis.

This year Congress directed the Postal Service, OPM, and OMB to develop "a fiscally responsible legislative proposal" for Postal Service benefit payments. My office has identified three areas for resolution:

- An exaggerated 7 percent health care inflation forecast, instead of the 5 percent industry standard, resulting in an overpayment of \$13.2 billion by 2016;
- An excessive 100 percent pension benefit plan prefunding requirement compared to OPM's own prefunding level of 41 percent and the S&P 500's, 80 percent rate. Even using the higher 80 percent funding goal would result in a \$52 billion surplus.
- Lastly, the Postal Service Pension Fund was overcharged \$75 billion, so that employees could retire at promised levels. When the Post Office Department became the Postal Service, employees that belonged to the Federal Pension Fund now contributed to the Postal Service. Retirement costs were divided according to the number of years employees had belonged to each fund. However, the Federal Pension Fund paid for retirements based on 1971 salaries, not final salaries. The Federal Pension Fund collected full contributions, but paid only partial benefits.

OPM has explained that these mischarges were in response to what they believed to be the will of Congress expressed in 1974 legislation. However, the 1974 language was repealed by Congress in 2003, when large overpayments were discovered. At that time OPM inexplicably had not detected a 41 percent overfunding error in this \$190 billion pension fund. Congress directed OPM to use its authority to oversee the reforms using accepted "dynamic assumptions" that include pay increases and inflation. OPM switched to dynamic funding for the Postal Service portion, but did not for their share. The Postal Service was forced to pay the \$75 billion difference.

Resolving these issues would provide an accurate map of financial challenges that require resolution. The resolution would also allow the Postal Service to execute its plan at a safer velocity less prone to error, and at a pace where unintended consequences can be identified and resolved.

My office does believe that long-term solutions are needed to effectively address a few critical areas. These include the optimization of the network of plants and post offices and changing its rigid work rules to match the ebb and flow of customers and mail. In addition, simplified pricing is needed to replace the over 10,000 prices contained in the 1,700 page customer manual to encourage new customers and improve revenue accountability. These will allow Postal Service operations to closely fit business opportunities.



A significant success factor for leadership through the journey to 2020 will be fairness, transparency, and a single focus on reform. Postal stakeholders have demonstrated they are responsible and dedicated, but they deserve assurance that everyone is lifting and sharing responsibilities for needed actions. It is important to understand that accommodations made outside the interests of the nation can easily become the pebbles that cause a crippling avalanche halting actions that the Postal Service must take.

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Roellig, Jill  
**Sent:** [REDACTED]@RRB.GOV  
**Subject:** Tuesday, June 01, 2010 9:48 AM  
Office of Inspector General for the Railroad Retirement Board's Semiannual Report to the Congress

Good Morning-

The Office of Inspector General for the Railroad Retirement Board has posted their recent Semiannual Report to the Congress. It may be accessed through the library section of our website (RRB Office of the Inspector General Library). Please feel free to contact me at [REDACTED] if you have any questions.

Jill Roellig  
CIGIE Liaison  
RRB-OIG

**Page(s) 000183 to\à 000190**

**REFERRAL DOCUMENTS**

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of JONES, MARK  
**Sent:** Wednesday, September 01, 2010 2:35 PM  
**Subject:** FW: September CIGIE Monthly Meeting Moved to September 30, 2010, from 10:00 - 12:00, Ft. McNair, Washington, DC

Hello,

As mentioned in a previous email, the subject meeting will include a classified presentation/briefing. A Secret security clearance is required to attend this CIGIE meeting. Therefore, in administration of this meeting, we will need a visit request for all that will be attending this meeting. Please have this visit request sent no later than September 23, 2010, to me via email ([\[REDACTED\]@oig.usda.gov](mailto:[REDACTED]@oig.usda.gov)) or fax (202-690-1278). This visit request must be on your agency's letterhead and signed by your agency security officer. The necessary information to be contained in this visit request are:

Name of attendee: \_\_\_\_\_  
 Level of security clearance: \_\_\_\_\_  
 Event POC: Mark Jones  
 Date of event: September 30, 2010  
 Purpose: Council of the Inspectors General on Integrity and Efficiency's (CIGIE) meeting

Please contact me [REDACTED] or [REDACTED] if you have any questions.

Mark

**From:** JONES, MARK  
**Sent:** Tuesday, August 31, 2010 8:22 AM  
**To:** 'CIGIE@list.nih.gov'  
**Cc:** 'CIGIE-LIAISONS@list.nih.gov'; [REDACTED]@flra.gov  
**Subject:** September CIGIE Monthly Meeting Moved to September 30, 2010, from 10:00 - 12:00, Ft. McNair, Washington, DC

As mentioned at the last month's CIGIE meeting, the September monthly meeting is being moved to Thursday, September 30, 2010, from 10:00 a.m. to 12:00 noon. The meeting will be held in Building 62 at Ft. McNair at my post in Southwest Washington, DC. The first half of this meeting will entail a classified presentation/briefing on cyber security and counter intelligence at the Secret, non-Foreign, level. Thus, in the near future we will be requesting that your Security office provide necessary information relating to the passing of your clearance to attend the meeting. Due to the nature of this meeting, we request that the number of attendees outside of principle members be kept to a minimum.

Additionally, details relating to the meeting location, such as, room name, map of facility, etc., will be provided in a later email.

Please contact me at [REDACTED] or [REDACTED] at [REDACTED], if you have any questions.

Thanks

Mark

From: Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Mark Jones  
 Sent: Wednesday, December 01, 2010 11:28 AM  
 Subject: FW: Florida Office of Financial Regulation Inspector General Vacancy  
 Importance: High

Following is provided as information for any interested parties.

-----Original Message-----

From: [mailto:mark.jones@flofr.com]  
 To: Mark Jones  
 Subject: Florida Office of Financial Regulation Inspector General Vacancy  
 Importance: High

Florida Office of Financial Regulation (OFR) OFR = Outstanding Financial Regulators

=====

Florida Office of Financial Regulation  
 INSPECTOR GENERAL  
 Tallahassee, FL

The Florida Office of Financial Regulation (OFR) is seeking a qualified Inspector General. The position is located in Tallahassee. Some travel is required (less than 25%), as the Office has eight locations throughout Florida. Pursuant to section 20.055 Florida Statutes, the Inspector General shall possess the following qualifications:

\* A bachelor's degree from an accredited college or university with a major in accounting, or with a major in business which includes five courses in accounting, and five years of experience as an internal auditor or independent post auditor, electronic data processing auditor, accountant, or any combination thereof. The experience shall at the minimum consist of audits of units of government or private business enterprises, operating for profit or not for profit; or

\* A master's degree in accounting, business administration, or public administration from an accredited college or university and four years of experience as required in s. 20.055 (4)(a), F.S. ; or

\* A certified public accountant license issued pursuant to Chapter 473 or a certified internal audit certificate issued by the Institute of Internal Auditors or earned by examination, and four years of experience as required in s. 20.055 (4)(a), F.S.

A Certified Inspector General is preferred. Fluency in Spanish is a plus. Salary range \$70-80K, based on experience and qualifications.

This will be a managerial appointment to a Senior Management Service (SMS) position. The appointee will be a member of the executive management team of the agency. Benefit package information can be found at <http://www.myflorida.com/mybenefits/>

Duties include: Managing, directing and supervising the activities of the Office of the Inspector General (three FTEs total, including the IG); planning, performing, reporting and reviewing all classes of audits and investigations in accordance with the appropriate standards on a statewide basis, reporting directly to the Commissioner. This position manages independent investigations into allegations against the Agency's employees for violations of

statutes, administrative rules, or agency policy. This position is also responsible for administration of investigations into complaints or information that falls within the definition provided in Chapter 112.3187, the Whistleblower Act, and in accordance with standards adopted by the State of Florida Inspectors General community; directs and evaluates programs designed to measure the effectiveness of the Office's programs; directs management and administrative reviews of Office programs; and assesses the efficiency of the organizational structure, functions, and operating policies of the Florida Office of Financial Regulation.

Send resume to Bill Spann, OFR Chief of Staff at [REDACTED]@fiofr.com

s.(b)(6)

Closing: Friday December 10, 2010

*Not Relevant*

s.(b)(6)

The Office of Inspector General for the Railroad Retirement Board's April 1, 2010 - September 30, 2010 Semiannual Report to the Congress is available on our website at <http://www.rrb.gov/pdf/oig/SEMIRPTS/semi910.pdf>. If you have any questions or would like to receive a printed copy of this report, please contact Jill Roellig at [REDACTED] or [REDACTED]@oig.rrb.gov. s.(b)(6)

Jill Roellig

s.(b)(6)

Management Analyst

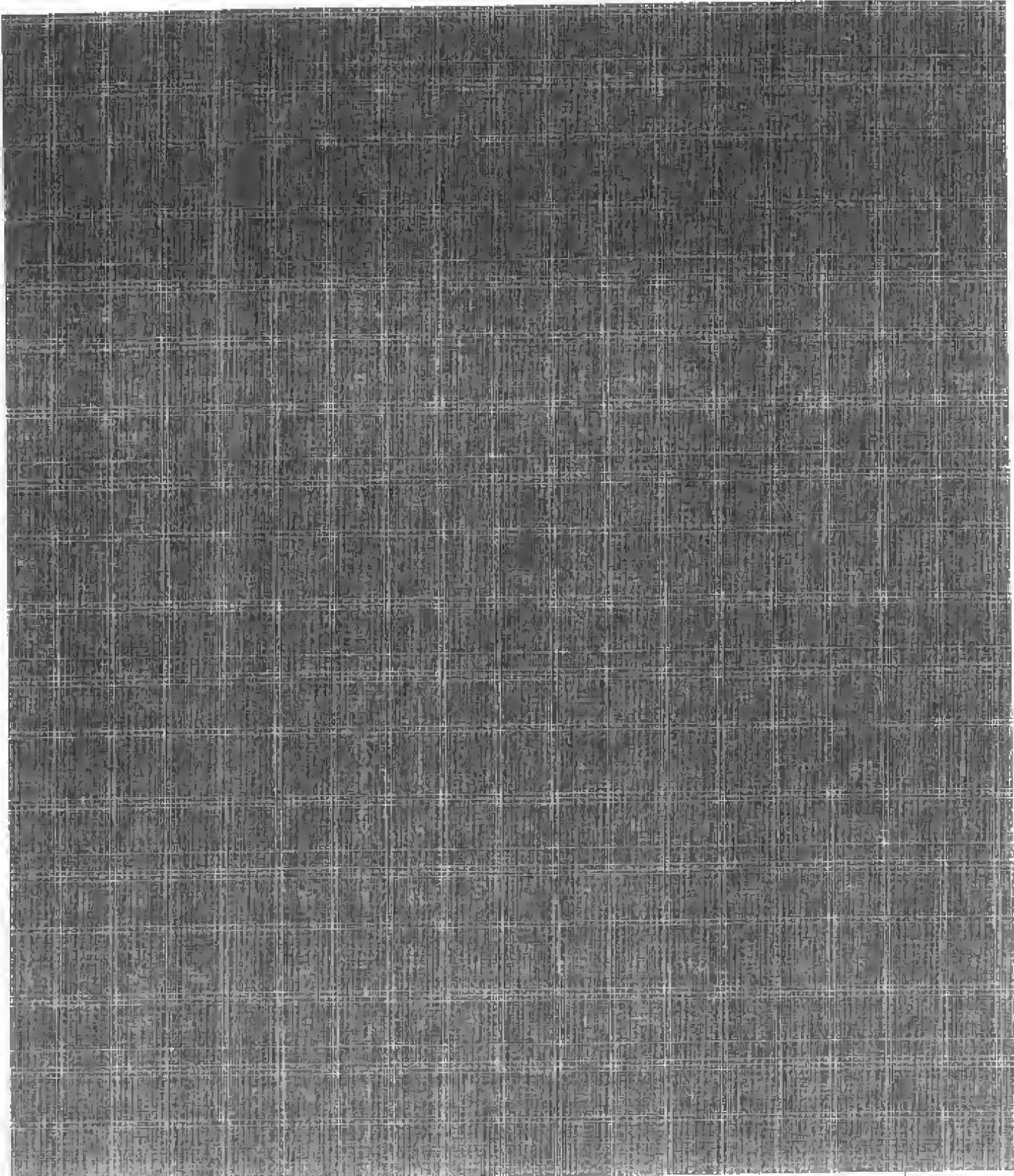
CIGIE Liaison

Office of Inspector General for the Railroad Retirement Board

*Not Relevant*



Not Relevant



Date: Wed, 1 Dec 2010 14:56:24 -0500  
Reply-To: [REDACTED] - OIG" [REDACTED]@OIG.DOL.GOV s.(b)(6)  
Sender: Council of IGS Liaisons <CIGIE-LIAISONS@LIST.NIH.GOV>  
From: [REDACTED] - OIG" [REDACTED]@OIG.DOL.GOV s.(b)(6)  
Subject: Semiannual Report for the DOL-OIG s.(b)(6)  
Comments: cc: [REDACTED] - OIG" [REDACTED]@oig.dol.gov>, s.(b)(6)



[REDACTED] - OIG" [REDACTED]@oig.dol.gov>,  
OIG" [REDACTED]@oig.dol.gov>

s.(b)(6)

This is a multi-part message in MIME format.

-----\_extPart\_001\_01CB018F.0A044619  
Content-Type: text/plain;  
charset=s-ascii"  
Content-Transfer-Encoding: quoted-printable

The Department of Labor-Office of Inspector General's Semiannual Report to Congress (April 1, 2010 - September 30, 2010) is available on our website at <http://www.oig.dol.gov/public/semiannuals/64.pdf>. If you have any questions or would like to receive a printed copy of this report, please contact me.

[REDACTED]  
s.(b)(6)

Senior Program Analyst

Division of Congressional Liaison and Communications

Office of Inspector General, U.S. Department of Labor

200 Constitution Ave. NW, Rm. 5-5506

Washington, DC 20210

office: [REDACTED]

fax: 202/693-7020

s.(b)(6)

[REDACTED]@oig.dol.gov

not relevant

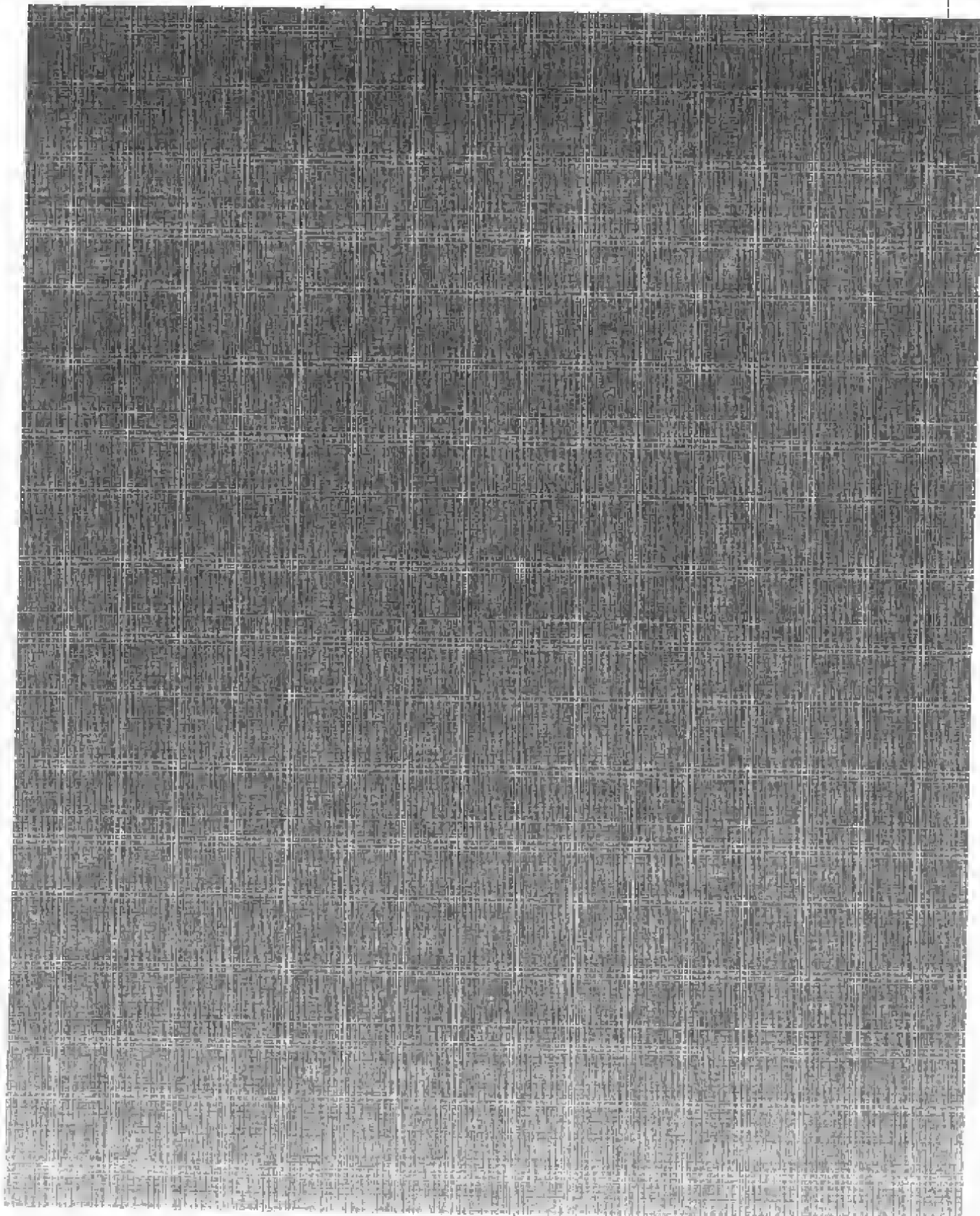
Page(s) 000197 to\à 000199

Is(are) not relevant  
n'est(ne sont) pas pertinente(s)

Date: Wed, 1 Dec 2010 14:43:59 -0500  
Reply-To: "Rivera-Fournier, Alberto R." [REDACTED]@GPO.GOV>  
Sender: Council of IGs Liaisons <CIGIE-LIAISONS@LIST.NIH.GOV>  
From: "Rivera-Fournier, Alberto R." [REDACTED]@GPO.GOV>  
Subject: GPO OIG Semiannual Report to Congress

s.(b)(6)

not relevant



Page(s) 000201 to\à 000206

Is(are) not relevant  
n'est(ne sont) pas pertinente(s)

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Mark Jones  
[REDACTED]@CIGIE.GOV  
**Sent:** Wednesday, January 05, 2011 8:18 AM  
**Subject:** Executive Director for the Training Institute

I am very pleased to announce the selection of Thomas Caulfield for the position of Executive Director for the Training Institute. Tom will be transferring to CIGIE from the National Reconnaissance Office's Office of Inspector General where he has led their Investigations program as the Assistant Inspector General. In addition to his work as AIG/I, Tom has been involved in the development of several training programs and components, as well as managed and instructed various programs and course segments. He brings a great deal of experience to CIGIE both with his knowledge of the Inspector General community and his experience in the development and instruction of several educational programs.

Please join me in welcoming Tom to CIGIE.

Mark

Mark D. Jones  
Executive Director  
Council of the Inspectors General  
on Integrity and Efficiency

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Mark Jones  
[REDACTED]@CIGIE.GOV  
**Sent:** Tuesday, February 01, 2011 12:03 PM  
**Subject:** CIGIE's Management Analyst

I am very pleased to announce the selection of [REDACTED] for the position of Management Analyst with CIGIE. [REDACTED] previously worked for the Department of Defense's Department of the Army casualty program. [REDACTED] brings a great deal of knowledge and experience with her in the areas of administrative and management operations, including procedures development, research and analysis.

Please join me in welcoming [REDACTED] to CIGIE.

Mark

Mark D. Jones  
Executive Director  
Council of the Inspectors General  
on Integrity and Efficiency

s.(b)(6)

s.(b)(6)

**From:** Council of IGs Liaisons (CIGIE-LIAISONS@LIST.NIH.GOV) on behalf of [REDACTED]  
[REDACTED]@SSA.GOV  
**Sent:** Tuesday, March 01, 2011 3:14 PM  
**Subject:** Improper Payment Guidance related to OIG requirements - Any comments? DUE 3 p.m. WEDNESDAY MARCH 2nd  
**Importance:** High

To CIGIE members: Below is some draft guidance from OMB regarding Inspector General requirements under the Improper Payment Elimination and Recovery Act (IPERA). If you have any comments on it, please let me know by 3 p.m. on Wednesday (March 2<sup>nd</sup>). This will give me time to consolidate comments and provide them to OMB by the 5 p.m. deadline. Thanks. Judy

[REDACTED]  
SSA OIG/Office of Audit  
Phone: [REDACTED]  
Email: [REDACTED]@ssa.gov

**From:** [REDACTED] [mailto:[REDACTED]@omb.eop.gov] s.(b)(6)  
**Sent:** Tuesday, March 01, 2011 3:01 PM  
**To:** Lawson, Rona; [REDACTED] Schaeffer, Steve; Stone, Gale; Kelly, Misha; Lynge, Tracy; [REDACTED];  
[REDACTED]  
**Cc:** [REDACTED] s.(b)(5)  
**Subject:** IPERA Guidance - Follow Up Questions

Page(s) 000210 to\à 000211

are withheld pursuant to section(s)  
sont retenues en vertu de(s)(l')article(s)

(b)(5)

of the Freedom of Information and/or Privacy Act



OMB / Office of Federal Financial Management  
@omb.eop.gov

s.(b)(6)

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Mark Jones  
[REDACTED]@CIGIE.GOV  
**Sent:** Friday, April 01, 2011 8:57 AM  
**Subject:** 2011 Awards Program Call for Nominations -- Suspense June 1, 2011  
**Attachments:** Call for Nominations Memo.pdf; CIGIEAwardCriteria.doc; CIGIE Database Instructions - 2011.doc

The following and attached is being sent on behalf of David Williams and Paul Martin, co-leads for the 2011 Annual Awards Program.

-----

The Council of the Inspectors General on Integrity and Efficiency (CIGIE) is now accepting nominations for the 2011 CIGIE Awards Program. This year's awards ceremony will be held at 10:00 a.m. on Tuesday, October 18, 2011, at the Andrew W. Mellon Auditorium located at 1301 Constitution Avenue, NW, Washington, DC.

The deadline for all nominations is **Wednesday, June 1, 2011**. The award criteria and instructions for accessing the database are attached. Please review the award criteria closely before submitting nominations to ensure that all nominations meet the criteria. This year, those offices submitting nominations for the Special Category Awards (e.g., Alexander Hamilton Award, Gaston L. Gianni, Jr., Better Government Award, etc.) have the option of submitting these nominations for both the particular Special Category Award and for an Award for Excellence category. However, if the nomination is selected for the particular Special Category Award submitted the nominee will not receive an Award for Excellence. **If choosing to submit a nomination for both awards the nomination must be submitted twice in the database, once for each award.** Additionally, nominating offices should consider the focus of the nomination statement for the particular award the nomination is submitted.

If you have other questions about using the database, please e-mail CIGIE staff at [CIGIE.Awards@cigie.gov](mailto:CIGIE.Awards@cigie.gov) or contact them by telephone at (202) 292-2600.

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Please see the attached memo announcing the program.



*Council of the*  
**INSPECTORS GENERAL**  
*on INTEGRITY and EFFICIENCY*

APR 1 2011

**MEMORANDUM FOR ALL MEMBERS OF THE COUNCIL OF THE  
INSPECTORS GENERAL ON INTEGRITY AND EFFICIENCY**

**Subject: 2011 CIGIE Awards Program**


The Council of the Inspectors General on Integrity and Efficiency (CIGIE) is now accepting nominations for the 2011 CIGIE Awards Program. This year's awards ceremony will be held at 10:00 a.m. on Tuesday, October 18, 2011, at the Andrew W. Mellon Auditorium located at 1301 Constitution Avenue, NW, Washington, DC.

The deadline for submission of all nominations is Wednesday, June 1, 2011. The award criteria and instructions for accessing the database are attached. Please review the award criteria closely before submitting nominations to ensure that all nominations meet the criteria.

If you have other questions about using the database, please e-mail CIGIE staff at [info@cigie.gov](mailto:info@cigie.gov) or contact them by telephone at (202) 292-2600.

We look forward to the participation of all Council members in this year's awards program. Please contact either of us if you have a recommendation for a keynote speaker or suggestions to improve the awards ceremony. Thank you.

David C. Williams  
Inspector General  
U. S. Postal Service

  
Paul K. Martin  
Inspector General  
National Aeronautics and  
Space Administration

Attachments



Council of the  
**INSPECTORS GENERAL**  
on INTEGRITY and EFFICIENCY

2011 Awards Program

Offices submitting nominations for the Special Category Awards (e.g., Alexander Hamilton Award, Gaston L. Gianni, Jr., Better Government Award, etc.) have the option of submitting these nominations for both the particular Special Category Award and for an Award for Excellence category. However, if the nomination is selected for the particular Special Category Award submitted the nominee will not receive an Award for Excellence. If choosing to submit a nomination for both awards the nomination must be submitted twice in the database, once for each award. Additionally, nominating offices should consider the focus of the nomination statement for the particular award the nomination is submitted.

<i>AWARD</i>	<i>ELIGIBILITY</i>	<i>CRITERIA</i>
<u>Alexander Hamilton Award</u>  One awardee selected from the CIGIE member entities.	Any office, group (including interagency groups), or individual employees from CIGIE member entities.	The individual or group must have demonstrated outstanding achievements in improving the integrity, efficiency, or effectiveness of executive branch agency operations. This is the highest award to be bestowed; the selection is made by the Executive Committee. All OIG work must be complete or the work product issued when the nomination is submitted.
<u>Gaston L. Gianni, Jr., Better Government Award</u>  One awardee selected from the CIGIE member entities.	Any office, group (including interagency groups), or individual employees from within or outside IG community.	The work and behavior of the individual or group must have demonstrated courage, determination, and integrity that contributed to the public's confidence in Government. The recipient's efforts, accomplishments, or actions must have enhanced the public's confidence and exemplified the highest ideals of Government service as envisioned by the tenets of the Inspector General Act and the values of our mission: honor, honesty, and integrity. The Executive Committee makes this selection.

<i><b>AWARD</b></i>	<i><b>ELIGIBILITY</b></i>	<i><b>CRITERIA</b></i>
<p><u><b>Sentner Award for Dedication and Courage</b></u></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any office, group (including interagency groups), or individual employees from CIGIE member entities.</p>	<p>The individual or group must have demonstrated uncommon selflessness, dedication to duty, or courage while performing OIG duties. This award is given in memory of William "Buddy" Sentner, an agent with the Department of Justice, OIG, who lost his life while performing his law enforcement duties. The Executive Committee makes this selection.</p>
<p><u><b>Glenn/Roth Award for Exemplary Service</b></u></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any office, group (including interagency groups), or individual employees from the CIGIE member entities.</p>	<p>The work and behavior of the individual or group must have demonstrated value to the Congress. For example, the recipient's efforts could have enhanced the ability of Congress to enact legislation or to perform oversight that improves the effectiveness and efficiency of Government programs. The awardees must be those in the IG community who, in addition to serving their Department or Agency, serve the Congress with distinction. All OIG work must be complete or the work product issued when the nomination is submitted. The Executive Committee makes this selection.</p>
<p><u><b>June Gibbs Brown Career Achievement Award</b></u></p> <p>One awardee selected from the CIGIE member entities.</p>	<p>Any individual employee from a CIGIE member entity. The nominee must have a career of at least 10 years in the IG community to be eligible. The nominee is eligible on departure from CIGIE.</p>	<p>The individual must have made sustained and significant contributions to the mission of Inspectors General throughout his or her career. The Executive Committee makes this selection.</p>

<i><b>AWARD</b></i>	<i><b>ELIGIBILITY</b></i>	<i><b>CRITERIA</b></i>
<u><b>Award for Individual Accomplishment</b></u>  One awardee selected from the CIGIE member entities.	Any employee of a CIGIE entity.	The individual must have made sustained contributions to the CIGIE over a period of time or demonstrated outstanding leadership of projects or events that contribute to the CIGIE mission. The Executive Committee makes this selection.
<u><b>Barry R. Snyder Joint Award</b></u>  One awardee selected from all nominations received.	Groups (including interagency groups) which must include members from more than one member entity.	The groups must have made significant contributions through a cooperative effort in support of the mission of the CIGIE. The Executive Committee makes this selection.
<u><b>Awards for Excellence</b></u>  <b>Categories:</b> Administrative Support Audit Employee Protections Evaluations Government Ethics Investigation IT Law and Legislation Management Multiple Disciplines Special Act  Multiple awardees selected from CIGIE member nominations.	Any office, group (including interagency groups), or individual employees from CIGIE member entities.  Note: Where teams include multiple backgrounds, the nominating agency must select a category to review the award or indicate that it is in the "Multiple Disciplines" category. Special Act awards are for those nominations that do not easily fit one of the other categories.	The individual or group must have achievements that are so unusual or distinguished as to be at the forefront of the community. The achievements must be significant as to the subject, scope, or outcome. The achievements are instructive and are of general interest beyond one agency. All OIG work must be complete or the work product issued when the nomination is submitted. Selections are made by CIGIE panels.

## INSTRUCTIONS FOR ACCESSING THE CIGIE AWARDS DATABASE

All nominations for 2011 awards must be made electronically using the CIGIE awards database.

In an effort to respond in a timely way to any questions or concerns about the 2011 CIGIE awards program/process, an e-mail account has been set up, which will be monitored at all times. Questions or concerns should be sent to [CIGIE.Awards@cigie.gov](mailto:CIGIE.Awards@cigie.gov).

Each agency will be allotted two user accounts. Once the users have registered, they will have access to the system for submitting award nominations. To register, users must first go to the registration site at <https://www.oigawards.org/register>. The registration site requires a password. The users should enter the word **SECURITY** (case sensitive). The users will be asked to provide the required information. When registration is successful, an automatic e-mail confirming access to the system will be generated.

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The system can be accessed only by authorized registered users at the following Web site: <https://www.oigawards.org>.

All users must register again for 2011. A password from a previous year will not allow access to the database.

**PLEASE NOTE:** Offices submitting nominations for the Special Category Awards (e.g., Alexander Hamilton Award, Gaston L. Gianni, Jr., Better Government Award, etc.) have the option of submitting these nominations for both the particular Special Category Award and for an Award for Excellence category. However, if the nomination is selected for the particular Special Category Award submitted the nominee will not receive an Award for Excellence. If choosing to submit a nomination for both awards the nomination must be submitted twice in the database. Additionally, nominating offices should consider the focus of the nomination statement for the particular award the nomination is submitted.

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Tonie Jones  
[REDACTED]@ARTS.GOV]  
**Sent:** Monday, May 02, 2011 11:23 AM  
**Subject:** Human Resource Service Providers

Good morning,

We are seeking possible alternatives for OIG human resource activities provided by the agency.

[REDACTED]



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Thank you.

*Tonie Jones*  
Inspector General  
National Endowment for the Arts  
1100 Pennsylvania Avenue, NW, Suite 601  
Washington, DC 20506  
Phone: [REDACTED] Fax: 202-682-5649  
Cell: [REDACTED]  
Email: [REDACTED]@arts.gov

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From: Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Lagda, Jeffrey - OIG  
Sent: @OIG.DOL.GOV  
Subject: Wednesday, June 01, 2011 7:44 AM  
DOL OIG Semiannual report - (October 2010-March 2011)



The Department of Labor - Office of Inspector General's Semiannual Report to Congress for the period October 1, 2010 through March 31, 2011, is available on our website at:

<http://www.oig.dol.gov/public/semiannuals/65.pdf>

Please feel free to contact me if you have any questions.

Take care.

Jeffrey A. Lagda  
Senior Program Analyst  
Division of Congressional Liaison and Communications  
Office of Inspector General, U.S. Department of Labor  
200 Constitution Ave. NW, Rm. S-5506  
Washington, DC 20210

office:   
fax: 202/693-7020  
@oig.dol.gov

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**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Mark Jones  
[REDACTED]@CIGIE.GOV  
**Sent:** Friday, July 01, 2011 9:31 AM  
**Subject:** FW: CFO Act Report  
**Attachments:** CFO Act Report Formatted 6-28-11.doc s.(b)(6)

The following and attached is sent on behalf of Jon Rymer.

-----

The Improper Payments Elimination and Recovery Act of 2010 requires the Chief Financial Officers (CFO) Council and Council of the Inspectors General on Integrity and Efficiency to issue a joint report focusing on the CFO Act of 1990. Jim Taylor, the CFO at the Department of Labor, and I have been responsible for leading the effort to develop and write the report. The purpose of the report is to present lessons learned from the Act and any legislative and regulatory compliance framework changes needed to Federal financial management-all in the interest of optimizing Federal agency efforts in financial reporting and internal controls.

We are now circulating a draft of the report to the IG and CFO communities. We are sending a draft of the report to FAEC members as well.

Please <<CFO Act Report Formatted 6-28-11.doc>> let me know if you have any comments or concerns about the draft report by July 8th.

Thank you,

Jon T. Rymer  
Inspector General  
Federal Deposit Insurance Corporation

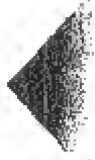


# **The Chief Financial Officers Act of 1990—20 Years Later**

**Report to the Congress and the  
Comptroller General**


**Prepared by  
The Chief Financial Officers Council  
and  
The Council of the Inspectors General on Integrity and Efficiency**

**July 2011**



*I think it an object of great importance...to simplify our system of finance, and to bring it within the comprehension of every member of Congress...the whole system [has been] involved in impenetrable fog. [T]here is a point...on which I should wish to keep my eye...a simplification of the form of accounts...so as to bring everything to a single centre[;] we might hope to see the finances of the Union as clear and intelligible as a merchant's books, so that every member of Congress, and every man of any mind in the Union, should be able to comprehend them to investigate abuses, and consequently to control them.*

*Thomas Jefferson*  
*April 1802*



Page(s) 000224 to\à 000250

are withheld pursuant to section(s)  
sont retenues en vertu de(s)(l')article(s)

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of the Freedom of Information and/or Privacy Act

## ***Appendix II: Key Federal Financial Management Legislation***

### **KEY FEDERAL FINANCIAL MANAGEMENT LEGISLATION**

1921	Budget and Accounting Act
1950	Accounting and Auditing Act
1974	Budget Impoundment and Control Act
1978	Inspector General Act, as amended
1982	Federal Managers' Financial Integrity Act of 1982
1982	Debt Collection Act (Debt Collection Improvement Act of 1996)
1982	Prompt Payment Act
1984	Single Audit Act (Single Audit Act Amendments of 1996)
1990	CFO Act
1990	Federal Credit Reform Act
1990	Cash Management Improvement Act
1993	Government Performance and Results Act (Amended in 2010)
1994	Government Management Reform Act
1996	Federal Financial Management Improvement Act
1996	Clinger-Cohen Act
2000	Government Information Security Reform Act
2002	Federal Information Security Management Act
2002	Accountability of Tax Dollars Act
2002	E-Government Act
2003	Improper Payments Information Act
2006	Federal Funding Accountability and Transparency Act
2009	American Recovery and Reinvestment Act
2010	Patient Protection and Affordable Care Act (Title VI)
2010	Improper Payments Elimination and Recovery Act
2010	Government Performance and Results Modernization Act

## Other References

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### *Answering the Right Question at The Right Time*

Wendy M. Payne, CGFM, CPA

*Journal of Government Financial Management*, Spring 2011, p. 14-20

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### *Exploring the Value of Financial Statement Audits*

Douglas A. Brooks, Ph.D.

*Journal of Government Financial Management*, Spring 2011, p. 38-43

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### *The CFO Act Turns 20 Years Old: As We Blow Out the Candles*

Jeffrey C. Steinhoff, CGFM, CPA, CFE, and John R. Cherbini, MBA, CGFM, CPA

*Journal of Government Financial Management*, Winter 2010, p. 10-24

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### *1990-2010: Perspectives from the First Controller*

Edward Mazur, MBA, CPA

*Journal of Government Financial Management*, Winter 2010, p. 26-31

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### *Current Systems Considerations, Modernization and Achieving Compliance*

Robert Mnitner, Jr., CGFM, PMP

*Journal of Government Financial Management*, Winter 2010, p. 38-44

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### *2010 CFO Survey: Increasing ROI with Streamlined Communications and a Reduced Financial Footprint*

Clifton A. Williams, CGFM, CPA

*Journal of Government Financial Management*, Winter 2010, p. 46-50

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### *Financial Reporting Model Task Force – Report to the FASAB, December 22, 2010*

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### *CFO Act of 1990, Driving the Transformation of Federal Financial Management – GAO, November 17, 2005*

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### *The Chief Financial Officers Act, A Mandate for Federal Financial Management Reform – GAO, September 1991*

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## ***Abbreviations and Acronyms***

CGFM	Certified Government Financial Manager
CIGIE	Council of the Inspectors General on Integrity and Efficiency
FASAB	Federal Accounting Standards Advisory Board
FMPFA	Federal Managers Financial Integrity Act of 1982
GAO	Government Accountability Office
IG	Inspector General
OIG	Office of Inspector General
OMB	Office of Management and Budget



Council of the  
**INSPECTORS GENERAL**  
*on INTEGRITY and EFFICIENCY*

July 2011

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From: Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Gross, David R., OIG  
s.(b)(6) DoD [REDACTED]@DDIG.MIL  
Sent: Monday, August 01, 2011 8:54 AM  
Subject: Re: Performance Measurement for Audit Products Survey

Please note that the phone number for Ms. Lorin Venable in the message below was incorrect.  
The correct number is [REDACTED] s.(b)(6)

R/

Dave

-----Original Message-----

From: Council of IGs Liaisons [mailto:CIGIE-LIAISONS@LIST.NIH.GOV] On Behalf Of Gross, David R., OIG DoD  
Sent: Thursday, July 28, 2011 12:35 PM  
To: CIGIE-LIAISONS@LIST.NIH.GOV  
Subject: Performance Measurement for Audit Products Survey

The DoD OIG is continuously looking for ways to improve our performance measures, specifically those related to timeliness and relevance of our audit products. Therefore, as we prepare for the FY 2012 performance year, we are requesting information on performance measurement. Specifically, we would like to know for audit products:

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Please send responses to Lorin Venable by COB Friday, August 5th, at [REDACTED]@ddig.mil,  
phone [REDACTED]

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R/

Dave

David Gross  
Strategic Planning & External Affairs / CIGIE Liaison,  
Office of Inspector General, Department of Defense

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Stein, Elise K (OIG/IO) [REDACTED]@OIG.HHS.GOV  
**Sent:** Thursday, September 01, 2011 2:44 PM  
**Subject:** FW: OIG Vacancies Posted (AIG/OI & Staff Assistant/OAS)

Please share with colleagues!

**Elise Stein, MPH**

phone: [REDACTED] email: [REDACTED]@oig.hhs.gov

**From:** OIGHRinformation  
**Sent:** Thursday, September 01, 2011 2:40 PM  
**To:** ALL IO; ALL OAS; ALL OCTG; ALL OEI; ALL OI; ALL OMP  
**Subject:** OIG Vacancies Posted (AIG/OI & Staff Assistant/OAS)

Good afternoon,

The HHS Office of Inspector General is recruiting for the position(s) listed below. If you are interested, you are encouraged to apply by clicking on the link below. Please help us with our outreach efforts by sharing this information with others within your respective networks who might be interested in applying. Thank you.

► View all current OIG vacancies on [USAJobs.gov](http://USAJobs.gov). ◀

<b>Position:</b>	<b>Assistant Inspector General for Investigations (ES-1811)</b>
<b>Organizational Location:</b>	Office of Investigations
<b>Duty Station:</b>	Washington, DC metro area – 1 vacancy
<b>Who May Apply:</b>	This vacancy is open to all qualified individuals within the civil service, including current SES members and those who are eligible for noncompetitive appointment or reinstatement to the SES. U.S. Citizenship is required.
<b>Opening Period:</b>	Thursday, September 1, through Thursday, September 29, 2011
<b>Link to MP announcement:</b>	<a href="#">HHS.OIG SES 1811 528756</a>

<b>Position:</b>	<b>Staff Assistant (GS-0301-11/12)</b>
<b>Organizational Location:</b>	Office of Audit Services
<b>Duty Station:</b>	Washington, DC metro area – 1 vacancy
<b>Who May Apply:</b>	This vacancy is advertised under merit promotion (MP) procedures for current Title 5 Federal employees and status candidates. U.S. Citizenship is required.
<b>Opening Period:</b>	Wednesday, August 31, through Wednesday, September 14, 2011
<b>Link to announcement:</b>	<a href="#">HHS-OIG-511720-SC</a>

Human Capital Division  
Office of Management and Policy  
HHS Office of Inspector General

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Mark Jones  
[REDACTED]@CIGIE.GOV  
**Sent:** Monday, October 03, 2011 8:03 AM  
**Subject:** CIGIE Awards Ceremony - Tuesday, October 18, 2011  
**Attachments:** CIGIE Awards Ceremony Flyer.doc

We are fast approaching the 2011 CIGIE Awards Ceremony. Attached is a flyer announcing the Ceremony and below are the details for the Awards Ceremony.

- The Council of the Inspectors General on Integrity and Efficiency Awards Ceremony will be held on Tuesday, October 18, 2011, at 10:00 am, in the Andrew Mellon Auditorium, 13th and Constitution Avenue, NW, Washington, DC 20460.
- **PLEASE NOTE:** All individuals accepting an award plaque on stage must check-in at the registration table between 9:00-9:15 am on the day of the ceremony. If the acceptor has not checked in on time they will not be able to accept the plaque on stage.
- All acceptors and IG's will have reserved seating.
- As mentioned previously, only one plaque will be presented for each group award. If the name of the individual who will represent the group and accept the award at the ceremony changes, please notify us at [cigie.awards@cigie.gov](mailto:cigie.awards@cigie.gov), as soon as possible.

This email is also being sent to the CIGIE Liaisons, who we are asking to distribute the attached flyer and once again ensure that all individual award winners have been notified.

Thank you.

Mark

Mark D. Jones  
Executive Director  
Council of the Inspectors General  
on Integrity and Efficiency

**REMINDER!! REMINDER!! REMINDER!!**  
**REMINDER!! REMINDER!! REMINDER!!**



*Council of the*  
**INSPECTORS GENERAL**  
*on INTEGRITY and EFFICIENCY*

**What:** CIGIE Annual Awards Ceremony

**Where:** Andrew W. Mellon Auditorium  
13<sup>th</sup> & Constitution NW, Washington, DC

**When:** Tuesday, October 18, 2011, 10:00 am

Those accepting awards must check-in at the registration tables between 9:00 and 9:15 am. Award accepters and Inspectors General have reserved seating.

**Metro:** Federal Triangle (Orange/Blue lines)

Exit the Metro at the top-level, turn left through the courtyard towards Constitution Avenue, the auditorium is on your right.

**Parking:** Nearby garages entering the International Trade Center (Ronald Reagan Building) entrances on 14<sup>th</sup> street.

**Come and Support your Department/Agency Winners!!**

For more information, contact your agency POC or Brett Wilson, CIGIE, 202-292-2604  
([brett.wilson@cigie.gov](mailto:brett.wilson@cigie.gov))



*Council of the*  
**INSPECTORS GENERAL**  
*on INTEGRITY and EFFICIENCY*

**REMINDER!! REMINDER!! REMINDER!!**  
**REMINDER!! REMINDER!! REMINDER!!**

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Stein, Elise K (OIG/IO) [REDACTED]@OIG.HHS.GOV  
**Sent:** Tuesday, November 01, 2011 2:09 PM  
**Subject:** FW: OIG Vacancies Posted on USAJobs (OI, Investigations Analyst)

Please share with colleagues. Thanks!



**Elise Stein, MPH**  
 phone: [REDACTED]; email: [REDACTED]@oig.hhs.gov

**From:** OIGHRInformation  
**Sent:** Tuesday, November 01, 2011 11:52 AM  
**To:** ALL IO; ALL OAS; ALL OCIG; ALL OEI; ALL OI; ALL OMP  
**Subject:** OIG Vacancies Posted on USAJobs (OI, Investigations Analyst)

The HHS Office of Inspector General is recruiting for the position(s) listed below. If you are interested, you are encouraged to apply by clicking on the link below. Please help us with our outreach efforts by sharing this information with others within your respective networks who might be interested in applying. Thank you.

<b>Position:</b>	Investigations Analyst (GS-1801-07/11; promotion potential to GS-13)
<b>Organizational Location:</b>	Office of Investigations
<b>Duty Station:</b>	Baltimore, MD metro area – 1 vacancy
<b>Who May Apply:</b>	This vacancy is advertised under merit promotion (MP) procedures for current Title 5 Federal employees and status candidates & delegated examining (DE) procedures for nonstatus candidates. U.S. Citizenship is required. Candidates who wish to be considered under both procedures must apply to both vacancies.
<b>Opening Period &amp; Link to MP announcement:</b>	Monday, October 31, through Monday, November 21, 2011 <a href="#">HHS-OIG-MP-12-553296</a>
<b>Opening Period &amp; Link to DE announcement:</b>	Monday, October 31, through Monday, November 21, 2011 <a href="#">HHS-OIG-DE-12-552431</a>



  
**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of John Simms  
@NARA.GOV  
**Sent:** Thursday, December 01, 2011 6:27 AM  
**Subject:** NARA OIG Semiannual Report  
**Attachments:** NARA OIG SAR Apr to Sep 2011.pdf

Good Morning,

Attached please find the National Archives OIG's Semiannual Report to Congress for the period from April 1, 2011 through September 30, 2011. Thank you.

Respectfully,

John Simms  
Counsel to the Inspector General  
National Archives and Records Administration

  
@nara.gov

**From:** Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of JONES, MARK [REDACTED]@OIG.USDA.GOV  
**Sent:** Monday, November 01, 2010 11:43 AM  
**Subject:** FY 2010 Annual Progress Report to the President DATA CALL  
**Attachments:** PROFILE 10.xlsx; Profile Instructions 10.docx; Audit Instructions 10.docx; AUDIT STATS 10.xlsx; Data Call FY 2010 Memo.pdf; FY 2009 Members List.pdf; Inv Instructions 10.docx; INV STATS 10.xlsx

Hello,

Attached is the data call for the FY 2010 Progress Report to the President. The data call includes the following:

- A memo from the Chair kicking off the project along with an attachment that explains in detail the process we will follow for this data call.
- Three workbooks and accompanying instructions for the OIG profile, audit, and investigation statistics.
- Membership listing from the FY 2009 report.

As in the past, we are relying on the liaisons to make this process as efficient as possible. We sincerely appreciate their willingness to receive the data call, coordinate it within their OIG, and return the information to us. It is so critical for liaisons, as the IGs' representative, to be knowledgeable and comfortable with the information being submitted.

We look forward to working with all of you. The process itself is very similar to the ones followed in years past. Should you have questions regarding the workbooks and/or instruction guides, please feel free to send an email ([REDACTED]@cigie.gov) or give me a call at (202) 720-3389. Please email me the completed workbooks by November 24, 2010.

Sincerely,

Mark D. Jones  
Executive Director  
Council of the Inspectors General  
on Integrity and Efficiency

## Data Submission Instructions for Reporting FY 2010 Profile Information

As described in the table below, the CIGIE Excel “workbooks” sent with this data call contain a contact/instruction worksheet and two statistical worksheets that can be accessed by selecting the worksheet tabs located at the bottom of the screen. More specific guidance for completing the Excel workbooks follows the table.

**Table: Overview of the Workbook Contents**

Worksheet Tab	Worksheet Contents and Requested Data
Profile Information - CIGIE	Collects information on the OIG (contacts, staff, budget, audit and other reports, investigations, hotline complaints, etc.) and the agency for CIGIE members.
Management and Performance Challenges	Collects information on top management and performance challenges identified by the OIGs for FY 2010.

### Guidance for Completing the Profile Information Data Call

- 1) **Excel Workbook Layout and Use.** When you open the workbook, you will be on the first spreadsheet, which collects general and profile data regarding your office. If you look at the bottom of your screen, you will see worksheet tabs that correspond to the spreadsheets listed in the table above. Simply click on the tab to go directly to the spreadsheet that you need and to move in between the spreadsheets. Scroll bars and arrow keys can be used to move around the screen. The OIG profile spreadsheet collects information that is specific to your OIG.
- 2) **Data Entry.** Since we will be using an Excel “engine” to consolidate information from the individual OIGs, the requested data should be entered into the spreadsheet directly — without formatting. The individual cells in each worksheet have had all formatting removed, do not change this to add any formatting. **Do not abbreviate or truncate numbers.** For example, enter \$1,000,000 as “1000000,” not 1 million. If you need to add any additional information to explain your entries, please do so in the column labeled “Footnote.” You may type additional information into the cell, or if you like, say “see attached” and attach a document explaining additional information, but **do not** embed Word documents or other files into the cell. These spreadsheets are working documents at this point and our focus is on obtaining accurate and complete data (final formatting will come later).
- 3) **Time period.** The data reported should all pertain to FY 2010 (October 1, 2009, through September 30, 2010).

4) Information Specific to Worksheets in the Profile Workbook.

- a) The CIGIE profile data worksheet is self-explanatory. When reporting on products, please include only audit reports or inspection or evaluation reports in those columns, and do not include other documents that your OIG might use to present information to management, such as audit memoranda or letters. Please also make sure you indicate how many copies of the final 2010 Progress Report you are requesting.
- b) For the Management and Performance Challenges worksheet, indicate by marking X under the challenges that your OIG has identified for categories one through six. Please include or attach a brief narrative description for any management challenges identified as "7. Other."

PLEASE ENSURE THAT YOU SAVE YOUR DATA ENTRIES AND INCLUDE YOUR AGENCY NAME IN THE SAVED DOCUMENT IN THE CORRECT NAMING CONVENTION.

## Data Submission Instructions for Reporting FY 2010 Audit Statistics

As described in the table below, the CIGIE Excel “workbooks” sent with this data call contain a contact/instruction worksheet and four statistical worksheets that can be accessed by selecting the worksheet tabs located at the bottom of the screen. More specific guidance for completing the Excel workbooks follows the table.

**Table: Overview of the Workbook Contents**

Worksheet Tab	Worksheet Contents and Requested Data
Table I: Funds for Better Use	Collects dollar value information on OIG and DCAA “Recommendations that Funds be Put to Better Use.”
Table II: Mgt. Decisions FBU	Collects dollar value information on OIG and DCAA “Management Decisions on Recommendations that Funds be Put to Better Use.”
Table III: Quest. Costs	Collects dollar value information on OIG and DCAA “Questioned Costs.”
Table IV: Mgt. Decisions-QC	Collects dollar value information on OIG and DCAA “Management Decisions on Audits with Questioned Costs.”

### Guidance for Completing the Audit Statistics Data Call

- 1) **Excel Workbook Layout and Use.** When you open the workbook, you will be on the first spreadsheet, which collects general and profile data regarding your office. If you look at the bottom of your screen, you will see a series of worksheet tabs that correspond to the spreadsheets listed in the table above. Simply click on the tab to go directly to the spreadsheet that you need and to move in between the spreadsheets. Scroll bars and arrow keys can be used to move around the screen. The OIG profile spreadsheet collects information that is specific to your OIG. The remaining spreadsheets list all of the OIGs, and you will need to first locate your OIG and then enter the requested data on that particular line.
- 2) **Data Entry.** Since we will be using an Excel “engine” to consolidate information from the individual OIGs, the requested data should be entered into the spreadsheet directly — without formatting. The individual cells in each worksheet have had all formatting removed, do not change this to add any formatting. **Do not abbreviate or truncate numbers.** For example, enter \$1,000,000 as “1000000,” not 1 million. If you need to add any additional information to explain your entries, please do so in the column labeled “Footnote.” You may type additional information into the cell, or if you like, say “see attached” and attach a document explaining additional information, but **do not** embed Word documents or other files into the cell. These spreadsheets are working documents at this point and our focus is on obtaining accurate and complete data (final formatting will come later).

- 3) **Time period.** The data reported should all pertain to FY 2010 (October 1, 2009, through September 30, 2010).
- 4) **Restrictions.** All statistical accomplishments reported should be the clear result of OIG activities, with the following limited exceptions:
  - a) Report Defense Contract Audit Agency (DCAA) results separately in the categories "Recommendations that Funds be Put to Better Use" (Table I) and "Questioned Costs" (Table III). The DCAA results should be reported as part of the total in the categories "Management Decisions on Recommendations that Funds be Put to Better Use" (Table II) and "Management Decisions on Audits with Questioned Costs" (Table IV).
  - b) The statistical accomplishments of audit and investigative offices within your agency, for which the OIG has the duty and responsibility to conduct, supervise, and coordinate audits and investigations of programs and operations, should be included in the OIG numbers reported. If you are reporting amounts that are attributable to the work of non-OIG audits and investigations, you must include a footnote to that effect.
- 5) **Work of other agency offices.** Do not report the statistical accomplishments of audit and investigative offices within your agency for which the OIG does not have the duty and responsibility to conduct, supervise, and coordinate audits and investigations relating to programs and operations.
- 6) **Inspection and Evaluation results.** Those OIGs that choose to do so may include the statistical accomplishments of their inspections and evaluations in the audit categories. *Please include a footnote in the appropriate column of the spreadsheet clearly stating where totals include the statistical accomplishments of inspection or evaluation offices.*
- 7) **E-mail completed workbook to:** [Mark.Jones@oigic.gov](mailto:Mark.Jones@oigic.gov) by November 24, 2010.

PLEASE ENSURE THAT YOU SAVE YOUR DATA ENTRIES AND INCLUDE YOUR AGENCY NAME IN THE SAVED DOCUMENT IN THE CORRECT NAMING CONVENTION.

### Definitions of Key Information Categories Used in the Spreadsheets

**Recommendations that Funds be Put to Better Use.** As defined in the *Inspector General Act of 1978* (IG Act), as amended [Sec. 5 (f)(4)], a recommendation by the OIG that funds could be used more efficiently if management of an establishment took actions to implement and complete the recommendation, including:

- 1) reductions in outlays;
- 2) deobligations of funds from programs or operations;
- 3) withdrawal of interest subsidy costs on loans or loan guarantees, insurance, or bonds;

- 4) costs not incurred by implementing recommended improvements related to the operations of the establishment, a contractor, or grantee;
- 5) avoidance of unnecessary expenditures noted in pre-award reviews of contract or grant agreements; or
- 6) any other savings that are specifically identified.

**Management Decisions on Audits with Recommendations that Funds be Put to Better Use.** The data elements in the above chart are from the IG Act. These numbers will be cumulated into a single chart representing the status of the resolution of audits with recommendations that funds be put to better use government-wide.

**Questioned Costs.** This category represents questioned costs identified through OIG and DCAA audits. Questioned costs are defined in the IG Act as a cost that is questioned by the OIG because of:

- 1) an alleged violation of a provision of a law, regulation, contract, grant, cooperative agreement, or other agreement or document governing the expenditure of funds;
- 2) a finding that, at the time of the audit, such cost is not supported by adequate documentation; or
- 3) a finding that the expenditure of funds for the intended purpose is unnecessary or unreasonable.

**Management Decisions On Audits With Questioned Costs.** The data elements in the above chart are from the IG Act. These numbers will be combined into a single chart representing the status of the resolution of audits with questioned costs government-wide.

## A Progress Report to the President • Fiscal Year 2010

### Audit Statistics

#### Instructions:

This workbook contains this contact sheet and four other worksheets that can be accessed by selecting the tabs located at the bottom of the screen. On each worksheet, locate your OIG and enter the requested data on that particular line. We kept the same column headings used in prior Progress Reports to maintain consistency and ease of use, even though we understand that the terminology may differ from your Semiannual Report tables. More detailed guidance is available in the Audit Instructions document, which is included in the data call package.

We will consolidate this information to one master spreadsheet using an Excel "engine," so it is important that the information submitted by each OIG is in the same format. On each worksheet, please provide only unformatted numbers. The dollar sign and commas will automatically appear when you hit the enter key. Write the full number — do not abbreviate or truncate (use 1000000 instead of 1 Million). If data being requested is not applicable, leave field blank. Please footnote any change that you make to the beginning figures, compared to the ending figures that you reported for FY 2010, listed in Tables II and IV and explain the variance in the "Footnote" column. Add any additional descriptions/explanations related to the data submitted in the "Footnote" column.

#### Upon Completion

Save your data in a new workbook that includes the abbreviation for your office in the title (aid-aud-stats).

Provide the completed document to your CIGIE liaison, who will e-mail it to [REDACTED]@cigie.gov by November 24, 2010.

If you have any questions, contact Mark Jones via e-mail at [REDACTED]@cigie.gov.

#### General Information Needed

Provide Data

Requested Here

Agency:

CIGIE Liaison Name/Phone

Back-up Contact Person For Audit Statistics:

Back-up Contact's Phone Number:

THANK YOU FOR YOUR ASSISTANCE IN PROVIDING THIS INFORMATION





*Council of the*  
**INSPECTORS GENERAL**  
*on INTEGRITY and EFFICIENCY*

DATE: OCT 28 2010

TO: Members of the Council of the Inspectors General  
on Integrity and Efficiency

FROM: Phyllis K. Fong *Phyllis K. Fong*  
Chair

SUBJECT: Fiscal Year 2010 Progress Report to the President—Request for Data

s.(b)(6)

In preparation for the FY 2010 Progress Report to the President, we are soliciting from each member Inspector General the annual statistical data for your office. Attached is the data call for these statistics that includes a description of the three workbooks, three workbooks, and member listing that each OIG needs to review and complete. When completing the workbooks, we request that members provide contact names and phone numbers of those that are providing information and can answer specific questions relating to the data for each workbook.

We are aiming to issue the report in a time frame similar to previous years—that is, final copies by early-April. As a result, we are working to meet ambitious milestones along the way in order to complete this report, as outlined in the attachment to this memorandum. We ask for your cooperation and support in providing timely submissions.

Please email the completed workbooks to  [igcigic.gov](mailto:igcigic.gov) by November 24, 2010. If you have questions on the overall project, feel free to call Mark Jones, Acting Executive Director, at (202) 720-3389.

Attachments

# APPENDIX A: CONTACT INFORMATION FOR CIGIE MEMBERS



**Donald A. Gambatesa**

*Inspector General*

U.S. AGENCY FOR  
INTERNATIONAL  
DEVELOPMENT  
(202) 712-1150

<http://www.usaid.gov/oig>

Hotlines (202) 712-1023  
(800) 230-6539

Email [ig.hotline@usaid.gov](mailto:ig.hotline@usaid.gov)

**Phyllis K. Fang**

*Chair, CIGIE*

*Inspector General*

U.S. DEPARTMENT OF  
AGRICULTURE  
(202) 720-8001

<http://www.usda.gov/foig/>

Hotlines (202) 690-1622  
(800) 424-9121

Hearing impaired (202) 690-1202

**Theodore (Ted) Alves**

*Inspector General*

AMTRAK

(202) 906-4600

<http://www.amtrak.oig.com>

Hotline (800) 468-5469

**Clifford H. Jennings**

*Inspector General*

APPALACHIAN REGIONAL  
COMMISSION

(202) 884-7675

<http://www.arc.gov/oig>

Hotlines (202) 884-7667  
(800) 532-4611

**Carol M. Bates**

*Inspector General*

ARCHITECT OF THE CAPITOL  
(202) 593-0260

<http://www.aoc.gov/aoc/foig.cfm>

Hotlines (877) 489-8583  
(202) 593-1067

Email [OIG@aoc.gov](mailto:OIG@aoc.gov)

**Carl W. Hoecker**

*Inspector General*

U.S. CAPITOL POLICE

(202) 593-4555

<http://www.uscapitolpolice.gov/oig.php>

Hotline (866) 906-2446

Email [OIG@usqp.gov](mailto:OIG@usqp.gov)

**Patricia A. Lewis**

*Deputy Inspector General*

CENTRAL INTELLIGENCE  
AGENCY

(703) 874-2555

Hotline (703) 874-2600

Hotline Email [oiginv@ucia.gov](mailto:oiginv@ucia.gov)

**Todd J. Zinser**

*Inspector General*

DEPARTMENT OF COMMERCE  
(202) 482-4661

<http://www.oig.doc.gov>

Hotlines (202) 482-2495  
(800) 424-5197

Email [hotline@oig.doc.gov](mailto:hotline@oig.doc.gov)

**A. Roy Lavik***Inspector General*COMMODITY FUTURES  
TRADING COMMISSION  
(202) 418-5110[http://www.cftc.gov/About/  
OfficeoftheInspectorGeneral/](http://www.cftc.gov/About/OfficeoftheInspectorGeneral/)  
Hotline (202) 418-5510  
Email [oig@cftc.gov](mailto:oig@cftc.gov)**Christopher W. Dentel***Inspector General*CONSUMER PRODUCT SAFETY  
COMMISSION  
(301) 504-7644<http://www.cpsc.gov/ABOUT/oig/>  
Hotline (301) 504-7906**Kenneth C. Bach***Acting Inspector General*CORPORATION FOR  
NATIONAL AND COMMUNITY  
SERVICE  
(202) 606-9390<http://www.cnscsig.gov>  
Hotline (800) 452-8210  
Email [hotline@cnscsig.gov](mailto:hotline@cnscsig.gov)**Kenneth Konz***Inspector General*CORPORATION FOR PUBLIC  
BROADCASTING  
(202) 879-9660<http://www.cpb.org/oig>  
Hotlines (202) 879-9728  
(800) 599-2170**Gordon S. Heddel***Inspector General*DEPARTMENT OF DEFENSE  
(203) 604-8300  
<http://www.dodig.mil>  
Hotline (800) 424-9098  
Email [hotline@dodig.mil](mailto:hotline@dodig.mil)**Michael Marsh***Inspector General*DENALI COMMISSION  
(907) 271-1414  
<http://www.denali-oig.org/>**Kathleen S. Tighe***Inspector General*DEPARTMENT OF EDUCATION  
(202) 245-6900[http://www.ed.gov/about/offices/  
list/oig](http://www.ed.gov/about/offices/list/oig)  
Hotline (800) 647-8733  
Email [oig.hotline@ed.gov](mailto:oig.hotline@ed.gov)**Curtis Crider***Inspector General*U.S. ELECTION ASSISTANCE  
COMMISSION  
(202) 566-3125[http://www.eac.gov/inspector\\_  
general/](http://www.eac.gov/inspector_general/)  
Hotline (866) 552-0004  
Email [eacoug@eac.gov](mailto:eacoug@eac.gov)**Gregory H. Friedman***Inspector General*DEPARTMENT OF ENERGY  
(202) 586-4393<http://www.ig.energy.gov>  
Hotlines (202) 586-4073  
(800) 541-1625  
Email [ighotline@hq.doe.gov](mailto:ighotline@hq.doe.gov)**Arthur A. Elkins, Jr.***Inspector General*ENVIRONMENTAL  
PROTECTION AGENCY  
(202) 566-0847  
<http://www.epa.gov/oig>  
Hotlines (202) 566-2476  
(888) 546-8740**Milton Mayo***Acting Inspector General*EQUAL EMPLOYMENT  
OPPORTUNITY COMMISSION  
(202) 663-4327<http://www.eeoc.gov/eeoc/oig/>  
Hotline (800) 849-4230**Osvaldo L. Gratacos***Acting Inspector General*EXPORT-IMPORT BANK  
OF THE UNITED STATES  
(202) 565-3923<http://www.exim.gov/oig>  
Hotline (888) 644-3946  
Email [ighotline@exim.gov](mailto:ighotline@exim.gov)**Carl A. Clinesfelter***Vice Chair, CIGIE**Inspector General*  
FARM CREDIT  
ADMINISTRATION  
(703) 883-4030  
[http://www.fca.gov/home/  
inspector.html](http://www.fca.gov/home/inspector.html)  
Hotlines (703) 883-4316  
(800) 437-7322Hearing impaired (703) 883-4359  
Email [fca-ig-hotline@fcen.com](mailto:fca-ig-hotline@fcen.com)**Kevin L. Perkins***Assistant Director, Criminal**Investigative Division*  
FEDERAL BUREAU OF  
INVESTIGATION  
(202) 324-4260

**David L. Hunt**

*Acting Inspector General*  
**FEDERAL COMMUNICATIONS  
 COMMISSION**  
 (202) 418-0470  
<http://www.fcc.gov/oig>  
 Hotline (202) 418-0473  
 (888) 863-2244  
 Email [hotline@fcc.gov](mailto:hotline@fcc.gov)

**Jon T. Rymer**

*Inspector General*  
**FEDERAL DEPOSIT  
 INSURANCE CORPORATION**  
 (703) 562-2166  
<http://www.fdicig.gov>  
 Hotline (800) 964-3342  
 Email [ig hotline@fdic.gov](mailto:ig hotline@fdic.gov)

**Lynne A. McFarland**

*Inspector General*  
**FEDERAL ELECTION  
 COMMISSION**  
 (202) 694-1015  
<http://www.fec.gov/fecig/>  
 Hotline (202) 694-1015  
 Email [oig@fec.gov](mailto:oig@fec.gov)

**FEDERAL HOUSING  
 FINANCE AGENCY**

*The Housing and Economic Reform  
 Act of 2008 establishes an OIG  
 for this agency contingent on the  
 appointment and confirmation of an  
 IG, which is pending as of the date  
 of publication.  
 (See <http://www.hhs.gov/default.aspx?page=122> for details.)*

**Dana A. Rooney-Fisher**

*Inspector General*  
**FEDERAL LABOR RELATIONS  
 AUTHORITY**  
 (202) 218-7744  
<http://www.flra.gov/oig>  
 Hotline (800) 331-3572

**Adam Trzeciak**

*Inspector General*  
**FEDERAL MARITIME  
 COMMISSION**  
 (202) 523-5863  
[http://www.fmc.gov/bureaus/inspector\\_general/](http://www.fmc.gov/bureaus/inspector_general/)  
 Hotline (202) 523-5865  
 Email [oig@fmc.gov](mailto:oig@fmc.gov)

**Elizabeth A. Coleman**

*Inspector General*  
**FEDERAL RESERVE BOARD**  
 (202) 973-5000  
<http://federalreserve.gov/oig>  
 Hotlines (202) 452-6400  
 (800) 827-3340  
 Email [oighotline@frb.gov](mailto:oighotline@frb.gov)

**John M. Seeba**

*Inspector General*  
**FEDERAL TRADE COMMISSION**  
 (202) 326-2800  
<http://www.ftc.gov/oig/>  
 Hotline (202) 326-2800  
 Email [oig@ftc.gov](mailto:oig@ftc.gov)

**Brian D. Miller**

*Inspector General*  
**GENERAL SERVICES  
 ADMINISTRATION**  
 (202) 501-0450  
<http://www.gsaig.gov>  
 Hotlines (202) 501-1780  
 (800) 424-5210  
 Email [fraudnet@gsa.gov](mailto:fraudnet@gsa.gov)

**Frances Garcia**

*Inspector General*  
**GOVERNMENT  
 ACCOUNTABILITY OFFICE**  
 (202) 512-5748  
<http://www.gao.gov/about/workforce/ig.html>  
 Hotline (866) 680-7963  
 Email [oighotline@gao.gov](mailto:oighotline@gao.gov)

**J. Anthony Ogden**

*Inspector General*  
**GOVERNMENT PRINTING  
 OFFICE**  
 (202) 512-0039  
<http://www.gpo.gov/oig/>  
 Hotline (800) 743-7574  
 Email [gpoighotline@gpo.gov](mailto:gpoighotline@gpo.gov)

**Daniel R. Levinson**

*Inspector General*  
**DEPARTMENT OF HEALTH  
 AND HUMAN SERVICES**  
 (202) 619-3148  
<http://oig.hhs.gov>  
 Hotline (800) 447-8477  
 Email [hhs tips@oig.hhs.gov](mailto:hhs tips@oig.hhs.gov)

**Richard L. Skinner**

*Inspector General*  
**DEPARTMENT OF HOMELAND  
 SECURITY**  
 (202) 254-4100  
<http://www.dhs.gov/xoig/>  
 Hotline (800) 323-8603  
 Hotline Email  
[dhsoighotline@dhs.gov](mailto:dhsoighotline@dhs.gov)  
 Disaster Fraud Hotline  
 (866) 720-5721  
 Disaster Fraud Email  
[disaster@leo.gov](mailto:disaster@leo.gov)

**Kenneth M. Donohue***Inspector General*DEPARTMENT OF HOUSING  
AND URBAN DEVELOPMENT

(202) 708-0430

[http://portal.hud.gov/portal/page/](http://portal.hud.gov/portal/page/portal/HUD/program_offices/oig)[portal/HUD/program\\_offices/oig](http://portal/HUD/program_offices/oig)

Hotlines (202) 708-4200

(800) 347-3735

Email [hotline@hudoig.gov](mailto:hotline@hudoig.gov)**Mary L. Kendall***Acting Inspector General*DEPARTMENT OF THE  
INTERIOR

(202) 208-5745

<http://www.doi.oig.gov>

Hotline (800) 424-5081

**Philip M. Heneghan***Inspector General*U.S. INTERNATIONAL  
TRADE COMMISSION

(202) 205-2210

<http://www.usitc.gov/oig>

Hotline (800) 358-8530

**Glenn A. Fine***Inspector General*

DEPARTMENT OF JUSTICE

(202) 514-3435

<http://www.usdoj.gov/oig>

Hotline (800) 869-4499

Email [oig.hotline@usdoj.gov](mailto:oig.hotline@usdoj.gov)

Civil Rights and

Civil Liberties Email

[inspector\\_general@usdoj.gov](mailto:inspector_general@usdoj.gov)**Daniel R. Petrole***Acting Inspector General*

DEPARTMENT OF LABOR

(202) 693-5100

<http://www.oig.dol.gov>

Hotlines (202) 693-6999

(800) 347-3756

Email [hotline@oig.dol.gov](mailto:hotline@oig.dol.gov)**Jeffrey E. Schanz***Inspector General*LEGAL SERVICES  
CORPORATION

(202) 295-1660

<http://www.oig.lsc.gov/>

Hotline (800) 678-8868

(202) 295-1670

Email [hotline@lsc.gov](mailto:hotline@lsc.gov)**Karl W. Schornagel***Inspector General*

LIBRARY OF CONGRESS

(202) 707-6314

<http://loc.gov/about/oig/>

Hotline (202) 707-6306

Email [oighotline@loc.gov](mailto:oighotline@loc.gov)**Paul K. Martin***Inspector General*NATIONAL AERONAUTICS  
AND SPACE ADMINISTRATION

(202) 358-1220

<http://oig.nasa.gov>

Hotline (800) 424-9183

Hotline Website <http://oig.nasa.gov/cyberhotline.html>**Paul Brackfeld***Inspector General*NATIONAL ARCHIVES AND  
RECORDS ADMINISTRATION

(301) 837-3000

<http://www.archives.gov/oig>

Hotlines (301) 837-3500

(800) 786-2551

Email [oig.hotline@nara.gov](mailto:oig.hotline@nara.gov)**William A. DeSarno***Inspector General*NATIONAL CREDIT UNION  
ADMINISTRATION

(703) 518-6360

[http://www.ncua.gov/Resources/](http://www.ncua.gov/Resources/OIG/)  
OIG/

Hotlines (703) 518-6357

(800) 778-4806

Email [oigmail@ncua.gov](mailto:oigmail@ncua.gov)**Tomie Jones***Acting Inspector General*NATIONAL ENDOWMENT FOR  
THE ARTS

(202) 682-5402

<http://www.arts.gov/about/OIG/>

Hotline (202) 682-5749

(877) 535-7448

Email [oig@arts.gov](mailto:oig@arts.gov)**Sheldon L. Bernstein***Inspector General*NATIONAL ENDOWMENT FOR  
THE HUMANITIES

(202) 606-8350

[http://www.neh.gov/whowear/](http://www.neh.gov/whowear/oig.html)  
oig.html

Hotline (877) 786-7598

**David P. Berry***Inspector General*NATIONAL LABOR RELATIONS  
BOARD

(202) 273-1960

[http://www.nlrb.gov/About\\_Us/](http://www.nlrb.gov/About_Us/inspector_general)  
inspector\_general

Hotline (800) 736-2983

Email [oighotline@nlrb.gov](mailto:oighotline@nlrb.gov)

**Allison Lerner**  
*Inspector General*  
 NATIONAL SCIENCE  
 FOUNDATION  
 (703) 292-7100

<http://www.nsf.gov/oig>  
 Hotline (800) 428-2189  
 Email [oig@nsf.gov](mailto:oig@nsf.gov)

**Hubert T. Bell**  
*Inspector General*  
 NUCLEAR REGULATORY  
 COMMISSION  
 (301) 415-5930  
<http://www.nrc.gov/insp-gen.html>  
 Hotline (800) 233-3497  
 Hearing Impaired (800)  
 270-2787

**Roslyn A. Mazer**  
*Inspector General*  
 OFFICE OF THE DIRECTOR OF  
 NATIONAL INTELLIGENCE  
 (703) 482-4955 (unclassified  
 phone)  
 (703) 482-3254 (unclassified fax)

**Robert I. (Ric) Cusick**  
*Director*  
 OFFICE OF GOVERNMENT  
 ETHICS  
 (202) 482-9300  
 Email [ricusick@oge.gov](mailto:ricusick@oge.gov)

**Jeffrey Zients**  
*Executive Chair, CTGIE*  
*Chief Performance Officer*  
*Deputy Director for Management*  
 OFFICE OF MANAGEMENT  
 AND BUDGET  
 (202) 456-7070

**Patrick E. McFarland**  
*Inspector General*  
 OFFICE OF PERSONNEL  
 MANAGEMENT  
 (202) 606-1200  
<http://www.opm.gov/oig>  
 Hotline—Retirement & Special  
 Investigations (202) 606-2423  
 Hotline—Healthcare Fraud  
 (202) 418-3300  
 Email [oighotline@opm.gov](mailto:oighotline@opm.gov)

**Christine Griffin**  
*Deputy Director*  
 OFFICE OF PERSONNEL  
 MANAGEMENT  
 (202) 606-1000

**William Reukauf**  
*Associate Special Counsel*  
 OFFICE OF SPECIAL COUNSEL  
 (202) 254-3610  
 Prohibited Personnel Practices  
 (800) 872-9855  
 Whistleblower Disclosure  
 (800) 572-2249  
 Political Activity (800) 854-2824

**Kathy A. Buller**  
*Inspector General*  
 PEACE CORPS  
 (202) 692-2900  
<http://www.peacecorps.gov/oig>  
 Hotline (800) 233-5874  
 (202) 692-2915  
 Email [oig@peacecorps.gov](mailto:oig@peacecorps.gov)

**Rebecca Anne Batts**  
*Inspector General*  
 PENSION BENEFIT GUARANTY  
 CORPORATION  
 (202) 326-4000 x3437  
<http://oig.pbgc.gov/>  
 Hotline (800) 303-9737  
 Email [oighotline@pbgc.gov](mailto:oighotline@pbgc.gov)

**Jack Callender**  
*Inspector General*  
 POSTAL REGULATORY  
 COMMISSION  
 (202) 789-6817  
<http://www.prc.gov/oig>  
 Hotline (202) 789-6817  
 Email [prc-ig@prc.gov](mailto:prc-ig@prc.gov)

**David C. Williams**  
*Inspector General*  
 U.S. POSTAL SERVICE  
 (703) 248-2300  
<http://www.uspsaig.gov>  
 Hotline (888) 877-7644  
 Email [hotline@uspsaig.gov](mailto:hotline@uspsaig.gov)

**Martin J. Dickman**  
*Inspector General*  
 RAILROAD RETIREMENT  
 BOARD  
 (312) 751-4690  
<http://www.rrb.gov/oig>  
 Hotline (800) 772-4258  
 Email [hotline@oig.rrb.gov](mailto:hotline@oig.rrb.gov)

**H. David Kotz**  
*Inspector General*  
 SECURITIES AND EXCHANGE  
 COMMISSION  
 (202) 551-6061  
<http://www.sec-oig.gov>  
 Hotline (877) 442-0854

**Peggy E. Gustafson**  
*Inspector General*  
 SMALL BUSINESS  
 ADMINISTRATION  
 (202) 205-6586  
<http://www.sba.gov/ig>  
 Hotline (800) 767-0385  
 Hotline Website  
[http://www.sba.gov/ig/aboutus/  
 overview/rsw/](http://www.sba.gov/ig/aboutus/overview/rsw/)

**A. Sprightley Ryan**  
*Inspector General*  
 SMITHSONIAN INSTITUTION  
 (202) 633-7050  
<http://www.si.edu/oig/>  
 Hotline (202) 252-0321  
 Email [olghotline2@oig.si.edu](mailto:olghotline2@oig.si.edu)

**Patrick R. O'Carroll, Jr.**  
*Inspector General*  
 SOCIAL SECURITY  
 ADMINISTRATION  
 (410) 966-8385  
<http://www.ssa.gov/oig/>  
 Hotline (800) 269-0271  
 Hearing Impaired  
 (866) 501-2101

**Arnold Fields**  
*Inspector General*  
 SPECIAL INSPECTOR  
 GENERAL FOR AFGHANISTAN  
 RECONSTRUCTION  
 (703) 602-3840  
<http://www.sigar.mil>  
 Hotline  
 +1 866 329 8893 (int'l line)  
 Email [hotline@sigar.mil](mailto:hotline@sigar.mil)  
 Hotline Afghanistan  
 +93(0)700107300 (cell)  
 318-237-2575 (DSN)  
 24/7 voicemail in Dari, Pashtu,  
 English

**Stuart W. Bowen, Jr.**  
*Inspector General*  
 SPECIAL INSPECTOR GENERAL  
 FOR IRAQ RECONSTRUCTION  
 (703) 428-1100  
<http://www.sigir.mil/>  
 Hotline (866) 301-2003  
 (703) 602-4063  
 Email [hotline@sigir.mil](mailto:hotline@sigir.mil)

**Neil M. Barofsky**  
*Inspector General*  
 SPECIAL INSPECTOR GENERAL  
 FOR TROUBLED ASSET RELIEF  
 PROGRAM  
 (202) 622-1419  
<http://www.sigarp.gov/>  
 Hotline (877) 744-2009  
 Hotline Email  
[SIGTARP.Hotline@do.treas.gov](mailto:SIGTARP.Hotline@do.treas.gov)

**Harold W. Geisel**  
*Deputy Inspector General*  
 DEPARTMENT OF STATE AND  
 THE BROADCASTING BOARD  
 OF GOVERNORS  
 (202) 663-0340  
<http://oig.state.gov>  
 Hotlines (202) 647-3320  
 (800) 409-9926  
 Email [oighotline@state.gov](mailto:oighotline@state.gov)

**Richard W. Moore**  
*Inspector General*  
 TENNESSEE VALLEY  
 AUTHORITY  
 (865) 633-7300  
<http://oig.tva.gov>  
 Hotline (877) 866-7810  
 Hotline Website  
[www.OIGempowerline.com](http://www.OIGempowerline.com)

**Calvin L. Scovel III**  
*Inspector General*  
 DEPARTMENT OF  
 TRANSPORTATION  
 (202) 366-1959  
<http://www.oig.dot.gov>  
 Hotline (800) 424-9071  
 Email [hotline@oig.dot.gov](mailto:hotline@oig.dot.gov)

**Eric M. Thorson**  
*Inspector General*  
 DEPARTMENT OF THE  
 TREASURY  
 (202) 622-1090  
<http://www.ustreas.gov/>  
 Inspector-general  
 Hotline (800) 359-3898  
 Email [hotline@oig.treas.gov](mailto:hotline@oig.treas.gov)

**J. Russell George**  
*Inspector General*  
 TREASURY INSPECTOR  
 GENERAL FOR TAX  
 ADMINISTRATION  
 DEPARTMENT OF THE  
 TREASURY  
 (202) 622-6500  
<http://www.treas.gov/tigta>  
 Hotline (800) 366-4484

**George Opfer**  
*Inspector General*  
 DEPARTMENT OF VETERANS  
 AFFAIRS  
 (202) 461-4720  
<http://www.va.gov/oig/>  
 Hotline (800) 488-8244  
 Email [vaighotline@va.gov](mailto:vaighotline@va.gov)





## Instructions for Reporting FY 2010 Investigative Statistics Data Call

In an effort to assist your agency in reporting investigative statistics for the *Data Call: FY 2010 Progress Report to the President*, the attached spreadsheet has been redesigned to capture your statistics, while eliminating duplicate reporting. The results will be in five separate tables of the Investigation-Related Accomplishments section of the *Progress Report to the President*.

Please take note: Agencies that worked joint investigations must coordinate with the Office of Inspector General (OIG) they worked with to determine who will claim the statistic for the case.

1. **Reporting Entity** – A drop down box containing the acronyms of the each OIG has been added to the investigative statistics spreadsheet to ensure consistency in the identification of the reporting OIG.
2. **Defendant/Subject Name** – This data is composed of three elements: last name, first name, and middle name or initial. Each of the name elements must be entered in separate cells in the spreadsheet. For criminal and civil actions and criminal indictments/informations, the name should be reported as it appears in the judicial docket. For suspensions or debarments, or repayment of funds based on agency administrative action or a voluntary action by the subject, list the subject's name as it appears in the OIG's case records. For non-person subjects such as corporations or other business entities, use the entity's official assumed name, not an abbreviated form of the name, and enter the entire name in the last name cell. If privacy issues prevent you from following these naming instructions, please consider using the alternative naming convention (i.e., first 4 digits of last name and last 4 digits of social security number).
3. **OIG Case Number** – Unique agency case number that identifies a particular case. Please ensure that the entire case number is included in a single cell.
4. **Type of Action** – An action that fits any of the classes defined in the investigative statistics definitions (see item 12, beginning on page 3 of this document) should be reported using the following abbreviations. A drop down box containing the abbreviations has been added to this data field.

Successful Criminal Actions	- CRIM
Successful Civil Actions	- CIV
Suspension/Debarments	- SUSP/DEB
Investigative Recoveries	- REC
Criminal Indictments/Informations	- IND/INF

Do not report personnel (pers) information in this data field. These statistics are reported as a total number of actions in the Summary Investigative Statistics Table- Personnel Actions a - d. (Instructions page of this Workbook)

Do not use criminal action (CRIM) or civil action (CIV) when reporting recoveries and receivable amounts. Recoveries and receivables are reported as REC; separate from CRIM or CIV, even when recoveries and receivables are the result of such actions.

5. **Date of Action** – If the action is based on a judicial order, the data must be the date of the judicial order for criminal or civil actions. For example, if you are reporting a criminal conviction, the date of action should be the date on the judgment and commitment order signed by the judge or the date of the indictment/information. If the action being reported is a suspension/debarment, the date must be the date the action takes effect. The Date of Action should be reported as 6 characters in the following format: mm/dd/yy.
6. **Venue** – This field is used to report where the action has taken place for one of the following items depending on the type of action being reported: a) *Criminal and Civil Actions and Criminal Indictments/Informations* - venue where a case is prosecuted; or b) *Investigative Recoveries* based on a voluntary repayment or an agency administrative action – the subject's home address or the entity's official address location (state and city or country and city). For criminal prosecutions use these conventions:
- Federal Judicial District venue - two characters for the state and two characters for the district within a state. For example: IL ND is Northern District of Illinois.
  - Two Characters for the District: for example;  
Northern District – ND                      Eastern District – ED  
Southern District – SD                      Western District -WD  
Middle District – MD
  - State, local, or foreign government venue - name of the state or country followed by the name of the city where the criminal or civil prosecution takes place; or funds are recovered voluntarily. For example: Germany, Hamburg or OH, Columbus.
  - Military (Uniformed Code of Military Justice) venue - list venue as UCMJ and the branch of service for the defendant. For example, UCMJ Navy.
7. **Total Amount of Recovered Funds** – This amount should be a total of all monies (e.g. restitution, fines, special assessments for criminal cases) as reflected in judicial orders. Amounts should be displayed to the nearest dollar. Do not use dollar signs (\$) or commas (,) when entering the amount. Please do not change the alignment of the data field.
8. **Joint or Individual Investigations** – Joint investigations are those worked jointly with another Inspector General only and should be indicated by a "J".

All other joint investigations should be reported as individual (I) even if the case is worked jointly another Federal law enforcement agency, i.e. the FBI, PIS, ICE, IRS-CID, NCIS, State & Local, etc.

A drop down box with I or J has been added to the data field.

9. **Joint OIG** – Enter the acronym that identifies the OIG(s) with whom you worked jointly on the case being reported. We have included four Joint OIG data fields where each OIG that worked on the case can be identified. A drop down box containing the acronyms of each OIG has been added to this data field. If more than four OIGs worked on the case, please provide the names of the other OIGs in a footnote to your submission.
10. **Case Claimed By** – Enter the acronym that identifies the OIG claiming the case being reported. Agencies that worked joint investigations must coordinate with the OIG(s) they worked with to determine who will claim the statistic for the case. A drop down box containing the acronyms of each OIG has been added to this data field.
11. **Punctuation** – All data must be submitted on the attached Microsoft Excel spreadsheet. Do not include periods or commas as punctuation in the data.
12. **Type of Action Definitions**—These definitions should be used when completing spreadsheet, as follows:

**Successful Criminal Prosecutions** – Convictions or deferred prosecutions/pre-trial diversions in federal, local, state, or foreign government venues, or under the Uniform Code of Military Justice (UCMJ), any of which result from a case in which an OIG has an active investigative role. The judicial venue must issue a finding of guilty regardless of the plea entered by the defendant in order for a conviction to be included. **Type of Action: CRIM**

**Successful Civil Actions** – Civil judgments or forfeitures in favor of the U.S. Government in federal, local, state, or foreign government venues; settlements negotiated by a prosecuting authority prior to or following the filing of a formal civil complaint; or judgments and settlement agreements reached based on an agency's actions under *Program Fraud Civil Remedies Act* (PFCRA), a Civil Monetary Penalties (CMP) authority, or other agency specific civil litigation authority; any of which result from a case in which an OIG has an active investigative role.  
**Type of Action: CIV**

**Suspensions/Debarments** – Agency actions that suspend, restrict, or prohibit vendors/contractors, grantees, or other non-governmental persons or entities from doing business with the federal government, any of which result from a case in which an OIG has an active investigative role. **Type of Action: SUSP/DEB**

**Investigative Recoveries** – A) *Criminal cases* - the amount of restitution, criminal fines, and/or special assessments based on a criminal judgment or established through a pre-trial diversion agreement; B) *Civil cases* - the amount of damages, penalties, and/or forfeitures resulting from judgments issued by any court (federal, local, state, military, or foreign government) in favor of the U.S. Government; the amount of funds to be repaid to the U.S. Government based on any negotiated settlements by a prosecuting authority; or the amount of any assessments and/or penalties imposed, based on actions brought

under the PCFRA, CMP, or other agency specific civil litigation authority, or settlement agreements negotiated by the agency while proceeding under any of these authorities; C) *Voluntary repayments* - the amount of funds repaid on a voluntary basis or funds repaid based on an agency's administrative processes by a subject of an OIG investigation or the value of official property recovered by an OIG during an investigation before prosecutive action is taken; any of which result from a case in which an OIG has an active investigative role. **Type of Action: REC.** Please note: Recoveries and receivables are reported as REC; separate from CRIM or CIV, even when recoveries and receivables are the result of such actions.

**Criminal Indictments/Informations** – Criminal indictments or informations filed in a federal, local, state, or foreign government venue or under the Uniform Code of Military Justice, any of which result from a case in which an OIG has an active investigative role. **Type of Action: IND/INF**

## A Progress Report to the President - Fiscal Year 2010

### Investigative Statistics

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#### Submission Instructions

This Workbook contains the data call for investigative statistics for the FY 2010 Annual Report to the President. The summary statistics requested on this page and the Inv Statistics Spreadsheet will need to be completed and e-mailed to Mark.Jones@cigie.gov by November 24, 2010.

Data Submission Instructions for completing both spreadsheets are in the Word document entitled "InvInstructions. Please follow these instructions completely, especially when preparing the Inv Statistics Spreadsheet — where the bulk of the investigative information will be reported. Also, please coordinate with other OIGs regarding joint projects and resolve any outstanding issues BEFORE submitting your information. Regarding joint projects, please place the name of the OIG that is claiming the case in Column L, "Case Claimed By."

Below we are asking a series of questions related to your OIG's FY 2010 personnel actions. Due to privacy issues previously expressed, we are no longer requesting that you provide the level of detail for personnel actions that we are requiring in the Inv Statistics Spreadsheet for other investigative activity, such as successful criminal prosecutions, civil actions, and suspensions.

#### Upon Completion

Save your data in a new workbook that includes the abbreviation for your office in the title (e.g., aid-inv-stats). Provide the completed document to your CIGIE liaison, who will e-mail it to [REDACTED]@cigie.gov by November 24, 2010.

If you have any questions, contact Mark Jones at (202) 720-3389, or via e-mail at Mark.Jones@cigie.gov.

#### Contact Information

Agency:

PCIE/ECIE Liaison & Phone Number:


Back-up Contact Person for Investigative Statistics:

Back-up Contact's Phone Number:

Personnel Actions	For the period 10/1/2009 through 9/30/2010
Personnel Actions – Reprimands, suspensions, demotions, or terminations of federal (including federal contractor/grantee), state, local, and foreign government employees, any of which result from a case in which an OIG has an active investigative role. This category also includes resignations or retirements tendered by a subject while under investigation or during an administrative disciplinary process.	
a. Number of Personnel Actions attributable only to your OIG	
b. Investigative Recoveries Resulting from Personnel Actions attributable only to your OIG	
c. Number of Personnel Actions resulting from work done jointly with other OIGs (please identify other OIGs)	
d. Investigative Recoveries resulting from Personnel Actions where work was done jointly with other OIGs (please identify other OIGs)	

THANK YOU FOR YOUR ASSISTANCE IN PROVIDING THIS INFORMATION!

000281

  
From: Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of NIH/IGNET  
(ignet@MAIL.NIH.GOV)  
Sent: Tuesday, January 03, 2012 10:45 AM  
Subject: CIGIE Directory Updates  
Attachments: direct.pdf

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Follow Up Flag: Follow up  
Flag Status: Flagged

Dear All:

Happy New Year!

Entering a new year is always a good time to have everyone take a look at the CIGIE directory and provide necessary updates.

As a reminder, the directory is updated once a month and the CIGIE Quicklist is updated with IG and Liaison changes as they occur during the month. The Directory and Monthly Changes are posted on the IGnet Business website as are the changes to the Quicklist.

Updates can be sent to me throughout the month and the monthly update is generally completed during the first week of the month.

Attached is the full directory so everyone is looking at the same version for New Year's updates.

As a reminder, access to the business site is:

[www.ignet.gov/prieecie](http://www.ignet.gov/prieecie)

username:



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password:

If you can get back to me with any updates by the end of the week, I would very much appreciate it.

Let me know if you have any questions.

  
IGNet Webmaster

# DIRECTORY

## OF MEMBER ORGANIZATIONS



*Council of the*  
**INSPECTORS GENERAL**  
*on INTEGRITY and EFFICIENCY*

As of December 8, 2011



# DIRECTORY OF MEMBER ORGANIZATIONS

## EXECUTIVE CHAIR

Jeffrey Zients, Deputy Director for Management, OMB

s.(b)(6)

## CHAIR

Phyllis Fong, IG USDA

(202) 720-8001

@oig.usda.gov

Mark Jones, Executive Director

(202) 292-2603

@cigie.gov

Tom Caulfield, Executive Director of the  
Training Institute

(202) 292-2602

@cigie.gov

Beth A. Hoffman León, Director  
Audit, Inspection & Evaluation Academy

(202) 292-2579

@cigie.gov

Angela Hrdlicka, Director  
Criminal Investigator Academy

(912) 267-3801

@cigie.gov

Dina Barbour, USDA Liaison

(202) 720-8001

@oig.usda.gov

## VICE CHAIR

Carl Clinefelter, IG FCA

(703) 883-4030

@fca.gov

Elizabeth Dean, FCA Liaison

(703) 883-4030

@fca.gov

## **CIGIE COMMITTEE CHAIRS**

### **Audit Committee**

Jon T. Rymer , Chair  
Federal Deposit Insurance Corporation  
(703) 562-2166

John Seeba, Vice Chair  
Federal Trade Commission  
(202) 326-2020

### **Information Technology**

Gordon S. Heddell, Chair  
Department of Defense  
(703) 604-8300

Rebecca Anne Batts, Vice Chair  
IG, Pension Benefit Guaranty Corporation  
(202) 326-4000, x3437

### **Inspection and Evaluation Committee**

Daniel Levinson, Co-Chair  
Department of Health & Human Services  
(202) 619-3148

Kathy Buller, Co-Chair  
IG, Peace Corps  
(202) 692-2916

### **Integrity Committee**

Kevin L. Perkins  
Federal Bureau of Investigation  
(202) 324-4260

### **Investigations Committee**

Carl Hoecker, Chair  
U.S. Capitol Police  
(202) 593-4642

Eric Thorson, Vice Chair  
Department of Treasury  
(202) 622-1090

### **Legislation Committee**

Peggy E. Gustafson, Chair  
Small Business  
Administration  
(202) 205-6586

Jack Callender, Vice Chair  
Postal Regulatory Commission  
(202) 789-6817

### **Professional Development Committee**

Mary Kendall, Chair  
Acting IG Department of Interior  
(202) 208-5745

Lynn McFarland, Vice Chair  
Federal Election Commission  
(202) 694-1015

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***\*\* Note: Please inform the IGnet Webmaster (ignet@oig.hhs.gov) when any changes should be made to this Directory. .... Thank you.\*\****

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**AGENCY FOR INTERNATIONAL DEVELOPMENT  
THE MILLENNIUM CHALLENGE CORPORATION (MCC)  
THE AFRICAN DEVELOPMENT FOUNDATION  
THE INTERAMERICAN FOUNDATION**

**Office of Inspector General  
1300 Pennsylvania Avenue, N.W.  
The Ronald Reagan Building  
Washington, D.C. 20523-6600**

TITLE	NAME	ROOM	PHONE
Inspector General	Michael G. Carroll, Acting	6.06D	(202) 712-1150
Deputy IG	Michael G. Carroll	6.06D	
AIG for Audit	Joseph Farinella	8.09-060	
AIG for Investigations	Howard Hendershot	8.08-087	
AIG for Management	Robert Ross	8.08-029	
AIG for the MCC	Alvin Brown	8.09-060	
Legal Counsel	Lisa Goldfluss	6.06D	
CIGIE Liaison	Marcelle Davis		
	James Charlifue	6.06D	
FAX Number			216-3047
Hotline Number(s)			(202) 712-1023; (800) 230-6539

**INTERNET ADDRESS:**

Michael G. Carroll	carrollm@usaid.gov	
Joseph Farinella	farinella@usaid.gov	
Howard Hendershot	hendersh@usaid.gov	s.(b)(6)
Robert Ross	rossr@usaid.gov	
Alvin Brown	alvinb@usaid.gov	
Lisa Goldfluss	goldflussl@usaid.gov	
Marcelle Davis	davis@usaid.gov	
James Charlifue	charlifuej@usaid.gov	

**AGRICULTURE, DEPARTMENT OF  
Room 117-W, Jamie L. Whitten Building  
1400 Independence Avenue, S.W.  
Washington, D.C. 20250**

TITLE	NAME	ROOM	PHONE
Inspector General	Phyllis K. Fong	117-W	(202) 720-8001
Deputy IG	David R. Gray	117-W	
Special Asst. to IG for the Recovery Act	Robert W. Young, Jr.	0110-S	
AIG for Audit	Gil Hardon	403-E	
AIG for Investigations	Karen L. Ellis	507-A	
AIG for Management	Suzanne M. Murrin	5-E	
Counsel to the IG	Christy Slamowitz, Acting	441-E	

*continued on next page*

**AGRICULTURE, DEPARTMENT OF -- cont.**

Director, Office of Compliance

And Integrity

Scott D. Williams

\*

CIGIE Liaison

Dina Barbour

117-W

Carole Hawkins

FAX Number

Hotline Number(s)

(202) 690-1622; (800) 424-9121

Hearing Impaired

\* 5601 Sunnyside Ave, Ste 2-2230, Beltsville, MD, 20705-5300

(202) 690-1202

s.(b)(6)

**INTERNET ADDRESS:**

Phyllis K. Fong

@oig.usda.gov

Dina Barbour

@oig.usda.gov

Carole Hawkins

@oig.usda.gov

**AMTRAK**

10 G Street, N.E.; Suite 3W-300

Washington, D.C. 20002-4285

**TITLE****NAME****ROOM****PHONE**

Inspector General

Ted Alves

3W-300

(202) 906-4600

Deputy IG

Tom Howard

3W-300

AIG for Audit

David Warren

3W-300

AIG for Investigations

Adrienne Rish

3W-300

AIG for Eval. &amp; Inspections

Calvin Evans

3W-300

AIG for Management &amp; Policy

Bret Coulson

3W-300

Counsel to the IG

Colin C. Carriere

3W-300

CIGIE Liaison

Bret Coulson

3W-300

FAX Number

906-4564

Hotline Number(s)

800-468-5469

**INTERNET ADDRESS:**

Ted Alves

@amtrak.com

Tom Howard

@amtrak.com

s.(b)(6)

David Warren

@amtrak.com

Adrienne Rish

@amtrak.com

Calvin Evans

@amtrak.com

Bret Coulson

@amtrak.com

Colin C. Carriere

@amtrak.com

**APPALACHIAN REGIONAL COMMISSION**

1666 Connecticut Avenue, N.W., Suite 715

Washington, D.C. 20009-1068

**TITLE****NAME****ROOM****PHONE**

Inspector General

Hubert Sparks

715

(202) 884-7675

Assistant IG for Audit

Douglas A. Kodish

715

CIGIE Liaison

Douglas A. Kodish

715

884-7675

FAX Number

884-7696

Hotline Number(s)

(202) 884-7667; (800) 532-4611

**INTERNET ADDRESS:**

Hubert Sparks

@arc.gov


Douglas A. Kodish





@arc.gov

**ARCHITECT OF THE CAPITOL**  
**499 S. Capitol Street, SW; Suite 518**  
**Washington, D.C. 20515**

**TITLE**  
Inspector General  
AIG for Investigations  
AIG for Audit  
CIGIE Liaison  
**Hotline Number(s)**  
**INTERNET ADDRESS:**  
Carol Bates  
Paul Clark  
H. Vance Haney  
Kristy Miller

**NAME**  
Carol Bates  
Paul Clark  
H. Vance Haney  
Kristy Miller

**ROOM**  
  
  
  
  
**PHONE**  
(202) 593-0260  
  
(877) 489-8583; (202) 593-1067


@aoc.gov  
@aoc.gov  
@aoc.gov  
@aoc.gov





s.(b)(6)

**CAPITOL POLICE, U.S.**  
**499 S. Capitol Street, SW**  
**Washington, D.C. 20510**

**TITLE**  
Inspector General  
Assistant IG for Audit  
Assistant IG for Investigations  
Executive Officer  
CIGIE Liaison  
**FAX Number**  
**Hotline Number(s)**  
**INTERNET ADDRESS:**  
Carl W. Hoecker  
Fay Ropella  
Michael Bolton  
Mark P. Beames

**NAME**  
Carl W. Hoecker  
Fay F. Ropella  
Michael A. Bolton  
Mark P. Beames  
Carl W. Hoecker

**ROOM**  
  
  
  
  
**PHONE**  
(202) 593-4642  
  
593-4643  
(866) 906-2446


@uscg.gov  
@uscg.gov  
@uscg.gov  
@uscg.gov



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**CENTRAL INTELLIGENCE AGENCY**  
**Room 2X30 New Headquarters**  
**Washington, D.C. 20505**

**TITLE**  
Inspector General  
Deputy IG  
Counsel to the IG  
Assistant IG for Audit  
Assistant IG for Inspections  
Assistant IG for Investigations  
Executive Officer  
& CIGIE Liaison  
**FAX Number**  
**Hotline Number(s)**  
**INTERNET ADDRESS:**  
David Buckley  
Nicole Smith


**NAME**  
David Buckley  
Patricia Lewis  
Ray Costello  
Patti Maccini  
Dave Jenkins  
Patrick McMahon  
Nicole Smith

**ROOM**  
2X30  
2X30  
2X30  
2X30  
2X30  
2X30  
2X30  
**PHONE**  
(703) 874-2555  
  
734-9649  
(703) 874-2600

@ucia.gov  
@ucia.gov



**COMMERCE, DEPARTMENT OF**  
**14th & Constitution Avenue, N.W.; HCHB 7898-C**  
**Washington, D.C. 20230**


TITLE	NAME	ROOM	PHONE
Inspector General	Todd J. Zinser	7898C	(202) 482-4661
Deputy IG	Scott Dahl	7898C	482-4661
Principal AIG for Audit & Evaluation	Ann C. Eilers	7886B	
AIG for Investigations	Rick Beitel	7886	
Legal Counsel	Wade Green, Jr	7896	
CIGIE Liaison	Rick Dubik	7898C	
FAX Number			482-0567
Hotline Number(s)	(202) 482-2495; (800) 424-5197		

**INTERNET ADDRESS:**

Todd J. Zinser	 @oig.doc.gov
Scott Dahl	 @oig.doc.gov
Ann C. Eilers	 @oig.doc.gov
Rick Beitel	 @oig.doc.gov
Wade Green, Jr.	 @oig.doc.gov
Rick Dubik	 @oig.doc.gov

**COMMODITY FUTURES TRADING COMMISSION**

**Three Lafayette Centre**  
**1155 21st Street, N.W.**  
**Washington, D.C. 20581**

TITLE	NAME	ROOM	PHONE
Inspector General	A. Roy Lavik	520	(202) 418-5110
Deputy IG	Peter W. Currall	520	418-5110
AIG for Auditing	Tony Baptiste	520	
Legal Counsel	Michael J. Garawski	8124	
CIGIE Liaison	Tony Baptiste	520	
FAX Number			
Hotline Number(s)	(202) 418-5510		

**INTERNET ADDRESS:**

A. Roy Lavik	 @cftc.gov	s.(b)(6)
Peter Currall	 @cftc.gov	
Michael J. Garawski	 @cftc.gov	
Tony Baptiste	 @cftc.gov	

**CONSUMER PRODUCT SAFETY COMMISSION**

**4330 East West Highway**  
**Bethesda, MD 20814-4408**

TITLE	NAME	ROOM	PHONE
Inspector General	Christopher W. Dentel	701	(301) 504-7644

*continued on next page*

s.(b)(6)

Consumer Product Safety Commission -- cont.  
 Attorney-Advisor Christopher W. Dentel  
 CIGIE Liaison Christopher W. Dentel  
 FAX Number  
 Hotline Number(s)  
 INTERNET ADDRESS:  
 Christopher Dentel

701  
701

504-7644  
504-7644  
504-7004  
(301) 504-7906

@cpsc.gov

**CORPORATION FOR NATIONAL AND COMMUNITY SERVICE**  
 1201 New York Avenue, N.W., Suite 830  
 Washington, D.C. 20525


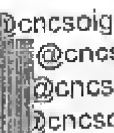
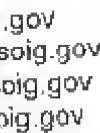

TITLE	NAME	ROOM
Inspector General	Vacant	830
Deputy IG	Kenneth C. Bach	
Dir. of Communications	William O. Hillburg	830
AIG for Audit	Stuart Axenfeld	830
AIG for Investigation	Robert Holland, Acting	830
AIG Support	Vacant	830
Chief Technology Officer	Gregory Frazier	
Legal Counsel	Vincent Mulloy	830
CIGIE Liaison	William O. Hillburg	830
	Paola Merino	830
	Paola Merino	830

PHONE  
(202) 606-9390



606-9397  
(800) 452-8210

Executive Assistant  
 FAX Number  
 Hotline Number(s)  
 INTERNET ADDRESS:  
 Kenneth Bach  
 Stuart Axenfeld  
 William O. Hillburg  
 Paola Merino

@cncsoig.gov  
@cncsoig.gov  
@cncsoig.gov  
@cncsoig.gov

**CORPORATION FOR PUBLIC BROADCASTING**  
 401 Ninth Street, N.W.  
 Washington, D.C. 20004-2129

TITLE	NAME	ROOM
Inspector General	Kenneth Konz	3093
Deputy Inspector General	William Richardson	3087
IG Counsel & Asst. IG for Investigations	E. Jeremy Hutton	3089
CIGIE Liaison	Kenneth Konz	3093
FAX Number		
Hotline Number(s)		

PHONE  
(202) 879-9660



879-9699  
(800) 599-2170  
(202) 879-9728

INTERNET ADDRESS:  
 Kenneth Konz  
 E. Jeremy Hutton

@cpb.org  
@cpb.org

**DEFENSE, DEPARTMENT OF**  
**400 Army Navy Drive**  
**Arlington, VA 22202-4704**

<b>TITLE</b>	<b>NAME</b>	<b>ROOM</b>	<b>PHONE</b>
Inspector General	Gordon S. Heddell	1000	(703) 604-8300
Principal Deputy IG	Lynne M. Halbrooks	1000	604-8300
Chief of Staff	Michael S. Child	1000	604-8300
DIG for Auditing	Daniel R. Blair	808	
D IG for Investigations	James B. Burch	901 E	
DIG for Admin. Inves.	Donald M. Horstman	944A	
DIG for Policy & Oversight	James Pavlik, Acting	1011	
DIG for Intelligence	Patricia Brannin	703	
DIG for Special Plans & Ops.	Amb. Kenneth Moorefield	1000	
Special DIG for Southwest Asia	Joseph T. McDermott	1000	604-8300
AIG Commun. & Cong. Liaison	John R. Crane	1017	
AIG for Admin. & Management	Stephen Wilson	400	
General Counsel	Henry Shelley, Jr.	1076	
AIG for Office of Professional Responsibility		905	
CIGIE DoD Liaison	John R. Crane	1017	
	David Gross		
FAX Number	for the Inspector General		604-8310
FAX Number	DoD Liaison		604-8325
Hotline number(s)			(800) 424-9098

**INTERNET ADDRESS:**

Gordon S. Heddell	@dodig.mil
Lynne Halbrooks	@dodig.mil
John Crane	dig.mil
David Gross	dig.mil

**DEFENSE INTELLIGENCE AGENCY**  
**6000 MacDill Blvd., JBAB**  
**Washington, DC 20340-5100**

<b>TITLE</b>	<b>NAME</b>	<b>ROOM</b>	<b>PHONE</b>
Inspector General	John Carey		(202) 231-1010
Hotline Number	ig_hotline@dia.mil		(202) 231-1000
<b>INTERNET ADDRESS:</b>			
John Carey	@dia.mil		

**DENALI COMMISSION**  
**510 L Street, Suite 410**  
**Peterson Tower**  
**Anchorage, Alaska 99501**

<b>TITLE</b>	<b>NAME</b>	<b>ROOM</b>	<b>PHONE</b>
Inspector General	Mike Marsh	410	271-1415
FAX Number			
<b>INTERNET ADDRESS:</b>			
Mike Marsh	@denali.gov		

**EDUCATION, DEPARTMENT OF**  
**400 Maryland Avenue, S.W.**  
**Washington, D.C. 20024**

TITLE	NAME	ROOM	PHONE
Inspector General	Kathleen Tighe	8099	(202) 245-6900
Deputy IG	Mary Mitchelson	8094	245-6900
AIG for Audit	Keith West	8126	
AIG for Investigations	William D. Hamel	8093	
AIG for Evaluations, Inspections, & Management Services	Wanda Scott	8127	
AIG for IT Audits & Computer Crime Investigations	Charles Coe	8129	
Counsel to the IG	Maria Erceg	8161	
CIGIE Liaison	Teresa Clark		
	Mary Mitchelson	8159	245-6900
FAX Number	for the IG		485-0063
Hotline Number(s)	oig.hotline@ed.gov		(800) 647-8733
INTERNET ADDRESS:			
Kathleen Tighe			
Mary Mitchelson			
Charles Coe			
William D. Hamel			
Wanda Scott			
Keith West			
Teresa Clark			

**ELECTION ASSISTANCE COMMISSION**  
**12225 New York Ave., NW, Suite 1100**  
**Washington, D.C. 20005**

TITLE	NAME	ROOM	PHONE
Inspector General	Curtis Crider	1100	(202) 566-3125
CIGIE Liaison	Curtis Crider	1100	566-3125
FAX Number			566-0957
Hotline Number(s)			(866) 552-0004
INTERNET ADDRESS:			
Curtis Crider			

**ENERGY, DEPARTMENT OF**  
**1000 Independence Avenue, S.W.**  
**Washington, D.C. 20585**

TITLE	NAME	ROOM	PHONE
Inspector General	Gregory H. Friedman	5D-039	(202) 586-4393
Principal Deputy IG		5A-235	
DIG for Audit Services	William S. Maharay	5A-193	
DIG for Insp. & Inv.		5B-250	
AIG for Audit Operations	George W. Collard	5A-193	
AIG for Investigations	John R. Hartman	5A-235	

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**ENERGY, DEPARTMENT OF -- cont.**

AIG for Inspections & Special Inquiries	Vacant	5B-250	
AIG for Resource Mgmt.	Linda Snider	5D-031	
PCIE Liaison	Juston Fontaine		
	Diane Taylor		586-4393
Legal Counsel	Sanford J. Parnes	5D-039	586-4393
FAX Number			586-0948
Hotline Number(s)	lghotline@hq.doe.gov	(202) 586-4073; (800) 541-1625	
<b>INTERNET ADDRESS:</b>			
Gregory H. Friedman		@hq.doe.gov	
Juston Fontaine		hq.doe.gov	
Diane Taylor		doe.gov	

**ENVIRONMENTAL PROTECTION AGENCY**

**Physical Address: 1301 Constitution Ave, NW  
Room 3122 - EPA/West Building**

**Potomac Yards Facility: 2777 Crystal Dr, Mailcode: 8431P, Rm N-4330  
Arlington, VA 22202**

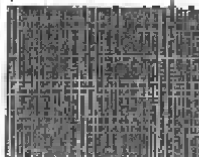
**Mailing Address: 1200 Pennsylvania Ave., NW Mail Code: 2410T  
Washington, D.C. 20460-0001**

TITLE	NAME	ROOM	PHONE
Inspector General	Arthur A. Elkins, Jr.	3122	(202) 566-0647
Chief of Staff	Aracely E. Nunez-Mattocks	3132	
Deputy Inspector General		3114	566-0647
AIG for Audit	Melissa Heist	3113	
AIG for Investigations	Patrick Sullivan	3428	
AIG for Cyber Investigations & Homeland Security	Stephen Nesbitt	6109	
AIG for Mission Systems	Patricia Hill	2305	
AIG for Program Evaluation	Wade T. Najjum	3215A	
AIG for Congressional, Public Affairs & Management	Eileen McMahon	3112	
Counsel to the IG	J. Tony Ogden	3216	
CIGIE Liaison	Eileen McMahon	3112	
Asst. to the IG	Rochelle Ware, Acting	3122	566-0847
FAX Number			566-0857
FAX Number for liaison			566-2549
Potomac Yard Facility			
Hotline Number(s)		(202) 566-2476; (888) 546-8740	

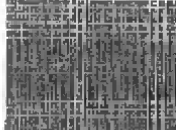
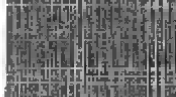


**INTERNET ADDRESS:**

Arthur A. Elkins, Jr.		a.gov
Aracely E. Nunez-Mattocks		aracely@epa.gov
Melissa Heist		pa.gov
Patrick Sullivan		epa.gov
Stephen Nesbitt		epa.gov
Patricia Hill		.gov
Eileen McMahon		@epa.gov
Rochelle Ware		pa.gov


**EQUAL EMPLOYMENT OPPORTUNITY COMMISSION**  
**131 M Street, N.E. 6NE23M**  
**Washington, D.C. 20507**

TITLE	NAME	ROOM	PHONE
Inspector General	Milton A. Mayo	6SE27R	(202) 663-4327
Deputy Inspector General		6NE39N	
Legal Counsel	Joyce T. Willoughby	6SE25P	
External Audit Liaison	Willie Eggleston	6NE29N	
CIGIE Liaison	Janice Gross	6NE27N	
FAX Number	Joyce T. Willoughby		663-7204
Hotline Number(s)			(800) 849-4230

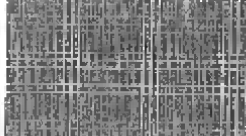
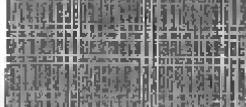


**INTERNET ADDRESS:**

Milton Mayo	 @eeoc.gov	s.(b)(6)
Willie Eggleston	 @eeoc.gov	
Joyce T. Willoughby	 @eeoc.gov	
Janice Gross	 @eeoc.gov	


**EXPORT-IMPORT BANK OF THE UNITED STATES**  
**811 Vermont Avenue, N.W.**  
**Washington, D.C. 20571**

TITLE	NAME	ROOM	PHONE
Inspector General	Osvaldo L. Gratacos	975	(202) 565-3908
AIG for Audit	Jean Smith	977	
AIG for Investigations	Larry Valett	978	
Counsel to the IG	Alberto Rivera-Fournier	973	
CIGIE Liaison	Alberto Rivera-Fournier	978	
FAX Number			565-3988
Hotline Number(s)			(866) 644-3946

**INTERNET ADDRESS:**

Osvaldo L. Gratacos	 @exim.gov	s.(b)(6)
Jean Smith	 gov	
Larry Valett	 gov	
Alberto Rivera-Fournier	 im.gov	


**FARM CREDIT ADMINISTRATION**  
**1501 Farm Credit Drive**  
**McLean, VA 22102**

TITLE	NAME	ROOM	PHONE
Inspector General	Carl A. Clinefeller	3620	(703) 883-4030
Legal Counsel	Elizabeth M. Dean	3621	
CIGIE Liaison	Elizabeth M. Dean	3621	
FAX Number			883-4050
Hotline Number(s)			(703) 883-4316; (800) 437-7322

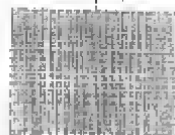
**FARM CREDIT ADMINISTRATION -- cont.**

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**INTERNET ADDRESS:**Carl A. Clinefelter  
Elizabeth Dean@fca.gov  
a.gov**FEDERAL BUREAU OF INVESTIGATION  
935 Pennsylvania Ave., N.W.  
Washington, D.C. 20535-0001**

TITLE	NAME	ROOM	PHONE
Assistant Director, Criminal Investigative Division	Kevin L. Perkins	3973	
Deputy Assistant Director, Criminal Investigation		3090	
Office of General Counsel	William Grant	7326	
CIGIE Liaisons	Mary K. Conway		
FAX Number			324-1255

**INTERNET ADDRESS:**Kenneth W. Kaiser  
Mary Conway@ic.fbi.gov**FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street, S.W., Rm. 2-C762  
Washington, D.C. 20554**

TITLE	NAME	ROOM	PHONE
Inspector General	David L. Hunt	2-C762	(202) 418-1522
AIG for Investigations/ Legal Counsel	David L. Hunt	2-C762	418-1522
AIG for Policy & Planning	Thomas Cline	2-C768	
AIG for Audits	Curtis Hagan	2-C762	
AIG for USF Oversight	William Garay	2-C762	
CIGIE Liaison	Thomas Cline		
FAX Number			418-2811
Hotline Number(s)			(202) 418-0473; (888) 863-2244

**INTERNET ADDRESS:**David L. Hunt  
Curtis Hagan  
William Garay  
Thomas Clinecc.gov  
@fcc.gov  
@fcc.gov  
@fcc.gov

**FEDERAL DEPOSIT INSURANCE CORPORATION**  
**3501 N. Fairfax Drive**  
**Arlington, VA 22226**

TITLE	NAME	ROOM	PHONE
Inspector General	Jon T. Rymer	E9070	(703) 562-2166
Deputy IG	Fred W. Gibson	E9060	
Deputy IG for Audits & Evaluations	Stephen A. Beard	E9032	
Counsel to the IG	John A. Davidovich	E9042	
AIG for Audits	Mark Mulholland	E8040	
AIG for Investigations	Matthew T. Alessandrino	D9080	
AIG for Evaluations	E. Marshal Gentry	D9118	
AIG for Management	Trina J. Petty, Acting	E9110	
CIGIE Liaison	Leslee Bollea	E9064	
FAX Number			562-6433
Hotline Number(s)	IGHotline@fdic.gov		(800) 964-3342

**INTERNET ADDRESS:**

Jon T. Rymer	iv
Fred W. Gibson	ov
John A. Davidovich	ic.gov
Mark Mulholland	fdic.gov
Matthew T. Alessandrino	@fdic.gov
Stephen A. Beard	ov
E. Marshall Gentry	gov
Trina J. Petty	y
Leslee Bollea	ov

**FEDERAL ELECTION COMMISSION**  
**999 E Street, N.W., Room 940**  
**Washington, D.C. 20463**

TITLE	NAME	ROOM	PHONE
Inspector General	Lynne A. McFarland	940	(202) 694-1015
Deputy IG	Jon A. Hatfield	941	
Legal Counsel	J. Cameron Thurber	940	
CIGIE Liaison	Dorothy Maddox-Holland	940	
FAX Number			501-8134
Hotline Number(s)			(202) 694-1015

**INTERNET ADDRESS:**

Lynne A. McFarland	@fec.gov
Jon A. Hatfield	ec.gov
J. Cameron Thurber	ec.gov
Dorothy Maddox-Holland	fec.gov



s.(b)(6)

**FEDERAL HOUSING FINANCE AGENCY**  
**1625 Eye Street, NW**  
**Washington, D.C. 20006 - 4001**

TITLE	NAME	ROOM	PHONE
Inspector General	Steve Linick	3095	(202) 408-2544
Chief Counsel	Bryan Saddler		
CIGIE Liaison	Bryan Saddler	3095	
FAX Number			408-2972
Hotline Number(s)			(800) 793-7724

**INTERNET ADDRESS:**

Steve Linick  hfa.gov  
 Bryan Saddler  @fhfa.gov

**FEDERAL LABOR RELATIONS AUTHORITY**  
**1400 K Street NW, Room 250**  
**Washington, D.C. 20424**

TITLE	NAME	ROOM	PHONE
Inspector General	Dana Rooney-Fisher	240	(202) 218-7744
CIGIE Liaison	Leslie Barnett		
FAX Number			482-6573
Hotline Number(s)			(800) 331-3572




**INTERNET ADDRESS:**

Dana Rooney-Fisher  @flra.gov

**FEDERAL MARITIME COMMISSION**  
**800 North Capitol Street, N.W., Room 1054**  
**Washington, D.C. 20573**

TITLE	NAME	ROOM	PHONE
Inspector General	Adam Trzeciak	1054	(202) 523-5258
AIG for Audit	Bridgette S. Hicks	1054	
Counsel to the IG /			
Chief Investigator	Venetia Bell	1046	
CIGIE Liaison	Adam Trzeciak	1054	523-5258
FAX Number			566-0043
Hotline Number(s)			(202) 523-5065

**INTERNET ADDRESS:**

Adam Trzeciak  @fmc.gov  
 Bridgette Hicks  mc.gov  
 Venetia Bell  c.gov



s.(b)(6)

**FEDERAL RESERVE BOARD**  
**20th Street & Constitution Avenue, N.W., Stop 300**  
**Washington, D.C. 20551**

TITLE	NAME	ROOM	PHONE
Inspector General	Mark Bialek	N3018	(202) 973-5005
Deputy Inspector General		N3017	
AIG for Legal Services		N3015	
AIG for Audits & Attestations	William L. Mitchell	N3009	
AIG for Investigations	Harvey Witherspoon	N3006	
AIG for Communications & QA		N3012	973-5005
AIG for Inspections & Eval.	Anthony Castaldo	N3010	
CIGIE Liaison	Elise Ennis		
FAX Number			973-5044
Hotline Number(s)			(202) 452-6400 (800) 827-3340

Located at: 1709 New York Avenue, N.W., Washington, D.C.


**INTERNET ADDRESS:**

Mark Bialek		
William Mitchell		
Harvey Witherspoon		@frb.gov
Anthony Castaldo		rb.gov
Elise Ennis		ov

**FEDERAL TRADE COMMISSION**  
**600 Pennsylvania Avenue, N.W.**  
**Washington, D.C. 20580**

TITLE	NAME	ROOM	PHONE
Inspector General	John M. Seeba	1110	(202) 326-2020
Chief Investigator/ Legal Counsel	Cynthia A. Hogue	1110	
Auditor	Mary Harmison	1110	
CIGIE Liaison	Cynthia A. Hogue	1110	
FAX Number			326-2034
Hotline Number(s)			(202) 326-2800

**INTERNET ADDRESS:**

John M. Seeba		gov
Cynthia Hogue		.gov
Mary Harmison		@ftc.gov

**GENERAL SERVICES ADMINISTRATION**  
**18th & F Streets, N.W., Room 5340**  
**Washington, D.C. 20405**

TITLE	NAME	ROOM	PHONE
Inspector General	Brian D. Miller	5340	(202) 501-0450
Deputy IG	Robert C. Erickson, Jr	5340	501-3105
Director, Forensic Auditing, Evaluation & Analysis	Patricia Sheehan	B035	
AIG for Auditing	Theodore R. Stehney	5308	
AIG for Investigations	Geoffrey Cherrington	5309	
AIG for Administration	Larry Gregg	5040	
Counsel to the IG	Richard P. Levi	5324	
CIGIE Liaison	Sarah Breen	5334	
	Clara Smith		
FAX Number			501-0450
Hotline Number(s)	(202) 501-1700; (800) 424-5210		208-7607
INTERNET ADDRESS:			

Brian Miller	ov
Robert Erickson	ig.gov
Patricia Sheehan	saig.gov
Theodore R. Stehney	gov
Geoffrey Cherrington	@gsaig.gov
Larry Gregg	ov
Richard Levi	ov
Sarah Breen	gov
Clara Smith	ov

**GOVERNMENT ACCOUNTABILITY OFFICE**  
**441 G Street, N.W., Room 1808**  
**Washington, D.C. 20548**

TITLE	NAME	ROOM	PHONE
Inspector General	Frances Garcia	1808	(202) 512-5748
Deputy IG	Cathy L. Helm	1808	512-5748
CIGIE Liaison	Cathy L. Helm	1808	512-5748
FAX Number			(202) 512-8361
Hotline Number(s)			(866) 680-7963
INTERNET ADDRESS:			
Francis Garcia	@gao.gov		
Cath Helm	@gao.gov		

**GOVERNMENT PRINTING OFFICE**  
**732 N. Capitol St, NW; Mailstop: IG**  
**Washington, D.C. 20401**

TITLE	NAME	ROOM	PHONE
Inspector General	Michael Raponi	C551	(202) 512-0039
AIG for Audits	Kevin Carson	C551	
AIG for Investigations	Debra C. Miller	C551	
AIG for Administration/Counsel		C551	512-0039
CIGIE Liaison	Michael Raponi	C551	512-0039

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GOVERNMENT PRINTING OFFICE -- cont.

FAX Number

Hotline Number(s)

INTERNET ADDRESS:

Michael Raponi

Kevin Carson



@gpo.gov

@gpo.gov

512-1352

(800) 743-7574

HEALTH AND HUMAN SERVICES, DEPARTMENT OF  
330 Independence Ave., S.W., Room 5250  
Washington, D.C. 20201

TITLE	NAME	ROOM	PHONE
Inspector General	Daniel Levinson	5250	(202) 619-3148
Principal Deputy IG	Larry Goldberg	5250	619-3148
Deputy IG for Audit Services	George Reeb, Acting	5700	
AIG for Financial Mgmt & Regional Operation	Lori Pilcher	5700	
AIG for Centers for Medicare & Medicaid Audits	Rob Vito, Acting	Baltimore, MD	
AIG for Audit Management & Policy	Joe Green	5700	
AIG for Grants & Internal Activities Audits	Joe Green	5700	
Deputy IG for Investigations	Gerry Roy	5033	
AIG for Investigations	Don Meeks	5033	
AIG for Inv. Policy & Oversight	Vacant	5041	
Deputy IG for Evaluation & Inspections	Stuart Wright		
AIG for Evaluation & Inspections	Brian Ritchie		
Deputy IG for Management & Policy	Joanne Chiedi	5238	
AIG for Mgmt & Policy/CIO	Vacant	5460	
Chief Counsel to the IG	Lewis Morris	5061	
AIG for Legal Affairs	Gregory Demske		
CIGIE Liaison	Sheri Denkensohn		
	Elise Stein		

FAX Number

Hotline Number(s)

INTERNET ADDRESS:

Daniel Levinson

Larry Goldberg

George Reeb

Lori Pilcher

Rob Vito

*continued on next page*



@oig.hhs.gov

@oig.hhs.gov

oig.hhs.gov

g.hhs.gov

hhs.gov

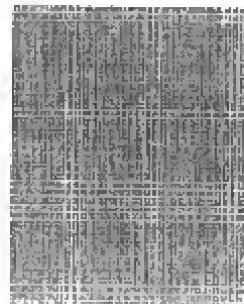
619-3148

(800) 447-8477

HEALTH & HUMAN SERVICES, DEPARTMENT OF -- cont.

s.(b)(6)

Joe Green  
Gerry Roy  
Don Meeks  
Stuart Wright  
Joanne Chiedi  
Sheri Denkensohn  
Elise Stein  
Hotline



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.hhs.gov  
@oig.hhs.gov  
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**HOMELAND SECURITY, DEPARTMENT OF**  
245 Murray Drive, Building 410  
Attn: Directorate/Section/Name of Employee/Phone #  
Washington, D.C. 20528

TITLE	NAME	ROOM	PHONE
Inspector General	Charles Edwards, Acting	12100	202-254-4100
Deputy IG	Charles K. Edwards	12100	254-4100
Chief Counsel	Richard Reback	12100	
AIG for Emergency Management Oversight	Matt Jadacki	12100	
DAIG for Emergency Management Oversight	Mark McLachlan	12100	
AIG for Audit	Anne Richards	12100	
AIG for Information Tech.	Frank Deffer	12100	
AIG for Investigations	Thomas Frost	12100	
AIG for Inspections	Carl Mann	12100	
DAIG for Management Cong. & Public Affairs	Louise McGlathery	12100	
CIGIE Liaison	Marta Metelko	12100	
	Rene Roque Lee	12100	254-4100
	Erica Paulson		
Special Assistant to IG	Dorothy Balaban	12100	
FAX Number			254-4285
Hotline Number(s)			(800) 323-8603
Disaster Fraud Hotline			(866) 720-5721
			Fax (225)-334-4707



**INTERNET ADDRESS:**

Charles Edwards  
Richard Reback  
Matt Jadacki  
Anne Richards  
Frank Deffer  
Thomas Frost  
Carl Mann  
Louise McGlathery  
Marta Metelko  
Rene Roque Lee  
Erica Paulson  
Dorothy Balaban



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hs.gov  
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is.gov  
gov  
i.gov  
ov  
@dhs.gov  
hs.gov  
s.gov  
dhhs.gov

**HOUSING AND URBAN DEVELOPMENT, DEPARTMENT OF**  
**451 7<sup>th</sup> Street, S.W.**  
**Washington, D.C. 20410**

s.(b)(6)

TITLE	NAME	ROOM	PHONE
Inspector General	David Montoya	8256	(202) 708-0430
Deputy IG	John P. McCarty	8256	
AIG for Audit	James A. Heist	8286	
AIG for Investigation	John P. McCarty	8274	
AIG for Management & Policy	Helen Albert	8254	
DAIG for Management & Policy	Ruth Ritzema		
Legal Counsel	Bryan Howell	8254	
CIGIE Liaison	Kathleen Hatcher		
FAX Number			
FAX Number for Liaison			401-2505
Hotline Number(s)			708-4837
INTERNET ADDRESS:			
David Montoya			
James Heist			
Bryan Howell			
John P. McCarty			
Kathleen Hatcher			
H. Albert			

(800) 347-3735; (202) 708-4200

**INTERIOR, DEPARTMENT OF THE**  
**1849 C Street, N.W., Mail Stop 4428**  
**Washington, D.C. 20240**

TITLE	NAME	ROOM	PHONE
Inspector General	Mary L. Kendall, Acting	4411	(202) 208-5745
Chief of Staff	Stephen Hardgrove	4416	208-5745
General Counsel	Bruce Delaplaine	4425	208-5745
AIG for Audits, Insp. & Eval.	Kimberly Elmore	4421	
AIG for Investigation	John Dupuy	4423	
AIG for Management	Roderick Anderson	4426	
AIG for Recovery Oversight	Robert Knox	4424	
AIG for IT	Eddie Saffarinia	4427	
CIGIE Liaison	Deborah Holmes	4419	
FAX Number			
Hotline Number(s)			208-6062
			(800) 424-5081

**INTERNET ADDRESS:**

Mary L. Kendall	
Stephen Hardgrove	
Bruce Delaplaine	
Kimberly Elmore	

*continued on next page*

**INTERIOR, DEPARTMENT OF -- cont.**

John Dupuy  
Roderick Anderson  
Robert Knox  
Eddie Saffarinia  
Deborah Holmes



g.gov  
@doioig.gov  
g.gov  
doioig.gov  
doioig.gov

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**INTERNATIONAL TRADE COMMISSION, U.S.  
500 E Street, S.W., Room 515  
Washington, D.C. 20436**

TITLE	NAME	ROOM	PHONE
Inspector General	Philip M. Heneghan	515	(202) 205-2210
AIG for Audit		515	205-2210
Legal Counsel	Sabrina Segal	515	205-2210
CIGIE Liaison	Rhonda Turnbow	515	[REDACTED]
FAX Number			205-1859
Hotline Number(s)			(800) 358-8530
INTERNET ADDRESS:			
Philip M. Heneghan	[REDACTED]	@usitc.gov	
Rhonda Turnbow	[REDACTED]	@usitc.gov	

**JUSTICE, DEPARTMENT OF  
950 Pennsylvania Ave., N.W., Suite 4706  
Washington, D.C. 20530**

TITLE	NAME	ROOM	PHONE
Inspector General	Cynthia Schnedar, Acting	4706	(202) 514-3435
Deputy Inspector General	Cynthia Schnedar, Acting	4706	514-3435
Senior Counsel	Jay Lerner	4706	514-3435
General Counsel	William M. Blier	4706	514-3435
CIGIE Liaison	Jay Lerner	4706	514-3435
FAX Number			514-4001

**1425 New York Avenue, N.W.  
Washington, D.C. 20530**

AIG for Audit	Raymond J. Beaudet	5001	(202) 616-4633
Deputy AIG for Audit	Caryn A. Marske	5001	616-4633
AIG for Evaluation & Inspections	Michael Gullledge	6100	[REDACTED]
Deputy AIG for Eval. & Inspec.	Anne M. Sheppard	6100	
AIG for Investigations	Thomas F. McLaughlin	7100	
Deputy AIG for Investigations	George L. Dorsett	7100	
AIG for Management & Planning	Gregory T. Peters	7000	

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## JUSTICE, DEPARTMENT OF -- cont.

Deputy AIG for Management & Planning	Linda N. Ruder	7000
AIG for Oversight & Review	Carol F. Ochoa	13100
Deputy AIG for Oversight & Review	Daniel C. Beckhard	13100
Hotline Number(s)		

(800) 869-4499

## INTERNET ADDRESS:

Cynthia Schnedar	doj.gov
William M. Blier	ov
Jay Lerner	
Raymond J. Beaudet	usdoj.gov
Michael Gullede	toj.gov
Anne M. Sheppard	loj.gov
Thomas F. McLaughlin	@usdoj.gov
Gregory T. Peters	gov
Linda N. Ruder	gov
Carol F. Ochoa	gov
Daniel C. Beckhard	oj.gov

## LABOR, DEPARTMENT OF

200 Constitution Avenue, N.W., Room S5502  
Washington, D.C. 20210

TITLE	NAME	ROOM	PHONE
Inspector General	Dan Petrole, Acting	S5502	(202) 693-5100
Deputy IG	Dan Petrole	S5502	693-5100
Assistant IG for Audit	Elliot P. Lewis	S5518	
Deputy Asst. IG for Audit	Vacant	S5518	
Asst. IG for Labor Racketeering and Fraud Investigations	Thomas F. Farrell	S5014	
Deputy Asst. IG for Labor Racketeering & Fraud Invest.	Richard Clark	S5014	
Asst. IG for Management & Policy	Nancy F. Ruiz de Gamboa	S5502	693-5100
Counsel	Howard L. Shapiro	S5506	
CIGIE Liaison	Jeff Lagda	S5506	
FAX Number	for the Inspector General		693-5114
FAX Number	for Jeff Lagda		693-7020
Hotline Number(s)	(202) 693-6999 (800) 347-3756		

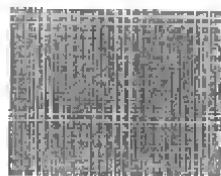
## INTERNET ADDRESS:

Dan Petrole	l.gov
Nancy Ruiz de Gamboa	@oig.dol.gov
Elliot Lewis	ov

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LABOR, DEPARTMENT OF -- cont.

Robert Curtis  
Thomas Farrell  
Howard Shapiro  
Jeff Lagda



ig.dol.gov  
oig.dol.gov  
@oig.dol.gov  
ig.dol.gov

s.(b)(6)

**LEGAL SERVICES CORPORATION**  
3333 K Street, NW  
Washington, D.C. 20007-3558

TITLE	NAME	ROOM	PHONE
Inspector General	Jeffrey E. Schanz	3500	(202) 295-1677
Special Counsel	Joel S. Gallay	3404	
AIG for Audits	Ronald "Dutch" Merryman	3400	
AIG for Investigations	Thomas Coogan	3334	
AIG & Legal Counsel	Laurie Tarantowicz	3504	
CIGIE Liaison	David Maddox	3404	
FAX Number			337-6616
Hotline Number(s)			(800) 678-8868; (202) 295-1670

**INTERNET ADDRESS:**

Jeffrey Schanz  
Joel S. Gallay  
Ronald "Dutch" Merryman  
Thomas Coogan  
Laurie Tarantowicz  
David Maddox



oig.lsc.gov  
c.gov  
sc.gov  
c.gov  
gov  
@oig.lsc.gov

**LIBRARY OF CONGRESS**  
101 Independence Ave, SE; LM-630  
Washington, D.C. 20540-1060

TITLE	NAME	ROOM	PHONE
Inspector General	Karl W. Schornagel		(202) 707-2637
AIG for Audits	Nicholas Christopher		
AIG for Investigations	Kenneth R. Keeler		
CIGIE Liaison	Nicholas Christopher		
FAX Number			707-6032
Hotline Number(s)			(202) 707-6306

**INTERNET ADDRESS:**

Karl W. Schornagel  
Nicholas Christopher  
Kenneth R. Keeler



@loc.gov  
@loc.gov  
@loc.gov

**NATIONAL AERONAUTICS AND SPACE ADMINISTRATION**  
**300 E Street, S.W., Code W, Room 8V39**  
**Washington, D.C. 20546**

TITLE	NAME	ROOM	PHONE
Inspector General	Paul K. Martin	8V39	(202) 358-1220
Deputy Inspector General		8V39	
Counsel to the IG	Francis P. LaRocca	8V39	
AIG for Auditing		8V39	
AIG for Investigations	Kevin Winters	8V39	
AIG for Management & Planning			
CIGIE Liaison	Alan Lamoreaux	8V39	
FAX Number	Renee Juhans	8V39	
Hotline Number(s)			358-2767 (800) 424-9183

**INTERNET ADDRESS:**

Paul K. Martin  
 Renee Juhans

 nasa.gov  
 @nasa.gov

**NATIONAL ARCHIVES**  
**8601 Adelphi Road**  
**College Park, MD 20740-6001**

TITLE	NAME	ROOM	PHONE
Inspector General	Paul Brachfeld	1300	(301) 837-1532
AIG for Audits	James E. Springs	1300	
AIG for Investigations	Ross Weiland	1300	
Legal Counsel	John Simms	1300	
CIGIE Liaison	John Simms	1300	
FAX Number			
Hotline Number(s)			837-3197 (301) 837-3500 (800) 786-2551

**INTERNET ADDRESS:**

Paul Brachfeld  
 Ross Weiland  
 James E. Springs  
 John Simms

 @nara.gov  
 @nara.gov  
 @nara.gov  
 nara.gov

**NATIONAL CREDIT UNION ADMINISTRATION**  
**1775 Duke Street**  
**Alexandria, VA 22314-3428**

TITLE	NAME	ROOM	PHONE
Inspector General	William A. DeSarno	4081	(703) 518-6351
Deputy IG	Jim Hagen	4075	
Counsel to the IG	Sharon Separ	4079	

*continued on next page*

## National Credit Union Administration - cont.

CIGIE Liaison	William A. DeSarno	4081	518-6351
FAX Number			518-6349
Hotline Number(s)	(703) 518-6357; (800) 778-4806		


## INTERNET ADDRESS:

William DeSarno	 @ncua.gov
Sharon Separ	 ncua.gov


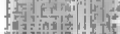
## NATIONAL ENDOWMENT FOR THE ARTS

1100 Pennsylvania Avenue, N.W.

Washington, D.C. 20506

TITLE	NAME	ROOM	PHONE
Inspector General	Tonie Jones	601	(202) 682-5774
Legal Counsel	Kenneth Chason		
	(by MOU w/NSF)	601	
CIGIE Liaison	Tonie Jones	601	682-5774
FAX Number			682-5649
Hotline Number(s)	(202) 682-5749; (877) 535-7448		


## INTERNET ADDRESS:

Tonie Jones	 arts.gov
Kenneth Chason	 nsf.gov

## NATIONAL ENDOWMENT FOR THE HUMANITIES

1100 Pennsylvania Avenue, N.W., Room 419

Washington, D.C. 20506

TITLE	NAME	ROOM	PHONE
Inspector General	Laura Davis, Acting	419	(202) 606-8574
Deputy IG	Charles Garfinkel	419	
Legal Counsel	Heather Gottry	530	
CIGIE Liaison	Laura Davis		606-8574
FAX Number			606-8329
Hotline Number(s)	(877) 786-7598		


## INTERNET ADDRESS:

Charles Garfinkel	 @neh.gov
Heather Gottry	 neh.gov
Laura Davis	 eh.gov

## NATIONAL GEOSPATIAL-INTELLIGENCE AGENCY

Mail Stop D-130; 4600 Sangamore Road

Bethesda, MD 20816-5003

TITLE	NAME	ROOM	PHONE
Inspector General	Dawn Eilenberger		
CIGIE Liaison	Henry Mulzac		
	Tina Rosenberg		557-4435

## INTERNET ADDRESS:

Dawn Eilenberger	 nga.mil
Henry Mulzac	 a.mil
Tina Rosenberg	 @nga.mil

s.(b)(6)


**NATIONAL LABOR RELATIONS BOARD**  
 1099 14th Street, N.W., Room 9820  
 Washington, D.C. 20570

**TITLE**  
 Inspector General  
 Counsel to the IG  
 AIG for Audits  
 CIGIE Liaison

NAME	ROOM
David Berry	9820
Emil T. George	9820
David Berry	9820
Emil T. George	9820

**PHONE**  
 (202) 273-1960  
 273-2344  
 (800) 736-2983

FAX Number  
 Hotline Number(s)  
**INTERNET ADDRESS:**  
 David Berry  
 Emil T. George

@nrlb.gov  
@nrlb.gov

**NATIONAL RECONNAISSANCE OFFICE**  
 14675 Lee Road  
 Chantilly, VA 20151-1715

**TITLE**  
 Inspector General  
 Liaison

NAME	ROOM
Lanie D'Alessandro	
Pam Gay	

**PHONE**

**INTERNET ADDRESS:**  
 Lanie D'Alessandro  
 Pam Gay

@nro.mil


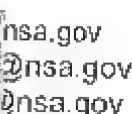
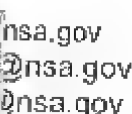
**NATIONAL SECURITY AGENCY**  
 9800 Savage Road, Suite 6247  
 Fort Meade, MD 20755

**TITLE**  
 Inspector General  
 CIGIE Liaison

NAME	ROOM
Dr. George Ellard	
David Frederick	
Lauren Smith	

**PHONE**

**INTERNET ADDRESS:**  
 Dr. George Ellard  
 David Frederick  
 Lauren Smith

@nsa.gov  
@nsa.gov  
@nsa.gov

**NATIONAL SCIENCE FOUNDATION**  
 4201 Wilson Boulevard, Room 1135  
 Arlington, VA 22230

**TITLE**  
 Inspector General  
 Deputy IG  
 AIG for Audit  
 AIG for Investigations  
 Special-Agent-In-Charge  
 Counsel to IG  
 Communications Advisor to IG  
*continued on next page*

NAME	ROOM
Allison Lerner	1135
Thomas (Tim) C. Cross	1135
Brett M. Baker	1135
Peggy L. Fischer	1135
Doug Morgan	1135
Kenneth Chason	1135
Susan R. Carnohan	1135

**PHONE**  
 (703) 292-7100

**NATIONAL SCIENCE FOUNDATION - cont.**

CIGIE Liaison

Susan R. Carnohan

1135

Maury Pully

1135

FAX Number

Hotline Number(s)

INTERNET ADDRESS:

Allison Lerner

Thomas C. Cross

Brett M. Baker

Peggy L. Fischer

Doug Morgan

Kenneth Chason

Susan Carnohan

Maury Pully

TIPS

nsf.gov

sf.gov

@nsf.gov

nsf.gov

@nsf.gov

@nsf.gov

@nsf.gov

sf.gov

OIG@NSF.GOV

292-9158

(800) 428-2189

**NUCLEAR REGULATORY COMMISSION**

11555 Rockville Pike, Mail Stop O-5E13

Rockville, MD 20852

TITLE

Inspector General

Deputy Inspector General

AIG for Audits

AIG for Investigations

Director, Resource Mgmt.

&amp; Operations Support

Legal Counsel

CIGIE Liaison

FAX Number

Hotline Number(s)

INTERNET ADDRESS:

Hubert Bell

David Lee

Stephen Dingbaum

Joseph A. McMillan

Maryann Grodin

Deborah Huber

NAME

Hubert T. Bell

David C. Lee

Stephen D. Dingbaum

Joseph A. McMillan

Deborah S. Huber

Maryann Grodin

Deborah S. Huber

ROOM

05 E13

05 E13

05 E13

05 E13

05 E13

05 E13

05 E13

PHONE

(301) 415-5930

415-5091

(800) 233-3497

iv

@nrc.gov

nrc.gov

nrc.gov

rc.gov

**OFFICE OF GOVERNMENT ETHICS**

1201 New York Avenue, N.W., Suite 500

Washington, D.C. 20005

TITLE

Director

General Counsel

Deputy General Counsel

Deputy Director Office of

International Assistance &amp;

*continued on next page*

NAME

Don Fox, Acting

Don Fox

Walter Shaub

ROOM

500

500

500

PHONE

**OFFICE OF GOVERNMENT ETHICS - cont.**

Governance Initiatives	Jane Ley	500
Deputy Director Office of		
Agency Programs	Joseph Gangloff	500
CIGIE Liaison	Wendy Pond	500
FAX Number		

482-9237

**INTERNET ADDRESS:**

Don Fox  
Wendy Pond

 oge.gov  
@oge.gov

**OFFICE OF THE INTELLIGENCE COMMUNITY  
OHB**

Washington, DC 20511

TITLE	NAME	ROOM	PHONE
Inspector General	Irvin Charles McCullough, III		(703) 482-2650
Deputy IG	vacant		
Chief of Staff	Tamara Johnson		
Legal Counsel	Jeanette McMillian		
AIG for Audits	Michael Perkins		
AIG for Inspections	Edward Haugland		
AIG for Investigations	Alan Johnson		
CIGIE Liaison	Charles McCullough		
FAX Number			482-2650

**Hotline Number(s)****INTERNET ADDRESS:**

Charles McCullough  
Tamara Johnson  
Jeanette McMillian  
Michael Perkins  
Edward Haugland  
Alan Johnson

 dni.gov  
@dni.gov  
dni.gov  
@dni.gov  
dni.gov  
ni.gov

**OFFICE OF MANAGEMENT AND BUDGET**

Eisenhower Executive Office Building  
17th Street & Pennsylvania Avenue, N.W.  
Washington, D.C. 20503

TITLE	NAME	ROOM	PHONE
Deputy Director of Management	Jeffrey Zients		
Controller, Office of Federal			
Financial Management		262	
	New Executive Office Building		
	725 17th Street, N.W.		
	Washington, D.C. 20503		
Controller	Daniel I. Werfel	6025	
Deputy Controller	Debra Bond		
Chief, Financial Standards, & Grants Branch		6025	
CIGIE Liaison	Kate Valentine		

*continued on next page*

**OFFICE OF MANAGEMENT & BUDGET - cont.**

FAX Number

395-3952

**INTERNET ADDRESS:**

Jeffrey Zients

Daniel Werfel

Kate Valentine



op.gov

eop.gov

@omb.eop.gov

**OFFICE OF PERSONNEL MANAGEMENT**

1900 E Street, N.W., Room 6400

Washington, D.C. 20415-0001

TITLE	NAME	ROOM	PHONE
Inspector General	Patrick E. McFarland	6400	(202) 606-1200
Deputy Inspector General	Norbert E. Vint	6400	606-1200
AIG for Audits	Michael R. Esser	6400	606-1200
AIG for Investigations	Michelle Schmitz		
	11712 Jefferson Ave, Suite C-433; Newport News, VA 23606		
AIG for Policy, Resources Management & Oversight	Terri Fazio	6400	
AIG for Legal Affairs	J. David Cope	6400	
CIGIE Liaison	Joyce Price	6400	

FAX Number

418-0630

Hotline Number(s)

Retirement & Special Investigations  
Health Care Fraud

(202) 606-2423

(202) 418-3300

**INTERNET ADDRESS:**

Patrick McFarland

Norbert Vint

Michael Esser

Terri Fazio

J. David Cope

Joyce Price



@opm.gov

opm.gov

@opm.gov

opm.gov

opm.gov

pm.gov

**DEPUTY DIRECTOR OF OPM  
OFFICE OF PERSONNEL MANAGEMENT**

1900 E. Street, N.W.

Washington, D.C. 20415-0001

TITLE	NAME	ROOM	PHONE
Deputy Director	Christine Griffin	5518	
CIGIE Liaison		5523	
FAX Number			


**INTERNET ADDRESS:**

Christine Griffin

@opm.gov



**OFFICE OF SPECIAL COUNSEL**  
**1730 M Street, N.W., Suite 300**  
**Washington, D.C. 20036-4505**


TITLE	NAME	ROOM	PHONE
Special Counsel	Carolyn Lerner	300	
Deputy Special Counsel	Timothy B. Hannapel	300	
Associate Special Counsel for Prosecution	William E. Reukauf	300	
Associate Special Counsel for Investigations	Ruth Robinson Ertel	300	
Associate Special Counsel for Planning & Advice	Erin M. McDonnell	300	
Senior Advisor to the Special Counsel	Cary Sklar	300	
CIGIE Liaison	Elisa Beneze		
FAX Number			
Hotline Number(s)	Prohibited Personnel Practices Whistleblower Disclosure Political Activity		
INTERNET ADDRESS:			

Carolyn Lerner  
Timothy Hannapel  
William Reukauf  
Ruth Ertel  
Erin McDonnell  
Cary Sklar  
Elisa Beneze

c.gov  
osc.gov  
osc.gov  
gov  
@osc.gov  
gov  
sc.gov

653-5161  
(800) 872-9855  
(800) 572-2249  
(800) 854-2824

**PEACE CORPS**  
**1111 20<sup>th</sup> Street, N.W.**  
**Washington, D.C. 20526**

TITLE	NAME	ROOM	PHONE
Inspector General	Kathy A. Buller	L557	
Deputy IG/Legal Counsel	Joaquin Ferrao	L556	
AIG for Investigations	Geoffrey Johnson	L550	
AIG for Audits	Bradley Grubb	L551	
AIG for Evaluations	James O'Keefe	L558	
CIGIE Liaison	Joaquin Ferrao	L551	
FAX Number			
Hotline Number(s)	(202) 692-2915; (800) 233-5874		692-2901
INTERNET ADDRESS:			

Kathy A. Buller  
Ferrao, Joaquin  
Bradley Grubb  
Geoffrey Johnson  
James O'Keefe

peacecorps.gov  
peacecorps.gov  
peacecorps.gov  
@peacecorps.gov  
peacecorps.gov

**PENSION BENEFIT GUARANTY CORPORATION**  
**1200 K Street, N.W., Suite 480**  
**Washington, D.C. 20005**

TITLE	NAME	ROOM	PHONE
Inspector General	Rebecca Anne Batts	4823	(202) 326-4000
Deputy IG	Deborah Stover-Springer	4821	
AIG for Audit	Joe Marchowsky	4819	
AIG for Investigations	Aaron Jordan	4827	
CIGIE Liaison	Deborah Stover-Springer	4821	

FAX Number

Hotline Number

326-4033

800-303-9737

**INTERNET ADDRESS:**

Rebecca Batts

Deborah Stover-Springer

Aaron Jordan

@pbgc.gov

**POSTAL REGULATORY COMMISSION**  
**901 New York Ave, NW, Suite 230**  
**Washington, D.C. 20268**

TITLE	NAME	ROOM	PHONE
Inspector General	Jack Callender		

**INTERNET ADDRESS:**

Jack Callender

@prc.gov

**POSTAL SERVICE, U.S.**  
**1735 North Lynn Street**  
**Arlington, VA 22209-2020**

TITLE	NAME	ROOM	PHONE
Inspector General	David C. Williams	10000	(703) 248-2300
General Counsel	Elizabeth Martin	10000	248-2300
AIG for Investigations	Williams Siemer	10000	248-2300
AIG for Audits	Tammy Whitcomb	10000	248-2300
CIGIE Liaison	Agapi Doulaveris	10000	
FAX Number			248-0796
Hotline Number(s)			(888) 877-7644

**INTERNET ADDRESS:**

Dave Williams

Elizabeth Martin

Williams Siemer

Tammy Whitcomb

Agapi Doulaveris

@uspsoig.gov

soig.gov

psoig.gov

ispsoig.gov

uspsoig.gov

**RAILROAD RETIREMENT BOARD**  
**844 North Rush Street, Room 450**  
**Chicago, Illinois 60611**

s.(b)(6)

TITLE	NAME	ROOM	PHONE
Inspector General	Martin J. Dickman	450	(312) 751-4690
Deputy IG	William Tebbe	450	
AIG for Investigations	William Tebbe	450	
AIG for Audit	Diana Kruei	450	
Legal Counsel	Patricia A. Marshall	450	
CIGIE Liaison	Jill Roellig	450	
FAX Number			
Hotline Number(s)			751-4342 (800) 772-4258

**INTERNET ADDRESS:**

Martin Dickman	@oig.rrb.gov
William Tebbe	ig.rrb.gov
Diana Kruei	g.rrb.gov
Patricia Marshall	@oig.rrb.gov
Jill Roellig	ig.rrb.gov

**SECURITIES AND EXCHANGE COMMISSION**  
**100 F Street, NE**  
**Washington, D.C. 20549-2736**

TITLE	NAME	ROOM	PHONE
Inspector General	H. David Kotz		(202) 551-6037
Deputy IG	Noelle Frangipane		
AIG for Audits	Jacqueline Wilson		
Legal Counsel	Mary Beth Sullivan		
CIGIE Liaison	Mary Beth Sullivan		
FAX Number			
Hotline Number(s)			772-9265 (877) 422-0854

**INTERNET ADDRESS:**

H. David Kotz	gov
Noelle Frangipane	@sec.gov
Jacqueline Wilson	gov
Marybeth Sullivan	sec.gov

**SMALL BUSINESS ADMINISTRATION**  
**409 3rd Street, S.W., 7th Floor**  
**Washington, D.C. 20416**

TITLE	NAME	ROOM	PHONE
Inspector General	Peggy E. Gustafson	7th Floor	(202) 205-6586
Deputy IG	Peter L. McClintock	7th Floor	205-6586
AIG for Auditing	John K. Needham	5th Floor	
AIG for Investigations	Daniel O'Rourke	5th Floor	

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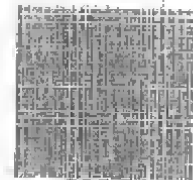
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**SMALL BUSINESS ADMINISTRATION - cont.**

AIG for Mgmt. & Policy  
Legal Counsel  
Special Assistant to IG  
CIGIE Liaison

Robert F. Fisher  
Glenn P. Harris  
Sheldon Shoemaker  
Robert F. Fisher  
Sheldon Shoemaker

7<sup>th</sup> Floor  
7<sup>th</sup> Floor  
7<sup>th</sup> Floor  
7<sup>th</sup> Floor  
7<sup>th</sup> Floor



FAX Number

Hotline Number(s)

[oighotline@sba.gov](mailto:oighotline@sba.gov)

[www.sba.gov](http://www.sba.gov) click "Report Waste, Fraud & Abuse"

205-7382

(800) 767-0385

**INTERNET ADDRESS:**

Peg Gustafson  
Peter McClintock  
John Needham  
Daniel O'Rourke  
Robert Fisher  
Glenn Harris  
Sheldon Shoemaker



gov  
a.gov  
gov  
gov  
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iv  
@sba.gov

**SMITHSONIAN INSTITUTION**  
**MRC 524; P.O. Box 37012**  
**Washington, D.C. 20013-0712**

**TITLE**

Inspector General  
CIGIE Liaison  
FAX Number  
Hotline Number(s)

**NAME**

Michael D. Pickott, Acting  
William Hoyt

**ROOM**

4200  
4200

**PHONE**

(202) 633-7050  
633-7050  
(202) 252-0321

**INTERNET ADDRESS:**

Michael D. Pickett  
William Hoyt



@oig.si.edu  
ig.si.edu

**SOCIAL SECURITY ADMINISTRATION**  
**Room 300 Altmeyer Building**  
**6401 Security Boulevard**  
**Baltimore, MD 21235**

**TITLE**

Inspector General  
Deputy Inspector General  
Chief Counsel to the IG  
AIG for Audit  
AIG for Investigations  
AIG for Office of Technology  
& Resource Management  
CIGIE Liaison  
FAX Number  
Hotline Number(s)

**NAME**

Patrick O'Carroll  
James A. Kissko  
B. Chad Bungard  
Steven L. Schaeffer  
Richard A. Rohde  
Michael Robinson  
Misha Kelly

**ROOM**

300  
300  
300  
300  
300  
300

**PHONE**

(410) 966-8385  
966-8385  
(202) 966-9201  
(800) 269-0271

\*500 E Street, SW; Suite 885; Washington, DC 20254  
*continued on next page*

s.(b)(6)

**SOCIAL SECURITY ADMINISTRATION - cont.****INTERNET ADDRESS:**

Patrick O'Carroll

James Kissko

Misha Kelly



ia.gov

@ssa.gov

i.gov

**SPECIAL INSPECTOR GENERAL FOR AFGHANISTAN RECONSTRUCTION**

**Mailing Address: 400 Army-Navy Drive  
Arlington, VA 22202-4704**

TITLE	NAME	ROOM	PHONE
Inspector General	Steven J Trent, Acting		(703) 602-2500
Deputy IG	Herbert Richardson		
Chief of Staff / CIGIE Liaison	Bill Sharp		
Hotline Number(s)			(866) 329-8893

**INTERNET ADDRESS:**

Steven J Trent

Herbert Richardson

Bill Sharp



ar.mil

@sigar.mil

jar.mil

**SPECIAL INSPECTOR GENERAL FOR IRAQ RECONSTRUCTION**

**Mailing Address: 400 Army-Navy Drive  
Arlington, VA 22202-4704**

**Office Address: 2011 Crystal Drive Suite 1101  
Arlington, VA 22202**

TITLE	NAME	ROOM	PHONE
Inspector General	Stuart W. Bowen, Jr.	1101	(703) 428-1057
Deputy IG	Ginger Cruz	1101	
Sr. Advisor/Chief of Staff	Rick Olson	1101	
General Counsel	John Acken	1101	
AIG for Audit	Dave Warren	1101	
AIG for Investigations	Harold Wilson	1101	
AIG for Inspections	Brian Flynn	1101	
AIG for Information Systems	Scott Michaud	1101	
AIG for Congressional Affairs	Hillel Weinberg	1101	
Director of Public Affairs	Kris Belisle	1101	
CIGIE Liaison	Linda Fields (primary)	1101	
	Ginger Cruz (alternate)	1101	
Hotline Number(s)			(703) 602-4063; (866) 301-2003

**INTERNET ADDRESS:**

Stuart Bowen

Ginger Cruz

Rick Olson

John Acken

Harold Wilson

Brian Flynn

Scott Michaud

Hillel Weinberg

Kris Belisle



@sigir.mil

igir.mil

ir.mil

gir.mil

@sigir.mil

iq.centcom.mil

@sigir.mil

@sigir.mil

@sigir.mil

Linda Fields

[REDACTED]@sigir.mil

**SPECIAL INSPECTOR GENERAL FOR THE TROUBLED ASSET RELIEF PROGRAM**  
**1500 Pennsylvania Avenue, NW, Suite 1064**  
**Washington, DC 20220**

TITLE	NAME	ROOM	PHONE
Inspector General	Christy Romero, Deputy		(202) 927-8935
CIGIE Liaison	Roderick Fillinger		[REDACTED]
Hotline Number(s)			(877) 744-2009

**INTERNET ADDRESS:**Christy Romero  
Roderick Fillinger[REDACTED]treasury.gov  
[REDACTED]@do.treas.gov

**STATE, DEPARTMENT OF  
AND THE  
BROADCASTING BOARD OF GOVERNORS**  
**2201 C Street, N.W., Suite 8100, SA-3**  
**Washington, D.C. 20522-0308**

TITLE	NAME	ROOM	PHONE
Inspector General	Vacant	8100 (SA-3)	(202) 663-0361
Deputy IG	Harold W. Geisel	8100 (SA-3)	[REDACTED]
AIG for Audits	Evelyn Klemstine	720 (SA-39)	[REDACTED]
AIG for Inspections	Robert B. Peterson	8100 (SA-3)	[REDACTED]
AIG for Investigations	Anna S. Gershman	800 (SA-39)	[REDACTED]
AIG for Middle East Region	Richard Arntson	8100 (SA-3)	[REDACTED]
AIG for Management	David M. Yeutter	8100 (SA-3)	[REDACTED]
General Counsel	Erich O. Hart	8100 (SA-3)	[REDACTED]
Legislative Advisor	Thomas F. Burgess	8100 (SA-3)	[REDACTED]
CIGIE Liaison	Michael Wolfson	730 (SA-39)	[REDACTED]
FAX Number	for the Inspector General		(202) 663-0390
FAX Number	for Michael Wolfson		(703) 284-1843
Hotline Number			(800) 409-9926; (202) 647-3320

**INTERNET ADDRESS:**AMB Harold W. Geisel  
Evelyn Klemstine  
Robert B. Peterson  
Anna S. Gershman  
Richard Arntson  
David M. Yeutter  
Erich O. Hart  
Thomas F. Burgess  
Michael Wolfson[REDACTED]ate.gov  
[REDACTED]state.gov  
[REDACTED]tate.gov  
[REDACTED]@state.gov  
[REDACTED]ate.gov  
[REDACTED]ate.gov  
[REDACTED]gov  
[REDACTED]ate.gov  
[REDACTED]tate.gov

s.(b)(6)

# TENNESSEE VALLEY AUTHORITY

400 West Summit Hill Drive

Knoxville, TN 37902-1499

## TITLE

Inspector General

Deputy IG

AIG for Audit

AIG for Investigations

Legal Counsel

CIGIE Liaison

FAX Number

Hotline Number(s)

INTERNET ADDRESS:

Richard Moore

Ben R. Wagner

Charles Kandt

Jill Matthews

## NAME

Richard Moore

Ben R. Wagner

Robert E. Martin

John E. (Jack) Brennan, II

Charles Kandt

Jill Matthews

## ROOM

ET 4C

ET 4C

ET 4C

ET 4C

ET 4C

ET 4C

## PHONE

(865) 633-7300

633-7311

(855) 822-8585

@tvaig.gov

aoig.gov

@tvaig.gov

tvaig.gov

# TRANSPORTATION, DEPARTMENT OF

1200 New Jersey Avenue, SE, 7<sup>th</sup> Floor; Washington, D.C. 20590

## TITLE

Inspector General

Deputy IG

Director, Quality Assurance

Reviews/Internal Affairs

Chief of Staff

AIG for Administration

Principal AIG for Audit & Eval.

Director of Audit Planning,

Policy & Tech. Support

Principal AIG for Investigations

Deputy AIG for Investigations

AIG for Legal, Legislative

& External Affairs

Chief Counsel

Dir & Counsel for Cong. &

External Affairs

AIG for Aviation & Spec.

Program Audits

AIG for Financial &

Info. Tech. Audits

AIG for Surface & Maritime

Audits

AIG for Rail, Maritime

& Economic Analysis

AIG for Acquisition &

Procurement Audits

CIGIE Liaison

FAX Number

*continued on next page*

## NAME

Calvin L. Scovel, III

Ann Calvaresi Barr

Leonard Meade

Madeline Chulumovich

Susan Dailey

Lou Dixon

Michelle Hill

Timothy M. Barry

Robert Westbrook

Brian A. Dettelbach

Omer Poirier

Nathan Richmond

Jeff Guzzetti

Louis King

Joseph Comé

Mitch Behm

Mary Kay Langan-Feirson

Nathan Richmond

For Counsel & Liaison

## ROOM

## PHONE

(202) 366-1959

366-1975

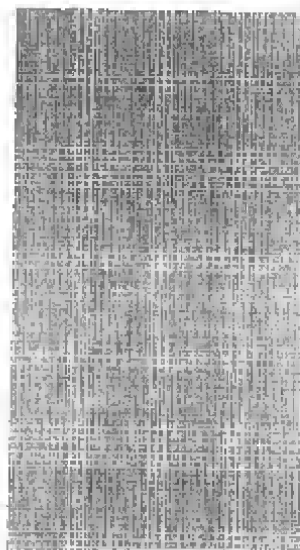
**TRANSPORTATION, DEPARTMENT OF - cont.**

**Hotline Number(s)**

**(800) 424-9071**

**INTERNET ADDRESS:**

Calvin L. Scovel, III  
Ann Calvaresi Barr  
Madeline Chulumovich  
Susan Dailey  
Lou Dixon  
Michelle Hill  
Timothy Barry  
Robert Westbrook  
Brian A. Dettelbach  
Omer Poirier  
Nathan Richmond  
Jeff Guzzetti  
Louis King  
Joseph Come  
Mitch Behm  
Mary Kay Langan-Feirson



ov  
dot.gov  
oig.dot.gov  
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iv  
gov  
dot.gov  
dot.gov  
iv  
lot.gov  
iv  
l.gov  
gov  
@oig.dot.gov

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**TREASURY, DEPARTMENT OF THE**  
**1500 Pennsylvania Avenue, N.W.**  
**Room 4436, Main Treasury Building**  
**Washington, D.C. 20220**

<b>TITLE</b>	<b>NAME</b>	<b>ROOM</b>	<b>PHONE</b>
Inspector General	Eric M. Thorson	4436	(202) 622-1090
Deputy IG		4436	622-1090
Special DIG for Small Business Lending Fund Oversight	Debra Ritt	4436	
FAX Number			
	740 15 <sup>th</sup> Street, N.W. Washington, D.C. 20220		
AIG for Audit	Marla Freedman	600	
Deputy AIG for Audit			
Program Audits	Robert Taylor	600	
Deputy AIG for Financial Audits	Joel A. Grover	600	
Deputy AIG for Investigations		500	
AIG for Management	Tricia Hollis	500	
Legal Counsel	Richard Delmar	110	
CIGIE Liaison	Tricia Hollis	500	
FAX Number for Liaison			
Hotline Number(s)			927-6492 (800) 359-3898
	1425 New York Avenue Washington, D.C. 20220		
AIG for Investigations	P. Brian Crane	5044	

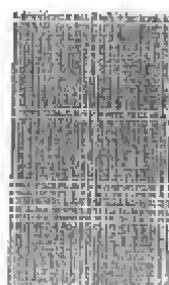
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**TREASURY , DEPARTMENT OF- cont.**

**INTERNET ADDRESS:**

Eric M. Thorson  
Debra Rill  
Maria Freedman  
Robert Taylor  
Joel A. Grover  
Tricia Hollis  
Richard Delmar  
P. Brian Crane



oig.treas.gov  
as.gov  
@oig.treas.gov  
treas.gov  
treas.gov  
treas.gov  
g.treas.gov  
treas.gov

s.(b)(6)

**TREASURY INSPECTOR GENERAL FOR TAX ADMINISTRATION  
DEPARTMENT OF THE TREASURY**

**1401 H Street, NW; Suite 469  
Washington, D.C. 20005**

TITLE	NAME	ROOM	PHONE
Inspector General	J. Russell George	469	(202) 622-6500
Principal Deputy IG	Joseph Hungate	469	
Deputy IG for Audit	Michael R. Phillips	469	
Deputy IG for Investigations	Steven Jones	469	
Asst. IG for Audit (Security & Information Technology Services)	Margaret Begg	469	
Asst. IG for Audit (Returns Processing & Account Services)	Michael McKenney	469	
Asst. IG for Audit (Management Services & Exempt Organization)	Nancy Nakamura	469	
Asst. IG for Audit (Compliance & Enforcement Operations)	Vacant	469	
AIG for Investigations	Michael Delgado	469	
Deputy Asst. IG for Inv.	Gregory L. Holley	469	
AIG for Investigations	Timothy Camus	469	
AIG for Mission Support	Larry Koskinen	469	
Chief Counsel		469	
CIGIE Liaison	Mike Raschiatore	469	
	Margaret Martin		
FAX Number	for Washington, D.C. Office		622-2073
Hotline Number			(800) 366-4484

**INTERNET ADDRESS:**

J. Russell George  
Joseph Hungate  
Michael Phillips  
Steven Jones  
Margaret Begg  
Michael McKenney  
Michael Delgado  
Gregory Holley



igtiga.treas.gov  
gta.treas.gov  
gta.treas.gov  
reas.gov  
treas.gov  
@tigta.treas.gov  
a.treas.gov  
ta.treas.gov

**TREASURY IG for TAX ADMINISTRATION- cont.****INTERNET ADDRESS:**

Timothy Camus  
 Larry Koskinen  
 Ryan Hurley  
 Margaret Martin  
 Liaison Email

@tigta.treas.gov  
@tigta.treas.gov  
@tigta.treas.gov  
 TIGTA-CIGIE-Liaison@tigta.treas.gov

s.(b)(6)

**VETERANS AFFAIRS, DEPARTMENT OF**  
**810 Vermont Avenue, N.W.**  
**Washington, D.C. 20420**

TITLE	NAME	ROOM	PHONE
Inspector General	George Opfer	1100TW	(202) 461-4720
Deputy IG	Richard Griffin	1100TW	461-4720
Executive Assistant	Joanne Moffett	1100TW	461-4720
AIG for Investigations	James J. O'Neill	1068BTW	
Deputy AIG for Investigations (Field Operations)	Joseph G. Sullivan, Jr	1068BTW	
Deputy AIG for Investigations (HQ Operations)	Joseph M. Vallowe	1063TW	
AIG for Audits & Evaluations	Belinda Finn	1033TW	
Deputy AIG for Audits & Eval. (Field Operations)	Linda Halliday	1033TW	
Deputy AIG for Audits & Eval (HQ Operations)	Sondra McCauley	1033TW	
AIG for Management & Administration	Richard Ehrlichman	1146TW	
Deputy AIG for Management & Administration	Dana L. Moore, Phd	1147TW	
AIG for Healthcare Inspections	John D. Daigh, MD	1019TW	
Deputy AIG for Healthcare Inspections	Patricia Christ	1009TW	
Legal Counsel	Maureen T. Regan	1130TW	461-4720
Dir., Hotline Division	Steven Wise	1151TW	
CIGIE Liaison	Catherine Gromek		
FAX Number			565-8667
Hotline Number(s)			(800) 488-8244

**INTERNET ADDRESS:**

George Opfer  
 Richard Griffin  
 Catherine Gromek  
 TIPS

.gov  
@va.gov  
 VAOIGHOTLINE@VA.GOV

## CIGIE RESOURCES SECTION

**CIGIE EXECUTIVE OFFICES**  
**1717 H Street, NW, Suite 825**  
**Washington, DC 20006-3900**

s.(b)(6)

TITLE	NAME
Executive Director	Mark Jones
Administrative Officer	Brett Wilson
Management Analyst	Tracy Brown
	Delores Jeffries
IGnet Webmaster	Jenny Rone

PHONE

### CIGIE TRAINING INSTITUTE

Executive Director	Tom Caulfield
Audit, Inspection & Evaluation Academy Director	Beth A. Hoffman León

#### INTERNET ADDRESSES:

Mark Jones	igie.gov
Brett Wilson	igie.gov
Tom Caulfield	igie.gov
Beth León	e.gov
Tracy Brown	igie.gov
Delores Jeffries	@igie.gov
Jenny Rone	gov

## THE INSPECTOR GENERAL CRIMINAL INVESTIGATOR ACADEMY

**384 Marana Circle**  
**Glynnco, GA 31524**

TITLE	NAME	ROOM
Executive Director	Angela Hrdlicka	
Budget Analyst	Sue Wainright	
Registrar	Gina Owensby	
Program Manager	Mark Anderson	
Program Manager	Bob Ray	
Program Manager	Steve Blus	
Program Manager	Cindy Pangallo	
website:	<a href="http://www.ignet.gov/igcia/index.html">www.ignet.gov/igcia/index.html</a>	

PHONE  
 (office)  
 (cell)

#### INTERNET ADDRESSES:

Angela Hrdlicka	@igie.gov
Sue Wainright	igie.gov
Gina Owensby	@igie.gov
Mark Anderson	@igie.gov
Bob Ray	gov
Steve Blus	e.gov
Cindy Pangallo	@igie.gov

**FEDERAL LAW ENFORCEMENT TRAINING CENTER (FLETC)**

**1131 Chapel Crossing Road**

**Glynco, GA 31524**

**FLETC Washington Office**

**555 11<sup>th</sup> Street, N.W.; Suite 400**

**Washington, D.C. 20004**

s.(b)(6)

TITLE	NAME
Director	Connie L. Patrick
Deputy Director	D. Kenneth Keene
Associate Director for Training	Dominick Braccio
Assistant Director Washington Office	Brian Beckwith
Deputy Asst. Director, Office of Cheltenham Operations	Ted Sparks
Deputy Asst. Director, Office of Artesia Operations	Joseph W. Wright
Deputy Asst. Director, Office of Charleston Operations	L. Wayne Anderson

PHONE

s.(b)(6)



## HOTLINE NUMBERS

Agency for International Development	(202) 712-1023; (800) 230-6539 lg.hotline@usaid.gov
Agriculture, Department of	(800) 424-9121; (202) 690-1622 Hearing Impaired: (202) 690-1202
AMTRAK	(800) 468-5469
Appalachian Regional Commission	(800) 532-4611; (202) 884-7667
Architect of the Capitol	(877) 489-8583; (202) 593-1067 OIG@adc.gov
Capitol Police, U.S.	(866) 906-2446 OIG@uscg.gov
Central Intelligence Agency	(703) 874-2600
Commerce, Department of	(800) 424-5197; (202) 482-2495 hotline@oig.doc.gov
Commodity Futures Trading Commission	(202) 418-5510 oig@cftc.gov
Consumer Product Safety Commission	(301) 504-7906
Corporation for National and Community Service	(800) 452-8210 hotline@cncsig.gov
Corporation for Public Broadcasting	(800) 599-2170; (202) 879-9278
Defense, Department of	(800) 424-9098 hotline@dodig.mil
Defense Intelligence Agency	(202) 231-1000 lg_hotline@dia.mil
Denali Commission	None
Education, Department of	(800) 647-8733 oig.hotline@ed.gov
Election Assistance Commission	(866) 552-0004 eacoig@eac.gov
Energy, Department of	(800) 541-1625; (202) 586-4073 ighotline@hq.doe.gov
Environmental Protection Agency	(888) 546-8740; (202) 566-2476
Equal Employment Opportunity Commission	(800) 849-4230
Export-Import Bank	(888) 644-3946 ighotline@exim.gov

Farm Credit Administration	(800) 437-7322; (703) 883-4316 fca-ig-hotline@rcn.com
Federal Communications Commission	(202) 418-0473; (888) 883-2244 hotline@fcc.gov
Federal Deposit Insurance Corporation	(800) 964-3342 IGhotline@FDIC.gov
Federal Election Commission	(202) 694-1015 oig@fec.gov
Federal Housing Finance Agency	(800) 793-7724 oighotline@fhfa.gov
Federal Labor Relations Authority	(800) 331-3572
Federal Maritime Commission	(202) 523-5865 oig@fmc.gov
Federal Reserve Board	(800) 827-3340; (202) 452-6400 oighotline@frb.gov
Federal Trade Commission	(202) 326-2800 oig@ftc.gov
General Services Administration	(800) 424-5210; (202) 501-1780 fraudnet@gsaig.gov
Government Accountability Office	(866) 860-7963 oighotline@gao.gov
Government Printing Office	(800) 743-7574 gpoighotline@gpo.gov
Health and Human Services, Department of	(800) 447-8477 hhstips@oig.hhs.gov
Homeland Security, Department of	(800) 323-8603 ; dhsoighotline@dhs.gov Disaster Fraud ~ (866) 720-5721; disaster@lco.gov
Housing and Urban Development, Department of	(800) 347-3735; (202) 708-4200 hotline@hudoi.gov
Interior, Department of the	(800) 424-5081
International Trade Commission, U.S.	(800) 358-8530
Justice, Department of	(800) 869-4499 oig.hotline@usdoj.gov Civil Rights & Civil Liberties ~ inspector.general@usdoj.gov
Labor, Department of	(800) 347-3756; (202) 693-6999 hotline@oig.dol.gov
Legal Services Corporation	(800) 678-8868; (202) 295-1670 hotline@oig.lsc.gov

Library of Congress	(202) 707-6306 oighotline@loc.gov
National Aeronautics and Space Administration	(800) 424-9183
National Archives and Records Administration	(800) 786-2551; (301) 837-3500 oig.hotline@nara.gov
National Credit Union Administration	(703) 518-6357; (800) 778-4806 oigmail@ncua.gov
National Endowment for the Arts	(877) 535-7448; (202) 682-5749 oig@arts.gov
National Endowment for the Humanities	(877) 786-7598
National Labor Relations Board	(800) 736-2983 oighotline@nrlrb.gov
National Science Foundation	(800) 428-2189 oig@nsf.gov
Nuclear Regulatory Commission	(800) 233-3497 Hearing Impaired: (800) 270-2787
Office of the Director of National Intelligence	None
Office of Personnel Management	Retirement & Special Investigations ~ (202) 606-2423 Health Care Fraud ~ (202) 418-3300 oighotline@opm.gov
Office of Special Counsel	Prohibited Personnel ~ (800) 872-9855 Whistleblower Disclosure ~ (800) 572-2249 Political Activity ~ (800) 854-2824
Peace Corps	(800) 233-5874; (202) 692-2915 oig@peacecorps.gov
Pension Benefit Guaranty Corporation	(800) 303-9737 oighotline@pbgc.gov
Postal Regulatory Commission	(202) 789-6817 prc-ig@prc.gov
Postal Service, U.S.	(888) 877-7644 hotline@uspsoig.gov
Railroad Retirement Board	(800) 772-4258 hotline@oig.rrb.gov
Securities and Exchange Commission	(877) 442-0854
Small Business Administration	(800) 767-0385 oighotline@sba.gov www.sba.gov click Report Waste, Fraud & Abuse
Smithsonian Institution	(202) 252-0321 oighotline2@oig.si.edu

Social Security Administration	(800) 269-0271 Hearing Impaired ~ (866) 501-2101
Special IG for Afghanistan Reconstruction	+1 866-329-8893 (int'l line) hotline@sigar.mil Afghanistan ~ +93(0)700107300 (cell) 318-237-2575 (DSN)
Special IG for Iraq Reconstruction	(866) 301-2003; (703) 602-4063 hotline@sigir.mil
Special IG for the TARP	(877) 744-2009 Sig tarp.hotline@do.treas.gov
State, Department of and Broadcasting Board of Governors	(202) 647-3320; 800-409-9926 oighotline@state.gov
Tennessee Valley Authority	(855) 822-8585
Transportation, Department of	(800) 424-9071 hotline@oig.dot.gov
Treasury, Department of the	(800) 359-3898 hotline@oig.treas.gov
Treasury for Tax Administration, Department of the	(800) 366-4484
Veterans Affairs, Department of	(800) 488-8244 va.oighotline@va.gov



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From: Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Earl Baker  
 @NASA.GOV  
 Sent: Friday, October 01, 2010 1:24 PM  
 Subject: FW: [CAO-COUNCIL] Notes from the Administrator - October 2010  
 Attachments: Notes-from-the-Administrator-October-2010.pdf; Earl Baker.vcf

On behalf of the NASA OIG, in the capacity of Liaison to the Chief Acquisition Officers Council (CAOC), I am forwarding e-mail correspondence that may be of interest to you and/or your IG team.

Sincerely,

Earl Baker

Earl E. Baker  
 Associate Counsel  
 NASA Office of Inspector General  
 4800 Oak Grove Drive, M/S 180-202  
 Pasadena, CA 91109

FAX: 818-393-4882  
 Email: [Earl.E.Baker@nasa.gov](mailto:Earl.E.Baker@nasa.gov)  
 Website: <http://www.hq.nasa.gov/office/oig/hq/>



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**From:** Chief Acquisition Officers Council [<mailto:cao-council@LISTSERV.GSA.GOV>] **On Behalf Of** Council Support  
**Sent:** Friday, October 01, 2010 7:50 AM  
**To:** [CAO-COUNCIL@LISTSERV.GSA.GOV](mailto:CAO-COUNCIL@LISTSERV.GSA.GOV)  
**Subject:** [CAO-COUNCIL] Notes from the Administrator - October 2010

Attached is the October edition of the OFPP's "Notes from the Administrator" to provide you with information on recent policy changes, emerging issues, and upcoming events. In this issue, we provide details about a number of upcoming outreach and networking events, some of which take place in the very near future. Please share this and future editions with your acquisition communities, and we look forward to your feedback.

Thank you.

**Page(s) 000343 to\à 000347**

**REFERRAL DOCUMENTS**

From: Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of JONES, MARK  
Sent: Thursday, April 01, 2010 7:09 AM  
Subject: FW: Facebook Inquiry

s.(b)(6)

Good Morning,

I received the following request from GAO that I am passing on to your offices. Because this is not a CIGIE request, I do not request a response. If your office chooses to participate, please contact GAO directly.

Mark

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]@gao.gov]  
Sent: Wednesday, March 31, 2010 4:07 PM  
To: JONES, MARK  
Cc: [REDACTED]  
Subject: RE: Facebook Inquiry

s.(b)(6)

s.(b)(6)

Thanks very much.

Please contact [REDACTED] or [REDACTED] at GAO, as indicated below.

[REDACTED]  
[REDACTED]@gao.gov s.(b)(6)  
[REDACTED]

[REDACTED]  
[REDACTED]@gao.gov s.(b)(6)  
[REDACTED]

=====Received: by LIST.NIH.GOV (LISTSERV-TCP/IP release 15.5) with spool

not relevant

The following and attached information is being provided on behalf of Tony Ogden. The information is being retransmitted since it appears that some members may not have received the initial message. We apologize for any duplication.

Thanks

Mark


-----This message is also being sent to the CIGIE liaisons.-----

From: Ogden, Tony (IG)  
 Sent: Friday, April 02, 2010 1:08 PM  
 To: CIGIE@LIST.NIH.GOV; 'CIGIE-LIAISONS@LIST.NIH.GOV'; 'CIGIE-LEGLIAISONS@list.nih.gov'  
 Cc: FONG, PHYLLIS; GRAY, DAVID; Weiss, Joel; Rivera-Fournier, Alberto R.;  
 'HONG, JEFFREY'@PCA.GOV  
 Subject: Ranking Member Issa's Request dated March 24, 2010 s.(b)(6)

Colleagues:

As you know, Representative Darrell Issa, Ranking Member of the House Committee on Oversight and Government Reform (OG&R), sent a letter to all IGs on March 24, 2010, requesting, among other things, any legislative suggestions to further improve the Inspector General Act of 1978, as amended. Although the Legislation Committee has previously communicated informally with OG&R staff, I am attaching a copy of the letter to Ranking Member Issa that the Committee is sending in response to the request of March 24, 2010. The letter is based in large part on the December 2, 2009 letter addressed to Jeffrey Zients summarizing our legislative initiatives (<http://www.ignet.gov/panda/leg/legfy10initiatives.pdf>).

The Legislation Committee wanted to share this information in advance of your individual responses to Ranking Member Issa. s.(b)(5)

  
You may provide a copy to me directly or to Alberto Rivera-Fournier at [ariverafournier@gpo.gov](mailto:ariverafournier@gpo.gov). s.(b)(6)

Should you have any questions or comments, please do not hesitate to contact me directly.


Thank you.

- Tony

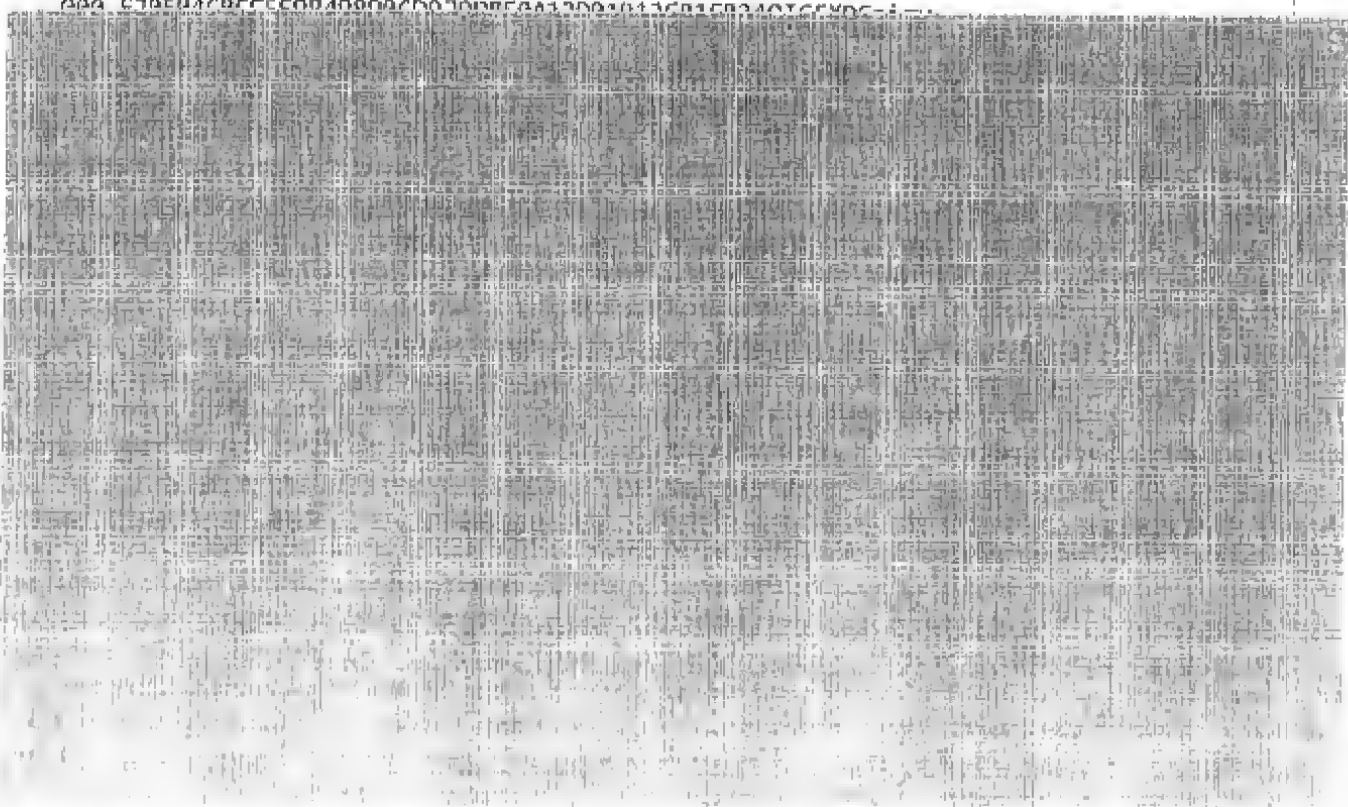
J. Anthony Ogden  
Inspector General  
United States Government Printing Office

s.(b)(6)

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not relevant





Page(s) 000351 to\à 000370

Is(are) not relevant  
n'est(ne sont) pas pertinente(s)

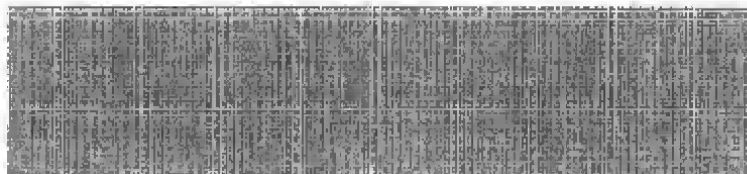
Date: Tue, 5 Apr 2010 09:44:23 -0400  
Reply-To: "Gromek, Catherine A. (OIG)" <Catherine.Gromek@VA.GOV> s.(b)(6)  
Sender: Council of IGs Liaisons <CI6IE-LIAISONS@LIST.NIH.GOV>  
From: "Gromek, Catherine A. (OIG)" <Catherine.Gromek@VA.GOV>  
Subject: Re: CI6IE Conference  
Comments: To: c16ie@list.nih.gov  
Comments: cc: "Moore, Dana (SES) (OIG)" <Dana.Moore@va.gov>, s.(b)(6)

"Richardson, Dwight (OIG)" [REDACTED]@va.gov>

In-Reply-To: [REDACTED]

This is a multi-part message in MIME format.

not relevant



not relevant

This is a reminder that reservations need to be made with the hotel by April 15th.

From: Gromek, Catherine A. (OIG)  
Sent: Thursday, March 25, 2010 2:22 PM  
To: 'cigie@list.nih.gov'; 'cigie-liaisons@list.nih.gov'  
Cc: Moore, Dana (SES) (OIG); [REDACTED]; [REDACTED]  
Subject: CIGIE Conference

Attached is the information necessary to make reservations for the CIGIE Conference to be held in Lancaster, Pennsylvania, from the evening of May 3rd through noon, May 6th.

There will NOT be a reimbursable agreement for the conference this year. CIGIE will be paying for the meeting rooms and the meals. Each attendee will charge their sleeping room to their government issued credit card. Please note that CIGIE is providing lunch on May 4th and May 5th as well as dinner on May 5th - so the per diem should be adjusted accordingly.

We are still working on the agenda and will share that as soon as it is finalized.

If you have any questions, please contact me.

Thank you,

Cathy Gromek

[REDACTED]

not relevant

Page(s) 000373 toà 000376

Is(are) not relevant  
n'est(ne sont) pas pertinente(s)

## Sixth Biennial National Fraud Awareness Conference on Transportation Infrastructure Programs

The U.S. Department of Transportation/Office of Inspector General, American Association of State Highway and Transportation Officials, and several other state DOT agencies are co-sponsoring the Sixth Biennial National Fraud Awareness Conference on Transportation Infrastructure Programs scheduled for July 26-29, 2010 at the Crystal Gateway Marriott, Arlington, Virginia. The primary conference goals are to sharpen awareness of fraud schemes; share best investigative, audit, and oversight practices; and strengthen working relationships for the expected 250-300 attendees. Among these attendees will be attorneys, auditors, engineers, contract and procurement officers, investigators, and law enforcement personnel from all levels of government. In addition, the conference will be open to transportation industry representatives and the media.

This conference is not limited to those in the transportation industry; thus we encourage you to send any of your employees that have responsibility of oversight regarding federally-funded programs. We view this conference as a unique opportunity to educate federal, state and local employees as well as the private sector on prevention of fraud, waste and abuse and how to protect the taxpayers investments. Below you will find an in-depth description of this conference as well as the link for the conference website to review the agenda and registration information. Also attached to this email is the brochure for the conference.

If you have any comments, questions or concerns regarding the conference please do not hesitate to contact the conference Coordinator [REDACTED] by e-mail or by telephone at [REDACTED] @oig.dot.gov  
<mailto:[REDACTED]@oig.dot.gov> or [REDACTED]

s.(b)(6)

<[http://www.mmsend54.com/ls.cfm?r=233605741&sid=9120450&m=973908&u=BEM\\_AASHTO&s=http://www.preventtransportationfraud.org/](http://www.mmsend54.com/ls.cfm?r=233605741&sid=9120450&m=973908&u=BEM_AASHTO&s=http://www.preventtransportationfraud.org/)>

You won't want to miss the 2010 Fraud Awareness Conference scheduled for July 26-29, 2010 at the Crystal Gateway Marriott, Arlington, Virginia.

What you'll experience:

- \* Learn better approaches to investigate fraud;
- \* Gain a better awareness of fraud schemes;
- \* Learn effective project controls;
- \* Hear trends in the MBE Program;

- \* Share your best investigative, audit, and oversight practices;  
and,
- \* Strengthen working relationships.

Who should plan to attend? Anyone involved in any aspect of local, state, or federal oversight of highway, transit, and airport infrastructure programs, including:

- \* Attorneys, auditors, engineers;
- \* Contract and procurement officers;
- \* Investigators and law enforcement personnel;
- \* Transportation industry representatives and;
- \* The media.

This conference highlights highway, transit and airport infrastructure programs, but is not limited to individuals in those fields. This is an opportunity to learn how to detect and prevent fraud, waste and abuse within your area of responsibility. This conference also provides an opportunity for you to earn up to 38 CPUs! Register by June 1st and receive the discounted rate of \$425, register five people or more for as low as \$325 per person. Agenda and registration are online at [www.PreventTransportationFraud.org](http://www.PreventTransportationFraud.org)  
<[http://www.mmsend54.com/ls.cfm?r=233605741&sid=9120451&m=973908&u=BEM\\_AASHTO&s=http://www.PreventTransportationFraud.org](http://www.mmsend54.com/ls.cfm?r=233605741&sid=9120451&m=973908&u=BEM_AASHTO&s=http://www.PreventTransportationFraud.org)>, so plan to attend, expand your knowledge, and receive continuing educational credits.

We are hoping that you and other employees from your agency will be able to join us for this exciting opportunity.

Partnering agencies of this Conference include the U.S. Department of Transportation/Office of Inspector General, American Association of State Highway and Transportation Officials, District of Columbia Department of Transportation, Washington Metropolitan Area Transit Authority, Maryland Department of Transportation, Virginia Department of Transportation, and Delaware Department of Transportation.

<[http://www.mmsend54.com/ls.cfm?r=233605741&sid=9120452&m=973908&u=BEM\\_AASHTO&s=http://www.preventtransportationfraud.org/](http://www.mmsend54.com/ls.cfm?r=233605741&sid=9120452&m=973908&u=BEM_AASHTO&s=http://www.preventtransportationfraud.org/)>

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s.(b)(6)

s.(b)(6)

# TENNESSEE VALLEY AUTHORITY

400 West Summit Hill Drive  
Knoxville, TN 37902-1499

TITLE	NAME	ROOM	PHONE
Inspector General	Richard Moore	ET 4C	(865) 633-7300
Deputy IG	Ben R. Wagner	ET 4C	
AIG for Audit	Robert E. Martin	ET 4C	
AIG for Investigations	John E. (Jack) Brennan, II	ET 4C	
Legal Counsel	Charles Kandt	ET 4C	
CIGIE Liaison	Jill Matthews	ET 4C	
FAX Number			633-7311
Hotline Number(s)			(855) 322-8585
INTERNET ADDRESS:			
Richard Moore	@tvaoig.gov		
Ben R. Wagner	aoig.gov		
Charles Kandt	@tvaoig.gov		
Jill Matthews	@tvaoig.gov		

## TRANSPORTATION, DEPARTMENT OF

1200 New Jersey Avenue, SE, 7<sup>th</sup> Floor; Washington, D.C. 20590

TITLE	NAME	ROOM	PHONE
Inspector General	Calvin L. Scovel, III		(202) 366-1959
Deputy IG	Ann Calvarosi Barr		
Director, Quality Assurance	Leonard Meade		
Reviews/Internal Affairs	Madeline Chulumovich		
Chief of Staff	Susan Dailey		
AIG for Administration	Lou Dixon		
Principal AIG for Audit & Eval.	Michelle Hill		
Director of Audit Planning,	Timothy M. Barry		
Policy & Tech. Support	Robert Westbrooks		
Principal AIG for Investigations	Brian A. Dettolbach		
Deputy AIG for Investigations	Omer Poirier		
AIG for Legal, Legislative	Nathan Richmond		
& External Affairs	Jeff Guzzetti		
Chief Counsel	Louis King		
Dir & Counsel for Cong. &	Joseph Comé		
External Affairs	Mitch Behm		
AIG for Aviation & Spec.	Mary Kay Langan-Feirson		
Program Audits	Nathan Richmond		
AIG for Financial &	For Counsel & Liaison		366-1975
Info. Tech. Audits			
AIG for Surface & Maritime			
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**TRANSPORTATION, DEPARTMENT OF - cont.****Hotline Number(s)****(800) 424-9071****INTERNET ADDRESS:**

Calvin L. Scovel, III

Ann Calvaresi Barr

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Susan Dailey

Lou Dixon

Michelle Hill

Timothy Barry

Robert Westbrook

Brian A. Dettelbach

Omer Poirier

Nathan Richmond

Jeff Guzetti

Louis King

Joseph Come

Mitch Behm

Mary Kay Langan-Feirson

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**TREASURY, DEPARTMENT OF THE**  
**1500 Pennsylvania Avenue, N.W.**  
**Room 4436, Main Treasury Building**  
**Washington, D.C. 20220**

TITLE	NAME	ROOM	PHONE
Inspector General	Eric M. Thorson	4436	(202) 622-1090
Deputy IG		4436	622-1090
Special DIG for Small Business			
Lending Fund Oversight	Debra Ritt	4436	
FAX Number			
	740 15 <sup>th</sup> Street, N.W.		
	Washington, D.C. 20220		
AIG for Audit	Marla Freedman	600	
Deputy AIG for Audit			
Program Audits	Robert Taylor	600	
Deputy AIG for Financial			
Audits	Joel A. Grover	600	
Deputy AIG for Investigations		500	
AIG for Management	Tricia Hollis	500	
Legal Counsel	Richard Delmar	110	
CIGIE Liaison	Tricia Hollis	500	
FAX Number for Liaison			
Hotline Number(s)			927-6492
			(800) 359-3898
	1425 New York Avenue		
	Washington, D.C. 20220		
AIG for Investigations	P. Brian Crane	5044	

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**INTERNET ADDRESS:**

Eric M. Thorson  
Debra Ritt  
Marla Freedman  
Robert Taylor  
Joel A. Grover  
Tricia Hollis  
Richard Delmar  
P. Brian Crane



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as.gov  
@oig.treas.gov  
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treas.gov  
g.treas.gov  
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**TREASURY INSPECTOR GENERAL FOR TAX ADMINISTRATION  
DEPARTMENT OF THE TREASURY**

**1401 H Street, NW; Suite 469  
Washington, D.C. 20005**

TITLE	NAME	ROOM	PHONE
Inspector General	J. Russell George	469	(202) 622-6500
Principal Deputy IG	Joseph Hungate	469	
Deputy IG for Audit	Michael R. Phillips	469	
Deputy IG for Investigations	Steven Jones	469	
Asst. IG for Audit (Security & Information Technology Services)	Margaret Begg	469	
Asst. IG for Audit (Returns Processing & Account Services)	Michael McKenney	469	
Asst. IG for Audit (Management Services & Exempt Organization)	Nancy Nakamura	469	
Asst. IG for Audit (Compliance & Enforcement Operations)	Vacant	469	
AIG for Investigations	Michael Delgado	469	
Deputy Asst. IG for Inv.	Gregory L. Holley	469	
AIG for Investigations	Timothy Camus	469	
AIG for Mission Support	Larry Koskinen	469	
Chief Counsel		469	
CIGIE Liaison	Mike Raschiatore	469	
	Margaret Martin		
FAX Number	for Washington, D.C. Office		622-2073
Hotline Number			(800) 366-4404

**INTERNET ADDRESS:**

J. Russell George  
Joseph Hungate  
Michael Phillips  
Steven Jones  
Margaret Begg  
Michael McKenney  
Michael Delgado  
Gregory Holley



igt.treas.gov  
gt.treas.gov  
gt.treas.gov  
roas.gov  
treas.gov  
@igt.treas.gov  
a.treas.gov  
ta.treas.gov

**TREASURY IG for TAX ADMINISTRATION- cont.**

**INTERNET ADDRESS:**

Timothy Camus

Larry Koskinen

Ryan Hurley

Margaret Martin

Liaison Email

@tigta.treas.gov  
@tigta.treas.gov  
@a.treas.gov  
@tigta.treas.gov  
 TIGTA-CIGIE-Liaison@tigta.treas.gov

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**VETERANS AFFAIRS, DEPARTMENT OF**

**810 Vermont Avenue, N.W.**

**Washington, D.C. 20420**

TITLE	NAME	ROOM	PHONE
Inspector General	George Opfer	1100TW	(202) 461-4720
Deputy IG	Richard Griffin	1100TW	461-4720
Executive Assistant	Joanne Moffett	1100TW	461-4720
AIG for Investigations	James J. O'Neill	1068BTW	
Deputy AIG for Investigations (Field Operations)	Joseph G. Sullivan, Jr	1068BTW	
Deputy AIG for Investigations (HQ Operations)	Joseph M. Vallowe	1063TW	
AIG for Audits & Evaluations	Belinda Finn	1033TW	
Deputy AIG for Audits & Eval. (Field Operations)	Linda Halliday	1033TW	
Deputy AIG for Audits & Eval (HQ Operations)	Sondra McCauley	1033TW	
AIG for Management & Administration	Richard Ehrlichman	1146TW	
Deputy AIG for Management & Administration	Dana L. Moore, PhD	1147TW	
AIG for Healthcare Inspections	John D. Daigh, MD	1019TW	
Deputy AIG for Healthcare Inspections	Patricia Christ	1009TW	
Legal Counsel	Maureen T. Regan	1130TW	461-4720
Dir., Hotline Division	Steven Wise	1151TW	
CIGIE Liaison	Catherine Gromek		
FAX Number			565-8667
Hotline Number(s)			(800) 488-8244

**INTERNET ADDRESS:**

George Opfer

Richard Griffin

Catherine Gromek

TIPS

gov  
a.gov  
@va.gov  
 VAOIGHOTLINE@VA.GOV

## CIGIE RESOURCES SECTION

**CIGIE EXECUTIVE OFFICES**  
 1717 H Street, NW; Suite 825  
 Washington, DC 20006-3900

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TITLE	NAME
Executive Director	Mark Jones
Administrative Officer	Brett Wilson
Management Analyst	Tracy Brown
	Delores Jeffries
IGnet Webmaster	Jenny Rone

PHONE

## CIGIE TRAINING INSTITUTE

Executive Director	Tom Caulfield
Audit, Inspection & Evaluation Academy Director	Beth A. Hoffman León

### INTERNET ADDRESSES:

Mark Jones	igle.gov
Brett Wilson	igle.gov
Tom Caulfield	igle.gov
Beth León	e.gov
Tracy Brown	igle.gov
Delores Jeffries	@cigie.gov
Jenny Rone	gov

## THE INSPECTOR GENERAL CRIMINAL INVESTIGATOR ACADEMY

384 Marana Circle  
 Glynnco, GA 31524

TITLE	NAME	ROOM
Executive Director	Angela Hrdlicka	
Budget Analyst	Sue Wainright	
Registrar	Gina Owensby	
Program Manager	Mark Anderson	
Program Manager	Bob Ray	
Program Manager	Steve Bius	
Program Manager	Cindy Pangallo	
website:	<a href="http://www.ignet.gov/igcia/index.html">www.ignet.gov/igcia/index.html</a>	

PHONE  
 (office)  
 (cell)

### INTERNET ADDRESSES:

Angela Hrdlicka	@cigie.gov
Sue Wainright	cigie.gov
Gina Owensby	@cigie.gov
Mark Anderson	@cigie.gov
Bob Ray	gov
Steve Bius	e.gov
Cindy Pangallo	@cigie.gov

**FEDERAL LAW ENFORCEMENT TRAINING CENTER (FLETC)**

**1131 Chapel Crossing Road**

**Glynnco, GA 31524**

**FLETC Washington Office**

**555 11<sup>th</sup> Street, N.W.; Suite 400**

**Washington, D.C. 20004**

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TITLE	NAME
Director	Connie L. Patrick
Deputy Director	D. Kenneth Keene
Associate Director for Training	Dominick Braccio
Assistant Director Washington Office	Brian Beckwith
Deputy Asst. Director, Office of Cheltenham Operations	Ted Sparks
Deputy Asst. Director, Office of Artesia Operations	Joseph W. Wright
Deputy Asst. Director, Office of Charleston Operations	L. Wayne Anderson

PHONE

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## HOTLINE NUMBERS

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AMTRAK	(800) 468-5469
Appalachian Regional Commission	(800) 532-4611; (202) 884-7667
Architect of the Capitol	(877) 489-8583; (202) 593-1067 OIG@abc.gov
Capitol Police, U.S.	(866) 906-2446 OIG@uscg.gov
Central Intelligence Agency	(703) 874-2600
Commerce, Department of	(800) 424-5197; (202) 482-2495 hotline@oig.doc.gov
Commodity Futures Trading Commission	(202) 418-5510 oig@cftc.gov
Consumer Product Safety Commission	(301) 504-7906
Corporation for National and Community Service	(800) 452-8210 hotline@cncsig.gov
Corporation for Public Broadcasting	(800) 599-2170; (202) 879-9278
Defense, Department of	(800) 424-9098 hotline@dodig.mil
Defense Intelligence Agency	(202) 231-1000 lg_hotline@dia.mil
Denali Commission	None
Education, Department of	(800) 647-8733 oig.hotline@ed.gov
Election Assistance Commission	(866) 552-0004 eacoig@eac.gov
Energy, Department of	(800) 541-1625; (202) 586-4073 ighotline@hq.doe.gov
Environmental Protection Agency	(888) 546-8740; (202) 566-2476
Equal Employment Opportunity Commission	(800) 849-4230
Export-Import Bank	(888) 644-3946 ighotline@exim.gov

Farm Credit Administration	(800) 437-7322; (703) 883-4316 fca-ig-hotline@rcn.com
Federal Communications Commission	(202) 418-0473; (888) 863-2244 hotline@fcc.gov
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Federal Election Commission	(202) 694-1015 oig@fec.gov
Federal Housing Finance Agency	(800) 793-7724 oighotline@fhfa.gov
Federal Labor Relations Authority	(800) 331-3572
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Federal Reserve Board	(800) 827-3340; (202) 452-6400 oighotline@frb.gov
Federal Trade Commission	(202) 326-2800 oig@ftc.gov
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Government Printing Office	(800) 743-7574 gpoighotline@gpo.gov
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Homeland Security, Department of	(800) 323-8603 ; dhsoighotline@dhs.gov Disaster Fraud ~ (866) 720-5721; disaster@leo.gov
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International Trade Commission, U.S.	(800) 358-8530
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Labor, Department of	(800) 347-3756; (202) 693-6999 hotline@oig.dol.gov
Legal Services Corporation	(800) 678-8868; (202) 295-1670 hotline@oig.lsc.gov

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National Aeronautics and Space Administration	(800) 424-9183
National Archives and Records Administration	(800) 786-2551; (301) 837-3500 oig.hotline@nara.gov
National Credit Union Administration	(703) 518-6357; (800) 778-4806 oigmail@ncua.gov
National Endowment for the Arts	(877) 535-7448; (202) 682-5749 oig@arts.gov
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National Labor Relations Board	(800) 736-2983 oighotline@nrlb.gov
National Science Foundation	(800) 428-2189 oig@nsf.gov
Nuclear Regulatory Commission	(800) 233-3497 Hearing Impaired: (800) 270-2787
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Pension Benefit Guaranty Corporation	(800) 303-9737 oighotline@pbgc.gov
Postal Regulatory Commission	(202) 789-6817 prc-ig@prc.gov
Postal Service, U.S.	(888) 877-7644 hotline@uspsaig.gov
Railroad Retirement Board	(800) 772-4258 hotline@oig.rrb.gov
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Social Security Administration	(800) 269-0271 Hearing Impaired ~ (866) 501-2101
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Special IG for Iraq Reconstruction	(866) 301-2003; (703) 602-4063 hotline@sigir.mil
Special IG for the TARP	(877) 744-2009 Sig tarp Hotline@do.treas.gov
State, Department of and Broadcasting Board of Governors	(202) 647-3320; 800-409-9926 oighotline@state.gov
Tennessee Valley Authority	(855) 822-8585
Transportation, Department of	(800) 424-9071 hotline@oig.dot.gov
Treasury, Department of the	(800) 359-3898 hotline@oig.treas.gov
Treasury for Tax Administration, Department of the	(800) 366-4484
Veterans Affairs, Department of	(800) 488-8244 vaoighotline@va.gov



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Werfel, Daniel.....	25
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Whitcomb, Tammy.....	28
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Wilson, Stephen.....	6
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From: Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Earl Baker  
Sent: Friday, October 01, 2010 1:24 PM  
Subject: FW: [CAO-COUNCIL] Notes from the Administrator - October 2010  
Attachments: Notes-from-the-Administrator-October-2010.pdf; Earl Baker.vcf

On behalf of the NASA OIG, in the capacity of Liaison to the Chief Acquisition Officers Council (CAOC), I am forwarding e-mail correspondence that may be of interest to you and/or your IG team.

Sincerely,

Earl Baker

Earl E. Baker  
Associate Counsel  
NASA Office of Inspector General  
4800 Oak Grove Drive, M/S 180-202  
Pasadena, CA 91109

FAX: 818-393-4882  
Email: [Earl.E.Baker@nasa.gov](mailto:Earl.E.Baker@nasa.gov)  
Website: <http://www.hq.nasa.gov/office/oig/hq/>



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**From:** Chief Acquisition Officers Council [<mailto:cao-council@LISTSERV.GSA.GOV>] On Behalf Of Council Support  
**Sent:** Friday, October 01, 2010 7:50 AM  
**To:** [CAO-COUNCIL@LISTSERV.GSA.GOV](mailto:CAO-COUNCIL@LISTSERV.GSA.GOV)  
**Subject:** [CAO-COUNCIL] Notes from the Administrator - October 2010

Attached is the October edition of the OFPP's "Notes from the Administrator" to provide you with information on recent policy changes, emerging issues, and upcoming events. In this issue, we provide details about a number of upcoming outreach and networking events, some of which take place in the very near future. Please share this and future editions with your acquisition communities, and we look forward to your feedback.

Thank you.

**Page(s) 000343 to\à 000347**

**REFERRAL DOCUMENTS**

From: Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of JONES, MARK  
Sent: Thursday, April 01, 2010 7:09 AM  
Subject: FW: Facebook Inquiry

s.(b)(6)

Good Morning,

I received the following request from GAO that I am passing on to your offices. Because this is not a CIGIE request, I do not request a response. If your office chooses to participate, please contact GAO directly.

Mark

-----Original Message-----

s.(b)(6)

From: [mailto: [redacted]@gao.gov]  
Sent: Wednesday, March 31, 2010 4:07 PM  
To: JONES, MARK  
Cc: [redacted]  
Subject: RE: Facebook Inquiry

s.(b)(5)

[REDACTED]

Thanks very much.

Please contact [redacted] or [redacted] at GAO, as indicated below.

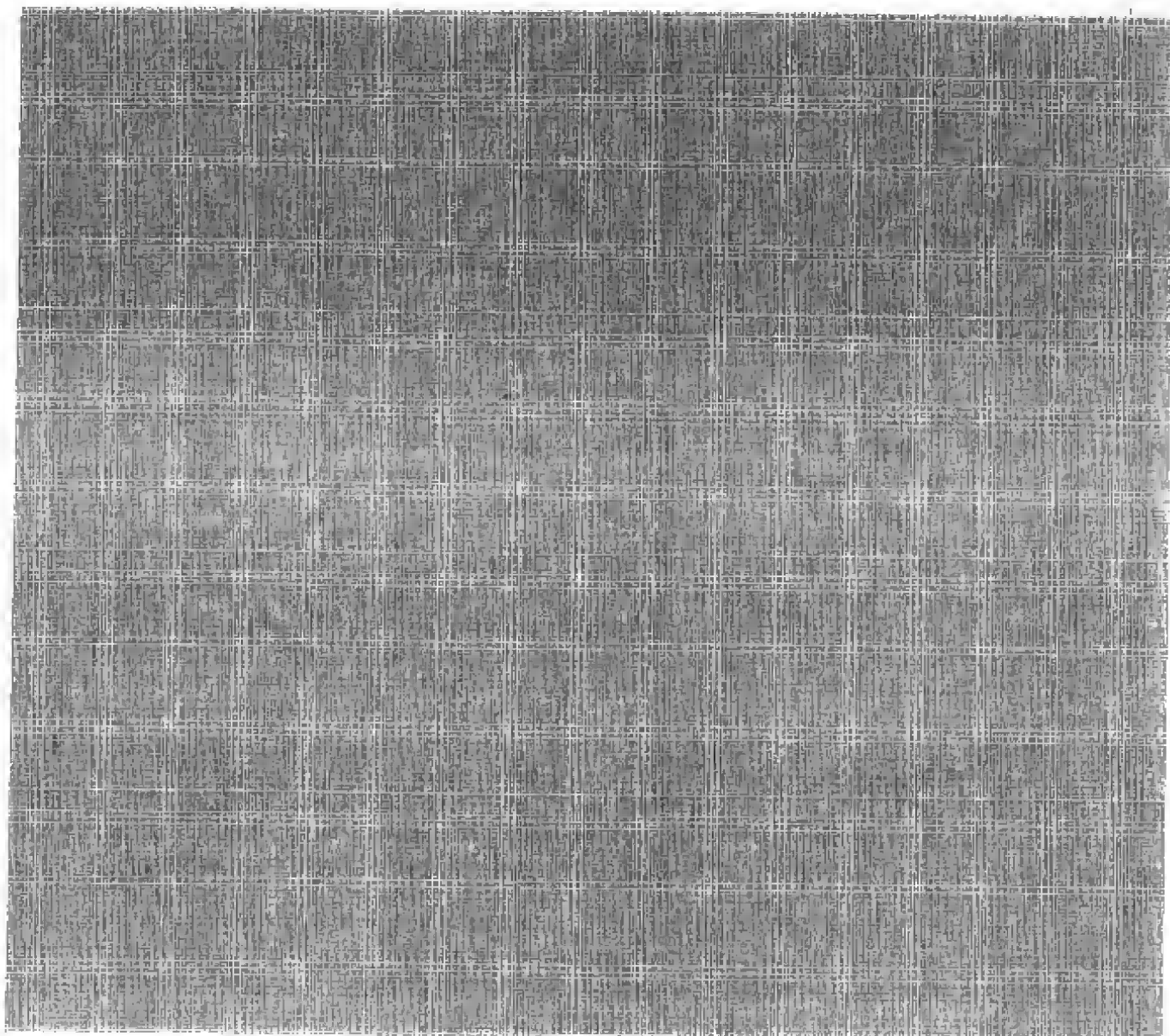
[redacted]  
[redacted]@gao.gov s.(b)(6)

[redacted]  
[redacted]@gao.gov s.(b)(6)

=====Received: by LIST.NIH.GOV (LISTSERV-TCP/IP release 15.5) with spool

[REDACTED]

not relevant



The following and attached information is being provided on behalf of Tony Ogden. The information is being retransmitted since it appears that some members may not have received the initial message. We apologize for any duplication.

Thanks

Mark

-----This message is also being sent to the CIGIE liaisons.-----

From: Ogden, Tony (IG)  
Sent: Friday, April 02, 2010 1:08 PM  
To: CIGIE@LIST.NIH.GOV; 'CIGIE-LIAISONS@LIST.NIH.GOV'; 'CIGIE-LEGLIAISONS@list.nih.gov'  
Cc: FONG, PHYLLIS; GRAY, DAVID; Weiss, Joel; Rivera-Fournier, Alberto R.;  
'JOHN.PINE@FCA.GOV'  
Subject: Ranking Member Issa's Request dated March 24, 2010 s.(b)(6)


Colleagues:

The Legislation Committee wanted to share this information in advance of your individual responses to Ranking Member Issa. s.(b)(5)

Should you have any questions or comments, please do not hesitate to contact me directly.

- Tony

5.(b)(6)

(V) 202-512-2288 | (F) 202-512-2053 | (E-mail): @gpo.gov | (Web): [www.gpo.gov/oig](http://www.gpo.gov/oig)

000\_570FA4F0FC5E0B40B0BCD070DBF0A12D01013CB3CB340E06XDC



**Page(s) 000351 to\à 000370**

**Is(are) not relevant  
n'est(ne sont) pas pertinente(s)**

Date: Tue, 6 Apr 2010 09:44:23 -0400  
Reply-To: "Gromek, Catherine A. (OIG)" <Catherine.Gromek@va.gov>  
Sender: Council of IGs Liaisons <CIGIE-LIAISONS@LIST.NIH.GOV> s.(b)(6)  
From: "Gromek, Catherine A. (OIG)" <Catherine.Gromek@va.gov>  
Subject: Re: CIGIE Conference  
Comments: To: cigie@list.nih.gov  
Comments: cc: "Moore, Dana (SES) (OIG)" <Dana.Moore@va.gov>, s.(b)(6)

s.(b)(6)

"Richardson, Dwight (OIG)"

@va.gov>

In-Reply-To:

This is a multi-part message in MIME format.

not relevant

not relevant

This is a reminder that reservations need to be made with the hotel by April 15th.

From: Gromek, Catherine A. (OIG)

Sent: Thursday, March 25, 2010 2:22 PM

To: 'cigie@list.nih.gov'; 'cigie-liaisons@list.nih.gov'

Cc: Moore, Dana (SES) (OIG);

Subject: CIGIE Conference

Attached is the information necessary to make reservations for the CIGIE Conference to be held in Lancaster, Pennsylvania, from the evening of May 3rd through noon, May 6th.

There will NOT be a reimbursable agreement for the conference this year. CIGIE will be paying for the meeting rooms and the meals. Each attendee will charge their sleeping room to their government issued credit card. Please note that CIGIE is providing lunch on May 4th and May 5th as well as dinner on May 5th - so the per diem should be adjusted accordingly.

We are still working on the agenda and will share that as soon as it is finalized.

If you have any questions, please contact me.

Thank you,

Cathy Gromek

not relevant

Page(s) 000373 to\à 000376

Is(are) not relevant  
n'est(ne sont) pas pertinente(s)

Sixth Biennial National Fraud Awareness Conference on Transportation  
Infrastructure Programs

The U.S. Department of Transportation/Office of Inspector General, American Association of State Highway and Transportation Officials, and several other state DOT agencies are co-sponsoring the Sixth Biennial National Fraud Awareness Conference on Transportation Infrastructure Programs scheduled for July 26-29, 2010 at the Crystal Gateway Marriott, Arlington, Virginia. The primary conference goals are to sharpen awareness of fraud schemes; share best investigative, audit, and oversight practices; and strengthen working relationships for the expected 250-300 attendees. Among these attendees will be attorneys, auditors, engineers, contract and procurement officers, investigators, and law enforcement personnel from all levels of government. In addition, the conference will be open to transportation industry representatives and the media.

This conference is not limited to those in the transportation industry; thus we encourage you to send any of your employees that have responsibility of oversight regarding federally-funded programs. We view this conference as a unique opportunity to educate federal, state and local employees as well as the private sector on prevention of fraud, waste and abuse and how to protect the taxpayers investments. Below you will find an in-depth description of this conference as well as the link for the conference website to review the agenda and registration information. Also attached to this email is the brochure for the conference.

If you have any comments, questions or concerns regarding the conference please do not hesitate to contact the conference Coordinator [Kathleen.Lewis@oig.dot.gov](mailto:Kathleen.Lewis@oig.dot.gov) by e-mail or by telephone at [202-366-1000](tel:202-366-1000) or [Kathleen.Lewis@oig.dot.gov](mailto:Kathleen.Lewis@oig.dot.gov) or [Kathleen.Lewis@oig.dot.gov](mailto:Kathleen.Lewis@oig.dot.gov)

s.(b)(6)

[http://www.newsand54.com/ls.cfm?r=233605741&sid=91204508&m=9732008&u=BEM\\_AASHTO&s=http://www.preventtransportationfraud.org/](http://www.newsand54.com/ls.cfm?r=233605741&sid=91204508&m=9732008&u=BEM_AASHTO&s=http://www.preventtransportationfraud.org/)

You won't want to miss the 2010 Fraud Awareness Conference scheduled for July 26-29, 2010 at the Crystal Gateway Marriott, Arlington, Virginia.

What you'll experience:

- \* Learn better approaches to investigate fraud;
- \* Gain a better awareness of fraud schemes;
- \* Learn effective project controls;
- \* Hear trends in the MBE Program;

- \* Share your best investigative, audit, and oversight practices;  
and,
- \* Strengthen working relationships.

Who should plan to attend? Anyone involved in any aspect of local, state, or federal oversight of highway, transit, and airport infrastructure programs, including:

- \* Attorneys, auditors, engineers;
- \* Contract and procurement officers;
- \* Investigators and law enforcement personnel;
- \* Transportation industry representatives and;
- \* The media.

This conference highlights highway, transit and airport infrastructure programs, but is not limited to individuals in those fields. This is an opportunity to learn how to detect and prevent fraud, waste and abuse within your area of responsibility. This conference also provides an opportunity for you to earn up to 38 CPUs! Register by June 1st and receive the discounted rate of \$425, register five people or more for as low as \$325 per person. Agenda and registration are online at [www.PreventTransportationFraud.org](http://www.PreventTransportationFraud.org)  
<[http://www.mmsend54.com/ls.cfm?r=233605741&sid=9120451&m=973908&u=BEM\\_AASHTO&s=http://www.PreventTransportationFraud.org](http://www.mmsend54.com/ls.cfm?r=233605741&sid=9120451&m=973908&u=BEM_AASHTO&s=http://www.PreventTransportationFraud.org)> , so plan to attend, expand your knowledge, and receive continuing educational credits.

We are hoping that you and other employees from your agency will be able to join us for this exciting opportunity.

Partnering agencies of this Conference include the U.S. Department of Transportation/Office of Inspector General, American Association of State Highway and Transportation Officials, District of Columbia Department of Transportation, Washington Metropolitan Area Transit Authority, Maryland Department of Transportation, Virginia Department of Transportation, and Delaware Department of Transportation.

<[http://www.mmsend54.com/ls.cfm?r=233605741&sid=9120452&m=973908&u=BEM\\_AASHTO&s=http://www.preventtransportationfraud.org/](http://www.mmsend54.com/ls.cfm?r=233605741&sid=9120452&m=973908&u=BEM_AASHTO&s=http://www.preventtransportationfraud.org/)>

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s.(b)(6)

Page(s) 000379 to\à 000406

Is(are) not relevant  
n'est(ne sont) pas pertinente(s)

Date: Wed, 7 Apr 2010 07:37:10 -0400  
 Reply-To: [REDACTED] (OIG/IO)" <[REDACTED]@OIG.HHS.GOV>  
 Sender: Council of IGs Liaisons <CIGIE-LIAISONS@LIST.NIH.GOV>  
 From: [REDACTED] (OIG/IO)" <[REDACTED]@OIG.HHS.GOV>  
 Subject: FW: Job Announcement: HHS/OMP Assistant IG for Information Technology (Chief Information Officer)

s.(b)(6)

s.(b)(6)

This is a multi-part message in MIME format.

not relevant

Good morning,

This is notice that the OMP position of Assistant Inspector General for Information Technology (Chief Information Officer) is being reannounced. This position is in the Senior Executive Service.

Two separate vacancy announcements are being issued to recruit for this position. Only one position will be filled. Separate selection registers will be issued for each job series and the position will be filled in the appropriate series according to the needs of the agency. Please see the links below to view the announcements and application requirements:

OIG-SES-2010-0008

<[http://jobview.usajobs.gov/GetJob.aspx?JobID=87284792&JobTitle=Asst+IG+for+Info+Technology+\(Chief+Information+Officer\)&q=OIG-ses-2010-0008&where=&brd=3876&vw=b&FedEmp=Y&FedPub=Y&x=0&y=0&AVSDM=2010-04-05+14%3a49%3a00](http://jobview.usajobs.gov/GetJob.aspx?JobID=87284792&JobTitle=Asst+IG+for+Info+Technology+(Chief+Information+Officer)&q=OIG-ses-2010-0008&where=&brd=3876&vw=b&FedEmp=Y&FedPub=Y&x=0&y=0&AVSDM=2010-04-05+14%3a49%3a00)> -- This vacancy announcement is issued to recruit eligible candidates with a broad program management or information technology background for the 0340 or 2210 series, respectively. Applicants who applied under announcement OIG-SES-2010-0003 do not need to reapply to be considered.

OIG-SES-2010-0009

<[http://jobview.usajobs.gov/GetJob.aspx?JobID=87284906&JobTitle=Asst+IG+for+Info+Technology+\(Chief+Information+Officer\)&q=OIG-ses-2010-0008&where=&brd=3876&vw=b&FedEmp=Y&FedPub=Y&x=0&y=0&AVSDM=2010-04-05+14%3a53%3a00](http://jobview.usajobs.gov/GetJob.aspx?JobID=87284906&JobTitle=Asst+IG+for+Info+Technology+(Chief+Information+Officer)&q=OIG-ses-2010-0008&where=&brd=3876&vw=b&FedEmp=Y&FedPub=Y&x=0&y=0&AVSDM=2010-04-05+14%3a53%3a00)>



> -- This vacancy announcement is issued to recruit eligible candidates with a broad criminal investigation/law enforcement background for the 1811 series. Applicants who applied under announcement OIG-SES-2010-0004 do not need to reapply to be considered.

The closing date for both announcements is Monday, April 19, 2010. Interested persons should apply through the USAJobs website.



s.(b)(6)

HHS Office of Inspector General

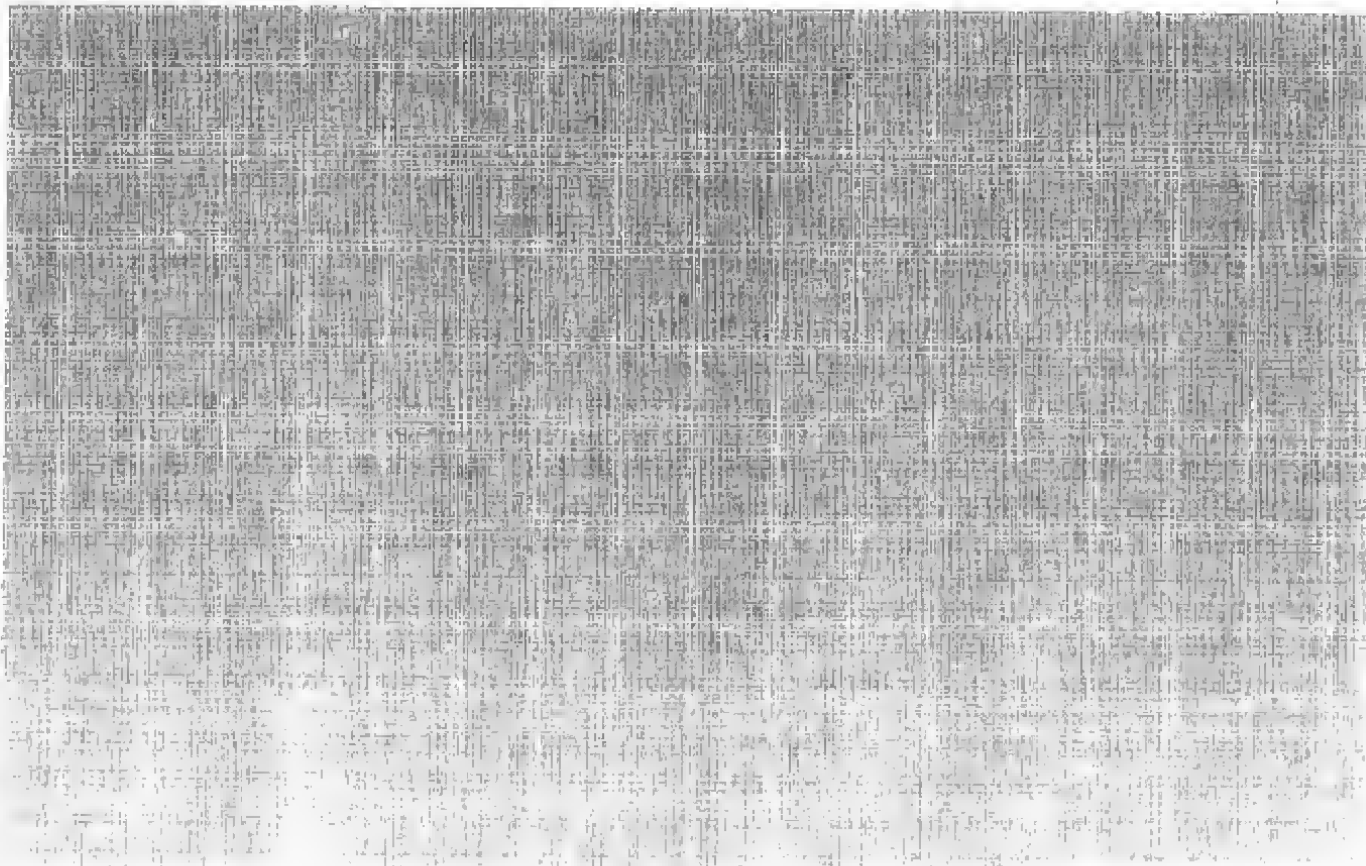


@oig.hhs.gov

s.(b)(6)

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not relevant



Page(s) 000409 to\à 000412

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n'est(ne sont) pas pertinente(s)

Reply-To: [REDACTED]@SSA.GOV> s.(b)(6)  
Sender: Council of IGs Liaisons <CIGIE-LIAISONS@LIST.NIH.GOV>  
From: [REDACTED]@SSA.GOV> s.(b)(6)  
Subject: Recovery Auditing Experience: Volunteers Needed - REPLY BY APRIL 13th

This is a multi-part message in MIME format.

[REDACTED]  
not relevant

[REDACTED]  
not relevant

To CIGIE Liaisons - OMB is seeking input on recovery auditing - see email below. Therefore, I need a couple of volunteers from CIGIE who have experience with this issue that OMB could consult with as it develops guidance. Please provide the name, phone number and email address of any volunteers to [REDACTED]@ssa.gov by April 13th. Thanks.

s.(b)(6)

[REDACTED]  
s.(b)(6)

Social Security Administration  
Office of the Inspector General

[REDACTED]  
s.(b)(6)

From: [REDACTED] [mailto:[REDACTED]@omb.eop.gov] s.(b)(6)  
Sent: Wednesday, April 07, 2010 3:06 PM  
To: O'Carroll, Pat; [REDACTED] s.(b)(6)  
Cc: [REDACTED] s.(b)(6)  
Subject: Improper Payments-Related Question

Hi Pat and [REDACTED],

I hope you are doing well, and enjoying the warmer weather we've been experiencing.

I have an improper payments-related question for you, though one that is not directly related to EO 13520 on Reducing Improper Payments. But, since we've been working with you on the improper payments EO, I figured

I'd reach out to you first and that hopefully you'd be able to help.

As you may have seen, in March the President issued a memo to agencies regarding intensifying and expanding payment recapture efforts (e.g. recovery audits), where allowable and cost-effective (I'm also attaching the memorandum to this email). The memorandum directs OMB to develop guidance for agencies and departments on actions they should take. It also directs OMB to coordinate with CIGIE to "identify an appropriate process for obtaining review by Inspectors General of the effectiveness of agency efforts under this memorandum."

[REDACTED]

s.(b)(5)

Thanks in advance for your assistance!

[REDACTED]

OMB / Office of Federal Financial Management

omb.eop.gov

s.(b)(6)

s.(b)(6)

not relevant

Page(s) 000415 to\à 000417

Is(are) not relevant  
n'est(ne sont) pas pertinente(s)

s.(b)(5)

Not  
Relevant

Page(s) 000419 to\à 000434

Is(are) not relevant  
n'est(ne sont) pas pertinente(s)



This is to request your assistance. We received the attached letter from ranking Member Charles E. Grassley and Ranking Member Tom Coburn. The letter concerns OIG independence.

Please advise, as soon as possible, if your Inspector General received a similar letter.

Thank you.  
Denise

Denise S. Johnson  
DHS OIG CIGIE Liaison  
Department of Homeland Security  
Office of Inspector General

s.(b)(6)

[REDACTED]  
[REDACTED]@dhs.gov

not relevant



Page(s) 000436 to\à 000438

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n'est(ne sont) pas pertinente(s)